

CHAPTER 99-228

Senate Bill No. 2502

An act implementing the 1999-2000 General Appropriations Act; providing legislative intent; providing that specified funds are to be allocated based on equity and are not subject to the provisions of s. 394.908, F.S.; amending s. 409.9115, F.S.; specifying how the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals; requiring the Agency for Health Care Administration to use a specified disproportionate share formula, specified audited financial data, and a specified Medicaid per diem rate in fiscal year 1999-2000 for qualifying hospitals; amending s. 409.9116, F.S.; providing a formula for rural hospital disproportionate share payments; amending s. 216.181, F.S.; authorizing the Department of Children and Family Services and the Department of Health to advance certain moneys for certain contract services; directing the Agency for Health Care Administration to include health maintenance organization recipients in the county billing for a specified purpose; authorizing the Departments of Children and Family Services, Revenue, Labor and Employment Security, and Health and the Agency for Health Care Administration to transfer positions and funds to comply with the 1999-2000 General Appropriations Act or the WAGES Act; amending s. 402.3015, F.S.; providing eligibility guidelines for subsidized child care; amending s. 216.181, F.S.; authorizing the Department of Children and Family Services to use certain funds for fixed capital outlay expenditures to meet certain federal standards; requiring the Agency for Health Care Administration to take necessary actions to ensure that expenditures for Medicaid transportation do not exceed the amount budgeted and to take certain steps if that becomes impossible; amending s. 39.3065, F.S.; providing for the Broward County Sheriff to provide child protective investigative services; requiring Healthy Families Florida service providers to furnish participants with certain disclaimers and documentation; prohibiting disclosure of certain records by such providers; providing for disposal of records after a specified period; amending s. 409.912, F.S.; exempting health centers meeting certain criteria from licensure requirements; amending s. 409.912, F.S.; providing additional responsibilities of the Agency for Health Care Administration in fostering cost-effective purchasing of health care; amending s. 287.084, F.S.; allowing consideration of certain vendors in a request for proposals relating to telemedicine by the Glades School District; declaring legislative intent to evaluate the Medicaid county ceiling and reimbursement rate caps for certain hospitals; requiring a report; amending s. 216.181, F.S.; authorizing the Department of Law Enforcement to transfer some positions and associated budget and a certain percentage of salary rate between budget entities and providing requirements with respect thereto; providing that billing agent consulting services related to certain Medicaid provider agreements not be considered billing agent services; requiring the Agency

for Health Care Administration to develop a reimbursement schedule; authorizing the Department of Law Enforcement to use certain moneys to provide meritorious-performance bonuses for employees, subject to approval; authorizing the Correctional Privatization Commission and the Department of Juvenile Justice to make certain expenditures to defray costs incurred by a municipality or county as a result of opening a facility of the commission or the department; amending s. 212.20, F.S.; providing for use of moneys allocated to the Solid Waste Management Trust Fund; providing for certain counties to use moneys received for aquatic weed control for recycling purposes; amending s. 403.7095, F.S.; revising the expiration date of the solid waste management grant program; requiring a specified level of funding for counties receiving solid waste management and recycling grants; providing for allocation of funds for innovative programs to address recycling practices and procedures; amending s. 110.1239, F.S.; providing requirements for the funding of the state group health insurance program; amending s. 373.59, F.S.; requiring release of certain moneys by the Secretary of Environmental Protection to water management districts, upon request; authorizing the Administration Commission to approve exceptions to state personnel, payroll, and benefit rules, policies, and practices and exemptions from certain statutory provisions relating to state employees for a specified pilot project; amending s. 259.032, F.S.; authorizing the appropriation of certain funds in the Conservation and Recreation Lands Trust Fund for outdoor recreation grants; amending s. 86, ch. 93-213, Laws of Florida, as amended; deferring repayment requirements for certain funding provided to the state NPDES program; amending s. 110.205, F.S.; providing additional exemptions from the Career Service System for personnel in the Office of the Governor; providing for employment rights and benefits of pari-mutuel laboratory employees under certain circumstances; amending s. 287.161, F.S.; requiring the Department of Management Services to charge all persons receiving transportation from the executive aircraft pool a specified rate; providing for deposit and use of such fees; amending s. 259.032, F.S.; providing for the use of Conservation and Recreation Lands funds to manage additional lands; providing a limitation on state agency land management allocation; amending s. 403.1826, F.S.; providing authority of the Department of Environmental Protection to waive requirements related to water pollution control and sewage treatment grants; authorizing the Department of Agriculture and Consumer Services to use certain funds for expenses associated with its administrative and regulatory powers and duties; requiring the transfer of described real property from the Board of Trustees of the Internal Improvement Trust Fund to the Department of Agriculture and Consumer Services for sale by it; amending s. 110.12315, F.S.; prescribing copayment amounts for prescriptions for state employees; prescribing required premiums and copayments for the state and members of the state group insurance program; amending s. 15.09, F.S.; authorizing the appropriation of funds from the Public Access Data Systems Trust Fund for the operations of the Department of State;

amending s. 253.034, F.S.; authorizing the Department of Transportation to sell certain property used by the Department of Highway Safety and Motor Vehicles; amending s. 334.0445, F.S.; revising the expiration date for the model career service classification and compensation plan; relieving the City of Milton of certain obligations with respect to designated road construction projects; amending s. 216.181, F.S.; authorizing the Department of Transportation to transfer salary rate to the turnpike budget entity to facilitate transferring personnel to the turnpike headquarters facility in Orange County; providing for allocation of moneys provided for workforce development and providing for budget amendment when a program is moved; providing for future repeal of various provisions; authorizing the Governor to use certain funds to complete infrastructure projects for job retention; amending s. 240.3341, F.S.; authorizing community colleges to lease their incubator facilities for small business concerns; amending s. 240.2605, F.S.; requiring the Board of Regents to rank certain donations; requiring presidents of universities in the State University System to provide lists of certain donations; requiring the Board of Regents to rank such donations; authorizing use of certain funds to match specified projects at USF; authorizing the use of certain funds to accomplish 5-year updates of campus master plans; amending s. 235.014, F.S.; providing guidance for the Commissioner of Education in preparation of the fixed capital outlay budget request; providing effect of veto of specific appropriation or proviso to which implementing language refers; providing applicability to other legislation; providing performance measures and standards for individual programs within state agencies; providing that the performance measures and standards are directly linked to the appropriations made in the 1999-2000 General Appropriations Act, as required by the Government Performance and Accountability Act of 1994; providing severability; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. It is the intent of the Legislature that the implementing and administering provisions of this act apply to the General Appropriations Act for fiscal year 1999-2000.

Section 2. In order to implement Specific Appropriations 345 through 356C of the 1999-2000 General Appropriations Act, and notwithstanding section 394.908, Florida Statutes, all funds in excess of Fiscal Year 1998-1999 appropriations are to be allocated based on equity except those programs and funds specifically identified in clarifying language in the General Appropriations Act. No district shall receive an allocation of recurring funds that is less than its initial approved operating budget plus any distributions of lump sums for the state Fiscal Year 1998-1999.

Section 3. In order to implement Specific Appropriation 268 of the 1999-2000 General Appropriations Act, subsection (3) of section 409.9115, Florida Statutes, 1998 Supplement, is amended to read:

409.9115 Disproportionate share program for mental health hospitals.—The Agency for Health Care Administration shall design and implement a system of making mental health disproportionate share payments to hospitals that qualify for disproportionate share payments under s. 409.911. This system of payments shall conform with federal requirements and shall distribute funds in each fiscal year for which an appropriation is made by making quarterly Medicaid payments. Notwithstanding s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for patients.

(3) For the 1999-2000 ~~1998-1999~~ fiscal year only, the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals on a monthly basis. If the amounts appropriated for the Medicaid disproportionate share program for mental health hospitals are increased or decreased during the fiscal year pursuant to the requirements of chapter 216, the required adjustment shall be prorated over the remaining payment periods. This subsection is repealed on July 1, 2000 ~~1999~~.

Section 4. During the 1999-2000 fiscal year, the Agency for Health Care Administration shall use the 1992-1993 disproportionate share formula, the 1989 audited financial data, and the Medicaid per diem rate as of January 1, 1992, for those hospitals that qualify for the hospital disproportionate share program funded in Specific Appropriation 243 of the 1999-2000 General Appropriations Act. This section is repealed on July 1, 2000.

Section 5. In order to implement Specific Appropriation 236 of the 1999-2000 General Appropriations Act, subsection (6) of section 409.9116, Florida Statutes, 1998 Supplement, is amended to read:

409.9116 Disproportionate share/financial assistance program for rural hospitals.—In addition to the payments made under s. 409.911, the Agency for Health Care Administration shall administer a federally matched disproportionate share program and a state-funded financial assistance program for statutory rural hospitals. The agency shall make disproportionate share payments to statutory rural hospitals that qualify for such payments and financial assistance payments to statutory rural hospitals that do not qualify for disproportionate share payments. The disproportionate share program payments shall be limited by and conform with federal requirements. In fiscal year 1993-1994, available funds shall be distributed in one payment, as soon as practicable after the effective date of this act. In subsequent fiscal years, funds shall be distributed quarterly in each fiscal year for which an appropriation is made. Notwithstanding the provisions of s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for hospitals serving a disproportionate share of low-income patients.

(6) For the 1999-2000 ~~1998-1999~~ fiscal year only, the Agency for Health Care Administration shall use the following formula for distribution of the funds in Specific Appropriation ~~236~~ 240 of the 1999-2000 ~~1998-1999~~ General Appropriations Act for the disproportionate share/financial assistance program for rural hospitals.

(a) The agency shall first determine a preliminary payment amount for each rural hospital by allocating all available state funds using the following formula:

$$\text{PDAER} = (\text{TAERH} \times \text{TARH}) / \text{STAERH}$$

Where:

PDAER = preliminary distribution amount for each rural hospital.

TAERH = total amount earned by each rural hospital.

TARH = total amount appropriated or distributed under this section.

STAERH = sum of total amount earned by each rural hospital.

(b) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (a).

(c) The state-funds-only payment amount is then calculated for each hospital using the formula:

$$\text{SFOER} = \text{Maximum value of (1) SFOL} - \text{PDAER or (2) 0}$$

Where:

SFOER = state-funds-only payment amount for each rural hospital.

SFOL = state-funds-only payment level, which is set at 4 percent of TARH.

(d) The adjusted total amount allocated to the rural disproportionate share program shall then be calculated using the following formula:

$$\text{ATARH} = (\text{TARH} - \text{SSFOER})$$

Where:

ATARH = adjusted total amount appropriated or distributed under this section.

SSFOER = sum of the state-funds-only payment amount calculated under paragraph (c) for all rural hospitals.

(e) The determination of the amount of rural disproportionate share hospital funds is calculated by the following formula:

$$\text{TDAERH} = [(\text{TAERH} \times \text{ATARH}) / \text{STAERH}]$$

Where:

TDAERH = total distribution amount for each rural hospital.

(f) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (e).

(g) State-funds-only payment amounts calculated under paragraph (c) are then added to the results of paragraph (f) to determine the total distribution amount for each rural hospital.

(h) This subsection is repealed on July 1, 2000 1999.

Section 6. In order to implement Specific Appropriations 292 through 425 and 445 through 540 of the 1999-2000 General Appropriations Act, paragraph (c) of subsection (15) of section 216.181, Florida Statutes, 1998 Supplement, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(15)

(c) For the 1999-2000 ~~1998-1999~~ fiscal year only, funds appropriated to the Department of Children and Family Services in Specific Appropriations 292 ~~293~~ through 425 ~~446A~~ and the Department of Health in Specific Appropriations 445 ~~466~~ through 540 ~~555~~ of the 1999-2000 ~~1998-1999~~ General Appropriations Act may be advanced, unless specifically prohibited in such General Appropriations Act, for those contracted services that were approved for advancement by the Comptroller in fiscal year 1993-1994, including those services contracted on a fixed-price or unit cost basis. This paragraph is repealed on July 1, 2000 1999.

Section 7. In order to implement Specific Appropriation 243 of the 1999-2000 General Appropriations Act, and for the 1999-2000 fiscal year only, the Agency for Health Care Administration shall include health maintenance organization recipients in the county billing for inpatient hospital stays for the purpose of shared costs with counties in accordance with the Florida Statutes. This section is repealed on July 1, 2000.

Section 8. For the 1999-2000 fiscal year only, the Departments of Children and Family Services, Revenue, Labor and Employment Security, and Health and the Agency for Health Care Administration may transfer positions and general revenue funds as necessary to comply with any provision of the 1999-2000 General Appropriations Act or WAGES Act which requires or specifically authorizes the transfer of positions and general revenue funds between these agencies. This section is repealed on July 1, 2000.

Section 9. In order to implement Specific Appropriation 372 of the 1999-2000 General Appropriations Act, subsection (1) of section 402.3015, Florida Statutes, is amended to read:

402.3015 Subsidized child care program; purpose; fees; contracts.—

(1) The purpose of the subsidized child care program is to provide quality child care to enhance the development, including language, cognitive, motor, social, and self-help skills of children who are at risk of abuse or neglect and children of low-income families, and to promote financial self-sufficiency and life skills for the families of these children, unless prohibited by federal law. Priority for participation in the subsidized child care program shall be accorded to children under 13 years of age who are:

(a) Determined to be at risk of abuse, neglect, or exploitation and who are currently clients of the department's Children and Families Services Program Office;

(b) Children at risk of welfare dependency, including children of participants in the WAGES Program, children of migrant farmworkers, children of teen parents, and children from other families at risk of welfare dependency due to a family income of less than 100 percent of the federal poverty level; and

(c)1. Children of working families whose family income is equal to or greater than 100 percent, but does not exceed 150 percent, of the federal poverty level.

2. For the 1999-2000 fiscal year only, eligibility under this paragraph may be expanded to children of working families whose family income does not exceed 200 percent of the federal poverty level and who are enrolled in the Child Care Executive Partnership Program established in s. 409.178. This subparagraph expires July 1, 2000.

Section 10. In order to implement Specific Appropriations 420 through 425 of the 1999-2000 General Appropriations Act, subsection (16) of section 216.181, Florida Statutes, 1998 Supplement, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(16) Notwithstanding any provision of this section to the contrary and for the 1999-2000 ~~1998-1999~~ fiscal year only, the Department of Children and Family Services is authorized to use operating funds budgeted for Developmental Services Institutions for fixed capital outlay expenditures as needed to bring any currently unlicensed beds up to Federal Intermediate Care Facility for the Developmentally Disabled licensure standards. This subsection is repealed on July 1, 2000 ~~1999~~.

Section 11. In order to implement Specific Appropriation 255 of the 1999-2000 General Appropriations Act, the Agency for Health Care Administration shall take any necessary lawfully authorized action to ensure that total expenditures for Medicaid transportation remain within the amount budgeted in the 1999-2000 General Appropriations Act. In the event that the agency finds that it is impossible to constrain Medicaid transportation expenditures to within the budgeted amount, it shall notify the Legislature of this and provide suggestions for statutory revisions necessary to alleviate future deficits as well as a description of all action taken under its current authority. This section is repealed on July 1, 2000.

Section 12. In order to implement Specific Appropriation 359E of the 1999-2000 General Appropriations Act, section 39.3065, Florida Statutes, 1998 Supplement, is amended to read:

39.3065 Sheriffs of Pasco, Manatee, and Pinellas Counties to provide child protective investigative services; procedures; funding.—

(1) As described in this section, the Department of Children and Family Services shall, by the end of fiscal year 1999-2000, transfer all responsibility for child protective investigations for Pinellas County, Manatee County, and Pasco County to the sheriff of that county in which the child abuse, neglect, or abandonment is alleged to have occurred. Each sheriff is responsible for

the provision of all child protective investigations in his or her county. Each individual who provides these services must complete the training provided to and required of protective investigators employed by the Department of Children and Family Services.

(2) During fiscal year 1998-1999, the Department of Children and Family Services and each sheriff's office shall enter into a contract for the provision of these services. Funding for the services will be appropriated to the Department of Children and Family Services, and the department shall transfer to the respective sheriffs for the duration of fiscal year 1998-1999, funding for the investigative responsibilities assumed by the sheriffs, including federal funds that the provider is eligible for and agrees to earn and that portion of general revenue funds which is currently associated with the services that are being furnished under contract, and including, but not limited to, funding for all investigative, supervisory, and clerical positions; training; all associated equipment; furnishings; and other fixed capital items. The contract must specify whether the department will continue to perform part or none of the child protective investigations during the initial year. The sheriffs may either conduct the investigations themselves or may, in turn, subcontract with law enforcement officials or with properly trained employees of private agencies to conduct investigations related to neglect cases only. If such a subcontract is awarded, the sheriff must take full responsibility for any safety decision made by the subcontractor and must immediately respond with law enforcement staff to any situation that requires removal of a child due to a condition that poses an immediate threat to the child's life. The contract must specify whether the services are to be performed by departmental employees or by persons determined by the sheriff. During this initial year, the department is responsible for quality assurance, and the department retains the responsibility for the performance of all child protective investigations. The department must identify any barriers to transferring the entire responsibility for child protective services to the sheriffs' offices and must pursue avenues for removing any such barriers by means including, but not limited to, applying for federal waivers. By January 15, 1999, the department shall submit to the President of the Senate, the Speaker of the House of Representatives, and the chairs of the Senate and House committees that oversee departmental activities a report that describes any remaining barriers, including any that pertain to funding and related administrative issues. Unless the Legislature, on the basis of that report or other pertinent information, acts to block a transfer of the entire responsibility for child protective investigations to the sheriffs' offices, the sheriffs of Pasco County, Manatee County, and Pinellas County, beginning in fiscal year 1999-2000, shall assume the entire responsibility for such services, as provided in subsection (3).

(3)(a) Beginning in fiscal year 1999-2000, the sheriffs of Pasco County, Manatee County, and Pinellas County have the responsibility to provide all child protective investigations in their respective counties.

(b) The sheriffs of Pasco County, Manatee County, and Pinellas County shall operate, at a minimum, in accordance with the performance standards established by the Legislature for protective investigations conducted by the Department of Children and Family Services.

(c) Funds for providing child protective investigations in Pasco County, Manatee County, and Pinellas County must be identified in the annual appropriation made to the Department of Children and Family Services, which shall award grants for the full amount identified to the respective sheriffs' offices. Funds for the child protective investigations may not be integrated into the sheriffs' regular budgets. Budgetary data and other data relating to the performance of child protective investigations must be maintained separately from all other records of the sheriffs' offices.

(d) Program performance evaluation shall be based on criteria mutually agreed upon by the respective sheriffs and a committee of seven persons appointed by the Governor and selected from those persons serving on the Department of Children and Family Services District 5 Health and Human Services Board and District 6 Health and Human Services Board. Two of the Governor's appointees must be residents of Pasco County, two of the Governor's appointees must be residents of Manatee County, and two of the Governor's appointees must be residents of Pinellas County. Such appointees shall serve at the pleasure of the Governor. The individuals appointed must have demonstrated experience in outcome evaluation, social service areas of protective investigation, or child welfare supervision. The committee shall submit an annual report regarding quality performance, outcome-measure attainment and cost efficiency, to the President of the Senate, the Speaker of the House of Representatives, and to the Governor no later than January 31 of each year the sheriffs are receiving general appropriations to provide child protective investigations.

(4) For the 1999-2000 fiscal year only, the Sheriff of Broward County shall perform the same child protective investigative services according to the same standards as are performed by the sheriffs of Pinellas County, Manatee County, and Pasco County under this section. This subsection expires July 1, 2000.

Section 13. (1) In order to implement Specific Appropriation 363B of the 1999-2000 General Appropriations Act, all Healthy Families Florida contracted service providers shall:

(a) Present the following disclaimer both orally and in writing at the initial contact with the parent: "Participation in the Healthy Families Program is voluntary. You are not required to answer any questions other than those required for birth registration and you have the right to decline participation in the program at any time."

(b) Furnish, at the participant's request, a copy of all documentation concerning services provided to the participant, including applications and assessments. The private, nonprofit corporation and other applicable service providers shall dispose of all records or documents relating to that individual 5 years after termination from the program.

(2) No information other than the name, date of birth, social security number, zip code, and county of residence of participants and their children may be forwarded from the private, nonprofit corporation or other service provider to the Department of Children and Family Services. This information is to be used for evaluation purposes only. No individual participant

data may be forwarded to the National Committee to Prevent Child Abuse or any other organization collecting and recording such information.

(3) This section expires July 1, 2000.

Section 14. For the purpose of implementing Specific Appropriation 260 of the 1999-2000 General Appropriations Act, paragraph (c) of subsection (3) of section 409.912, Florida Statutes, 1998 Supplement, is amended to read:

409.912 Cost-effective purchasing of health care.—The agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed to facilitate the cost-effective purchase of a case-managed continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the inappropriate or unnecessary use of high-cost services.

(3) The agency may contract with:

(c)1. A federally qualified health center or an entity owned by one or more federally qualified health centers or an entity owned by other migrant and community health centers receiving non-Medicaid financial support from the Federal Government to provide health care services on a prepaid or fixed-sum basis to recipients. Such prepaid health care services entity must be licensed under parts I and III of chapter 641 by January 1, 1998, but shall be prohibited from serving Medicaid recipients on a prepaid basis, until such licensure has been obtained. However, such an entity is exempt from s. 641.225 if the entity meets the requirements specified in subsections (14) and (15).

2. Until March 1, 2000, only, the licensure requirements under parts I and III of chapter 641 shall not apply to a federally qualified health center, an entity owned by one or more federally qualified health centers, or an entity owned by other migrant and community health centers receiving non-Medicaid financial support from the Federal Government to provide health care services on a prepaid or fixed-sum basis to recipients. These entities are not prohibited from serving Medicaid recipients on a prepaid basis. This subparagraph expires March 1, 2000.

Section 15. In order to implement Specific Appropriation 261 of the 1999-2000 General Appropriations Act, subsection (13) of section 409.912, Florida Statutes, 1998 Supplement, is amended to read:

409.912 Cost-effective purchasing of health care.—The agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with the delivery of quality medical care. The agency shall maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, including competitive bidding pursuant

to s. 287.057, designed to facilitate the cost-effective purchase of a case-managed continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the inappropriate or unnecessary use of high-cost services.

(13)(a) The agency shall identify health care utilization and price patterns within the Medicaid program which are not cost-effective or medically appropriate and assess the effectiveness of new or alternate methods of providing and monitoring service, and may implement such methods as it considers appropriate. Such methods may include disease management initiatives, an integrated and systematic approach for managing the health care needs of recipients who are at risk of or diagnosed with a specific disease by using best practices, prevention strategies, clinical-practice improvement, clinical interventions and protocols, outcomes research, information technology, and other tools and resources to reduce overall costs and improve measurable outcomes.

(b) The responsibility of the agency under this subsection shall include the development of capabilities to identify actual and optimal practice patterns; patient and provider educational initiatives; methods for determining patient compliance with prescribed treatments; fraud, waste, and abuse prevention and detection programs; and beneficiary case management programs.

1. The practice pattern identification program shall evaluate practitioner prescribing patterns based on national and regional practice guidelines, comparing practitioners to their peer groups. The agency and its Drug Utilization Review Board shall consult with a panel of practicing health care professionals appointed by the director of the agency, consisting of six physicians licensed under chapter 458 or chapter 459, two pharmacists licensed under chapter 465, and one dentist licensed under chapter 466 who is an oral surgeon. The advisory panel shall be responsible for evaluating treatment guidelines and recommending ways to incorporate their use in the practice pattern identification program. Practitioners who are prescribing specific drugs inappropriately or inefficiently, according to the practice guidelines, may have their prescribing of only those drugs subject to prior authorization after an appropriate education intervention and opportunity to correct inappropriate prescribing by the practitioner.

2. The agency shall also develop educational interventions designed to promote the proper use of medications by providers and beneficiaries.

3. The agency shall implement a pharmacy fraud, waste, and abuse initiative that may include a surety bond or letter of credit requirement for participating pharmacies, enhanced provider auditing practices, the use of additional fraud and abuse software, recipient management programs for beneficiaries inappropriately using their benefits, and other steps that will eliminate provider and recipient fraud, waste, and abuse. The initiative shall address enforcement efforts to reduce the number and use of counterfeit prescriptions.

4. The agency may apply for any federal waivers needed to implement this paragraph.
5. This paragraph expires July 1, 2000.

Section 16. In order to implement Specific Appropriation 490 of the 1999-2000 General Appropriations Act, subsection (3) is added to section 287.084, Florida Statutes, to read:

287.084 Preference to Florida businesses.—

(3) For the 1999-2000 fiscal year only, notwithstanding any statutory authority or adopted local government policy under which the Glades School District operates, the district is hereby authorized to give consideration to Florida vendors in the issuance of a request for proposal for a pilot program for telemedicine within the district. This subsection expires July 1, 2000.

Section 17. In order to implement Specific Appropriation 243 of the 1999-2000 General Appropriations Act, it is the intent of the Legislature to evaluate the implications of removing the Medicaid county ceiling and individual provider target reimbursement rate caps for the state's teaching and specialty hospitals. The Senate Budget Committee, the Senate Health, Aging and Long-term Care Committee, the House of Representatives Fiscal Responsibility Council, and the House of Representatives Health Care Services Committee shall analyze the short-term and long-term public policy and cost implications of implementing the removal of such Medicaid caps. The report shall consider all direct and ancillary costs associated with outpatient services provided by teaching and specialty hospitals. Any potential increase in Medicaid fee-for-service reimbursement resulting from the removal of these rate limitations shall be excluded in the calculation of rates paid to Medicaid HMOs and prepaid clinics. The report shall be presented to the President of the Senate and the Speaker of the House of Representatives by September 1, 1999. This section expires July 1, 2000.

Section 18. In order to implement Specific Appropriation 276 of the 1999-2000 General Appropriations Act:

(1) Notwithstanding the provisions of subsection (1) of section 409.9071, Florida Statutes, billing agent consulting services shall not be considered billing agent services. This subsection expires February 14, 2000.

(2) Notwithstanding subsections (5) and (6) of section 409.9071, Florida Statutes, and subject to federal approval, the agency shall develop a reimbursement schedule based on actual costs specific to school-based services which is based on the federal rehabilitative services option. Subject to federal approval, retroactive reimbursements for services as specified in section 236.0812, Florida Statutes, shall be in accordance with federal laws. This subsection expires July 1, 2000.

Section 19. In order to implement Specific Appropriations 973, 982, 987, and 993 of the 1999-2000 General Appropriations Act, subsection (17) of section 216.181, Florida Statutes, 1998 Supplement, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(17) Notwithstanding any other provision of this section to the contrary, and for the ~~1999-2000~~ ~~1998-1999~~ fiscal year only, the Florida Department of Law Enforcement may transfer up to 20 positions and associated budget between budget entities, provided the same funding source is used throughout each transfer. The department may also transfer up to 10 percent of the initial approved salary rate between budget entities, provided the same funding source is used throughout each transfer. The department must provide notice to the Executive Office of the Governor, the chair of the Senate Budget Ways and Means Committee, and the chair of the House Committee on Criminal Justice Appropriations for all transfers of positions or salary rate. This subsection is repealed on July 1, ~~2000~~ 1999.

Section 20. Consistent with the provisions of section 216.163, Florida Statutes, in accordance with performance-based program budgeting requirements, and notwithstanding the provisions of section 216.181, Florida Statutes, the Florida Department of Law Enforcement may transfer up to one-half of 1 percent of the funds in Specific Appropriations 973, 982, 987, and 993 of the 1999-2000 General Appropriations Act for lump-sum salary bonuses for departmental employees at the discretion of the executive director, provided that such bonuses are given only to selected employees for meritorious performance, instead of being given as across-the-board bonuses for all employees. The department, after consultation with the Executive Office of the Governor, shall provide a plan to the chair of the House Fiscal Responsibility Council and to the chair of the Senate Budget Committee for approval before awarding such bonuses. This section is repealed on July 1, 2000.

Section 21. In order to implement Specific Appropriation 573 of the 1999-2000 General Appropriations Act, the Correctional Privatization Commission and the Department of Juvenile Justice may expend appropriated funds to assist in defraying the costs of impacts that are incurred by a municipality or county and associated with opening a facility under the authority of the Correctional Privatization Commission or a facility under the authority of the Department of Juvenile Justice which is located within that municipality or county. The amount that is to be paid under this section for any facility may not exceed 1 percent of the facility construction cost, less building impact fees imposed by the municipality, or by the county if the facility is located in the unincorporated portion of the county. This section is repealed on July 1, 2000.

Section 22. In order to implement Specific Appropriations 1185 and 1189 of the 1999-2000 General Appropriations Act, subsection (7) of section 212.20, Florida Statutes, 1998 Supplement, is amended to read:

212.20 Funds collected, disposition; additional powers of department; operational expense; refund of taxes adjudicated unconstitutionally collected.—

(7) For the ~~1999-2000~~ ~~1998-1999~~ fiscal year only, the use of funds allocated to the Solid Waste Management Trust Fund shall be as provided in the General Appropriations Act. There is transferred ~~\$15.5~~ ~~\$14.2~~ million for

surface water improvement and management projects and ~~\$10~~ \$8 million for the aquatic weed control program from revenues provided by this section. This subsection is repealed on July 1, ~~2000~~ 1999.

Section 23. In order to implement Specific Appropriations 1274 and 1276 of the 1999-2000 General Appropriations Act, counties receiving funds for aquatic weed control as provided by section 212.20(7), Florida Statutes, may use these funds for recycling purposes. This authorization expires June 30, 2000.

Section 24. In order to implement Specific Appropriations 1274 and 1276 of the 1999-2000 General Appropriations Act, subsections (8) and (9) of section 403.7095, Florida Statutes, 1998 Supplement, are amended to read:

403.7095 Solid waste management grant program.—

(8) For fiscal year ~~1999-2000~~ ~~1998-1999~~, the department shall provide counties with populations under 100,000 with at least 80 percent of the level of funding they received in fiscal year 1997-1998 for solid waste management and recycling grants.

(9) For fiscal year ~~1999-2000~~ ~~1998-1999~~, the department shall provide 10 percent of the total funds available after the requirements of subsection (8) are met for recycling grants available to all counties on a competitive basis for innovative programs. The department may consider one or more of the following criteria in determining whether a grant proposal is innovative:

- (a) Demonstrate advanced technologies or processes.
- (b) Collect and recycle materials targeted by the department.
- (c) Demonstrate substantial improvement in program cost-effectiveness and efficiency as measured against statewide average costs for the same or similar programs.
- (d) Demonstrate transferability of technology and processes used in program.
- (e) Demonstrate and implement multicounty or regional recycling programs.

Section 25. In order to implement Specific Appropriation 1535A of the 1999-2000 General Appropriations Act, section 110.1239, Florida Statutes, 1998 Supplement, is amended to read:

110.1239 State group health insurance program funding.—For the ~~1999-2000~~ ~~1998-1999~~ fiscal year only, it is the intent of the Legislature that the state group health insurance program be managed, administered, operated, and funded in such a manner as to maximize the protection of state employee health insurance benefits. Inherent in this intent is the recognition that the health insurance liabilities attributable to the benefits offered state employees should be fairly, orderly, and equitably funded. Accordingly:

(1) The division shall determine the level of premiums necessary to fully fund the state group health insurance program for the next fiscal year. Such determination shall be made after each revenue estimating conference on health insurance as provided in s. 216.136(1), but not later than December 1 and April 1 of each fiscal year.

(2) The Governor, in the Governor's recommended budget, shall provide premium rates necessary for full funding of the state group health insurance program, and the Legislature shall provide in the General Appropriations Act for a premium level necessary for full funding of the state group health insurance program.

(3) For purposes of funding, any additional appropriation amounts allocated to the state group health insurance program by the Legislature shall be considered as a state contribution and thus an increase in the state premiums.

(4) This section is repealed on July 1, 2000 1999.

Section 26. In order to implement Specific Appropriation 1205 of the 1999-2000 General Appropriations Act, subsection (17) of section 373.59, Florida Statutes, 1998 Supplement, is amended to read:

373.59 Water Management Lands Trust Fund.—

(17) Notwithstanding any provision of this section to the contrary and for the 1999-2000 ~~1998-1999~~ fiscal year only, the governing board of a water management district may request, and the Secretary of Environmental Protection shall release upon such request, moneys allocated to the districts pursuant to subsection (8) for the purpose of carrying out the provisions of ss. 373.451-373.4595. In addition, for the 1999-2000 fiscal year only, the governing boards of the Northwest Florida Water Management District and Suwannee River Water Management District may request, and the Secretary of the Department of Environmental Protection shall release upon such request, moneys allocated to the districts pursuant to subsection (8) for the purpose of carrying out the provisions of ss. 373.0361 and 373.0831. No funds may be used pursuant to this subsection until necessary debt service obligations and requirements for payments in lieu of taxes that may be required pursuant to this section are provided for. This subsection ~~expires is repealed on July 1, 2000~~ 1999.

Section 27. For the 1999-2000 fiscal year only, the Administration Commission may approve exceptions to the state's personnel, payroll, and benefit rules, policies, and practices and may approve exemptions from:

(1) Statutory provisions relating to state employment in chapter 110, Florida Statutes;

(2) Statutory provisions relating to state employees in parts I and II of chapter 112, Florida Statutes; and

(3) Salary rate and position control provisions in ss. 216.181, 216.251, and 216.262, Florida Statutes, 1998 Supplement.

Such exceptions and exemptions may only be approved in order to take advantage of or to demonstrate the best practices inherent in purchased commercial off-the-shelf software for human resources, payroll, and benefits and shall be granted only after review and approval by those agencies whose statutory responsibilities or rule requirements are affected. The Administration Commission shall follow the notice, review, and exception procedures set forth in s. 216.177(2), Florida Statutes, and public employee collective bargaining agreements established pursuant to s. 447.309, Florida Statutes, prior to granting an exception or exemption. Exceptions and exemptions under this section are limited to only those organizations selected by the Florida Financial Management Information System Coordinating Council to serve as pilot sites in the proof-of-concept pilot project authorized in Specific Appropriation 1535 of the 1999-2000 General Appropriations Act. This section is repealed on July 1, 2000.

Section 28. In order to implement Specific Appropriation 1326 of the 1999-2000 General Appropriations Act, subsection (15) of section 259.032, Florida Statutes, 1998 Supplement, is amended to read:

259.032 Conservation and Recreation Lands Trust Fund; purpose.—

(15) For fiscal year 1999-2000 ~~1998-1999~~ only, moneys credited to the fund may be appropriated to provide grants to qualified local governmental entities pursuant to the provisions of s. 375.075. This subsection is repealed on July 1, 2000 ~~1999~~.

Section 29. In order to implement Specific Appropriations 1210, 1212, 1222, and 1223B of the 1999-2000 General Appropriations Act, section 86 of chapter 93-213, Laws of Florida, as amended by section 28 of chapter 98-46, Laws of Florida, is amended to read:

Section 86. The Department of Environmental Regulation is authorized 54 career service positions for administering the state NPDES program. Twenty-five career service positions are authorized for startup of the program beginning July 1, 1993, and the remaining 29 career service positions beginning January 1, 1994. The state NPDES program staffing shall start July 1, 1993, with completion targeted for 6 months following United States Environmental Protection Agency authorization to administer the National Pollutant Discharge Elimination System program. Implementation of positions is subject to review and final approval by the secretary of the Department of Environmental Regulation. The sum of \$3.2 million is hereby appropriated from the Pollution Recovery Trust Fund to cover program startup costs. For the 1999-2000 fiscal year only, such funds need not be repaid.

Section 30. For the purpose of implementing Specific Appropriation 1656 of the 1999-2000 General Appropriations Act, paragraph (k) of subsection (2) of section 110.205, Florida Statutes, is amended to read:

110.205 Career service; exemptions.—

(2) EXEMPT POSITIONS.—The exempt positions which are not covered by this part include the following, provided that no position, except for

positions established for a limited period of time pursuant to paragraph (h), shall be exempted if the position reports to a position in the career service:

(k)1. All officers and employees in the office of the Governor, including all employees at the Governor's mansion, and employees within each separate budget entity, as defined in chapter 216, assigned to the Governor. Unless otherwise fixed by law, the salary and benefits of these positions shall be set by the department as follows:

a.1. The chief of staff, the assistant or deputy chief of staff, general counsel, Director of Legislative Affairs, inspector general, Director of Cabinet Affairs, Director of Press Relations, Director of Planning and Budgeting, director of administration, director of state-federal relations, and chief prosecutor of the statewide grand jury, and the director of each separate budget entity shall have their salaries and benefits established by the department in accordance with the rules of the Senior Management Service.

b.2. The salaries and benefits of positions not established in sub-subparagraph a. subparagraph 1. shall be set by the employing agency. Salaries and benefits of employees whose professional training is comparable to that of licensed professionals under paragraph (q), or whose administrative responsibility is comparable to a bureau chief shall be set by the Selected Exempt Service. The department shall make the comparability determinations. Other employees shall have benefits set as if career service employees.

2. For the 1999-2000 fiscal year only, all officers and employees in the office of the Governor, including all employees at the Governor's mansion, and employees within each separate budget entity, as defined in chapter 216, assigned to the Governor. Unless otherwise fixed by law, the salary and benefits of these positions shall be set by the department as follows:

a. The chief of staff, the assistant or deputy chief of staff, general counsel, Director of Legislative Affairs, chief inspector general, Director of Cabinet Affairs, Director of Press Relations, Director of Planning and Budgeting, director of administration, director of state-federal relations, Director of Appointments, Director of External Affairs, Deputy General Counsel, Governor's Liaison for Community Development, Chief of Staff Lieutenant Governor, Deputy Director of Planning and Budgeting, policy coordinators, and the director of each separate budget entity shall have their salaries and benefits established by the department in accordance with the rules of the Senior Management Service.

b. The salaries and benefits of positions not established in sub-subparagraph a. shall be set by the employing agency. Salaries and benefits of employees whose professional training is comparable to that of licensed professionals under paragraph (q), or whose administrative responsibility is comparable to a bureau chief shall be set by the Selected Exempt Service. The department shall make the comparability determinations. Other employees shall have benefits set comparable to legislative staff, except that leave shall be comparable to career service.

c. This subparagraph expires July 1, 2000.

Section 31. In order to implement Specific Appropriation 1617 of the 1999-2000 General Appropriations Act:

(1) For purposes of this section, "eligible employee" means any employee of the University of Florida College of Veterinary Medicine Pari-mutuel Laboratory on June 30, 1999, who had permanent status in the Career Service System on June 30, 1997, as an employee of the Department of Business and Professional Regulation in the Pari-mutuel Laboratory and who subsequently transferred to the State University System during the 1997-1998 fiscal year.

(2) If the laboratory is relocated to Gainesville and the eligible employee is no longer employed by the state, the eligible employee may hold applicable sick and annual leave balances inactive without automatic payout for a period of 1 year from the effective date of termination of state employment, until the effective date of other state employment or the effective date of private employment, whichever is earlier. At that time, the leave balances shall be transferred to the eligible employee's account or paid to the employee pursuant to applicable law and rules.

(3) An eligible employee may elect to participate in the new employer's sick leave pool immediately upon commencement of employment if such employee participated in the University of Florida's sick leave pool during the year immediately preceding termination of employment. No eligible employee shall be required to make an initial donation or additional donation of sick leave as a condition of participation in an agency sick leave pool for a period of 1 year.

(4) Eligible employees shall be given preference, if qualified, for similar employment within the Career Service System or the State University System. The Department of Management Services shall assist eligible employees in identifying similar employment opportunities and determining position eligibility. The department shall also assist eligible employees with resume writing preparation and career counseling training.

(5) Eligible employees reemployed by the Department of Business and Professional Regulation by June 30, 2000, shall retain all retention points earned during prior employment with the agency, plus the retention points the eligible employee would have accrued had the operation of the pari-mutuel laboratory not been transferred from the agency.

(6) This section is repealed on July 1, 2000.

Section 32. In order to implement Specific Appropriations 1928 through 1931 of the 1999-2000 General Appropriations Act, subsection (4) of section 287.161, Florida Statutes, 1998 Supplement, is amended to read:

287.161 Executive aircraft pool; assignment of aircraft; charge for transportation.—

(4) Notwithstanding the requirements of subsections (2) and (3) and for the 1999-2000 1998-1999 fiscal year only, the Department of Management

Services shall charge all persons receiving transportation from the executive aircraft pool a rate not less than the mileage allowance fixed by the Legislature for the use of privately owned vehicles. Fees collected for persons traveling by aircraft in the executive aircraft pool shall be deposited into the Bureau of Aircraft Trust Fund and shall be expended for costs incurred to operate the aircraft management activities of the department. It is the intent of the Legislature that the executive aircraft pool be operated on a full cost recovery basis, less available funds. This subsection expires ~~is repealed~~ on July 1, ~~2000~~ 1999.

Section 33. In order to implement Specific Appropriations 1038D, 1038E, 1038F, 1038K, 1038L, 1368A, 1368D, 1370, 1379, 1382B, 1382C, 1382D, 1382E, 1383, 1384, and 1397D of the 1999-2000 General Appropriations Act, paragraph (b) of subsection (11) of section 259.032, Florida Statutes, 1998 Supplement, is amended to read:

259.032 Conservation and Recreation Lands Trust Fund; purpose.—

(11)

(b) An amount up to 1.5 percent of the cumulative total of funds ever deposited into the Florida Preservation 2000 Trust Fund shall be made available for the purposes of management, maintenance, and capital improvements, and for associated contractual services, for lands acquired pursuant to this section and s. 259.101 to which title is vested in the board of trustees and other conservation and recreation lands managed by a state agency. Each agency with management responsibilities shall annually request from the Legislature funds sufficient to fulfill such responsibilities. Capital improvements shall include, but need not be limited to, perimeter fencing, signs, firelanes, access roads and trails, and minimal public accommodations, such as primitive campsites, garbage receptacles, and toilets. Any equipment purchased with funds provided pursuant to this paragraph may be used for the purposes provided in this paragraph on any conservation and recreation lands managed by a state agency.

Section 34. In order to implement Specific Appropriation 1243 of the 1999-2000 General Appropriations Act, subsection (6) of section 403.1826, Florida Statutes, is amended to read:

403.1826 Grants, requirements for eligibility.—

(6)(a) A grant may not be made unless the local governmental agency assures the department of the proper and efficient operation and maintenance of the project after construction. Revenue sufficient to ensure that the facility will be self-supporting shall be generated from sources which include, but are not limited to, service charges and connection fees. The revenue generated shall provide for financing future sanitary sewerage capital improvements. The grantee shall accumulate, during the design life of the grant-funded project, moneys in an amount equivalent to the grant amount adjusted for inflationary cost increases.

(b) The department may waive this accumulation requirement for up to 5 years for a grantee, in a county as defined by s. 125.011(1), which certifies

to the department's satisfaction that an equivalent amount of money will be used, above the required amounts, to pay outstanding obligations resulting from improvements to the system. This paragraph expires July 1, 2000.

Section 35. In order to implement Specific Appropriation 1038A of the 1999-2000 General Appropriations Act, and notwithstanding the provisions of sections 496.405(4)(c), 496.409(7), 496.410(15), and 496.419(9), Florida Statutes, the moneys received and deposited into the General Inspection Trust Fund may be used by the Department of Agriculture and Consumer Services to defray the expenses of the department in the discharge of any and all of its administrative and regulatory powers and duties as prescribed by law. This section expires July 1, 2000.

Section 36. In order to implement Specific Appropriation 1038A of the 1999-2000 General Appropriations Act, the Board of Trustees of the Internal Improvement Trust Fund's property described as: Lot 4, (less the east 12 feet thereof) and all of Lots 5 and 6, Block M, TINKER HEIGHTS, according to the plat thereof as recorded in Plat Book M, page 93, Public Records of Orange County, Florida, shall be deeded, by quitclaim deed, on or before September 1, 1999, to the Department of Agriculture and Consumer Services. Notwithstanding the provisions of chapters 253 and 259, Florida Statutes, the Department of Agriculture and Consumer Services is directed to sell, in accordance with section 255.25001, Florida Statutes, such property for no less than the property's appraised value. All proceeds from this sale shall be deposited in the General Inspection Trust Fund of the Department of Agriculture and Consumer Services and may be appropriated for the acquisition of property for and construction of an Agricultural Regional Office Center, to be located in Polk County, Florida. The purchase of property by the Department of Agriculture and consumer Services shall follow the requirements of section 253.025, Florida Statutes. This section expires July 1, 2000.

Section 37. In order to implement Specific Appropriation 1535A of the 1999-2000 General Appropriations Act, subsection (4) is added to section 110.12315, Florida Statutes, to read:

110.12315 Prescription drug program.—

(4) Notwithstanding the provisions of subsections (1) and (2), under the state employees' prescription drug program, effective October 1, 1999, copayments must be made as follows:

- (a) Twenty-dollar copayment for brand name drug with card;
- (b) Seven-dollar copayment for generic drug with card;
- (c) Seven-dollar copayment for generic mail order drug;
- (d) Twenty-dollar copayment for brand name mail order drug.

This subsection expires July 1, 2000.

Section 38. In order to implement Specific Appropriation 1535A of the 1999-2000 General Appropriations Act, the following premium and copayments are required:

(1) Effective October 1, 1999, the state share of the State Group Health Insurance Plan premiums and the state share of the health maintenance organization premiums for the Executive Branch, Legislative Branch, and Judicial Branch agencies shall be \$191.52 per month for individual coverage and \$391.60 per month for family coverage.

(2) Effective October 1, 1999, the employee share of health insurance premiums shall increase to \$32.30 per month for individual coverage and \$116.20 per month for family coverage.

(3) Under the State Health Insurance Program, the copayments for physician office visits with health maintenance organizations shall increase from \$5 to \$10, effective October 1, 1999. In addition, copayments for prescription drugs with health maintenance organizations shall increase effective October 1, 1999, as follows:

(a) Copayment for brand name drugs shall increase from \$10 to \$20;

(b) Copayment for generic drugs shall increase from \$5 to \$7.

(4) This section expires July 1, 2000.

Section 39. In order to implement Specific Appropriations 2037 through 2096A of the 1999-2000 General Appropriations Act, paragraph (b) of subsection (5) of section 15.09, Florida Statutes, 1998 Supplement, is amended to read:

15.09 Fees.—

(5)

(b) For the ~~1999-2000~~ ~~1998-1999~~ fiscal year only, funds from the Public Access Data Systems Trust Fund may be appropriated for the operations of the department. This paragraph ~~expires is repealed on~~ July 1, ~~2000~~ ~~1999~~.

Section 40. In order to implement Specific Appropriations 1412-1529 of the 1999-2000 General Appropriations Act, subsection (9) of section 253.034, Florida Statutes, 1998 Supplement, is amended to read:

253.034 State-owned lands; uses.—

(9) Notwithstanding any provision of this section or s. 253.111 to the contrary, the Department of Transportation may sell, at fair market value, the following described state real property utilized by the Department of Highway Safety and Motor Vehicles:

From the NW Corner of Section 28 Township 22 South, Range 30 East, run North 89 degrees 21 minutes 24 seconds East 1900 feet; thence run South 0 degrees 38 minutes 36 seconds East 59.45 feet for a point of beginning, said point being on the Southerly right-of-way line of State

Highway No. 50; thence South 0 degrees 38 minutes 36 seconds East 525.41 feet; thence North 66 degrees 42 minutes 09 seconds East 390 feet more or less to the waters edge of Lake Barton; thence run Northerly along the waters edge of Lake Barton to the North line of said Section 28; thence run South 89 degrees 21 minutes 24 seconds West along the North line of said Section 28, to a 4-inch concrete monument on the Southerly right-of-way line of State Road No. 50, being North 89 degrees 21 minutes 24 seconds East 2315.27 feet from the NW Corner of said Section 28; thence run Westerly 419.59 feet along the arc of a 0 degree 44 minutes 25 seconds curve concave to the Northwesterly, (having a central angle of 3 degrees 6 minutes 22 seconds, the long chord bearing South 81 degrees 08 minutes 37 seconds West 419.50 feet) to the point of beginning. All of the above described land being in the NE $\frac{1}{4}$ of the NW $\frac{1}{4}$ of said Section 28, Orange County, Florida.

Proceeds from the sale shall be deposited in the State Transportation Trust Fund. The Board of Trustees of the Internal Improvement Trust Fund shall execute and deliver a deed of conveyance for the purpose of carrying into effect a contract or agreement of sale. This subsection expires ~~is repealed on~~ July 1, 2000 1999.

Section 41. In order to implement Specific Appropriations 1412 through 1529 of the 1999-2000 General Appropriations Act, subsection (1) of section 334.0445, Florida Statutes, 1998 Supplement, is amended to read:

334.0445 Model career service classification and compensation plan.—

(1) Effective July 1, 1994, the Legislature grants to the Department of Transportation in consultation with the Department of Management Services, the Executive Office of the Governor, legislative appropriations committees, legislative personnel committees, and the affected certified bargaining unions, the authority on a pilot basis to develop and implement a model career service classification and compensation system. Such system shall be developed for use by all state agencies. Authorization for this program will be through June 30, 2000 ~~for 3 fiscal years beginning July 1, 1994, and ending June 30, 1997~~; however, the department may elect or be directed by the Legislature to return to the current system at anytime during this period if the model system does not meet the stated goals and objectives. This subsection expires July 1, 2000.

Section 42. Notwithstanding section 337.403, Florida Statutes, the City of Milton is relieved of its obligation to repay the Department of Transportation for the relocation of water, gas, and sewer utilities under the agreements between the city and the department dated July 14, 1998, with respect to construction projects on State Roads 87 and 89 which are funded under Specific Appropriation 1509 of the 1999-2000 General Appropriations Act.

Section 43. In order to implement Specific Appropriations 1412 through 1529 of the 1999-2000 General Appropriations Act, subsection (17) is added to section 216.181, Florida Statutes, 1998 Supplement, to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(17) Notwithstanding any other provision of this chapter to the contrary, the Florida Department of Transportation, in order to facilitate the transfer of personnel to the new turnpike headquarters location in Orange County, may transfer salary rate to the turnpike budget entity from other departmental budget entities. The department must provide documentation of all transfers to the Executive Office of the Governor, the Chairman of the Senate Budget Committee, and the Chairman of the House of Representatives Committee on Transportation and Economic Development Appropriations. This subsection expires July 1, 2000.

Section 44. The funds provided in the 1999-2000 General Appropriations Act for workforce development shall be initially allocated to the school district or community college as designated. If, for any reason, a program in whole or in part is moved from a community college to a school district or moved from a school district to a community college, the Commissioner of Education or the executive director of the Division of Community Colleges shall submit a budget amendment pursuant to chapter 216, Florida Statutes, to transfer the appropriate amount of the 1999-2000 appropriation between the affected district and community college. The amount transferred shall be as near as practicable to the actual amount appropriated for the FTE funded for that program. This section is repealed on July 1, 2000.

Section 45. Notwithstanding section 288.063, Florida Statutes, for 1999-2000, funds in Specific Appropriation 1673 of the 1999-2000 General Appropriations Act may be used at the discretion of the Governor for the completion of infrastructure projects for the purpose of job retention through making Florida military bases more efficient and accessible.

Section 46. In order to implement Specific Appropriation 154 of the 1999-2000 General Appropriations Act, subsection (3) of section 240.3341, Florida Statutes, is amended to read:

240.3341 Incubator facilities for small business concerns.—

(3)(a) The incubator facility and any improvements to the facility shall be owned by the community college. The community college may charge residents of the facility all or part of the cost for facilities, utilities, and support personnel and equipment. No small business concern shall reside in the incubator facility for more than 5 calendar years. The state shall not be liable for any act or failure to act of any small business concern residing in an incubator facility pursuant to this section or of any such concern benefiting from the incubator facilities program.

(b) Notwithstanding any provision of paragraph (a) to the contrary, and for the 1999-2000 fiscal year only, the incubator facility may be leased by the community college. This paragraph is repealed on July 1, 2000.

Section 47. In order to implement Specific Appropriations 8E, 193A, and 195 of the 1999-2000 General Appropriations Act, subsection (8) is added to section 240.2605, Florida Statutes, to read:

240.2605 Trust Fund for Major Gifts.—

(8) Notwithstanding other provisions of this section, for the 1999-2000 fiscal year only, for gifts received during this period, the university presidents shall provide a list of donations from private donors for challenge grants, new donations, major gifts, and the eminent scholars program to be matched for the 1999-2000 fiscal year to the Board of Regents. The listing shall contain an explanation of the donation, a statement of the specific benefits accrued to the university as a result of the donation, and how the donation is consistent with the mission of the institution, as defined by the Board of Regents in the 1998-2003 Strategic Plan. University presidents shall rank each private donation to their university, giving highest priority to private donations that provide additional library resources to universities; donations that provide student assistance through scholarships, fellowships, or assistantships; donations that provide funding for existing academic programs at universities; and donations that meet the matching requirement without encumbering pledges. The Board of Regents, using the same criteria, shall develop a systemwide priority list and may set restrictions on the annual amount of matching funds provided for single donations that exceed \$5 million.

Section 48. In order to implement Specific Appropriation 209A of the 1999-2000 General Appropriations Act, the university presidents shall provide to the Board of Regents a list of donations received in 1999-2000 from private donors for the State University System Facility Enhancement Challenge Grant Program. This listing shall contain an explanation of the donation, a statement of the specific benefits accrued to the university as a result of the donation, and the projected cost to the state for the operation and maintenance of the facility. The Board of Regents shall review and rank each private donation, giving highest priority to private donations that provide the financial resources for major renovations to existing facilities, particularly instructional facilities, and new space requirements as identified by the space utilization model. This section expires July 1, 2000.

Section 49. Notwithstanding the provisions of section 240.2601, Florida Statutes, funds included in Specific Appropriation 209A of the 1999-2000 General Appropriations Act for the USF Engineering III project and the USF Psychology/CSD/Lab Building project may be used to match private funds or USF Foundation funds previously expended for planning/design costs related to these projects. Additionally, USF Foundation funds made available from foundation investments or foundation revenue-generating activities may be used as the private fund source for the USF Engineering III project. This section expires July 1, 2000.

Section 50. Notwithstanding the provisions of section 240.156, Florida Statutes, up to \$3 million may be used for payment of professional fees to accomplish 5-year updates to campus master plans pursuant to section 240.155(3), Florida Statutes. This section expires July 1, 2000.

Section 51. In order to implement Specific Appropriations 35, 36, 37, 38, 39, 42, 42A, and 43 of the 1999-2000 General Appropriations Act, subsection (13) is added to section 235.014, Florida Statutes, 1998 Supplement, to read:

235.014 Functions of the department.—The functions of the department shall include, but not be limited to, the following; it shall:

(13) Notwithstanding the provisions of subsection (11), for purposes of preparing the commissioner’s comprehensive fixed capital outlay legislative budget request for fiscal year 2000-2001 and providing the State Board of Community Colleges and the Board of Regents an estimate of the funds available to develop their required 3-year priority list, the commissioner shall use the total amount of funds appropriated in Specific Appropriations 35, 36, 37, 38, 39, 42, 42A, and 43 of the 1999-2000 General Appropriations Act, regardless of fund source, as the amount of funds appropriated by the Legislature for fixed capital outlay for fiscal year 1999-2000. This subsection expires July 1, 2000.

Section 52. A section of this act that implements a specific appropriation or specifically identified proviso language in the 1999-2000 General Appropriations Act is void if the specific appropriation or specifically identified proviso language is vetoed. A section of this act that implements more than one specific appropriation or more than one portion of specifically identified proviso language in the 1999-2000 General Appropriations Act is void if all the specific appropriations or portions of specifically identified proviso language are vetoed.

Section 53. If any other act passed during the 1999 Regular Session of the Legislature or any extension thereof contains a provision that is substantively the same as a provision in this act, but that removes or is otherwise not subject to the future repeal applied to such provision by this act, the Legislature intends that the provision in the other act shall take precedence and shall continue to operate, notwithstanding the future repeal provided by this act.

Section 54. The performance measures and standards established in this section for individual programs in Education shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000, as required by the Government Performance and Accountability Act of 1994.

(1) PUBLIC SCHOOLS.—

(a) For the Pre-Kindergarten Program, the purpose of which is to prepare children for success in school, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 5, 6, and 109 are as follows:

1. PRE-KINDERGARTEN OUTCOME MEASURES.—

a. Number and percentage of kindergarten and first grade students meeting state expectations for readiness FY 2000-2001 LBR

b. For the Kindergarten through Twelfth Grade (K-12) Program, the purpose of which is to provide children and youth with the sound education needed to grow to a satisfying and productive adulthood, the outcome measures, output measures, and associated performance standards with respect

to funds provided in Specific Appropriations 3, 5, 109, 110, 110A, 112, 115, 117, 117B, and 118 are as follows:

2. K-12 OUTCOME MEASURES.—

a. Number and percentage of a student cohort who graduates from high school, as defined in statute 110,027; 52.65%

b. Number and percentage of students 16 years or older who were reported as dropouts 34,818; 4.9%

c. Number and percentage of recent graduates who meet the state levels in reading, writing, and mathematics for placement into college-level courses Reading 31,135, 76.2%; Writing 31,992, 78%; Mathematics 28,890, 71.9%

d. Number and percentage of graduates residing in Florida who, within 6 months after graduation, are employed, enrolled in postsecondary programs, or enlisted in the military FY 2000-2001 LBR

e. Median learning gains of students in grades 3-10, as measured by FCAT FY 2000-2001 LBR

f. Median learning gains for students scoring at or below the 25th percentile on FCAT FY 2000-2001 LBR

g. Number and percent of students demonstrating 1 year’s academic gain for 1 year spent in school FY 2000-2001 LBR

h. Student performance results on locally administered norm-referenced tests at grades 4 and 8 FY 2000-2001 LBR

i. For each of the following measures, the Department of Education shall report disaggregated data for students in Exceptional Education and English for Speakers of Other Languages (ESOL) programs:

(I) For Grade 4, percent of students scoring 3 or more on Florida Writes! 70%

(II) For Grade 4, percent of students who attain proficiency in reading on the FCAT FY 2000-2001 LBR

(III) For Grade 5, percent of students who attain proficiency in mathematics on the FCAT FY 2000-2001 LBR

(IV) For Grade 8, percent of students scoring 3 or more on Florida Writes! 80%

(V) For Grade 8, percent of students who attain proficiency in mathematics on the FCAT FY 2000-2001 LBR

(VI) For Grade 8, percent of students who attain proficiency in reading on the FCAT FY 2000-2001 LBR

(VII) For Grade 10, percent of students scoring 3 or more on Florida Writes! 85%

(VIII) For Grade 10, percent of students who attain proficiency in mathematics on the FCAT FY 2000-2001 LBR

(IX) For Grade 10, percent of students who attain proficiency in reading on the FCAT FY 2000-2001 LBR

j. Number and percentage of students absent 11 to 20 days Elementary 272,402, 20.3%; Middle 135,672, 22.7%; High 135,729, 21.3%; Alternative FY 2000-2001 LBR; Exceptional Education 2,652, 8.3%

k. Number and percentage of students absent 21 or more days each year . . . Elementary 116,811, 8.7%; Middle 93,417, 15.6%; High 122,359, 19.1%; Alternative FY 2000-2001 LBR; Exceptional Education 27.8%

l. Number and percentage of incidents of violence, weapons violations, vandalism, substance abuse, and harassment on the bus, on campus, and at school-sponsored activities FY 2000-2001 LBR

m. Number and percent of teachers teaching more than 1 class out-of-field during a school term FY 2000-2001 LBR

n. Number and percent of teachers with a major or minor in the subject area in which they are teaching FY 2000-2001 LBR

o. Number and percent of teachers who have earned a degree beyond the bachelor's level in the subject area in which they are employed to teach FY 2000-2001 LBR

p. Number and percent of teachers receiving more than 2 days staff development training during the contract year FY 2000-2001 LBR

q. Number and percent of teachers with National Teacher's Certification 750, 0.5%

r. Meeting attendance rate of school advisory council members FY 2000-2001 LBR

s. Number and percent of school advisory councils, demonstrating by vote, participation in spending of the \$10 per unweighted FTE in lottery funds appropriated by the Legislature for use by the councils . . FY 2000-2001 LBR

t. Number and percent of schools having an active PTO or PTA FY 2000-2001 LBR

3. K-12 OUTPUT MEASURES.—

a. Average number of days teachers and administrators were not in attendance at school for reasons classified as personal leave, sick leave, and temporary duty elsewhere FY 2000-2001 LBR

(2) COMMUNITY COLLEGES.—

(a) For the Associate of Arts (AA) Program, the purpose of which is to provide freshman and sophomore classes that enable transfers to a university primarily, and secondarily, improve job skills, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 7, 153, and 154 are as follows:

1. ASSOCIATE OF ARTS OUTCOME MEASURES.—

a. Percent of AA degree graduates who transfer to a state university within 2 years 65%

b. Percent of AA degree transfers to the State University System who earn a 2.5 or above in the SUS after a year 72%

c. Percent of AA graduates who are employed and have not transferred to a state university 21%

d. Of the AA students completing 18 credit hours, the percent of whom graduate in 4 years 29%

2. ASSOCIATE OF ARTS OUTPUT MEASURES.—

a. Number of AA degrees granted 29,000

b. Percentage of students graduating with total accumulated credit hours that are less than or equal to 120% of the degree requirement 36%

(b) For the College Preparatory Program, the purpose of which is to provide underprepared students with communication and computation skills so they are prepared to enter college level courses, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 7, 153, and 154 are as follows:

1. COLLEGE PREPARATORY OUTCOME MEASURES.—

a. Percentage of students exiting the college-preparatory program who enter college-level course work associated with the AA, Associate of Science (AS), Postsecondary Vocational Certificate, and Postsecondary Adult Vocational programs FY 2000-2001 LBR

b. Percent of AA degree transfers to the State University System who started in College Prep and who earn a 2.5 in the SUS after 1 year 71%

(3) STATE UNIVERSITY SYSTEM.—

(a) For the Instruction Program, the purpose of which is to transmit knowledge, skills, and competencies that allow eligible individuals to become practicing professionals or to pursue further academic endeavors, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 8A-8D and 180-183 are as follows:

1. INSTRUCTION OUTCOME MEASURES.—

- a. Graduation rate for First Time In College (FTIC) students, using a 6-year rate 60%
- b. Retention rate for FTIC students, using a 6-year rate 71%
- c. Graduation rate for AA transfer students, using a 4-year rate 69%
- d. Retention rate for AA transfer students, using a 4-year rate 80%
- e. Percentage of students graduating with total accumulated credit hours that are less than or equal to 115% of the degree requirement 61%
- f. Pass rate on licensure/certification exams, for the first sitting FY 2000-2001 LBR
- g. Percentage of graduates remaining in Florida FY 2000-2001 LBR
- h. Of those graduates remaining in Florida, the percentage employed at \$25,000 or more 1 year following graduation 45%
- i. Of those graduates remaining in Florida, the percentage employed at \$25,000 or more 5 years following graduation 76%
- j. Percentage of undergraduate students enrolled in graduate school upon completion of the baccalaureate degree 16%

2. INSTRUCTION OUTPUT MEASURES.—

- a. Number of degrees granted, by level FY 2000-2001 LBR
- b. Percentage of classes taught by state-funded ranked faculty members FY 2000-2001 LBR
- c. Percent of qualified Florida students, those applicants meeting BOR admission standards, admitted as FTIC students 93%
- d. Percent of FTICs admitted as alternative admits 11.4%
- e. Percent of alternative admits who are out-of-state students 14.8%

The Board of Regents is directed to incorporate these measures as program performance measures in the program reviews conducted pursuant to section 240.209(5)(b), Florida Statutes, 1998 Supplement, and use this information in decisions regarding degree program approval, termination, and modification.

(b) For the Research Program, the purpose of which is to direct research toward solving technical, social, and economic problems facing the state and the nation, the outcome measures, output measures, and associated per-

formance standards with respect to funds provided in Specific Appropriations 8A-8D and 180-183 are as follows:

1. RESEARCH OUTCOME MEASURES.—

a. Externally-generated research and training grant funds (federal, state, local, business, and industry) per state-funded ranked faculty full-time equivalent (FTE); Institute of Food and Agricultural Sciences (IFAS); and the Health Science Centers to be reflected separately FY 2000-2001 LBR

b. Ratio of externally-generated research and training grant funds to state research funds; IFAS and Health Science Centers to be reflected separately FY 2000-2001 LBR

2. RESEARCH OUTPUT MEASURES.—

a. Average number of articles in refereed journals per ranked faculty; IFAS and Health Science Centers to be reflected separately FY 2000-2001 LBR

(c) For the Public Service Program, the purpose of which is to apply the expertise of university personnel in solving public problems, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 8A-8D and 180-183 are as follows:

1. PUBLIC SERVICE OUTCOME MEASURES.—

a. For IFAS only, the percent of public service projects where the beneficiary is satisfied or highly satisfied with the extension assistance . . . 98%

2. PUBLIC SERVICE OUTPUT MEASURES.—

a. The number and percentage of Florida’s public schools assisted FY 2000-2001 LBR

(4) WORKFORCE DEVELOPMENT.—

(a) For the Workforce Development Education Program, the purpose of which is to respond to emerging local and statewide economic development needs by providing workforce development programs, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriation 148 are as follows:

1. WORKFORCE DEVELOPMENT OUTCOME MEASURES.—

a. Number and percent of vocational certificate program completers who left the program and are found placed according to the following definitions:

(I) Level III - Completed a program identified as high wage/high skill on the Occupational Forecasting List and found employed at \$4,680 or more per quarter 12,227, 42.6%

(II) Level II - Completed a program identified for new entrants on the Occupational Forecasting List and found employed at \$3,900 or more per quarter, or found continuing education in a college credit-level program 4,369, 15.2%

(III) Level I - Completed any program not included in Levels II or III and found employed, enlisted in the military, or continuing their education at the vocational certificate level 10,801, 37.6%

b. Number of targeted population vocational certificate program completers who left the program and are found placed and disaggregated by targeted population:

(I) WAGES clients 694

(II) Economically disadvantaged 4,193

(III) Limited English proficient 1,491

(IV) Dislocated worker 760

(V) Disabled individuals 591

c. Number and percent of applied technology diploma program completers who left the program and are found placed according to the following definitions:

(I) Level III - Completed a program identified as high wage/high skill on the Occupational Forecasting List and found employed at \$4,680 or more per quarter FY 2000-2001 LBR

(II) Level II - Completed a program identified for new entrants on the Occupational Forecasting List and found employed at \$3,900 or more per quarter, or found continuing education in a college credit-level program FY 2000-2001 LBR

d. Number and percent of associate in science degree and college-credit certificate program completers who left the program and are found placed according to the following definitions:

(I) Level III - Completed a program identified as high wage/high skill on the Occupational Forecasting List and found employed at \$4,680 or more per quarter 6,891, 57.9%

(II) Level II - Completed a program identified for new entrants on the Occupational Forecasting List and found employed at \$3,900 per quarter, or found continuing education in a college credit-level program 1,351, 11.3%

(III) Level I - Completed any program not included in Levels II or III and found employed, enlisted in the military, or continuing their education at the vocational certificate level 1,661, 13.9%

e. Number of targeted population associate in science program completers who left the program and are found placed-disaggregated by targeted populations:

(I) Wages clients 71

(II) Economically disadvantaged 690

(III) Limited English proficient 331

(IV) Dislocated worker 259

(V) Disabled individuals 274

f. Number and percent of completers who are retained in employment 1 year after found placed:

(I) Vocational certificate FY 2000-2001 LBR

(II) Applied technology diploma FY 2000-2001 LBR

(III) Associate in science degree FY 2000-2001 LBR

2. WORKFORCE DEVELOPMENT OUTPUT MEASURES.—

a. Number of vocational certificate program completers 30,635

b. Number of occupational completion points completed in vocational certificate programs FY 2000-2001 LBR

c. Number of occupational completion points achieved in apprenticeship programs 4,031

d. Number of program completers in associate in science degree and college credit certificate programs 12,045

e. Number of associate in science degrees granted 9,338

f. Number of occupational completion points completed in applied technology diploma programs FY 2000-2001 LBR

(b) For the Adult General Education Program, the purpose of which is to respond to emerging local and statewide economic development needs by providing adult general education courses, outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriation 148 are as follows:

1. ADULT GENERAL EDUCATION OUTCOME MEASURES.—

a. Number and percent of adult basic education, including English as a Second Language, literacy completion point completers who left the program and are found according to the following definitions:

(I) Level II - Found employed at \$3,900 or more per quarter, or found continuing education at the adult secondary, vocational certificate, or college-credit levels FY 2000-2001 LBR

(II) Level I - Found in employment not included in Level II or continuing education at the adult basic education level. FY 2000-2001 LBR

b. Number of adult secondary education literacy completion point completers who left the program and are found placed according to the following definitions:

(I) Level II - Found employed at \$3,900 or more per quarter, or found continuing education at the adult secondary, vocational certificate, or college-credit levels Adult High School, 18,816; GED, 3,677

(II) Level I - Found in employment not included in Level II or continuing education at the adult basic education level. . . Adult High School, 54,410; GED, 7,474

2. ADULT GENERAL EDUCATION OUTPUT MEASURES.—

a. Number of literacy completion points completed in Adult Basic Education and Adult Secondary Program FY 2000-2001 LBR

b. Number of literacy completion points completed disaggregated by targeted population (WAGES Clients, Economically Disadvantaged, Limited English Proficient, Dislocated Worker, Disabled Individuals) for Adult Basic, Adult High School, and GED FY 2000-2001 LBR

Section 55. The performance measures and standards established in this section for individual programs in Human Services agencies shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000 as required by the Government Performance and Accountability Act of 1994.

(1) AGENCY FOR HEALTH CARE ADMINISTRATION.—

(a) For the Medicaid Health Services Program, the purpose of which is to ensure that health services are provided to Medicaid eligible pregnant women, children, disabled adults, and the elderly, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 224-279 are as follows:

1. HEALTH SERVICES TO PREGNANT WOMEN, NEWBORNS, AND WOMEN WHO WANT FAMILY PLANNING SERVICES OUTCOME MEASURES.—

a. Percent of women receiving adequate prenatal care 86%

b. Neonatal mortality rate per 1,000 4.86

c. Percent of vaginal deliveries with no complications 73.1%

d. Average length of time between pregnancies for those receiving family planning services (months) 37.4

2. HEALTH SERVICES TO PREGNANT WOMEN, NEWBORNS, AND WOMEN WHO WANT FAMILY PLANNING SERVICES OUTPUT MEASURES.—

a. Number of women receiving prenatal care 137,130

b. Number of vaginal deliveries 64,152

c. Number of women receiving family planning services 136,197

3. HEALTH SERVICES TO CHILDREN OUTCOME MEASURES.—

a. Percent of eligible children who received all required components of EPSDT screen 64%

b. Percent of hospitalizations for conditions preventable with good ambulatory care 7.53%

c. Ratio of children hospitalized for mental health care to those receiving mental health services 6.8

4. HEALTH SERVICES TO CHILDREN OUTPUT MEASURES.—

a. Number of children ages 1-20 enrolled in Medicaid 1,119,745

b. Number of children receiving mental health services 54,443

c. Number of children receiving EPSDT services 127,967

d. Number of services by major type of service:

(I) Hospital inpatient services 39,828

(II) Physician services 3,475,670

(III) Prescribed drugs 2,875,949

5. HEALTH SERVICES TO WORKING AGE ADULTS (NON-DISABLED) OUTCOME MEASURES.—

a. Percent of hospitalizations for conditions preventable with good ambulatory care 13.3%

6. HEALTH SERVICES TO WORKING AGE ADULTS (NON-DISABLED) OUTPUT MEASURES.—

a. Percent of non-disabled adults receiving a service 85%

7. HEALTH SERVICES TO DISABLED WORKING AGE ADULTS OUTCOME MEASURES.—

a. Percent of hospitalizations for conditions preventable with good ambulatory care 13.9%

8. HEALTH SERVICES TO DISABLED WORKING AGE ADULTS OUTPUT MEASURES.—

a. Percent of enrolled disabled adults receiving a service 88.6%

9. HEALTH SERVICES TO ELDERS OUTCOME MEASURES.—

a. Percent of hospital stays for elder recipients exceeding length of stay criteria 26%

b. Percent of elder recipients in long-term care who improve or maintain activities of daily living (ADL) functioning to those receiving mental health services FY 2000-2001 LBR

10. HEALTH SERVICES TO ELDERS OUTPUT MEASURES.—

a. Number enrolled in long term care waivers 9,766

b. Number of elders receiving mental health care 7,688

c. Number of services by major type of service:

(I) Hospital inpatient services 89,048

(II) Physician services 1,285,488

(III) Prescribed drugs 8,337,539

11. ASSURE COMPLIANCE WITH MEDICAID POLICY OUTCOME MEASURES.—

a. Percent of new recipients voluntarily selecting managed care plan 75%

b. Percent of programs with cost effectiveness determined annually 5%

12. ASSURE COMPLIANCE WITH MEDICAID POLICY OUTPUT MEASURES.—

a. Number of new provider applications 10,600

b. Number of new enrollees provided choice counseling 516,000

c. Number of providers 68,276

13. PROCESS MEDICAID PROVIDER CLAIMS OUTCOME MEASURES.—

a. Average length of time between receipt of clean claim and payment (days) 16

b. Percent increase in dollars recovered annually 5%

c. Amount of recoveries \$19,275,043

d. Cost avoided because of identification of third-party coverage:

(I) Commercial coverage \$197,493,244

(II) Medicare \$694,234,790

14. PROCESS MEDICAID PROVIDER CLAIMS OUTPUT MEASURES.—

a. Number of claims received 96,398,352

b. Number of claims processed 65,400,797

c. Number of claims denied 30,997,555

d. Number of fraud and abuse cases opened 3,776

e. Number of fraud and abuse cases closed 4,683

f. Number of referrals to the Medicaid Fraud Control Unit/Attorney General's Office 175

(b) For the Health Services Quality Assurance Program, the purpose of which is to ensure that all Floridians have access to quality health care and services through the licensure and certification of facilities, and in responding to consumer complaints about facilities, services, and practitioners, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 280-291 are as follows:

1. STATE REGULATION OF HEALTH CARE PRACTITIONERS OUTCOME MEASURES.—

a. Percentage of Priority I practitioner investigations resulting in emergency action 39%

b. Average length of time (in days) to take emergency action on Priority I practitioner investigations 60

c. Percentage of cease and desist orders issued to unlicensed practitioners in which another complaint of unlicensed activity is subsequently filed against the same practitioner 7%

d. Percentage of licensed practitioners involved in:

(I) Serious incidents 0.33%

(II) Peer review discipline reports 0.02%

2. STATE REGULATION OF HEALTH CARE PRACTITIONERS OUTPUT MEASURES.—

a. Number of complaints determined legally sufficient 7,112

b. Number of legally sufficient complaints resolved by:

(I) Findings of no probable cause, including:

(A) Nolle prosequere 680

(B) Letters of guidance 491

(C) Notice of noncompliance 35

(II) Findings of probable cause, including:

(A) Issuance of citation for minor violations 34

(B) Stipulations or informal hearings 662

(C) Formal hearings 44

c. Percentage of investigations completed by priority within timeframe:

(I) Priority I - 45 days 100%

(II) Priority II - 180 days 100%

(III) Other - 180 days 100%

d. Average number of practitioner complaint investigations per FTE 87

e. Number of inquiries to the call center regarding practitioner licensure and disciplinary information 113,293

3. STATE LICENSURE AND FEDERAL CERTIFICATION OF HEALTH CARE FACILITIES OUTCOME MEASURES.—

a. Percentage of investigations of alleged unlicensed facilities and programs that have been previously issued a cease and desist order and that are confirmed as repeated unlicensed activity 7%

b. Percentage of Priority I consumer complaints about licensed facilities and programs that are investigated within 48 hours 100%

c. Percentage of accredited hospitals and ambulatory surgical centers cited for not complying with life safety, licensure, or emergency access standards FY 2000-2001 LBR

d. Percentage of accreditation validation surveys that result in findings of licensure deficiencies FY 2000-2001 LBR

e. Percentage of facilities in which deficiencies are found that pose a serious threat to the health, safety, or welfare of the public by type:

(I) Nursing Homes 5%

(II) Assisted Living Facilities 5%

(III) Home Health Agencies FY 2000-2001 LBR

(IV) Clinical Laboratories FY 2000-2001 LBR

(V) Ambulatory Surgical Centers FY 2000-2001 LBR

(VI) Hospitals FY 2000-2001 LBR
f. Percentage of failures by hospitals to report:

(I) Serious incidents (agency identified) FY 2000-2001 LBR

(II) Peer review disciplinary actions (agency identified) FY 2000-2001 LBR

4. STATE LICENSURE AND FEDERAL CERTIFICATION OF HEALTH CARE FACILITIES OUTPUT MEASURES.—

a. Number of facility emergency actions taken 51

b. Total number of full facility quality-of-care surveys conducted and by type 6,171

(I) Nursing Homes 815

(II) Home Health Agencies 1,600

(III) Assisted Living Facilities 1,282

(IV) Clinical Laboratories 1,082

(V) Hospitals 35

(VI) Other 1,357

c. Average processing time (in days) for statewide panel cases . . . 259

d. Number of hospitals that the agency determine have not reported:

(I) Serious incidents(agency identified) FY 2000-2001 LBR

(II) Peer review disciplinary actions (agency identified) FY 2000-2001 LBR

5. HEALTH FACILITY PLANS AND CONSTRUCTION REVIEW OUTPUT MEASURES.—

a. Number of plans and construction review performed by type:

(I) Nursing Homes 1,200

(II) Hospitals 3,500

(III) Ambulatory Surgical Centers 400

b. Average number of hours for plans and construction survey and review:

(I) Nursing Homes 35

(II) Hospitals 35

(III) Ambulatory Surgical Centers 35

(2) DEPARTMENT OF CHILDREN AND FAMILY SERVICES.—

(a) For the Florida Abuse Hotline Program, the purpose of which is to serve as a central receiving and referral point for all cases of suspected abuse, neglect, or exploitation of children, disabled adults, and the elderly, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 322-325 are as follows:

1. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR FAMILIES OUTCOME MEASURES.—

a. Percentage of abandoned calls made to the Florida Abuse Hotline 2%

2. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR FAMILIES OUTPUT MEASURES.—

a. Calls answered 303,332

b. Percent of calls answered within three minutes 98%

(b) For the Aging and Adult Services Program, the purpose of which is to protect frail elderly and disabled adults who cannot manage their own affairs from abuse, neglect, or exploitation, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 334-341 are as follows:

1. ADULTS WITH DISABILITIES AND FRAIL ELDERLY WHO ARE VICTIMS OF ABUSE, NEGLECT, OR EXPLOITATION OUTCOME MEASURES.—

a. Percent of protective supervision cases in which no report alleging abuse, neglect, or exploitation is received while the case is open (from beginning of protective supervision for a maximum of 1 year 96%

b. Percent of clients satisfied 90%

c. Percent of case closures for proposed confirmed within 60 days for each district 95%

2. ADULTS WITH DISABILITIES AND FRAIL ELDERLY WHO ARE VICTIMS OF ABUSE, NEGLECT, OR EXPLOITATION OUTPUT MEASURES.—

a. Number of protective supervision cases in which no report alleging abuse, neglect, or exploitation is received while the case is open (from beginning of protective supervision for a maximum of 1 year) 490

b. Number of investigations 29,993

c. Number of persons referred to other agencies 1,700

d. Number of persons receiving protective supervision services . . . 516

3. ADULTS WITH DISABILITIES WHO NEED ASSISTANCE TO REMAIN IN THE COMMUNITY OUTCOME MEASURES.—

a. Percent of adults with disabilities receiving services who are not placed in a nursing home 99%

b. Percent of clients satisfied 95%

4. ADULTS WITH DISABILITIES WHO NEED ASSISTANCE TO REMAIN IN THE COMMUNITY OUTPUT MEASURES.—

a. Number of adults with disabilities to be served:

(I) Community Care for Disabled Adults 1,051

(II) Home Care for Disabled Adults 1,428

(III) Number of Medicaid waiver clients served 1,397

b. Number of persons receiving OSS case management services (Elderly and Disabled) excluding mental health eligible 7,062

c. Number of persons placed in an Assisted Living Facility, Adult Family-Care Home, or Nursing Home (Elderly and Disabled) FY 2000-2001 LBR

(c) For the People with Mental Health and Substance Abuse Problems Program, the purpose of which is to enable adults with mental health problems to function self-sufficiently in the community, enable children with mental health problems to function appropriately and succeed in school, and enable children and adults with or at serious risk of substance abuse problems to be self-sufficient and addiction free, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 342-356 are as follows:

1. CHILDREN INCOMPETENT TO PROCEED IN JUVENILE JUSTICE OUTCOME MEASURES.—

a. Percent of children restored to competency and recommended to proceed with a judicial hearing:

(I) With mental illness 90%

(II) With mental retardation 54%

b. Percent of community partners satisfied based upon a survey 90%

c. Percent of children with mental illness restored to competency or determined unrestorable in less than 180 days 80%

d. Percent of children with mental retardation restored to competency or determined unrestorable in less than 365 days 90%

e. Percent of children returned to court for a competency hearing and the court concurs with the recommendation of the provider 95%

2. CHILDREN INCOMPETENT TO PROCEED IN JUVENILE JUSTICE OUTPUT MEASURES.—

a. Number served who are incompetent to proceed 224

b. Number of days following the determination by the mental health service provider of restoration of competency or unrestorability of competency to the date of the court hearing on the determination of competency FY 2000-2001 LBR

3. CHILDREN WITH SERIOUS EMOTIONAL DISTURBANCE (SED) OUTCOME MEASURES.—

a. Projected annual days SED children (excluding those in juvenile justice facilities) spend in the community 338

b. Average functional level score SED children will have achieved on the Children’s Global Assessment of functioning score 49

c. Percent of families satisfied with the services received as measured by the Family Centered Behavior scale 83%

d. Percent of available school days SED children attended during the last 30 days 85%

e. Percent of commitments or recommitments to Juvenile Justice FY 2000-2001 LBR

f. Percent of community partners satisfied based on a survey 90%

g. Percent of improvement of the emotional condition or behavior of the child or adolescent evidenced by resolving the presented problem and symptoms of the serious emotional disturbance recorded in the initial assessment FY 2000-2001 LBR

4. CHILDREN WITH SERIOUS EMOTIONAL DISTURBANCE (SED) OUTPUT MEASURES.—

a. SED children to be served 22,104

b. Total average expenditures for services per client (includes Medicaid services) FY 2000-2001 LBR

5. CHILDREN WITH EMOTIONAL DISTURBANCES (ED) OUTCOME MEASURES.—

a. Projected annual days ED children (excluding those in juvenile justice facilities) spent in the community 350

b. Average functional level score ED children will have achieved on the Children’s Global Assessment of Functioning scale 55

c. Percent of available school days ED children attend during the last 30 days 87%

d. Percent of commitments or recommitments to Juvenile Justice FY 2000-2001 LBR

e. Percent of community partners satisfied based on a survey 90%

f. Percent of families satisfied with the services received as measured by the Family Centered Behavior scale 85%

g. Percent of improvement of the emotional condition or behavior of the child or adolescent evidenced by resolving the presented problem and symptoms of the serious emotional disturbance recorded in the initial assessment FY 2000-2001 LBR

6. CHILDREN WITH EMOTIONAL DISTURBANCES (ED) OUTPUT MEASURES.—

a. Number of ED children to be served 13,101

b. Total average expenditures for services per client (includes Medicaid services) FY 2000-2001 LBR

7. CHILDREN AT RISK OF EMOTIONAL DISTURBANCE OUTCOME MEASURES.—

a. Percent of families satisfied with the services received as measured by the Family Centered Behavior scale 90%

8. CHILDREN AT RISK OF EMOTIONAL DISTURBANCE OUTPUT MEASURES.—

a. Number of at-risk children to be served 10,390

9. CHILDREN WITH SUBSTANCE ABUSE PROBLEMS OUTCOME MEASURES.—

a. Percent of children who complete treatment 72%

b. Percent of parents of children receiving services reporting average or above average level of satisfaction on Family Centered Behavior Scale 95%

c. Percent of children drug free at 6 months following completion of treatment FY 2000-2001 LBR

d. Percent of children receiving services who are satisfied based on survey 90%

e. Percent of children under the supervision of the state receiving substance abuse treatment who are not committed or recommitted to the Department of Juvenile Justice during the 12 months following treatment completion 85%

f. Percent of community partners satisfied based on survey 90%

10. CHILDREN WITH SUBSTANCE ABUSE PROBLEMS OUTPUT MEASURES.—

a. Number of children served 62,979

b. Number of children completing treatment 4,500

11. CHILDREN AT RISK OF SUBSTANCE ABUSE OUTCOME MEASURES.—

a. Percent of children in targeted prevention programs who achieve expected level of improvement in reading 75%

b. Percent of children in targeted prevention programs who achieve expected level of improvement in math 75%

c. Percent of children who receive targeted prevention services who are not admitted to substance abuse services during the 12 months after completion of prevention services 96%

d. Percent of children in targeted prevention programs who perceive substance use to be harmful at the time of discharge when compared to admission 76%

12. CHILDREN AT RISK OF SUBSTANCE ABUSE OUTPUT MEASURES.—

a. Number of children served in targeted prevention 6,233

13. ADULTS WITH SUBSTANCE ABUSE PROBLEMS OUTCOME MEASURES.—

a. Percent drug free at 6 months following completion of treatment FY 2000-2001 LBR

b. Percent of clients completing treatment who are not readmitted for substance abuse services during the 12 months following discharge 96%

c. Percent of adults employed upon discharge from treatment services 61%

d. Percent of adult women pregnant during treatment who give birth to substance-free newborns 89%

e. Average score on the Behavioral Healthcare Rating of Satisfaction 138

f. Percentage of adults in child welfare protective supervision who have case plans requiring substance abuse treatment who are receiving treatment FY 2000-2001 LBR

g. Percent change in the number of clients with arrests within 90 days following discharge compared to number with arrests within 90 days prior to admission 57%

h. Percent of community partners satisfied based on surveys . . . 90%

14. ADULTS WITH SUBSTANCE ABUSE PROBLEMS OUTPUT MEASURES.—

a. Number of adults served 141,832

b. Number of clients who complete treatment . . . FY 2000-2001 LBR

c. Number of adults in child welfare protective supervision who have case plans requiring substance abuse treatment who are receiving treatment FY 2000-2001 LBR

15. ADULTS WITH SERIOUS AND PERSISTENT MENTAL ILLNESS IN THE COMMUNITY OUTCOME MEASURES.—

a. Average annual number of days spent in the community (not in institutions or other facilities) 340

b. Average functional level based on Global Assessment of Functioning score 49

c. Average client satisfaction score on the Behavioral Healthcare Rating Scale 130

d. Average annual days worked for pay 30

e. Percentage of clients who worked during the year FY 2000-2001 LBR

f. Total average monthly income in last 30 days \$530

g. Percent of community partners satisfied based on survey 90%

h. Increase family satisfaction FY 2000-2001 LBR

16. ADULTS WITH SERIOUS AND PERSISTENT MENTAL ILLNESS IN THE COMMUNITY OUTPUT MEASURES.—

a. Number of adults with a serious and persistent mental illness in the community served 36,312

17. ADULTS IN MENTAL HEALTH CRISIS OUTCOME MEASURES.—

a. Average Global Assessment of Functioning scale change score . . 17

b. Percent not readmitted within 30 days 100%

c. Percent of community partners satisfied based on survey 90%

d. Increase family satisfaction FY 2000-2001 LBR

18. ADULTS IN MENTAL HEALTH CRISIS OUTPUT MEASURES.—

a. Number of adults in mental health crisis served 20,863

19. ADULTS WITH FORENSIC INVOLVEMENT OUTCOME MEASURES.—

a. Average functional level based on Global Assessment of Functioning score 47

b. Percent of persons who violate their conditional release under chapter 916, Florida Statutes, and are recommitted 4%

c. Percent of community partners satisfied based on survey 90%

d. Average annual number of days spent in the community (not in institutions or other facilities) 325

20. ADULTS WITH FORENSIC INVOLVEMENT OUTPUT MEASURES.—

a. Number of adults with forensic involvement served 5,845

(d) For the Families in Need of Child Care Program and People in Need of Family Safety and Preservation Services Program, the purpose of which is to prevent the reoccurrence of abuse or neglect, to allow parents to obtain and retain employment, to prepare children to enter school ready to learn, and to protect children and adults from abuse, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 357-375 are as follows:

1. FAMILIES IN NEED OF CHILD CARE OUTCOME MEASURES.—

a. Percent of 4-year-old children placed with contracted providers in care for 9 months who enter Kindergarten ready to learn as determined by DOE or local school systems' readiness assessment 80%

b. Percent of non-WAGES, working poor clients who need child care that receive subsidized child care services:

(I) Ages 0 - 5 92%

(II) School age 41.5%

(III) All kids 63%

c. Percent of WAGES clients who need child care that receive subsidized child care services 100%

d. Percent of licensed child care providers who are satisfied with the licensing process 93%

e. Percent of licensed child care facilities and homes with no class 1 (serious) violations during their licensure year 97%

f. Number of provisional licenses as a result of noncompliance with child care standards 375

g. Number of verified incidents of abuse and/or neglect in licensed child care arrangements 62

h. Percent of clients receiving subsidized child care services who are satisfied 95%

2. FAMILIES IN NEED OF CHILD CARE OUTPUTS MEASURES.—

a. Total number served: 134,009

(I) At Risk 13,250

(II) Working Poor 53,739

(III) Migrants 2,880

(IV) WAGES/Transitional Child Care 64,140

3. FAMILIES KNOWN TO THE DEPARTMENT WITH CHILDREN AT RISK OF ABUSE OUTCOME MEASURES.—

a. Percent of children in families who complete intensive child abuse prevention programs of 3 months or more who are not abused or neglected within:

(I) 6 months of program completion 95%

(II) 12 months of program completion 95%

(III) 18 months of program completion 95%

b. Percent of families receiving parent education and other parent skill building services, lasting 6 weeks or longer, who show improved family skills and capacity to care for their children FY 2000-2001 LBR

c. Percent of clients satisfied 95%

4. FAMILIES KNOWN TO THE DEPARTMENT WITH CHILDREN AT RISK OF ABUSE OUTPUT MEASURES.—

a. Number of persons served 153,005

b. Number receiving information and referral services 61,287

5. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR FAMILIES OUTCOME MEASURES.—

a. Percent of children who have no findings of child maltreatment within 1 year of case closure from services 95%

b. Percent of children reunified with family who return to foster care within one year of case closure 3%

- c. Percent of children not abused or neglected during services . . . 97%
- d. Percent of clients satisfied 95%
- e. Percent of families receiving ongoing services who show improved scores on the Child Well-Being Scales FY 2000-2001 LBR
- f. Percent of children given exit interviews who were satisfied with their foster care placement FY 2000-2001 LBR

6. CHILDREN WHO HAVE BEEN ABUSED OR NEGLECTED BY THEIR FAMILIES OUTPUT MEASURES.—

- a. Reports of child abuse/neglect 126,735
- b. Children identified as abused/neglected during year 75,000
- c. Number of families served by Intensive Crisis Counseling Program, Family Builders 6,767
- d. Number of families served by Protective Supervision 26,436
- e. Number of children served in foster care 16,313
- f. Number of children served in relative care 8,126
- g. Percent of alleged victims seen within 24 hours 100%
- h. Percent of investigations completed within 30 days 100%
- i. Percent of children who exited out-of-home care by the 12th month FY 2000-2001 LBR
- j. Percent of cases reviewed by supervisors in accordance with department timeframes for early warning system FY 2000-2001 LBR

k. Number of individuals under the department’s protective supervision who have case plans requiring substance abuse treatment who are receiving treatment FY 2000-2001 LBR

l. Percent of individuals under the department’s protective supervision who have case plans requiring substance abuse treatment who are receiving treatment FY 2000-2001 LBR

m. Ratio of certified workers to children FY 2000-2001 LBR

7. VICTIMS OF DOMESTIC VIOLENCE OUTCOME MEASURES.—

a. Ratio of incidents reported resulting in injury or harm to clients as a result of inadequate security procedures per 1,000 shelter days FY 2000-2001 LBR

b. Percent of clients satisfied 95%

8. VICTIMS OF DOMESTIC VIOLENCE OUTPUT MEASURES.—

- a. Number of individuals receiving case management services 21,270
- b. Number of children counseled 20,340
- c. Number of adults counseled 108,442
- d. Percent of adult and child victims in shelter more than 72 hours having a plan for family safety and security when they leave shelter 100%
- e. Number of individuals served in emergency shelters 15,775

9. CHILD VICTIMS OF ABUSE OR NEGLECT WHO BECOME ELIGIBLE FOR ADOPTION OUTCOME MEASURES.—

- a. Percent of children who are adopted of the number of children legally available for adoption 90%
- b. Percent of clients satisfied 95%

10. CHILD VICTIMS OF ABUSE OR NEGLECT WHO BECOME ELIGIBLE FOR ADOPTION OUTPUT MEASURES.—

- a. Children receiving adoptive services 4,454
- b. Children receiving subsidies 12,454
- c. Number of children placed in adoption 1,900

(e) For the People with Developmental Disabilities Program, the purpose of which is to enable individuals with developmental disabilities to live everyday lives, as measured by achievement of valued personal outcomes appropriate to life stages from birth to death, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 376-390 are as follows:

1. PEOPLE IN THE COMMUNITY OUTCOME MEASURES.—

- a. Percent of people who have a quality of life score of 19 out of 25 or greater on the Outcome Based Performance Measures Assessment at annual reassessment 76%
- b. Percent of adults living in homes of their own 18.5%
- c. Percent of people who are employed in integrated settings . . . 27.5%
- d. Percent of clients satisfied with services 95%

2. PEOPLE IN THE COMMUNITY OUTPUT MEASURES.—

- a. Children and adults provided case management 28,664
- b. Children and adults provided residential care 4,907

(f) For the Economic Self-Sufficiency Program, the purpose of which is to help people become economically self-sufficient through programs such as Food Assistance, Work and Gain Economic Self-Sufficiency (WAGES), Refugee Assistance, and Medicaid eligibility services, including disability determination eligibility, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 391-404 are as follows:

1. WAGES/ADULTS AND FAMILIES WHO NEED ASSISTANCE TO BECOME EMPLOYED OUTCOME MEASURES.—

a. Percentage of applications processed within time standards (total) 100%

b. Percentage of Food Stamp applications processed within 30 days 100%

c. Percentage of cash assistance applications processed within 45 days 100%

d. Percentage of Medicaid applications processed within 45 days 100%

e. Percentage of disabled adult payment applications processed within 90 days 100%

f. Percentage of Food Stamp benefits determined accurately . . . 90.70%

g. Percentage of WAGES cash assistance benefits determined accurately 93.89%

h. Percentage of Medicaid benefits determined accurately 100%

i. Percentage of Benefit Recovery claims established within 90 days 100%

j. Percentage of dollars collected for established Benefit Recovery claims 50%

k. Percentage of suspected fraud cases referred that result in Front-end Fraud Prevention savings 70%

l. Percentage of WAGES sanctions referred by the local WAGES coalitions that are executed within 10 days 100%

m. Percentage of work eligible WAGES participants accurately referred to the local WAGES coalitions within 1 work day 100%

n. Percentage of Refugee Assistance cases accurately closed at 8 months or less 100%

o. Percentage of clients satisfied with eligibility services:

(I) WAGES 95%

- (II) All other programs 95%
- 2. WAGES/ADULTS AND FAMILIES WHO NEED ASSISTANCE TO BECOME EMPLOYED OUTPUT MEASURES.—
 - a. Total number of applications 2,575,690
 - b. Dollars collected through Benefit Recovery \$21,000,000
 - c. Number of Front-end Fraud Prevention investigations completed 25,200
 - d. Dollars saved through Front-end Fraud Prevention . . . \$17,900,000
 - e. Number of WAGES participants referred to the local WAGES coalitions 125,000
 - f. Number of refugee cases closed 5,600
 - (g) For the Mental Health Institutions Program, the purpose of which is to prepare adults with mental health problems to function self-sufficiently in the community, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 413-419 are as follows:
 - 1. ADULTS IN CIVIL COMMITMENT OUTCOME MEASURES.—
 - a. Percent of patients who improve mental health based on the Positive and Negative Syndrome Scale 65%
 - b. Average scores on a community readiness/ability survey FY 2000-2001 LBR
 - c. Annual number of harmful events per 100 residents in each mental health institution 20
 - d. Percent of patients satisfied based on survey 90%
 - e. Percent of community partners satisfied based on survey FY 2000-2001 LBR
 - f. Percent of people served who are discharged to the community 50%
 - g. Percent of patients readmitted within 1 year . . . FY 2000-2001 LBR
 - h. Percent of residents who meet readiness for discharge criteria between 6 months and 12 months after admission FY 2000-2001 LBR
 - 2. ADULTS IN CIVIL COMMITMENT OUTPUT MEASURES.—
 - a. Number of people served 3,000
 - 3. ADULTS IN FORENSIC COMMITMENT OUTCOME MEASURES.—

- a. Percent of residents who improve mental health based on the Positive and Negative Syndrome Scale 77%
- b. Average number of days to restore competency 167
- c. Annual number of harmful events per 100 residents in each mental health institution 10
- d. Percent of residents satisfied based on survey 80%
- e. Percent of community partners satisfied based on survey 90%
- f. Percent of residents restored to competency and ready for discharge within 6 months after admission FY 2000-2001 LBR
- g. Percent of residents restored to competency and ready for discharge between 6 and 12 months after admission FY 2000-2001 LBR

4. ADULTS IN FORENSIC COMMITMENT OUTPUT MEASURES.—

- a. Number served 1,742
- b. Number of adult abuse reports confirmed or proposed confirmed FY 2000-2001 LBR
- c. Number of adult abuse or neglect reports from mental health hospitals FY 2000-2001 LBR

(h) For the Developmental Services Institutions Program, the purpose of which is to enable individuals with developmental disabilities to live everyday lives, as measured by achievement of valued personal outcomes appropriate to life stages from birth to death, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 420-425 are as follows:

1. OUTCOME MEASURES.—

- a. Annual number of significant reportable incidents per 100 persons with developmental disabilities living in developmental services institutions 26
- b. Percent of people discharged as planned 100%
- c. Percent of clients satisfied with services 95%

2. OUTPUT MEASURES.—

- a. Adults receiving services in developmental services institutions 1,357
- b. Adults incompetent to proceed provided competency training and custodial care in the Mentally Retarded Defendants Program 156

(3) Department of Elderly Affairs.—

(a) For the program entitled Service to Elders Program, the purpose of which is to assist elders to live in the least restrictive and most appropriate community settings and maintain independence, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 426-443 are as follows:

1. OUTCOME MEASURES.—

a. Percentage of elders CARES determined to be eligible for nursing home placement who are diverted 15.1%

b. Percentage of Adult Protective Services referrals served FY 2000-2001 LBR

c. Percentage of CARES imminent risk referrals served 95%

d. Satisfaction with the quality and delivery of home and community-based care for service recipients is equal or greater than previous periods FY 2000-2001 LBR

e. Cost of home and community-based care (including non-DOEA programs) is less than nursing home care for comparable client groups FY 2000-2001 LBR

f. Percentage of elders assessed with high or moderate risk environments who improved their environment score 83%

g. Percentage of elders assessed with a high social isolation score who have improved in receiving services 53%

h. Percentage of new service recipients with high-risk nutrition scores whose nutritional status improved FY 2000-2001 LBR

i. Percentage of new service recipients whose ADL assessment score has been maintained or improved FY 2000-2001 LBR

j. Percentage of new service recipients whose IADL assessment score has been maintained or improved FY 2000-2001 LBR

k. Percentage of family and family-assisted caregivers who self-report they are very likely to provide care 95%

l. Percentage of caregivers assessed at risk who self-report they are very likely of continuing to provide care FY 2000-2001 LBR

m. Percentage of people placed in jobs after participating in the Older Worker Program 77%

n. Average wage at placement for people in the Older Worker Program \$7.07

o. Percentage of new service recipients (congregate meal sites) whose nutritional status has been maintained or improved FY 2000-2001 LBR

p. Percentage of Elder Helplines with an excellent rating on the Elder Helpline evaluation assessment FY 2000-2001 LBR

q. Percentage of people who rate the Memory Disorder Clinic assessment conference as very helpful FY 2000-2001 LBR

r. Percent of clients satisfied with the quality of insurance counseling and information received FY 2000-2001 LBR

2. OUTPUT MEASURES.—

a. Total number of CARES assessments 77,410

b. Percentage of Community Care for the Elderly clients defined as “probable Medicaid eligibles” who remain in state-funded programs 13.5%

c. Number of elders who enter DOEA service programs each year with a risk score above the 1997-1998 average 2,481

d. Number of elders who enter DOEA service programs each year with a frailty level above the 1997-1998 average 8,954

e. Percentage of copayment goal collected 100%

f. Number of caregivers assessed 11,806

g. Number of people trained in Older Workers Program 609

h. Number of new congregate meal service recipients (assessed) FY 2000-2001 LBR

i. Number of people evaluated for memory loss by Memory Disorder Clinics FY 2000-2001 LBR

j. Number of volunteer hours FY 2000-2001 LBR

k. Number of volunteers FY 2000-2001 LBR

l. Number of people served 127,589

Section 56. The performance measures and standards established in this section for individual programs in Public Safety and Judiciary agencies shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000 as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF CORRECTIONS.—

(a) For the Custody and Control Program, the purpose of which is to protect the public and provide a safe secure environment for incarcerated offenders and the staff maintaining custody of them by applying effective physical security methods and procedures and providing accurate risk assessment and classification of inmates and adequate nutrition and facility

maintenance, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 566-578A are as follows:

1. OUTCOME MEASURES.—

- a. Number of escapes from the secure perimeter of major institutions 0
- b. Percentage of inmates who did not escape when assigned outside a secure perimeter 99.9%
- c. Number of inmate-on-inmate physical assaults on one or more persons 1,540
- d. Number of inmate-on-staff physical assaults on one or more persons 592
- e. Number of major disciplinary reports per 1,000 inmates 900
- f. Number of inmates receiving major disciplinary reports per 1,000 inmates 375
- g. Percentage of random inmate drug tests that are negative . . . 98.5%
- h. Total number and percentage of inmate random drug tests that are positive 1,381/1.5%

(b) For the Health Services Program, the purpose of which is to protect the public and maintain a humane environment in correctional institutions for incarcerated offenders and the staff maintaining custody of them by applying effective basic health care treatment to inmates, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 600-603 are as follows:

1. OUTCOME MEASURES.—

- a. Total number of health care grievances upheld 50
- b. Percentage of health care grievances upheld 1.6%
- c. Number of suicides per 1,000 inmates within DOC compared to the national average for correctional facilities/institutions . . . 0.06%/National average not available

(c) For the Community Corrections Program the purpose of which is to assist sentenced felony offenders to become productive law abiding citizens by applying supervision in the community to hold offenders accountable to the conditions of their supervision and to detect violations of those conditions and make apprehensions when violations or new crimes occur, outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 579-589 are as follows:

1. OUTCOME MEASURES.—

a. Number/percentage of offenders who absconded within 2 years 3,544/4.1%

b. Number/percentage of offenders who had their supervision revoked within 2 years. 33,204/37.0%

c. Number/percentage of offenders who did not participate in or did not complete programs 3,392/4.4%

d. Number/percentage of offenders who had their supervision revoked who did not participate in or did not complete programs . . . 31,363/40.3%

e. Number/percentage of offenders who absconded who completed a secure residential drug treatment program 0/0.0%

f. Number/percentage of offenders who had their supervision revoked who completed a secure residential drug treatment program . . . 21/10.2%

g. Number/percentage of offenders who absconded who completed a non-secure residential drug treatment program 36/2.3%

h. Number/percentage of offenders who had their supervision revoked who completed a nonsecure residential drug treatment program 455/29.6%

i. Number/percentage of offenders who absconded who completed a non-residential drug treatment program 61/1.3%

j. Number/percentage of offenders who had their supervision revoked who completed a nonresidential drug treatment program 866/18.4%

k. Number/percentage of offenders who absconded who completed a program at a Probation and Restitution Center 12/2.8%

l. Number/percentage of offenders who had their supervision revoked who completed a program at a Probation and Restitution Center 110/31.0%

m. Number/percentage of offenders who successfully completed supervision/work release, but are subsequently recommitted to prison for committing a new crime within 2 years 497/1.2%

n. Number/percentage of offenders who successfully completed supervision/work release, but are subsequently recommitted to supervision for committing a new crime within 2 years 2,211/5.7%

o. Number/percentage of offenders who successfully completed a secure residential drug treatment program, but are subsequently recommitted to prison for committing a new crime within 2 years 0/0.0%

p. Number/percentage of offenders who successfully completed a secure residential drug treatment program, but are subsequently recommitted to supervision for committing a new crime within 2 years 3/13.3%

q. Number/percentage of offenders who successfully completed a nonse-
cure residential drug treatment program, but are subsequently recommitted
to prison for committing a new crime within 2 years 7/2.7%

r. Number/percentage of offenders who successfully completed a nonse-
cure residential drug treatment program, but are subsequently recommitted
to supervision for committing a new crime within 2 years 26/10.2%

s. Number/percentage of offenders who successfully completed a nonresi-
dential drug treatment program, but are subsequently recommitted to
prison for committing a new crime within 2 years 17/0.6%

t. Number/percentage of offenders who successfully completed a nonresi-
dential drug treatment program, but are subsequently recommitted to su-
pervision for committing a new crime within 2 years 171/5.7%

u. Number/percentage of offenders who successfully completed a proba-
tion and restitution center program, but are subsequently recommitted to
prison for committing a new crime within 2 years 0/0.0%

v. Number/percentage of offenders who successfully completed a proba-
tion and restitution center program, but are subsequently recommitted to
supervision for committing a new crime within 2 years 8/8.6%

w. Number/percentage of offenders supervised in the community who are
ordered by the court to participate in programs and the percentage of those
that participate in educational and/or vocational
programs 1,874/95.3%

x. Number/percentage of offenders supervised in the community who are
ordered by the court to participate in programs and the percentage of those
that participate in drug treatment programs 34,142/81.7%

y. Percentage of offenders supervised in the community who are ordered
by the court to participate in educational and/or vocational programs and
the percentage of those who participate 1,874/95.3%

z. Percentage of offenders supervised in the community who are ordered
by the court to participate in drug treatment programs and the percentage
of those who participate 34,142/81.7%

2. OUTPUT MEASURES.—

a. Number of monthly personal contacts with offenders in the community
on administrative supervision compared to the department
standard 0.1/0.0

b. Number of monthly personal contacts with offenders in the community
on basic risk supervision compared to the department standard . . 1.1/1.0

c. Number of monthly personal contacts with offenders in the community
on enhanced risk supervision compared to the department
standard 1.5/1.5

d. Number of monthly personal contacts with offenders in the community on intensive risk supervision compared to the department standard 1.8/2.0

e. Number of monthly personal contacts with offenders in the community on close risk supervision compared to the department standard . . . 2.4/3.0

f. Number of monthly personal contacts with offenders in the community on community control compared to the department standard 6.3/8.0

g. Total annual dollar amount collected from offenders on community supervision only by DOC \$65,061,512

h. Total annual dollar amount collected from offenders on community supervision only by DOC for restitution \$27,432,748

i. Total annual dollar amount collected from offenders on community supervision only by DOC for other court-ordered costs \$13,129,604

j. Total annual dollar amount collected from offenders on community supervision only by DOC for costs of supervision \$23,592,056

k. Annual dollar amount collected for subsistence from offenders/inmates in community correctional centers \$7,835,742

l. Annual dollar amount collected for subsistence from offenders/inmates in probation and restitution centers \$571,560

(d) For the Offender Work and Training Program, the purpose of which is to use the labor of incarcerated adult and youthful offenders to benefit the state local communities and victims of crimes by providing educational vocational and life management opportunities that reduce the costs of prison construction provide projects to improve communities and provide inmate work administered by other state agencies, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 590-598A are as follows:

1. OUTCOME MEASURES.—

a. Number and percentage of inmates needing mandatory literacy program who participate in mandatory literacy programs 8,364/64%

b. Number and percentage of inmates participating in mandatory literacy programs who complete mandatory literacy programs 3,364/40%

c. Number and percentage of inmates needing GED education programs who participate in GED education programs 18,464/84%

d. Number and percentage of inmates participating in GED education programs who complete GED education programs 2,348/18%

e. Number and percentage of inmates needing special education programs who participate in special education programs 3,011/85%

f. Number and percentage of inmates participating in special education programs who complete special education programs FY 2000-2001 LBR

g. Number and percentage of inmates needing vocational education programs who participate in vocational education programs 9,960/64%

h. Number and percentage of inmates participating in vocational education programs who complete vocational education programs . . . 2,310/35%

i. Number and percentage of inmates needing drug abuse education/treatment programs who participate in drug abuse education/treatment programs 18,668/45%

j. Number and percentage of inmates participating in drug abuse education/treatment programs who complete drug abuse education/treatment programs 6,316/34%

k. Number and percentage of inmates needing life skills programs who participate in life skills programs 368/18%

l. Number and percentage of inmates participating in life skills programs who complete life skills programs 160/43%

m. Number and percentage of inmates needing transition programs who participate in transition programs 4,486/100%

n. Number and percentage of inmates participating in transition programs who complete transition programs 3,368/75%

o. Number and percentage of inmates needing wellness programs who participate in wellness programs 2,396/90%

p. Number and percentage of inmates participating in wellness programs who complete wellness programs 672/28%

q. Percentage of inmates placed in a facility that provides at least one of inmate's primary program needs 75%

r. Number of inmates available for work assignments and the percentage of those available for work who are not assigned 50,971/2.3%

s. Number of available work assignments 34,626

t. Average increase in grade level achieved by inmates participating in educational programs per instructional period 0.6

u. Number of GED certificates earned by offenders per teacher 15.03 for 156 teachers

v. Number of vocational certificates earned by offenders per teachers 17.39 for 139 teachers

2. OUTPUT MEASURES.—

- a. Number and percent of transition plans completed for inmates released from prison 22,338/95%
- b. Number of mandatory literacy programs completed by offenders per teacher with number of GED/MLP teachers shown . . 21.27/156 teachers
- c. Number of victims notified annually and the percentage of victim notifications that meet the statutory time period requirements 15,586/FY 2000-2001 LBR
- d. Number of annual volunteer hours in the chaplaincy program with annual percentage change shown 250,000/2.8%

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(2) DEPARTMENT OF JUVENILE JUSTICE.—

(a) For the Juvenile Detention Program, the purpose of which is to maintain, develop, and implement a comprehensive range of detention services to protect the community, hold youths accountable, and ensure the appearance of youths for court proceedings, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 966-968A are as follows.

1. SECURE DETENTION OUTCOME MEASURES.—

- a. Number of escapes from secure detention facilities per 100,000 resident days 3.3
- b. Number of youth-on-youth batteries (assaults requiring medical attention) per 100,000 resident days while in secure detention 98
- c. Number of youth-on-staff batteries (assaults requiring medical attention) per 100,000 resident days while in secure detention 22

2. SECURE DETENTION OUTPUT MEASURES.—

- a. Number of admissions to secure detention facilities 68,403
- b. Number of releases from secure detention facilities 67,170
- c. Average daily population for secure detention as compared to fixed capacity beds in secure detention as of June 30 2,571:2,222

3. HOME/NONSECURE DETENTION OUTCOMES.—

- a. Number of absconds from home detention per 100,000 resident days 121
- b. Number of new law violations from home detention per 100,000 resident days 92

4. HOME/NONSECURE DETENTION OUTPUTS.—

a. Number of admissions into home detention/nonsecure detention 36,659

b. Average daily population for home detention 2,751

(b) For the Juvenile Offender Program the purpose of which is to provide protection for the public from juvenile crime by reducing juvenile delinquency through the development and implementation of an effective continuum of services and commitment programs including secure residential programs, the outcome measures, and output measures, and associated performance standards with respect to funds provided in Specific Appropriations 969-972C are as follows:

1. OUTCOME MEASURES.—

a. Percentage of juveniles who were adjudicated or had adjudication withheld in juvenile court or convicted in adult court for a crime which occurred within 1 year of release from a low-risk program 46.6%

b. Percentage of juveniles who were adjudicated or had adjudication withheld in juvenile court or convicted in adult court for a crime which occurred within 1 year of release from a moderate-risk program . . 46.8%

c. Percentage of juveniles who were adjudicated or had adjudication withheld in juvenile court or convicted in adult court for a crime which occurred within 1 year of release from a high-risk program 47.4%

d. Percentage of juveniles who were adjudicated or had adjudication withheld in juvenile court or convicted in adult court for a crime which occurred within 1 year of release from a maximum-risk program . . 38.5%

e. Percentage of juveniles who were adjudicated or had adjudication withheld in juvenile court or convicted in adult court for a crime which occurred within 1 year of release from an aftercare program 41.8%

f. Percentage of escapes from low-risk residential commitment programs 8.7%

g. Percentage of escapes from moderate-risk residential commitment programs 3.42%

h. Percentage of escapes from high-risk residential commitment programs 1.19%

i. Percentage of escapes from maximum residential commitment programs 0.0%

j. Percentage of residential commitment program reviews conducted by Quality Assurance which indicate satisfactory or higher ratings on all physical plant safety and security standards 80%

k. Number of youth-on-youth assaults/batteries per 100 youth in low-risk residential commitment programs 0.18

l. Number of youth-on-youth assaults/batteries per 100 youth in moderate-risk residential commitment programs 0.23

m. Number of youth-on-youth assaults/batteries per 100 youth in high-risk residential commitment programs 0.4

n. Number of youth-on-youth assaults/batteries per 100 youth in low-risk residential commitment programs 0

o. Number of youth-on-staff assaults/batteries per 100 youth in low-risk residential commitment programs 1.0

p. Number of youth-on-staff assaults/batteries per 100 youth in moderate-risk residential commitment programs 1.5

q. Number of youth-on-staff assaults/batteries per 100 youth in high-risk residential commitment programs 2.0

r. Number of youth-on-staff assaults/batteries per 100 youth in low-risk residential commitment programs 5.0

s. Percentage of residential commitment program reviews conducted by Quality Assurance, which indicated satisfactory or higher ratings on overall quality 94%

t. Percentage of residential commitment program reviews conducted by Quality Assurance which indicate satisfactory or higher ratings on staff-to-youth ratios 80%

u. Percentage of youth who were adjudicated or had adjudication withheld for a crime which occurred within one year of exiting a nonresidential program 34.7%

v. Percentage of cases processed within statutory time frames 71.80%

w. Average time in days to make recommendations to the State Attorney once the law enforcement report is received 9

x. The number and percentage of contracts awarded on a competitive basis 50/74.6%

2. OUTPUT MEASURES.—

a. Total number of youth served and average daily population of youth served in low-risk residential commitment programs 2,204/477

b. Total number of youth served and average daily population of youth served in moderate-risk residential commitment programs . . . 9,115/2,681

c. Total number of youth served and average daily population of youth served in high-risk residential commitment programs 4,030/1,969

d. Total number of youth served and average daily population of youth served in maximum-risk residential commitment programs 259/217

- e. Number of low-risk residential commitment beds on-line 530
- f. Number of moderate-risk residential commitment beds on-line 3,852
- g. Number of high-risk residential commitment beds on-line 2,562
- h. Number of maximum-risk residential commitment beds on-line 297
- i. Number of youth receiving supervision services, either state or contracted, in community control 30,000
- j. Number of youth receiving supervision services, either state or contracted, in diversion programs 17,824
- k. Average annual community control and intake caseload compared to agency standard for 1,080 FTE 42:1/32:1
- l. Number of youth processed through intake 112,000

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(3) DEPARTMENT OF LAW ENFORCEMENT.—

(a) For the Criminal Justice Investigations and Forensic Science Program the purpose of which is to manage, coordinate and provide investigative, forensic, prevention and protection services and through partnerships with local, state, and federal criminal justice agencies to improve the state's capacity to prevent crime and detect, capture and prosecute criminal suspects, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 982-986 are as follows:

1. LABORATORY SERVICES OUTCOME MEASURES.—

- a. Number/percentage of service requests by lab discipline completed 73,500/95%
- b. Average number of days to complete lab service requests, excluding serology and DNA 30
- c. Average number of days to complete lab service requests for serology 50
- d. Average number of days to complete lab service requests for DNA 115

2. INVESTIGATION AND SUPPORT SERVICES OUTCOME MEASURES.—

- a. Number/percentage of closed criminal investigations resolved 1,008/85%
- b. Number/percentage of criminal investigations closed resulting in an arrest 826/65%/2,212

3. LABORATORY SERVICES OUTPUT MEASURES.—

- a. Number of crime scenes processed 600
- b. Number of DNA samples added to DNA database 7,000
- c. Number of expert witness appearances in court proceedings 1,762

4. INVESTIGATION AND SUPPORT SERVICES OUTPUT MEASURES.—

- a. Number of criminal investigations worked 2,794
- b. Number of criminal investigations commenced 1,504
- c. Number/percentage of criminal investigations closed 1,276/46%
- d. Number of short-term investigative assists worked 566

5. PROTECTIVE SERVICES OUTPUT MEASURES.—

- a. Number of dignitaries provided with FDLE protective services . . 52
- b. Number of background investigations performed 3,500

(b) For the Criminal Justice Information Program the purpose of which is to provide criminal justice information needed to prevent crime, solve cases, recover property and identify and apprehend criminals; to provide screening to identify persons with criminal warrants, arrests, and convictions; and to provide statistical and analytical information about crime to policymakers and the public, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 987-992 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of responses to simulated FCIC queries within defined time frame 90%
- b. Percent of time FCIC is running and accessible 99.5%
- c. Percentage response to criminal history record check customers within defined time frame 92%

2. OUTPUT MEASURES.—

- a. Percentage of criminal arrest information received electronically (through AFIS) for entry into the criminal history system 70%

b. Number of agencies/FCIC work stations networked 835/14,631

c. Number of agencies connected to the Criminal Justice Network 757

d. Number of responses to requests for crime statistics 30,000

e. Number of responses to requests for criminal history record checks 1,498,810

f. Number of registered sexual predators/ offenders identified to the public. 15,350

g. Number of responses to requests for sexual predator/offender information. 279,000

h. Number of missing children cases worked through MCIC 602

(c) For Criminal Justice Professionalism Program the purpose of which is to promote and facilitate the competency and professional conduct of criminal justice officers through a partnership with criminal justice agencies in provide entry-level and in-service officer training and maintain disciplinary procedures the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 993-996 are as follows:

1. OUTCOME MEASURES.—

a. Number/percentage of individuals who pass the basic professionalism certification examination for law enforcement officers, correctional officers, and correctional probation officers 5,140/75%

2. OUTPUT MEASURES.—

a. Number of course curricula and examinations developed or revised 109

b. Number of examinations administered 7,000

c. Number of individuals trained by the Florida Criminal Justice Executive Institute 549

d. Number of law enforcement officers trained by DARE 155

e. Number of discipline referrals processed for state and local LEOs and COs and CPOs pursuant to Ch. 120, F.S. 2,100

f. Number of criminal justice officer disciplinary actions 452

g. Number of program and financial compliance audits performed 3,155

h. Number of records audited to validate the accuracy and completeness of ATMS2 record information 2,138

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(4) DEPARTMENT OF LEGAL AFFAIRS.—

(a) For the Office of the Attorney General Program, the purpose of which is to provide civil representation and legal services on behalf of the State of Florida, and to assist crime victims and law enforcement agencies through associated support services, the outcome measures, output measures and associated performance standards with respect to funds provided in Specific Appropriations 997-1013 are as follows:

1. CIVIL REPRESENTATION AND LEGAL SERVICE OUTCOME MEASURES.—

- a. Average number of days for opinion response 29
- b. Percent of mediated cases resolved in 3 weeks or less 75%
- c. Percent of lemon law cases resolved in less than one year 99%

2. CIVIL REPRESENTATION AND LEGAL SERVICES OUTPUT MEASURES.—

- a. Cases opened 7,000
- b. Cases closed 4,700
- c. Number of capital briefs/state & federal responses/oral arguments 270
- d. Number of noncapital briefs/state & federal responses/oral arguments 11,289
- e. Number of Antitrust cases closed 20
- f. Number of Economic Crime cases closed 375
- g. Number of Medicaid Fraud cases closed 625
- h. Number of Children’s Legal Services (uncontested disposition orders entered) cases closed 1,400
- i. Number of Ethics cases closed 15
- j. Opinions issued 255
- k. Number/percent of disputes resolved through mediation . . 105/76%
- l. Cost per mediation \$555

3. CRIMINAL JUSTICE AND VICTIM SUPPORT SERVICE OUTCOME MEASURES.—

a. Average number of days from application to payment 42

b. Percent of counties receiving motor vehicle theft grant funds that experienced a reduction in motor vehicle theft incidents below 1994 levels 85%

4. CRIMINAL JUSTICE AND VICTIM SUPPORT SERVICES OUTPUT MEASURES.—

a. Number of victim compensation claims eligibility determinations 7,950

b. Number of victim compensation claims paid 7,000

c. Number of victim compensation final orders issued 170

d. Number of sexual battery examination claims paid 5,200

e. Number of appellate services provided 800

f. Number of information and referral services provided 25,000

g. Number of VOCA grants funded 200

h. Number of victims served through contract 100,000

i. Number of motor vehicle theft grants funded 40

j. Number of people attending training (victims/crime prevention) 1,368/3,550

k. Number of training sessions held (victims/crime prevention) 33/30

(b) For the Statewide Prosecution Program the purpose of which is to investigate and prosecute criminal offenses enumerated in section 16.56, Florida Statutes, when they have been part of an organized crime conspiracy affecting two or more judicial circuits, including assistance to federal state attorneys and local law enforcement offices in their efforts against organized crime, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1014-1016 are as follows:

1. OUTCOME MEASURES.—

a. Of the defendants who reached disposition, the number of those convicted 625

b. Conviction rate per defendant 96%

2. OUTPUT MEASURES.—

a. Number of law enforcement agencies assisted 66

b. Ratio of request to number of intake prosecutors 297:5

- c. Ratio of investigations to number of prosecutors 21:1
- d. Ratio of total filed cases to total number of prosecutors 8:1

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

Section 57. The performance measures and standards established in this section for individual programs in Natural Resources shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000 as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES.—

(a) For the Food Safety and Quality Program, the purpose of which is to ensure the safety, wholesomeness, quality, and accurate labeling of food products through inspections, laboratory analyses, consumer assistance, and enforcement actions, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1042-1046 are as follows:

1. OUTCOME MEASURES.—

- a. Total outbreaks of food-borne illness in Florida/total number of people who become ill in calendar year FY 2000-2001 LBR
- b. Number/percentage of food and dairy establishments which fail to meet food safety and sanitation requirements 2,670/8.9%
- c. Number of food or dairy products removed from sale for failure to meet food safety requirements or standards 15,500
- d. Number/percentage of food products analyzed which fail to meet standards 775/8.5%
- e. Number/percentage of milk and milk products analyzed which fail to meet standards 1,300/6.5%
- f. Number/percentage of produce or other food samples analyzed which fail to meet pesticide residue standards 52/2.3%
- g. Number/percentage of food and dairy enforcement actions which result in compliance or other resolution within 60 days, excluding Field Notices of Violation 13,000/99%

2. OUTPUT MEASURES

- a. Number of inspections of food establishments, dairy establishments, and water vending machines 61,500
- b. Number of enforcement actions taken, excluding Field Notices of Violation 13,131
- c. Number of food analyses/samples analyzed 31,200/9,000
- d. Number of milk and milk products analyses/samples analyzed 70,000/20,000
- e. Number of pesticide residue analyses/samples analyzed 273,000/3,050
- f. Number of food-related consumer assistance investigations or actions 4,800
- g. Tons of poultry and shell eggs graded 430,000

(b) For the Consumer Protection Program, the purpose of which is to protect Florida’s consumers from deceptive and unfair business and trade practices and from unsafe, harmful, and inferior products and services, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1047-1050A are as follows:

1. STANDARDS AND PETROLEUM QUALITY INSPECTION OUT-COME MEASURES.—

- a. Number/percentage of LP Gas accidents due to equipment failure or code violations at licensed LP Gas storage, distribution, and handling facilities 2/3%
- b. Number/percentage of LP Gas facilities found in compliance with safety requirements on first inspection 989/20%
- c. Number of reportable accidents resulting from amusement attraction mechanical or structural failure 1
- d. Number/percentage of amusement attractions found in full compliance with safety requirements on first inspection 3,441/37%
- e. Number/percentage of regulated weighing and measuring devices, packages, and businesses with scanners in compliance with accuracy standards during initial inspection/testing 237,000/95%
- f. Number/percentage of petroleum products meeting quality standards 57,000/99.2%
- g. Number/percentage of state and commercial weights and volumetric standards found within specified tolerances 11,760/98%

2. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTPUT MEASURES.—

- a. Number of LP Gas facility inspections/reinspections conducted 4,200
- b. Number of LP Gas-related accidents investigated 50
- c. Number of amusement device safety/permit inspections conducted 9,300/1,725
- d. Number of weighing and measuring devices inspected/tested 249,000
- e. Number of complaints investigated/processed relating to all entities regulated by the Division of Standards in the Consumer Protection Program 3,180
- f. Number of LP Gas professional certification examinations administered 1,500
- g. Number of laboratory analyses performed on regulated petroleum products 140,000
- h. Number of enforcement actions taken against all entities regulated by the Division of Standards in the Consumer Protection Program . . . 37,375
- i. Number of physical measurement standards tests or calibrations conducted 12,000

3. CONSUMER PROTECTION SERVICES OUTCOME MEASURES.—

- a. Number/percentage regulated entities (motor vehicle repair shops, health studio, telemarketer, business opportunity, dance studio, solicitation of contribution, sellers of travel, and pawn shops) found operating in violation of the consumer protection laws 8,892/26%
- b. Number/percentage of consumer hotline callers that receive accurate information and are treated courteously by call center staff FY 2000-2001 LBR
- c. Number/percentage of “no-sales solicitation” complaints from subscribers 17,160/13%
- d. Amount/percentage of money recovered for consumers from regulated motor vehicle repair shops \$165,000/FY 2000-2001 LBR

4. CONSUMER PROTECTION SERVICES OUTPUT MEASURES.—

- a. Number of assists provided to consumers, not including lemon law 1,003,195
- b. Number of lemon law assists made to consumers 30,450
- c. Number of complaints investigated/processed relating to all entities regulated by the Division of Consumer Services in the Consumer Protection Program 33,529

d. Number of enforcement actions taken against all entities regulated by the Division of Consumer Services in the Consumer Protection Program 260

e. Number of “no sales solicitation calls” subscriptions processed 180,000

5. AGRICULTURAL ENVIRONMENTAL SERVICES OUTCOME MEASURES.—

a. Number/percentage of licensed pest control applicators inspected who misapply chemicals or otherwise violate regulations 375/23%

b. Number/percentage of feed, seed, and fertilizer inspected products in compliance with performance/quality standards 16,698/90.5%

c. Number/percentage of licensed pesticide applicators who do not apply chemicals properly 198/36%

d. Number of reported human/equine disease cases caused by mosquitoes 3/40

6. AGRICULTURAL ENVIRONMENTAL SERVICES OUTPUT MEASURES.—

a. Number of pest control inspections conducted 1,630

b. Number of feed, seed, and fertilizer inspections conducted . . 12,146

c. Number of complaints investigated/processed relating to all entities regulated by the Division of Agricultural Environmental Services in the Consumer Protection Program excluding pesticide-related actions . . . 800

d. Number of pest control professional certification examinations administered 1,605

e. Number of laboratory analyses performed on seed and fertilizer samples 160,000

f. Number of enforcement actions taken against all entities regulated by the Division of Agricultural Environmental Services in the Consumer Protection Program excluding pesticide-related actions 2,470

g. Number of pesticide-related complaints investigated 352

h. Number of pesticide-related inspections conducted 3,129

i. Number of pesticide-related enforcement actions initiated/completed 500

j. Number of wells monitored for pesticide or nitrate residues 46

k. Number of pesticide product and residue analyses performed in the pesticide laboratory 63,500

1. Number of persons in Florida served by effective mosquito control programs 14,000,000

(c) For the Agricultural Economic Development Program, the purpose of which is to maintain and enhance Florida agriculture in the national and international marketplace, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1051-1068M are as follows:

1. OUTCOME MEASURES.—

a. Percentage of national agricultural gate receipts represented by Florida agricultural products FY 2000-2001 LBR

b. Percentage of national agricultural exports represented by Florida agricultural products FY 2000-2001 LBR

c. Percentage/value of Florida’s gross state product represented by Florida agricultural products FY 2000-2001 LBR

2. MARKET DEVELOPMENT, DISTRIBUTION, STATISTICS, AND REGULATION OUTCOME MEASURES.—

a. Gate receipts value of agriculture and seafood products sold by Florida’s agricultural industry, in dollars in calendar year \$7.075 billion

b. Total sales of agricultural and seafood products generated by tenants of state farmers markets \$194,189,444

c. Dollar value of federal commodities and recovered food distributed \$52,142,213

3. MARKET DEVELOPMENT, DISTRIBUTION, STATISTICS, AND REGULATION OUTPUT MEASURES.—

a. Number of buyers reached with agricultural promotion campaign messages 2.02 billion

b. Number of marketing assists provided to producers and businesses 96,319

c. Pounds of federal commodities and recovered food distributed 66,214,385

4. FRUIT AND VEGETABLE REGULATION OUTCOME MEASURES.—

a. Dollar value of fruit and vegetables that are shipped to other states or countries which are subject to mandatory inspection \$1,443,648,000

5. FRUIT AND VEGETABLE REGULATION OUTPUT MEASURE.—

a. Number of tons of fruits and vegetables inspected 13,781,717

6. PLANT PEST AND DISEASE CONTROL OUTCOME MEASURES.—

a. Number/percentage of newly introduced pests and diseases prevented from infesting Florida plants to a level where eradication is biologically or economically unfeasible 100/93.5%

b. Number/percentage of commercial citrus acres free of citrus canker 832,581/98.5%

c. Number/percentage of acres of commercial citrus, monitored by the department, at the request of the grower, which are free of the Caribbean fruit fly 186,000/98%

d. Number/percentage of exotic fruit fly (Mediterranean, Oriental, Mexican, Queensland, West Indian) outbreaks where eradication can occur without use of aerial-treatments 2/100%

7. PLANT PEST AND DISEASE CONTROL OUTPUT MEASURES.—

a. Number of plant, fruit fly trap, and honeybee inspections performed 2,280,000

b. Number of commercial citrus acres surveyed for citrus canker 245,000

c. Number of exotic fruit fly traps serviced 36,729

d. Millions of sterile med flies released 7,800

e. Number of acres where plant pest and disease eradication or control efforts were undertake 100,000

f. Number of shipments of plant products certified pest-free for export 25,000

g. Number of plant, soil, insect, and other organism samples processed for identification or diagnosis 650,000

8. ANIMAL PEST AND DISEASE CONTROL OUTCOME MEASURE.—

a. Number/percentage of livestock and poultry infected with specific transmissible diseases for which monitoring, controlling, and eradicating activities are established 472/0.00083%

9. ANIMAL PEST AND DISEASE CONTROL OUTPUT MEASURES.—

a. Number of animal site inspections performed 14,904

b. Number of animals tested/vaccinated 650,000/120,000

c. Number of animal sites quarantined and monitored 315

d. Number of/unit cost per animal-related diagnostic laboratory procedure(s) performed 850,000/\$2.84

- e. Number of animals covered by health certificates 815,000
- f. Number of animal permits processed 4,750

10. AGRICULTURE INSPECTION STATIONS OUTPUT MEASURES.—

a. Number of vehicles inspected at agricultural inspection stations 11,236,244

b. Number of vehicles inspected at agricultural inspection stations transporting agricultural or regulated commodities 2,505,682

c. Percentage of vehicles inspected at agricultural inspection stations transporting agricultural or regulated commodities 22%

d. Amount of revenue generated by Bills of Lading transmitted to the Department of Revenue from Agricultural Inspection stations \$12,658,800

e. Number of Bills of Lading transmitted to the Department of Revenue from Agricultural Inspection stations 83,000

(d) For the Forest and Resource Protection Program, the purpose of which is to promote and use sound management practices for forestry and other agricultural activities, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1038D-1038V are as follows:

1. OUTCOME MEASURES.—

a. Number/percentage of acres of protected forest and wildlands not burned by wildfires 24,924,300/99.3%

b. Number/percentage of threatened structures not burned by wildfires 1,000/98%

c. Number/percentage of wildfires caused by humans 3,040/80%

d. Number/percentage of State Forest timber producing acres adequately stocked and growing 107,485/25.9%

2. OUTPUT MEASURES.—

a. Number of wildfires detected and suppressed 3,800

b. Average elapsed time in minutes between wildfire ignition and detection 55

c. Average elapsed time in minutes between wildfire detection and arrival on scene 34

d. Number/percentage of forest acres and other lands managed by the department and purchased by the state with approved management plans 831,951/94%

- e. Number of acres burned through prescribed burning . . . 2.1 million
- f. Number of person-hours of firefighting training provided . . . 47,000
- g. Number of forest-related technical assists provided to nonindustrial private land owners 37,000
- h. Number of open burning authorizations processed for land clearing, agriculture, and silviculture 118,000
- i. Number of fire prevention presentations made 1,350
- j. Number of person-hours spent responding to emergency incidents other than wildfires 8,000

(2) DEPARTMENT OF ENVIRONMENTAL PROTECTION.—

(a) No later than 45 days after this act becomes law, the Executive Office of the Governor may adjust measures related to the Air Resources Management, Water Resources Management, and Waste Management programs as necessary to comply with statutory law and specific appropriations, subject to the notification, review and objection procedures of section 216.177, Florida Statutes. Nothing in these measures and standards shall permit the agency to engage in regulatory or enforcement activities, or to establish requirements, more stringent than those specifically authorized in statutory law.

(b) For the State Lands Program, the purpose of which is to acquire, administer, and dispose of state lands, the title of which is vested in the Board of Trustees of the Internal Improvement Trust Fund; administer, manage, and maintain the records of all lands held by the Board of Trustees; administer and maintain the geodetic survey requirements for the State of Florida; identify and set ordinary and mean high water boundaries for purposes of sovereignty and land title; and control aquatic and invasive plant species, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1187-1209 are as follows:

1. LAND ACQUISITION SERVICES OUTCOME MEASURE.—

a. Percent increase in the number of occurrences of endangered/ threatened/special concern species on publicly managed conservation areas 10%

2. LAND ACQUISITION SERVICES OUTPUT MEASURES.—

a. Number of acres of critical habitat acquired by the P2000 Program as listed in the CARL report 311,601

b. Percentage of acres acquired by the P2000 Program that have a critical habitat within the acquired tract 38%

c. Number of acres of land acquired by the P2000 Program that had its highest resource values based on FNAI elements 218,808

d. Number and percent completion of projects on the CARL list 95/10%

e. Percentage of parcels at less than appraised value - \$100,000 or less 6%

f. Percentage of parcels at less than appraised value - greater than \$100,000 63%

g. Percentage of appraised value to purchase price - \$100,000 or less 93%

h. Percentage of appraised value to purchase price - greater than \$100,000 89%

i. Number of appraisals certified 336

j. Number of surveys/maps certified for environmental land acquisition 98/49

k. Number of surveys/maps certified for nonenvironmental land acquisition 20/21

l. Percentage of parcels acquired within the "standard time limit" - \$100,000 or less 51%

m. Percentage of parcels acquired within the "standard time limit" - greater than \$100,000 57%

3. LAND ADMINISTRATIVE SERVICES OUTCOME MEASURES.—

a. Number of parcels evaluated and disposed of that have been determined to have no further public use 80

b. Percentage of easements, leases, and other requests completed by maximum time frames prescribed 75%

c. Percentage of all leases of sovereign submerged lands in compliance with lease conditions 92%

d. Percentage of all land management plans completed within statutory time frames 60%

4. LAND ADMINISTRATIVE SERVICES OUTPUT MEASURES.—

a. Percentage of submerged land leases found in compliance annually 92%

b. Ratio of parcels of lands surplus/parcels of land evaluated for possible surplus 1:2

c. Number of verified records maintained 237,265

d. Number of submerged land leases audited annually 313

5. AQUATIC/EXOTIC PLANT CONTROL OUTCOME MEASURES.—

a. Number of new acres of public land that have invasive, exotic, upland plants controlled and have existing management personnel committed to maintaining these plants under control after initial treatment 3,500

b. Percentage of Florida’s public waters where control of hydrilla, water hyacinth, and water lettuce has been achieved and sustained 93%

6. AQUATIC/EXOTIC PLANT CONTROL OUTPUT MEASURES.—

a. Percentage of public lakes and rivers that contain invasive, nonnative aquatic plants and are under maintenance control 93%

b. Percentage of public lands where invasive, nonnative upland plants, have been brought under control through efforts of, or pass-through funding, by the Bureau of Aquatic Plant Management FY 2000-2001 LBR

c. Average cost per acre to achieve maintenance control of aquatic, non-native plants \$130

(c) For the Marine Resources Program, the purpose of which is to preserve, enhance, and restore desired natural functions and diversity of Florida’s marine and estuarine environments, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1221A-1221AB are as follows:

1. SHELLFISH REGULATION AND MARINE RESEARCH OUTCOMES.—

a. Reduce the ratio of shellfish illnesses reported from Florida shellfish products to the number of meals served 0.331/100,000

b. Increase in the number of marine fisheries stocks reported as stable or increasing 113

2. SHELLFISH REGULATION AND MARINE RESEARCH OUTPUT MEASURES.—

a. Percent of research projects that provide management recommendations or support management actions 100%

b. Percent of shellfish and crab processing facilities in significant compliance with permit and food safety regulations 80%

c. Limit in the number of reported cases of sickness/deaths from shellfish consumption that can be directly traced to seafood harvested from contaminated waters or to actions by fishermen, packing houses, or seafood dealers not in compliance with state regulations 48/3

d. Commercial and other fishing licenses processed annually . . . 25,951

e. Artificial reefs monitored and/or created annually 65

- f. Percentage of shellfish harvesting areas opened 67.5%
- g. Red tide/fish kill/disease investigations 6

3. PROTECTION OF ENDANGERED OR THREATENED SPECIES OUTCOME MEASURE.—

- a. Reduction in the manatee mortality rate 1%

4. PROTECTION OF ENDANGERED OR THREATENED SPECIES OUTPUT MEASURES.—

- a. Limit in the number of manatee deaths as a result of human activities 57
- b. Limit in the number of manatee deaths as a result of nonhuman activities 134
- c. Manatee population 2,275
- d. Number of Sea turtle nests - NW region 905
- e. Number of Sea turtle nests - NE region 2,702
- f. Number of Sea turtle nests - SE region 68,022
- g. Number of Sea turtle nests - SW region 6,235
- h. Manatee federal recovery plans completed and tasks implemented 87
- i. Miles of sea turtle index nesting beaches surveyed 201
- j. Limit in the number/percent of stranded sea turtles necropsied 1,000/10%

(d) For the Water Resources Management Program, the purpose of which is to regulate, manage, conserve, and protect the state’s drinking water, surface and groundwater resources, wetlands, beaches, and lands reclaimed after mining activities, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1222-1243A are as follows:

1. WATER RESOURCES MANAGEMENT AND PERMITTING OUTCOME MEASURES.—

- a. Percentage of rivers that meet designated uses 92%
- b. Percentage of lakes that meet designated uses 87%
- c. Percentage of estuaries that meet designated uses 95%
- d. Percentage of groundwater that meets designated uses 85%
- e. Percentage of reclaimed water (reuse) capacity relative to total domestic wastewater capacity 40%

f. Percentage of public water systems with no significant (public health-based) drinking water quality problems 90%

g. Number of wetland acres within agency jurisdiction successfully preserved, created, restored, and enhanced to offset the number of wetland acres impacted; and functional wetland acres - net gain/loss ratio 0

2. WATER RESOURCES MANAGEMENT AND PERMITTING OUTPUT MEASURES.—

a. Number of wastewater inspections, site visits, technical assistance contacts, and other compliance activities 1,260

b. Number of wastewater permits and other authorizations processed 30

c. Number of water quality stations monitored in the statewide monitoring networks 980

d. Number of drinking water inspections, site visits, technical assistance contacts, and other compliance activities 2,520

3. BEACHES AND COASTAL SYSTEMS MANAGEMENT AND PERMITTING OUTCOME MEASURE.—

a. Linear miles of beaches which provide upland protection, wildlife habitat, or recreation according to statutory and rule requirements 825

4. BEACHES AND COASTAL SYSTEMS MANAGEMENT AND PERMITTING OUTPUT MEASURES.—

a. Beach renourishment and dune restoration funds awarded \$7.7 million

b. Number of beach renourishment and dune restoration projects funded 7

c. Number of other compliance activities 168

d. Number of coastal construction permits, including field permits, processed 1,580

e. Miles of shoreline surveyed and monitored 752

5. MINE RECLAMATION AND PERMITTING OUTCOME MEASURE.—

a. Percentage of mined lands qualifying for reclamation which have been reclaimed according to statutory and rule requirements 95%

6. MINE RECLAMATION AND PERMITTING OUTPUT MEASURES.—

a. Funds awarded annually for mine reclamation projects . \$10 million

b. Number of mining permits processed/number of inspections 20/550

c. Number of applications/acreage processed for mine reclamation projects 60/6,500

7. WATER FACILITIES FINANCIAL ASSISTANCE OUTCOME MEASURE.—

a. Percentage of wastewater, drinking water, and stormwater projects on State Revolving Fund loan priority lists and the construction grant priority list that are funded annually 3.5%

8. WATER FACILITIES FINANCIAL ASSISTANCE OUTPUT MEASURES.—

a. Loan grant funds awarded \$80 million

b. Number of local governments, including systems/utilities funded 12

(e) For the Waste Management Program, the purpose of which is to protect the public and the environment through promotion of sound waste management practices, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1244-1277D are as follows:

1. PETROLEUM TANK REGULATION AND CONTAMINATED SITE REHABILITATION OUTCOME MEASURES.—

a. Percentage of regulated petroleum storage tank facilities in compliance with state regulations 89%

b. Percentage/number of contaminated petroleum sites with rehabilitation underway 9%/1,544

c. Percentage/number of contaminated petroleum sites with rehabilitation completed 0.3%/57

2. PETROLEUM TANK REGULATION AND CONTAMINATED SITE REHABILITATION OUTPUT MEASURES.—

a. Percentage of reimbursement claims processed 100%

b. Number and percentage of petroleum sites eligible for state financial assistance 17,100/99%

3. DRYCLEANING SITE REHABILITATION OUTCOME MEASURES.—

a. Percentage and number of contaminated drycleaning sites with rehabilitation underway 9%/82

b. Percentage and number of contaminated drycleaning sites with rehabilitation completed 0%/0

4. DRYCLEANING SITE REHABILITATION OUTPUT MEASURE.—

a. Number of drycleaning site cleanup applications eligible for state financial assistance 1,200

5. HAZARDOUS WASTE REGULATION, MANAGEMENT, AND SITE REHABILITATION OUTCOMES.—

a. Percentage of all hazardous waste generators in significant compliance with state and federal regulations 88%

b. Percentage of permitted transfer, storage, and disposal facilities in significant compliance with state and federal regulations 95%

c. Number of facilities or sources of pollution that modified their industrial processes to reduce generation of pollutants as a result of department activities 10

d. Percentage/number of contaminated sites (Federal superfund sites) with rehabilitation underway 100%/49

e. Percentage/number of contaminated sites (Federal superfund sites) with rehabilitation completed 0%/0

f. Percentage/number of contaminated sites (known state program sites) with rehabilitation underway 95%/19

g. Percentage/number of contaminated sites (known state program sites) with rehabilitation completed 5%/1

6. HAZARDOUS WASTE REGULATION, MANAGEMENT, AND SITE REHABILITATION OUTPUT MEASURE.—

a. Number of tons of hazardous waste generated in Florida . . 185,221

7. SOLID WASTE REGULATION AND MANAGEMENT OUTCOME MEASURES.—

a. Percentage of permitted solid waste facilities in compliance with state requirements 96%

b. Percentage of municipal solid waste recycled statewide 40%

c. Number of tons/percentage of municipal solid waste collected that is recycled 9,423,784/40%

d. Number of tons/percentage of municipal solid waste burned annually 4,096,035/17%

e. Number of tons/percentage of municipal solid waste disposed in landfills 10,266,086/43%

8. SOLID WASTE REGULATION AND MANAGEMENT OUTPUT MEASURES.—

- a. Number of solid waste permits and registrations processed 685
- b. Number and dollar amount of solid waste management and recycling grants issued 252/\$35 million
- c. Number of waste-to-energy facilities located in Florida 13

(f) For the Recreation and Parks Program, the purpose of which is to anticipate and meet the outdoor recreation demands of Florida’s residents and visitors and to ensure that an adequate natural resource base is maintained to accommodate future demands and preserve a quality environment, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1278-1327C are as follows:

1. STATE PARK OPERATIONS OUTCOME MEASURES.—

- a. Increase in attendance at state parks over prior year 1.3%
- b. Increase the acreage available for public recreation over prior year 2%

2. STATE PARK OPERATIONS OUTPUT MEASURES.—

- a. Number of parks sites managed 151
- b. Number of recreational facilities built, repaired, or restored by type compared to plan development needs 174
- c. Number of cultural/historical sites restored or maintained compared to need 1
- d. Number of acres managed for secondary use/multiple use 500
- e. Acres of native habitat successfully maintained as natural areas in state parks compared to need 57,176/532,217
- f. Percentage of management plans completed in compliance with Florida Statutes 100%
- g. Percentage of lands acquired by P2000 that meet at least 3 criteria of the program 100%
- h. Number of parks/acres/trail miles supported by general administration, maintenance/minor repairs, protection, and all variations of visitor service activities 152/534,387/380
- i. Number of private/public partnerships utilized to assist operations of state parks 900
- j. Number of state parks additions/inholding land acquisitions 10
- k. Number of recreational and natural/cultural additions and inholding acquisitions for existing parks by type as related to available funding . . 1

3. GREENWAYS AND TRAILS OUTCOME MEASURE.—

a. Number of additional greenways, recreational trails, or trail systems acquired to provide or enhance access to public lands while ensuring that the ecological integrity of the land is not compromised 18

4. GREENWAYS AND TRAILS OUTPUT MEASURES.—

a. Number of state greenways and trails managed 4
b. Number of miles of recreational facilities built, repaired, or restored by type compared to plan development needs 35
c. Number of trailheads developed to provide public access points on greenways and trails 10

5. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTCOME MEASURE.—

a. Increase in technical assistance and grant related services to local governments over prior year 2%

6. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTPUT MEASURES.—

a. Number of recreational grants/funding to local governments for recreational facilities and land acquisition 330/\$34.6 million
b. Number of technical assistance consultations, meetings, calls, and publications 350

7. COASTAL AND AQUATIC MANAGED AREAS OUTCOME MEASURE.—

a. Percentage of degraded acreage identified in state buffer enhanced or restored 11.6%

8. COASTAL AND AQUATIC MANAGED AREAS OUTPUT MEASURES.—

a. Number of acres managed 129,493
b. Number of acres where invasive or undesirable plant species have been controlled 2,255

(g) For the Air Resources Management Program, the purpose of which is to maintain and improve the state’s air quality through air-pollution mitigation and prevention, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1328-1335 are as follows:

1. AIR QUALITY OUTCOME MEASURES.—

a. Percentage of population living in areas monitored for air quality 90%

- b. Annual average percentage of time monitored population breathes good quality air 80%
- c. Annual average percentage of time monitored population breathes moderate quality air 20%
- d. Percentage of the population which breathes air that violates the standard for ozone as determined by the data generated by the state air quality monitoring network 4%

2. AIR QUALITY OUTPUT MEASURES.—

- a. Number of monitors operated by the department and local programs 163
- b. Number of quality assurance audits conducted to ensure accurate and reliable ambient air quality data 301

3. AIR POLLUTION ABATEMENT OR PREVENTION OUTCOME MEASURES.—

- a. Annual 0.5% reduction of NOX air emissions per capita 129.24
- b. Annual 0.5% reduction of SO2 air emissions per capita 99.67
- c. Annual 0.5% reduction of CO air emissions per capita 544.33
- d. Annual 0.5% reduction of VOC air emissions per capita 108.49

4. AIR POLLUTION ABATEMENT OR PREVENTION OUTPUT MEASURES.—

- a. Number of Title V permits issued/denied 315/0
- b. Number of Title V modifications issued/denied 10/0
- c. Number of non-Title V permits issued/denied 350/3
- d. Number of non-Title V modifications issued/denied 97/0
- e. Number of Title V facilities inspected 850
- f. Number of asbestos projects reviewed and evaluated 2,260

(h) For the Law Enforcement Program, the purpose of which is to protect the people, the environment, and the natural resources through law enforcement, education, and public service, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1336-1345 are as follows:

1. OUTCOME MEASURE.—

- a. Number/percentage of known hazardous substance dump sites and petroleum spills whereby action, other than criminal investigation, was taken to reduce, control, or eliminate risk to public health and the environment 1,430/48%

2. OUTPUT MEASURES.—

- a. Number of investigations opened/closed 227/182
- b. Number of environmental dump sites responded to 673
- c. Number of petroleum spills responded to 757
- d. Number of arrests for speed zone violations or manatee molestation 1,631
- e. Funds spent/recovered on spill remediation \$928,153/\$86,638
- f. Number of sites/spills remediated 561

(3) GAME AND FRESH WATER FISH COMMISSION.—

(a) For the Law Enforcement Program, the purpose of which is to provide patrol and protection activities to safeguard the opportunities for boating, camping, fishing, hunting, wildlife viewing, and other natural resource related activities in a safe and healthy environment, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1361-1375 are as follows:

1. UNIFORM PATROL OUTPUT MEASURES.—

- a. Total number of violations 29,130
- b. Number of felony violations FY 2000-2001 LBR
- c. Number of misdemeanor violations FY 2000-2001 LBR
- d. Number of infractions violations FY 2000-2001 LBR
- e. Total number of hours spent in preventative land patrol . . . 516,259
- f. Total number of hours spent in preventative water patrol . . . 68,320
- g. Total number of hours spent in preventative air patrol 8,244

2. INVESTIGATIONS OUTPUT MEASURES.—

- a. Number of hours spent on investigations 297,167
- b. Number of violations encountered by all staff 14,050
- c. Total number of investigations opened 806
- d. Number of felony investigations opened FY 2000-2001 LBR
- e. Number of misdemeanor investigations opened FY 2000-2001 LBR
- f. Number of infractions investigations opened FY 2000-2001 LBR

g. Total number of investigations closed 725

h. Number of felony investigations closed FY 2000-2001 LBR

i. Number of misdemeanor investigations closed FY 2000-2001 LBR

j. Number of infractions investigations closed FY 2000-2001 LBR

k. Total violations by investigative staff 1,368

l. Total conviction rate FY 2000-2001 LBR

m. Felony conviction rate FY 2000-2001 LBR

n. Misdemeanor conviction rate FY 2000-2001 LBR

o. Infraction conviction rate FY 2000-2001 LBR

3. INSPECTION OUTPUT MEASURES.—

a. Number of inspections 4,890

b. Number of violations 587

4. AVIATION OUTPUT MEASURES.—

a. Number of air contacts resulting in detection and apprehension 445

b. Number of hours of biological flight time requested/provided 1,666/1,220

5. BOATING SAFETY OUTPUT MEASURES.—

a. Number of vessel safety inspections 154,408

b. Number of accident investigated 210

c. Number of fatalities investigated 26

d. Number of injuries investigated 136

e. Number of vessel safety inspection hours on St. Johns River 9,318

f. Number of accidents on St. Johns River 21

g. Number of vessel safety inspection hours on Lake Okeechobee 5,861

h. Number of accidents on Lake Okeechobee 15

6. HUNTER EDUCATION OUTPUT MEASURES.—

a. Number of hunter education classes offered 350

b. Number of graduates of hunter education classes 12,125

c. Percent of total students graduating hunter education classes 87%

d. Number of hunting accidents 23

e. Number of attendees or graduates of hunter education classes involved in hunting accidents 7

(b) For the Wildlife Management Program, the purpose of which is to maintain or enhance Florida’s diverse wildlife and to provide for responsible use of this resource, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1379-1394 are as follows:

1. WILDLIFE RECREATIONAL OPPORTUNITIES OUTCOME MEASURES.—

a. Percent change in the number of licensed resident hunters . . . -2.3%

b. Percent change in the number of licensed nonresident hunters 4.6%

c. Economic impact of wildlife-related outdoor recreation \$3,675,935,000

d. Percent of satisfied hunters 73%

e. Percent of satisfied wildlife viewers 92%

f. Percent of the acreage under management control which is open to the public for wildlife-related outdoor recreation 99.9%

2. WILDLIFE RECREATIONAL OPPORTUNITIES OUTPUT MEASURES.—

a. Number of publicly-owned acres managed for wildlife-related outdoor recreation 3,700,000

b. Number of privately-owned acres managed for wildlife-related outdoor recreation 830,780

c. Number of licensed resident hunters 164,626

d. Number of licensed nonresident hunters 4,760

e. Number of participants enrolled in wildlife achievement programs 3,750

f. Number of wildlife viewers 3,630,000

3. WILDLIFE POPULATION AND HABITAT OUTCOME MEASURES.—

a. The mean biological vulnerability score of 63 game species - score is from 0 to 70 and lower is better 16.44

b. The mean biological vulnerability score of 389 nongame species - score is from 0 to 70 and lower is better 13.21

c. The mean biological vulnerability score of 80 wildlife species listed as endangered, threatened or as a species of special concern - score is from 0 to 70 and lower is better 29.62

4. WILDLIFE POPULATION AND HABITAT OUTPUT MEASURES.—

a. Number of acres managed for wildlife 4,530,780

b. Number of habitat management plans requested by and prepared for private landowners 121/121

c. Number of requests for wildlife habitat technical assistance received from and provided to other agency or local governments 299/299

d. Number of survey and monitoring projects for game species 16

e. Number of survey and monitoring projects for nongame wildlife species 11

f. Number of survey and monitoring projects for wildlife species listed as endangered, threatened or species of special concern 4

g. Number of wildlife species for which sufficient data have been obtained to refine the biological vulnerability score 78

5. COMMERCIAL WILDLIFE MANAGEMENT OUTCOME MEASURES.—

a. Wholesale price value of the commercial adult alligators, hatchlings, and eggs \$5,228,826

b. Percent change in the number of alligator licenses sold 0%

c. Percent change in the number of alligator tags sold - adult, hatchlings, and eggs 0%

6. COMMERCIAL WILDLIFE MANAGEMENT OUTPUT MEASURES.—

a. Number of properties enrolled in the private-lands alligator management program 124

b. Number of alligators available for harvest under the public-waters harvest programs 3,370

c. Number of alligator nest eggs available to alligator ranches 1,118

d. Number of alligator hatchlings available to alligator ranches 10,200

(c) For the Fisheries Management Program, the purpose of which is to maintain, enhance, and provide for responsible use of Florida's freshwater fisheries, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1395-1401B are as follows:

1. RECREATIONAL FISHING OPPORTUNITIES OUTCOME MEASURES

- a. Percent change in licensed resident anglers -3.6%
- b. Percent change in licensed nonresident anglers -17%
- c. Percent angler satisfaction 75%
- d. Percent change in licensed freshwater commercial fishermen . . . 0%

2. RECREATIONAL FISHING OPPORTUNITIES OUTPUT MEASURES.—

- a. Number of water bodies and acres in fish management areas, urban areas, and other lakes or rivers managed to improve fishing 113/770,955
- b. Number of access points established or maintained 42
- c. Number of participants in achievement programs 600
- d. Number of licensed resident anglers 426,000
- e. Number of licensed nonresident anglers 117,000
- f. Number of fish stocked 2,385,000
- g. Number of outreach participants in clinics and derbies 25,000
- h. Number of private and volunteer-staffed events 15
- i. Number of information and technical assistance requests provided to sports fishermen 9,468
- j. Number of licensed freshwater commercial fishermen 1,500
- k. Number of commercial fishing permits reviewed and issued including fishing gear and grass carp 1,145
- l. Number of information and technical assistance requests received and provided to commercial fishermen 25

3. FISHERIES HABITAT REHABILITATION AND RESTORATION OUTCOME MEASURES.—

- a. Number of water bodies and acres where habitat rehabilitation projects have been completed 6/40,000

b. Percentage change in degraded lakes rehabilitated 1.7%

4. FISHERIES HABITAT REHABILITATION AND RESTORATION OUTPUT MEASURES.—

a. Number of water bodies and acres with approved habitat rehabilitation plans in progress 12/90,000

b. Number of water bodies and acres surveyed for habitat rehabilitation plans 15/150,000

c. Number of water bodies and acres with developed habitat rehabilitation plans 20/110,000

d. Number of habitat rehabilitation technical assistance requests received and provided, including other agencies and local governments . . 4

(4) DEPARTMENT OF TRANSPORTATION.—

(a) For the District Operations Program, the purpose of which is to develop and implement the State Highway System; to acquire rights of way necessary to support the DOT's work program; to promote all forms of public transportation including transit, aviation, intermodal/rail, and seaport development; and to provide routine and uniform maintenance of the State Highway System, operate vehicle repair shops and warehouses, manage highway beautification, and operate welcome centers, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1434-1458, 1467-1483, and 1492-1529 are as follows:

1. HIGHWAY CONSTRUCTION/ENGINEERING PROGRAM OUTCOME MEASURES.—

a. Number of motor vehicle fatalities per 100 million miles traveled less than 2.05

b. Percentage of state highway system pavement in good condition 80%

c. Percentage of state-maintained bridges in good condition 95%

d. Percentage increase in number of days required for completed construction contracts over original contract days (less weather days) . . less than 30%

e. Percentage increase in final amount paid for completed construction contracts over original contract amount less than 10%

f. Percentage of vehicle crashes on state highway system where road-related conditions were listed as a contributing factor . . . less than 1.0%

g. Construction Engineering as a percentage of construction 15%

2. HIGHWAY CONSTRUCTION/ENGINEERING PROGRAM OUTPUT MEASURES.—

a. Number of lane miles let to contract for resurfacing 1,752
b. Number of lane miles let to contract for highway capacity improvements 235
c. Percentage of construction contracts planned for letting that were actually let 95%

d. Number of bridges let to contract for repair 63
e. Number of bridges let to contract for replacement 67

3. RIGHT OF WAY ACQUISITION PROGRAM OUTPUT MEASURES.—

a. Number of right-of-way parcels acquired 2,170
b. Number of projects certified ready for construction 108

4. PUBLIC TRANSPORTATION PROGRAM OUTCOME MEASURES.—

a. Transit ridership growth compared to population growth . . . 2%/2%
b. Tons of cargo shipped by air 4,500,000

5. PUBLIC TRANSPORTATION PROGRAM OUTPUT MEASURES.—

a. Number of passenger enplanements 59,000,000
b. Number of public transit passenger trips 173,000,000
c. Number of cruise embarkations and disembarkations at Florida ports 11,000,000

6. TRANSPORTATION SYSTEM MAINTENANCE PROGRAM OUTCOME MEASURES.—

a. Maintenance condition rating of state highway system as measured against the department’s maintenance manual standards 80

(b) For the Planning and Engineering Program, the purpose of which is to reduce occurrences of overweight commercial motor vehicles on the State Highway System and eliminate hazards caused by defective or unsafe commercial motor vehicles, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1434-1442A are as follows:

1. MOTOR CARRIER COMPLIANCE PROGRAM OUTCOME MEASURES.—

a. Percent of commercial vehicles weighed that were over weight:
(I) Fixed scale weighings 0.4%

- (II) Portable scale weighings 37.0%
- 2. MOTOR CARRIER COMPLIANCE PROGRAM OUTPUT MEASURES.—
 - a. Number of commercial vehicles weighed 10,400,000
 - b. Number of commercial vehicles safety inspections performed 75,000
 - c. Number of portable scale weighings performed 50,000
- (c) For the Finance and Administration Program, the purpose of which is the efficiently operate and maintain state toll facilities, the outcome measures, the output measures, and associated performance standard with respect to funds provided in Specific Appropriations 1412-1427A are as follows:
 - 1. TOLL OPERATION PROGRAM OUTCOME MEASURES.—
 - a. Operational cost per toll <\$0.160
 - 2. TOLL OPERATION PROGRAM OUTPUT MEASURES.—
 - a. Number of toll transactions 472,000,000

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

Section 58. The performance measures and standards established in this section for individual programs in the General Government agencies shall be applied to those programs for the 1999-2000 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 1999-2000 as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF BANKING AND FINANCE.—

(a) For the Financial Accountability for Public Funds Program, the purpose of which is to provide for and promote financial accountability for public funds throughout state government, provide the citizens of Florida with timely, factual, and comprehensive information on the financial status of the state and how state funds are expended, and receive and investigate complaints of government fraud, waste and abuse, the outcome measures, output measures and associated performance standards with respect to funds provided in Specific Appropriations 1554-1560 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of program’s customers who return an overall customer service rating of good or excellent on surveys 94%

- b. Percentage of payment requests rejected during the preaudit process for inconsistencies with legal and/or other applicable requirements . . . 1%
- c. Percentage of vendor payments issues in less than the Comptroller's statutory time limit of ten days 100%
- d. Accuracy rate of postaudited vendor payments FY 2000-2001 LBR
- e. Dollars recovered from erroneous payments compared to total dollars of erroneous payment detected FY 2000-2001 LBR
- f. Percentage of federal wage and information returns prepared and filed where no penalties or interest were paid 100%
- g. Percentage of federal tax deposits where no penalties or interest were paid 100%
- h. Percentage of payroll payments made accurately based on information submitted 100%
- i. Percentage of those utilizing program provided financial information who rate the overall relevancy, usefulness, and timeliness of information as good or excellent 95%
- j. Number of qualifications in the Independent Auditor's Report on the State General Purpose Financial Statements which are related to the presentation of the financial statements 0
- k. Percentage of vendor payments issued electronically 22%
- l. Percentage of payroll payments issued electronically 77%
- m. Percentage of retirement payments issued electronically 79%
- 2. OUTPUT MEASURES.—
 - a. Number of vendor payment requests preaudited 800,000
 - b. Percentage of vendor payment requests preaudited 19%
 - c. Dollar amount of vendor payment requests preaudited \$14.1 billion
 - d. Number of vendor payment requests postaudited FY 2000-2001 LBR
 - e. Percentage of vendor payment requests postaudited FY 2000-2001 LBR
 - f. Dollar amount of vendor payment requests postaudited FY 2000-2001 LBR
 - g. Number of vendor invoices paid 4.2 million
 - h. Dollar amount of vendor invoices paid \$34.7 billion

i. Number of federal wage and information returns prepared and filed 289,000

j. Number of federal tax deposits made 88

k. Number of IRS penalties paid 0

l. Dollar amount of IRS penalties paid 0

m. Number of payroll payments issued 5,416,880

n. Dollar amount of payroll payments issued \$5.8 billion

o. Number of payroll payments issued according to published schedules 5.4 million

p. Percentage of payroll payments issued according to published schedules 100%

q. Number of instances during the year where as a result of inadequate cash management under this program, general revenue had a negative cash balance 0

r. Percentage of atypical balances corrected at year-end 0

s. Average number of days from month's end to complete reconciliations 30

t. Number of payments issued electronically 7.1 million

u. Dollar amount of payments issued electronically \$23.7 billion

v. Hours of training/education conducted on accounting issues . . . 425

w. Hours of training/education conducted on payroll issues 50

x. Number of fiscal integrity cases closed FY 2000-2001 LBR

y. Number of "get lean" hotline calls processed for referral to the appropriate agency 500

z. Number of fiscal integrity cases closed where criminal, disciplinary, and/or administrative actions taken FY 2000-2001 LBR

(b) For the Financial Institutions Regulatory Program, the purpose of which is to ensure the safety and soundness of state financial institutions and to enhance the dual banking system, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1566-1569 are as follows:

1. OUTCOME MEASURES.—

a. Percentage of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on Return on Assets 51%

- b. Percentage of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on Return on Equity 51%
- c. Percentage of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on Capital to Asset Ratio 51%
- d. Percentage of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on Tier 1 Capital 51%
- e. Percentage of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on Return on Assets 51%
- f. Percentage of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on Return on Equity 51%
- g. Percentage of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on Capital to Asset Ratio 51%
- h. Percentage of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on Tier 1 Capital 51%
- i. Percentage of applications for new Florida financial institutions that seek state charters 67%
- j. Unit average dollar savings in assessments paid by state chartered banks compared to assessments that would be paid if the bank was nationally or federally chartered \$15,300
- k. Unit average dollar savings in assessments paid by state chartered credit unions compared to assessments that would be paid if the credit unions was nationally or federally chartered \$350
- l. Percentage of banks receiving an examination report within 45 days after the conclusion of their on-site state examination 75%
- m. Percentage of credit unions receiving an examination report within 30 days after the conclusion of their on-site state examination 75%
- n. Percentage of international financial institutions receiving an examination report within 45 days after the conclusion of their on-site state examination 75%
- o. Percentage of trust companies receiving an examination report within 60 days after the conclusion of their on-site state examination 75%
- p. Percentage of De Novo applications statutorily complete that are processed within a standard number of 90 days 67%

q. Percentage of branch applications statutorily complete that are processed within 50 days 67%

r. Percentage of expedited branch applications that are processed within 10 days 100%

s. Percentage of merger/acquisition applications statutorily complete that are processed within 60 days 67%

t. Percentage of financial institutions under enforcement action that are substantially in compliance with conditions imposed 90%

2. OUTPUT MEASURES.—

a. Median Florida state-chartered banks Return on Assets 1.06%

b. Median Florida state-chartered banks Return on Equity . . . 11.01%

c. Median Florida state-chartered banks Capital to Asset Ratio 9.15%

d. Median Florida state-chartered banks Tier 1 Capital 9.18%

e. Median Florida state-chartered credit unions Return on Assets 1.04%

f. Median Florida state-chartered credit unions Return on Equity 8.06%

g. Median Florida state-chartered credit unions Capital to Asset Ratio 12.94%

h. Median Florida state-chartered credit unions Tier 1 Capital 12.18%

i. Number of new Florida state-chartered banks opened 20

j. Amount of annual assessments paid by banks \$6,756,100

k. Amount of annual assessments paid by credit unions . . \$1,237,200

l. Number of banks examined by the Division of Banking receiving an examination report within 45 days 45

m. Number of credit unions examined by the Division of Banking receiving an examination report within 30 days 57

n. Number of International financial institutions examined by the Division of Banking receiving an examination report within 45 days 16

o. Number of Trust Companies examined by the Division of Banking receiving an examination report within 60 days 8

p. Number of statutorily complete new De Novo applications received that are processed within 90 days 5

q. Number of statutorily complete branch applications received that are processed within 50 days 27

r. Number of statutorily complete expedited branch applications received that are processed within 10 days 45

s. Number of statutorily complete merger/acquisition applications received that are processed within 60 days 17

t. Number of institutions under enforcement actions 23

u. Percentage/number of financial institutions examined within statutory time frames by type of institution FY 2000-2001 LBR

v. Percentage/number of surveys returned that rate the Division's examination program as satisfactory or above 75%/150

w. Percentage/number of state examinations where total examination time was reduced by a standard percentage compared to the hours required during the base examination FY 2000-2001 LBR

x. Percentage/number of state examinations where on-site hours were reduced by a standard percentage compared to the on-site hours required during the base examination FY 2000-2001 LBR

(c) For the Unclaimed Property Program, the purpose of which is to increase efforts in finding, locating, collecting in a manner to allow for better identification of owners, and returning unclaimed property to the owners, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1570-1573 are as follows:

1. OUTCOME MEASURES.—

a. Percentage increase in the total number of holders reporting . . . 5%

b. Percentage of previously filing holders who submit problem reports 3%

c. Percentage of the total number of claims paid to the owner compared to the total number of returnable accounts reported/received 22%

d. Percentage of the total dollar amount of claims paid to the owner compared to the total dollars in returnable accounts reported/received 80%

2. OUTPUT MEASURES.—

a. Number of holders reports processed 16,000

b. Number of seminars conducted 3

c. Number of in-state exams of holders who have not previously filed a holder report 13

d. Number of out-of-state exams of holders who have not previously filed a holder report 200

e. Number of in-state exams conducted 26

f. Dollar value collected as a result of in-state exams \$500,000

g. Number of out-of-state exams processed 450

h. Dollar value collected as a result of out-of-state exams \$15 million

i. Number/dollar value of owner accounts processed 255,000/\$101 million

j. Total cost of the program to the number of holder reports/owner accounts processed \$30

k. Number/dollar value of claims paid to owners 56,400/FY 2000-2001 LBR

l. Number of owner accounts advertised 100,000

m. Number of claims processed 60,000

n. Percentage of claims approved/denied within 30/60/90 days from the date received FY 2000-2001 LBR

o. Percentage of claims paid within 30/60/90 days from date received 10%/40%/50%

p. Percentage of customer telephone calls answered within 20 seconds FY 2000-2001 LBR

(d) For the Consumer Financial Protection and Industry Authorization Program, the purpose of which is to protect consumers of the securities and finance industries and the public from illegal financial activities, and provide consumers and the public with authoritative and expedient information, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1574-1578 are as follows:

1. CONSUMER PROTECTION OUTCOME MEASURES.—

- a. Percentage of licensees examined where department action is taken for violations for cause due to receipt of information which indicates a potential violation of the statute FY 2000-2001 LBR
- b. Percentage of licensees examined where department action is taken for violations found in routine randomly selected licenses examined based on a risk assessment profile FY 2000-2001 LBR
- c. Percentage of investigations of licensed and unlicensed entities referred to other agencies where investigative assistance aided in obtaining criminal/civil/administrative actions FY 2000-2001 LBR

- d. Dollars returned (voluntarily or through court ordered restitution) to victims compared to total dollars of verified loss as a result of investigative efforts of licensed entities FY 2000-2001 LBR
- e. Dollars returned to victims compared to total dollars of verified loss as a result of investigative efforts of unlicensed entities FY 2000-2001 LBR
- f. Percentage of written complaints processed within applicable standards 85%
- g. Percentage of telephone complaints resolved without written documentation from the consumer FY 2000-2001 LBR
- h. Percentage of written complaints regarding licensed and unlicensed entities referred for examination, investigation, or legal/criminal action resulting in formal/informal sanctions within/outside statutory authority FY 2000-2001 LBR
- i. Percentage of participants at public/consumer awareness activities who completed a questionnaire and responded that the subject presented was informative, understandable, important, and timely . . FY 2000-2001 LBR

2. CONSUMER PROTECTION OUTPUT MEASURES.—

- a. Number of for-cause examinations completed . . FY 2000-2001 LBR
- b. Number of routine examinations completed . . . FY 2000-2001 LBR
- c. Percent of total licensees examined to determine compliance with applicable regulations 7.1%
- d. Number of investigations closed 550
- e. Number of background investigations completed 768
- f. Amount of court ordered restitution to victims of licensed/unlicensed entities FY 2000-2001 LBR
- g. Amount of voluntary reimbursement received from licensed/unlicensed entities FY 2000-2001 LBR
- h. Amount returned to victims of licensed/unlicensed entities FY 2000-2001 LBR
- i. Amount of verified loss to victims of licensed/unlicensed entities FY 2000-2001 LBR
- j. Average number of days for initial written responses to consumers 7
- k. Average number of days to resolve, refer, or close a written complaint 68

l. Number of complaints resolved, referred, or closed during the year 4,350

m. Percentage of complaints remaining open beyond 90 days . . . 21%

n. Percentage of complaints remaining open beyond 120 days . . . 15%

o. Number of hotline/complaint line calls processed as complaints FY 2000-2001 LBR

p. Number of written complaints where the department identified statutory violations 150

q. Number of complaints referred for consideration of legal or criminal action 40

r. Number of public/consumer awareness contacts made FY 2000-2001 LBR

s. Number of public/consumer awareness activities conducted FY 2000-2001 LBR

t. Number of participants at public/awareness activities FY 2000-2001 LBR

3. INDUSTRY REGULATION OUTCOME MEASURES.—

a. Percentage of licensees sanctioned for violations 0.009%

b. Percentage of total applicants not licensed to conduct business in the state because they fail to meet substantive licensing requirements . . 5%

c. Percentage of applicants prevented from entering the securities industry in Florida who subsequently are the subject of additional disciplinary action in other jurisdictions within 3 years 60%

4. INDUSTRY REGULATION OUTPUT MEASURES.—

a. Number of final actions taken against licensees 370

b. Number of applications denied or withdrawn 3,546

c. Number of applications licensed 67,398

d. Number of applications processed 70,944

e. Amount of securities registration applications denied or withdrawn \$4.2 billion

f. Number of applicants licensed with restrictions 280

g. Number of applications denied or withdrawn with additional disciplinary information reported on the CRD within three years 324

h. Number/percentage of filing or requests processed within a designated standard number of days by type FY 2000-2001 LBR

(2) EXECUTIVE OFFICE OF THE GOVERNOR.—

(a) For the Economic Improvement Program, the purpose of which is to maintain and improve the economic health of Florida by increasing jobs, income, and investments through promoting targeted businesses, tourism, professional and amateur sports and entertainment, and by assisting communities, residents, and businesses, and the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1668-1673 are as follows:

1. OFFICE OF TOURISM TRADE AND ECONOMIC DEVELOPMENT OUTPUT MEASURES.—

- a. Number/dollar amount of contracts and grants administered 283/\$290 million
- b. Public expenditures per job created/retained under QTI incentive program \$3,750
- c. Number of state agency proposed rules reviewed which impact small businesses 85
- d. Number of business leaders’ meetings coordinated 3

2. BLACK BUSINESS INVESTMENT BOARD OUTCOME MEASURES.—

- a. Number of businesses/jobs retained or created as a result of the venture capital funds 4/25
- b. Dollar amount/number of bid and performance bonds to contractors in bonding program \$10 million/35
- c. Dollar amount and procurement opportunities generated for Black businesses \$2.5 million

3. BLACK BUSINESS INVESTMENT BOARD OUTPUT MEASURES.—

- a. Amount of venture capital funds provided \$250,000
- b. Number of participants enrolled in Contractor Assistance and Bonding Program 74
- c. Number of missions/events coordinated/participated in to develop business opportunities 5
- d. BBICs created or supported 7
- e. Private dollars leveraged \$2 million

4. FLORIDA SPORTS FOUNDATION OUTCOME MEASURES.—

- a. Economic contributions from Florida Sports Foundation-sponsored regional and major sporting events grants \$150 million

5. FLORIDA SPORTS FOUNDATION OUTPUT MEASURES.—

- a. Number/amount of major sports event grants awarded 30/\$700,000
- b. Number of publications produced/distributed 7/574,000
- c. Number of promotions conducted/supported:
 - (I) Statewide 6
 - (II) National 1
- d. Number of trade/consumer shows facilitated or conducted 10

6. GOVERNOR’S COUNCIL ON PHYSICAL FITNESS AND AMATEUR SPORTS OUTCOME MEASURES.—

- a. Number of participants - Youth, Seniors, and Adults 32,300
- b. Number of participants - Bike Florida 750
- c. Number of surveys conducted/satisfaction rating 1,000/98%

7. GOVERNOR’S COUNCIL ON PHYSICAL FITNESS AND AMATEUR SPORTS OUTPUT MEASURES.—

- a. Education symposiums conducted 10
- b. Host festival events in accordance with section 14.22, Florida Statutes 14
- c. Publications, magazines, brochures, pamphlets - distribution 350,000

8. FLORIDA COMMISSION ON TOURISM OUTCOME MEASURES.—

- a. Sustained growth in the number of travelers who come to and go through Florida:
 - (I) Out-of-state 49.9 million
 - (II) Residents 12.6 million
- b. Sustained growth in the beneficial impacts that travelers in Florida have on the state’s overall economy:
 - (I) Rental car surcharge \$141.7 million
 - (II) Tourism-related employment 815,267
 - (III) Taxable sales \$45.5 billion
 - (IV) Local option tax \$293 million

- c. Growth in private sector contributions to VISIT FLORIDA \$26.7 million
- 9. FLORIDA COMMISSION ON TOURISM OUTPUT MEASURES.—
 - a. Quality and effectiveness of paid advertising messages reaching the target audience:
 - (I) Impressions 505 million
 - (II) Leads (number contacting VISIT FLORIDA in response to advertising) 552,500
 - b. Value and number of consumer promotions facilitated by VISIT FLORIDA \$11 million/150
 - c. Number of leads and visitor inquiries generated by VISIT FLORIDA events and media placements 650,000
 - d. Number of private sector partners 1,500
 - e. Level of private sector partner financial contributions through:
 - (I) Direct financial investment \$2 million
 - (II) Strategic alliance program \$300,000
- 10. SPACEPORT FLORIDA OUTCOME MEASURES.—
 - a. Value of new investment in the Florida space business and programs (cumulative) \$200 million
 - b. Number of launches 30
 - c. Number of visitors to space-related tourism facilities 2.75 million
 - d. Tax revenue generated by space-related tourism facilities \$1,206,600
- 11. SPACEPORT FLORIDA OUTPUT MEASURES.—
 - a. Number of students in Spaceport Florida Authority (SFA) sponsored space-related classroom or research at accredited institutions of higher education 300
 - b. Equity in SFA industrial/research facilities \$54.2 million
 - c. Presentations to industry and governmental decision makers . . . 15
 - d. Equity in SFA space-related tourist facilities \$20 million
- 12. ENTERPRISE FLORIDA International Trade and Economic Development OUTCOME MEASURES.—

a. Number of permanent jobs directly created as a result of ITED programs 27,000

b. Number of permanent jobs retained as a direct result of ITED programs 2,600

c. Documented export sales attributable to programs and activities \$40 million

d. Documented sales as a result of foreign office activities \$18 million

e. Signed Representation Agreements 72

13. ENTERPRISE FLORIDA International Trade and Economic Development OUTPUT MEASURES.—

a. Total number of qualified trade leads 440

b. Number of trade events 33

c. Number of Florida companies in field office portfolio (counseled) 1,085

d. Number of investment projects identified or referred by foreign offices 159

e. Number of Florida companies assisted by foreign offices 1,625

f. Number of active retention/expansion projects worked during the year 70

g. Number of active recruitment projects worked during the year 225

h. Number of leads and projects referred to local Economic Development Organizations 120

14. ENTERPRISE FLORIDA Technology Development OUTCOME MEASURES.—

a. Jobs created/retained as a result of assistance to manufacturing firms 650

b. Lowered inventory costs as a result of assistance to manufacturing firms \$7.72 million

c. Lowered labor and materials costs as a result of assistance to manufacturing firms \$6.06 million

d. Increased sales as a result of assistance to manufacturing firms (Florida Manufacturing Technology Centers) \$46 million

e. Commercialized technologies (Innovation and Commercialization Corporations) 30

f. Assistance in formation of new companies/joint ventures (Innovation and Commercialization Corporations) 10

g. Capital raised by assisted companies (Innovation and Commercialization Corporations) \$20 million

h. Assist companies in creating new and retaining existing jobs (Innovation and Commercialization Corporations) 421

15. ENTERPRISE FLORIDA Technology Development OUTPUT MEASURES.—

a. Number of companies assisted by Manufacturing Technology Centers: 960

(I) Small companies 719

(II) Medium companies 190

(III) Women/Minority companies 95

(IV) Rural companies 75

b. Number of new companies/joint ventures created by Innovation and Commercialization Corporations 10

c. Review technology assistance applications 500

d. Sign contracts (Innovation and Commercialization Corporations) 47

e. Assist technology-based companies/entrepreneurs 700

f. Number of activities assisting manufacturing companies 900

16. ENTERPRISE FLORIDA Workforce Development OUTCOME MEASURES.—

a. Individuals completing Performance-Based Incentive Fund programs and placed in targeted occupations 23,264

b. Individuals exiting Performance-Based Incentive Fund programs and placed in targeted occupations 18,964

c. Disadvantaged individuals and WAGES participants completing training and placed in targeted occupations 7,966

d. Disadvantaged individuals and WAGES participants exiting and placed in targeted occupations 4,826

e. WAGES participants completing training and placed in expanded “career path” occupations as defined by JEP/WAGES 3,183

f. Trained and placed WAGES participants retaining employment at least six months 2,652

g. Individuals receiving customized training and being placed in new companies in Enterprise Zones and companies located in rural areas 1,270

h. Individuals receiving customized training and placed in high skill/high wage jobs 8,450

17. ENTERPRISE FLORIDA Workforce Development OUTPUT MEASURES.—

a. Incentives paid for individuals in Performance-Based Incentive Fund programs completing and placed in targeted occupations . . \$8.863 million

b. Incentives paid for individuals in Performance-Based Incentive Fund programs exiting and placed in targeted occupations \$7.25 million

c. Incentives paid for WAGES participants and other disadvantaged individuals completing and placed in targeted occupations \$5.9 million

d. Incentives paid for WAGES participants and other disadvantaged individuals exiting and placed in targeted occupations \$4.86 million

e. Number of Quick Response Training grants executed with new and expanding businesses in rural areas 6

f. Number of Quick Response Training grants executed with new and expanding businesses in Enterprise Zones 4

g. Number of Quick Response Training Grants executed with new and expanded businesses 33

18. ENTERPRISE FLORIDA Capital Development OUTCOME MEASURES.—

a. Jobs created as a result of Capital Development, nonexport loans 120

b. Jobs created as a result of Capital Development, venture capital activity 55

c. Venture Capital raised by presenters at venture forums . \$7 million

d. Investments received by Florida businesses from Cypress Fund sponsored firms and co-investors \$12 million

e. Florida businesses cumulatively receiving venture capital investments from Cypress Fund venture firms 5

19. ENTERPRISE FLORIDA Capital Development OUTPUT MEASURES.—

a. Number of nonexport low-cost business loans funded at sub-prime rates 8

b. Dollar value of nonexport low-cost business loans funded at sub-prime rates \$12 million

c. Number of Venture Finance Directories and primers distributed 882

d. Venture capital conferences/forums and investor/entrepreneur networking seminars 7

e. Investors, entrepreneurs, and service providers attending venture capital forums 330

f. Venture capital invested by Florida institutions in Cypress Fund \$2.8 million

(3) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES.—

(a) For the Highway Patrol Program, the purpose of which is to increase highway safety in Florida through law enforcement, preventive patrol, and public education, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1682-1689A are as follows:

1. OUTCOME MEASURES.—

a. Percent of seat belt use (for information only):

(I) Annual percent change 1%

(II) State compliance rate 62%

(III) National average compliance rate 68%

b. Annual mileage death rate on all Florida roads per 100 million vehicle miles of travel:

(I) Florida 2.05

(II) National average 1.7

c. Annual alcohol-related death rate per 100 million vehicle miles of travel 0.67

d. Annual crashes investigated by FHP:

(I) Number of crashes investigated by FHP (for information only) 197,405

(II) Percent change 1%

e. Annual crash rate per 100 million vehicle miles of travel on all Florida roads 186.2

2. OUTPUT MEASURES.—

a. Average time (hours) spent per criminal investigation cases closed 40.93

b. Actual number of criminal cases closed 1,350

c. Average time (hours) spent per professional compliance investigation cases closed 85.26

d. Actual number of professional compliance investigation cases closed 95

e. Number of hours spent on traffic homicide investigations (for information only) 135,607

f. Number of cases resolved as result of traffic homicide investigations 1,602

g. Public traffic safety presentations:

(I) Number of presentations made 630

(II) Persons in attendance 72,000

h. Number of training courses offered to FHP recruits and personnel 67

i. Number of students successfully completing the course 1,209

j. Actual average response time (in minutes) to calls for crashes or assistance 24.50

k. Number of law enforcement officer duty hours spent on preventive patrol (for information only) 1,014,971

l. Percent of law enforcement officer duty hours spent on preventive patrol 42%

m. Number of law enforcement officer duty hours spent on crash investigation (for information only) 338,826

n. Percent of law enforcement officer duty hours spent on crash investigation 14%

o. Law enforcement officer assistance rendered:

(I) Duty hours spent (for information only) 111,355

(II) Percent of duty hours 5%

(III) Number of motorists assisted 308,500

p. Average size of audience per traffic safety presentation given by public information officers 114

q. Average time (in hours) to investigate crashes:

(I) Long-form 2.30

(II) Short-form 1.50

(III) Nonreportable 0.70

r. Average time spent (in hours) per traffic homicide investigation 84.65

s. Percentage of recruits retained by FHP for 1 year after the completion of training 93%

(b) For the Driver Licenses Program, the purpose of which is to maintain an efficient driver licensing program assuring that only drivers demonstrating the necessary knowledge, skills, and abilities are licensed to operate motor vehicles on Florida roads; to remove drivers from the highways who abuse their driving privilege or require further driver education; to ensure that drivers are financially responsible for their actions; and to maintain adequate records for driver education and administrative control, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1690-1695A are as follows:

1. OUTCOME MEASURES.—

a. Percent of customers waiting 15 minutes or less for driver license service 79%

b. Percent of customers waiting 30 minutes or more for driver license service 8%

c. Percent of DUI course graduates who do not recidivate within three years of graduation 86%

d. Average number of corrections per 1,000 driver records maintained 4.3

e. Percent of motorists complying with financial responsibility . . 83%

f. Number of driver licenses/identification cards suspended, cancelled, and invalidated as a result of fraudulent activity, with annual percent change shown 2,046/1%

2. OUTPUT MEASURES.—

a. Number of driver licenses issued 3,609,500

b. Number of identification cards issued 729,854

c. Number of (written) driver license examinations conducted 1,029,731

d. Number of road tests conducted 393,744

(c) For the Motor Vehicles Program, the purpose of which is to increase consumer protection, health, and public safety through efficient license systems that register and title motor vehicles, vessels, and mobile homes, regulate vehicle and motor home dealers, manufacturers, and central emission inspection stations, and to collect revenue in the most efficient and effective manner, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1696-1705 are as follows:

1. OUTCOME MEASURERS.—

- a. Percent of motor vehicle titles issued without error 99%
- b. Fraudulent motor vehicle titles:
 - (I) Number identified and submitted to law enforcement 1,042
 - (II) Percent change 5%
- c. Ratio of warranty complaints to new mobile homes titled . . . 1:890
- d. Percent reduction in pollution tonnage per day in the six applicable (air quality) counties 15.63%
- e. Ratio of taxes collected from international registration plans (IRP) and international fuel tax agreements (IFTA) audits to cost of audits . . \$2:\$1

2. OUTPUT MEASURES.—

- a. Number of motor vehicle and mobile homes registrations issued 13,642,317
- b. Number of motor vehicle and mobile home titles issued 4,794,000
- c. Average cost to issue a motor vehicle title \$2.05
- d. Average time to issue a motor vehicle title 3.4 days
- e. Number of vessel registrations issued 841,849
- f. Number of vessel titles issued 206,375
- g. Average cost to issue a vessel title \$5.50
- h. Number of motor carriers audited per auditor, with number of auditors shown 20/14

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(4) DEPARTMENT OF INSURANCE

(a) For the Fire Marshal Program, the purpose of which is to enhance public safety through investigation and forensic services, increasing the solvability of criminal cases, by ensuring that emergency responders and service providers are qualified, competent, and ethical through quality training, education, and establishing professional standards; and maintaining the safest possible environment through the regulation, product testing, and inspection of fire suppression and protection equipment, explosives, and fireworks, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1745-1753 are as follows:

1. OUTCOME MEASURES.—

a. Number/percentage of closed fire investigations successfully concluded, including by cause determined, suspect identified and/or arrested, or other reasons 5,443/87%

b. Number/percentage of closed arson investigations for which an arrest was made 1,031/29%

c. Number/percentage of inspected state owned and leased properties that experience a fire FY 2000-2001 LBR

d. Number/percentage of licensed entities found in violation of statutes FY 2000-2001 LBR

e. Number of unlicensed entities found in violation of statutes FY 2000-2001 LBR

f. Number/percentage of students who rate training they received at the Florida State Fire College as improving their ability to perform assigned duties 5,901/95%

g. Percent of above satisfactory ratings by supervisors of students job performance from post-class evaluations of skills gained through training at the Florida State Fire College 85%

h. Number/percentage of favorable rulings by hearing officers on challenges to examination results and eligibility determinations 12/92%

2. OUTPUT MEASURES.—

a. Total number of fire investigations commenced 7,968

b. Number of criminal investigations commenced 3,558

c. Number of accidental investigations commenced 2,696

d. Number of other investigations commenced 1,714

e. Total number of fire investigations closed 8,567

f. Total number of fire code compliance inspections in state owned/leased buildings 14,611

g. Number of recurring inspections completed of fire code compliance in state owned/leased buildings 7,200

h. Number of high hazard inspections completed of fire code compliance in state owned/leased buildings 6,536

i. Number of construction inspections completed of fire code compliance in state owned/leased buildings 875

j. Percent of fire code inspections completed within statutory defined time-frame 91%

k. Number of plans reviewed to assure compliance with fire codes in state owned/leased buildings 1,157

l. Percent of fire code plans reviews completed within statutory defined time-frame 98%

m. Total number of boilers inspected 12,500

n. Number of boilers inspected by department inspectors 4,200

o. Number of boilers inspected by other inspectors 8,300

p. Number of complaint investigations completed 1,497

q. Number of regulatory inspections completed 850

r. Number of licensed applications reviewed for qualification . . . 8,750

s. Number of classes conducted by the Florida State Fire College 210

t. Number of students trained and classroom contact hours provided by the Florida State Fire College 6,212/215,677

u. Number of curricula developed for Florida State Fire College and certified training center delivery 5

v. Percentage of satisfactory student evaluations of Florida State Fire College facilities and services 95%

w. Number/percentage of customer requests for certification testing completed within defined time frames 3,384/98%

x. Number/percentage of certified training centers inspected that meet certification requirements 27/100%

y. Number of examinations administered 5,500

(b) For the State Property and Casualty Claims Program, the purpose of which is to ensure that participating state agencies are provided quality

workers' compensation, liability, federal civil rights, auto liability, and property insurance coverage at reasonable rates by provided self-insurance, purchase of insurance, claims handling, and technical assistance in managing risk, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1754-1757 are as follows:

1. WORKERS' COMPENSATION CLAIMS COVERAGE OUTCOME MEASURES.—

a. Number/percentage of indemnity and medical payments made in a timely manner in compliance with DLES Security Rule 38F-24.021, F.A.C. 121,672/97%

b. State Employees' Workers Compensation Benefit Cost Rate, as defined by indemnity and medical costs per \$100 of state employees' payroll \$1.16

2. WORKERS' COMPENSATION CLAIMS COVERAGE OUTPUT MEASURES.—

a. Number of workers' compensation claims worked 28,520

b. Number of workers compensation claims litigated 780

c. Number of workers' compensation claims referred to the Special Investigative Unit or the Department's Bureau of Workers' Compensation Fraud 96

3. RISK SERVICES OUTCOME MEASURES.—

a. Number/percentage of workers' compensation claims requiring some payment per 100 full-time-equivalent employees FY 2000-2001 LBR

b. Number and percent of agencies who indicated the risk services training they received was useful in developing and implementing risk management plans in their agencies 26/90%

c. Average cost of tort liability claims paid \$12,905

d. Average cost of Federal Civil Rights liability claims paid . . \$29,067

e. Average cost of workers' compensation claims \$3,250

f. Average cost of property claims paid \$7,547

4. RISK SERVICES OUTPUT MEASURES.—

a. Number of risk services training units provided to state agency personnel 70

b. Number of risk services surveys, follow-ups, and visits made . . . 50

c. Number of risk services consultative contacts made 195

5. LIABILITY CLAIMS COVERAGE OUTCOME MEASURES.—

a. Number/percentage of claims closed in relation to claims closed during the fiscal year 4,226/51%

b. Number/percentage of lawsuits, generated from a liability claim, evaluated with SEFES codes entered within prescribed timeframes 902/92%

6. LIABILITY CLAIMS COVERAGE OUTPUT MEASURE.—

a. Number of liability claims worked 8,287

7. PROPERTY CLAIMS COVERAGE OUTCOME MEASURES.—

a. Number/percentage of trainees who indicated the training they received was useful in performing required property program processes FY 2000-2001 LBR

b. Number and percent of property claims closed within prescribed time periods from the date complete documentation is received 70/93%

8. PROPERTY CLAIMS COVERAGE OUTPUT MEASURES.—

a. Number of training units/assists provided by the property program 50/253

b. Number of state property loss/damage claims worked 306

(5) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY.—

(a) For the Disability Determination Program, the purpose of which is to make timely and accurate disability decisions for Florida citizens applying for benefits under the federal Social Security Act or the Medically Needy program administered by the Department of Children and Families, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1847-1849 are as follows:

1. OUTCOME MEASURES.—

a. Average number of days required to complete initial disability determinations:

(I) Under Title II 80

(II) Under Title XVI 80

b. Average number of days required to complete initial Medically Needy decisions 70

c. Percentage of Title II and XVI disability decisions completed accurately as measured by the Social Security Administration 92%

d. Percentage of Medically Needy decisions completed accurately, as measured by the internal ODD Quality Assurance section 94%

e. Cost per case (Titles II and XVI) \$281
 f. Cost per case (Medically Needy) \$181

2. OUTPUT MEASURES.—

a. Number of Title II and XVI disability decisions completed 229,593
 b. Number of Medically Needy decisions completed 18,365
 c. Title II/XVI production per work year 275
 d. Medically Needy production per work year 334

(b) For the Rehabilitation Program, the purpose of which is to oversee programs that provide vocational and rehabilitative services to individuals with mental or physical disabilities in an effort to enable them to live and work as independently as possible, the outcome measures, output measures, and associated performance standards with respect to funds in Specific Appropriations 1830-1846 are as follows:

1. VOCATIONAL REHABILITATION OUTCOME MEASURES.—

a. Rate and number of customers gainfully employed (rehabilitated) at least 90 days: 62%/9,500
 (I) Of VR severely disabled 63%/3,800
 (II) Of VR most severely disabled 56%/4,275
 (III) Of BSCI customers referred to VR 55%/89
 (IV) Of all other VR disabled 75%/1,437
 b. Rate and number of VR customers placed in competitive employment 97.5%/9,262
 c. Rate and number of VR customers retained in employment after one year 61.5%/5,200
 d. Average annual earnings of VR customers at placement . . . \$13,633
 e. Average annual earnings of VR customers after one year . . \$14,384
 f. Rate and number of BSCI customers returned (reintegrated) to their communities at an appropriate level of functioning for their injuries 82%/800
 g. Percentage of case costs covered by third-party payers 25%
 h. Average cost of case life (to Division):
 (I) For severely disabled VR customers \$3,311

(II) For most severely disabled VR customers \$3,611

(III) For all other disabled VR customers \$450

(IV) For brain injured BSCI customers \$3,500

(V) For spinal cord injured BSCI customers \$9,500

2. VOCATIONAL REHABILITATION OUTPUT MEASURES.—

a. Number of customers reviewed for eligibility 24,000

b. Number of individualized written plans for services 19,750

c. Number of customers served 72,000

d. Customer caseload per counseling/case management team member 165

e. Percent of eligibility determinations completed in compliance with federal law 85%

3. BLIND SERVICES OUTCOME MEASURES.—

a. Rate and number of rehabilitation customers gainfully employed at least 90 days 68.3%/847

b. Rate and number of rehabilitation customers placed in competitive employment 64.3%/654

c. Projected average annual earnings of rehabilitation customers at placement \$13,500

d. Rate and number of successfully rehabilitated older persons, nonvocational rehabilitation 55.2%/1,355

e. Ratio and number of customers (children) successfully rehabilitated/transitioned from preschool to school 67.3%/62

f. Ratio and number of customers (children) successfully rehabilitated/transitioned from school to work 26.5%/52

g. Percentage of eligible library customers served 19.8%

h. Percentage of library customers satisfied with the timeliness of services 98.6%

i. Percentage of library customers satisfied with the selection of reading materials available 96.0%

4. BLIND SERVICES OUTPUT MEASURES.—

a. Number of customers reviewed for eligibility 2,035

b. Number of written plans for services 1,425

- c. Number of customers served 14,500
- d. Average time lapse between application and eligibility determination for rehabilitation customers 69
- e. Customer caseload per counseling/case management team member 114
- f. Number of books available per library customer 51.14
- g. Number of books loaned per library customer 12.39
- h. Number of periodicals loaned per library customer 3.62
- i. Net increase in registered customers for library services 822
- j. Cost per library customer \$19.65
- k. Total number of food service managers 162
- l. Number of existing food services facilities renovated 10
- m. Number of new food service facilities constructed 5

(c) For the Safety/Workers' Compensation Program, the purpose of which is to keep the workplace safe and return injured employees to work at a reasonable cost to employers, outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1799-1807 are as follows:

1. WORKERS' COMPENSATION OUTCOME MEASURES.—

- a. Percentage of injured workers returning to work at 80 percent or more of previous average (BRE) quarterly wage for at least 1 quarter of the year following injury for accident 2 years prior 63.5%
- b. Percentage of initial payments made on time by insurance carriers 91.8%
- c. Number of workers newly protected by workers' compensation coverage per fiscal year as a result of compliance efforts 14,105
- d. Percent of investigated issues resolved by EAO 10%
- e. Average closure time for disputed issues through efforts of EAO (in days) 30
- f. Percent of noncomplying carriers in compliance upon reaudit 78%
- g. Percent of cases closed during fiscal year in which a worker returns to work 63%
- h. Number of employers brought into compliance through investigations 2,995

<u>i. Estimated amount of insurance premium dollars newly generated due to compliance</u>	\$12,562,847
<u>j. Average total cost per 4-year-old case (information only)</u> . . .	\$17,597
<u>k. Percentage of lost time cases with no petition for benefits filed 18 months after the date of accident</u>	77%

2. WORKERS' COMPENSATION OUTPUT MEASURES.—

<u>a. Number of employer coverage documents processed, including exemptions from coverage filed by construction employers</u>	621,694
<u>b. Number of stop-work orders served to employers failing to comply with requirements</u>	1,368
<u>c. Number of employer investigations conducted for compliance with workers' compensation law</u>	22,758
<u>d. Number of applicants screened for reemployment services</u> . . .	1,921
<u>e. Number of program applicants provided reemployment services</u>	1,750
<u>f. Number of carriers audited</u>	381
<u>g. Number of investigated issues resolved by the Employee Assistance Office</u>	25,000
<u>h. Number of days between the filing of the petition for benefits with the division and the referral of the petition to the Judges of Compensation Claims</u>	FY 2000-2001 LBR

3. SAFETY OUTCOME MEASURES.—

<u>a. Occupational injury and illness total case incidence rate (per 100 workers) (information only)</u>	8.1%
<u>b. Percentage change in total case incidence rate for private sector job sites served</u>	-4.0%
<u>c. Percentage change in total case incidence rate for public sector job sites served</u>	-4.0%
<u>d. Percentage reduction in lost workday case incidence rate for private sector job sites served</u>	-5.0%
<u>e. Percentage change in lost workday case incidence rate for public sector job sites served</u>	-5.0%
<u>f. Percentage change in disabling compensable claims rate for private employers served</u>	-5.0%
<u>g. Percentage change in disabling compensable claims rate for public employers served</u>	-5.0%

h. Percent of employers surveyed who view services as adequately effective or above 90%

4. SAFETY OUTPUT MEASURES.—

a. Number of private sector employers (and job sites) provided OHSA 7 (c)1 consultation services 549

b. Number of public sector employers (and job sites) provided consultation services 3,000

c. Number of private sector employers receiving training and other technical services FY 2000-2001 LBR

d. Number of public sector employers receiving training and other technical services FY 2000-2001 LBR

(d) For the Employment Security Program, the purpose of which is to increase Floridians' ability to lead independent lives, secure safe and gainful employment, and provide employers with skilled workers, thereby enabling Florida to compete successfully in the global economy, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1808-1826 are as follows:

1. EMPLOYMENT SECURITY OUTCOME MEASURES.—

a. Percent of UC benefits paid timely 90.0%

b. Percent of UC benefits paid accurately 95%

c. Percent of UC appeal cases completed timely 87.01%

d. Percent of new UC employer liability determinations made timely 84.20%

e. Percent of current quarter UC taxes paid timely 95.5%

2. EMPLOYMENT SECURITY OUTPUT MEASURES.—

a. Number of UC claimant eligibility determinations issued . . 184,324

b. Number of UC benefits weeks paid 3,266,221

c. Amount of UC benefits paid \$741,304,302

d. Number of appeal cases completed 52,197

e. Number of new UC employer liability determinations made 69,118

f. Amount of UC taxes collected \$523,054,615

g. Number of UC employer tax/wage reports processed 1,531,803

3. JOBS AND BENEFITS OUTCOME MEASURES.—

- a. Percent of job openings filled 50.2%
- b. Percent individuals referred to jobs who are placed 27%
- c. Percent food stamp clients employed 11.8%
- d. Percent increase in high skill/high wage apprenticeship programs registered 5.00%

4. JOBS AND BENEFITS OUTPUT MEASURES.—

- a. Number individuals referred to job openings listed with J&B 540,000
- b. Number individuals placed by J&B 137,700
- c. Number individuals obtaining employment after receiving specific J&B services 35,700

- d. Cost per placement by J&B \$231

- e. Cost per individual placed or obtained employment \$176

f. Number recipients employed:

- (I) Food stamps 14,800

- (II) Cost per food stamp placement \$302

- g. Number Apprenticeship Program requests meeting high skill/high wage requirements 166

- h. Number apprentices successfully completing terms of training as set by registered industry standards 2,900

5. WORKFORCE INVESTMENT ACT (WIA) OUTCOME MEASURES.—

- a. WIA adult and dislocated worker placement rate (Information only) 76.50%

- b. WIA youth positive outcome rate (Information only) 79%

6. WORKFORCE INVESTMENT ACT (WIA) OUTPUT MEASURES.—

- a. Number WIA Adult Program completers 8,568

- b. Number WIA Youth Program completers 5,809

7. WAGES OUTCOMES.—

- a. Percentage of WAGES Coalitions clients employed 41%

8. WAGES OUTPUTS.—

- a. Number of WAGES Coalitions clients employed 51,000
- b. Cost per WAGES client employed \$1,800

(e) For the Public Employees Relations Commission, the purpose of which is to promote harmonious employer/employee relations at the state and local levels by resolving and mediating workplace disputes, the following measures and standards shall be applied to the funds provided in Specific Appropriations 1791-1794:

1. PERC OUTCOMES.—

- a. Percentage of timely labor dispositions 95.2%
- b. Percentage of timely employment dispositions 94.9%
- c. Percentage of dispositions not appealed 96%
- d. Percentage of appealed dispositions affirmed 86%

2. PERC OUTPUTS.—

- a. Number of labor dispositions 738
- b. Number of employment dispositions 744

(f) For the Workers' Compensation Hearings Program, the purpose of which is to resolve disputed compensation claims in conformity with pertinent statutory, rule, and caseload requirements through the maintenance of a statewide mediation, hearing, and order adjudicatory system, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1795-1798 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of concluded mediations resulting in resolution . . . 56%
- b. Percentage of appealed, decided orders affirmed 80%

2. OUTPUT MEASURES.—

- a. Number of petitions received by presiding judge 79,000
- b. Number of mediations held 17,600
- c. Number of final hearings held 3,800
- d. Number of other hearings held 38,500
- (I) Number of final merit orders 2,850
- (II) Number of lump sum settlements orders 29,190

(g) For the Unemployment Appeals Commission, the purpose of which is to provide rapid cost-effective review and decisions for appealed unemploy-

ment compensation claims, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1850-1852 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of unemployment compensation appeals disposed within 45 days 50%
- b. Percentage of unemployment compensation appeals disposed within 90 days 95%
- c. Percentage of cases appealed to DCA 7%
- d. Average unit cost of cases appealed to Unemployment Appeals Commission \$186
- e. Average unit cost of cases appealed to DCA \$685
- f. Percentage of appealed decisions affirmed by the DCA 94%

2. OUTPUT MEASURES.—

- a. Number of unemployment compensation appeals disposed of 10,500

(h) For the Information Management Center, the purpose of which is to provide application development and support, processing applications error-free, through a computer network that is responsive and available, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1827-1829 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of data processing requests completed by due date 95%
- b. System design and programming hourly cost \$52.00
- c. Percentage of scheduled production jobs completed 99.9%
- d. Percentage scheduled hours available data center operations 99.79%
- e. Cost per MIP (millions of instructions per second) \$19,000.00
- f. Percentage of Help Desk calls resolved within 3 working days 89.48%
- g. Cost per Help Desk call \$8.00
- h. Percentage scheduled hours available network 99.08%
- i. Cost for support per network device \$195.00

2. OUTPUT MEASURES.—

- a. Number of data processing requests completed by due date 2,900
- b. Number of scheduled production jobs completed 517,000
- c. Number of hours available data center operations 2,876
- d. Number of Help Desk calls resolved within 3 working days 18,175
- e. Number of hours available network 2,855

Additional measures and standards as contained in reviews required by sections 11.513 and 216.0166, Florida Statutes, shall be included in the agency Fiscal Year 2000-2001 Legislative Budget Request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(6) DEPARTMENT OF THE LOTTERY.—

(a) For the Sale of Lottery Products Program, the purpose purpose of which is to maximize revenues for public education in a manner consistent with the dignity of the state and the welfare of its citizens, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1871-1882 are as follows:

1. OUTCOME MEASURES.—

- a. Total revenue in dollars \$2,047 million
- b. Percent change from prior year 0.56%
- c. Transfers to the state Educational Enhancement Trust Fund \$784.7 million
- d. Percent of total revenue to the Educational Enhancement Trust Fund 38%

2. OUTPUT MEASURES.—

- a. Percent of total revenue paid as prizes 49.65%
- b. Administrative expense paid for retailer commission . \$112.6 million
- c. Operating expense \$252.8 million
- d. Operating expense as percent of total revenue 12%
- e. Survey results of public awareness of the contribution to education by the Lottery - percent of respondents who are aware of the Lottery's contribution to education 65%

(7) DEPARTMENT OF MANAGEMENT SERVICES.—

(a) For the State Group Insurance Program, the purpose of which is to contribute to a productive workforce representative of the labor market by providing cost effective employee health insurance, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1897-1903 are as follows:

1. STATE GROUP INSURANCE OUTCOME MEASURES.—

- a. Customer feedback ranking for Division out of possible 10 points 6.57
- b. Percentage of claims reaching final action within 30 days of receipt 98%
- c. Overall payment and procedural error rate 5%
- d. Telephone queue time in seconds 45
- e. Unprocessed original claims inventory 30,000
- f. Average annual cost per contract to administer insurance programs \$14.84

(b) For the Facilities Program, the purpose of which is to provide best value office facilities considering the total cost of constructing, managing, and maintaining office facilities, and compared to comparable industry standards, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1904-1927A are as follows:

1. FACILITIES OUTCOME MEASURES.—

- a. Gross square foot construction cost of office facilities for DMS \$80.02
- b. Gross square foot construction cost of office facilities for private industry average \$87.55
- c. Average full service rent - composite cost per net square foot in counties where DMS has office facilities for DMS actual \$15.13
- d. Average full service rent - composite cost per net square foot in counties where DMS has office facilities for private industry \$16.42
- e. New office space efficiency per net square foot/gross square foot 87%
- f. Average operations and maintenance cost per net square foot maintained by DMS \$5.04
- g. Average operations and maintenance cost per net square foot maintained by private industry \$5.92

h. Number of criminal incidents per 100,000 gross square feet . . . 4.7

i. Number of criminal incidents per 1,000 employees 20.33

2. FACILITIES OUTPUT MEASURES.—

a. Gross square feet of office facilities completed 337,320

b. Net square feet of state-owned office space occupied by state agencies including non-DMS owned facilities 7,820,113

c. Net square feet of private office space occupied by state agencies 11,057,443

d. Number of square feet maintained by DMS 4,893,921

e. Number of square feet maintained by private contractor 1,912,009

f. Gross square feet monitored for security purposes 7,313,643

g. Number of investigations conducted 210

(c) For the Support Program, the purpose of which is to provide government entities access to best value commodities and services through centralized procurement, federal property assistance, and fleet management, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1928-1931 are as follows:

1. SUPPORT OUTCOME MEASURES.—

a. Percentage of state term contracts savings 35%

b. State term contracts cost avoidance \$205,000,000

c. Average percentage below private sector fleet maintenance for labor costs 13%

d. Average percentage below private sector fleet maintenance for parts costs 26%

e. Average percentage state rental vehicles below state rental contract rates 30%

f. Passenger load factor for DMS 3.5

g. Passenger load factor for large corporation 3.4

h. Cost per flight hour - DMS aircraft pool \$1,166

i. Average percentage DMS direct cost per flight hour below industry direct cost 44%

j. Number of government and nonprofit organizations visiting a surplus property distribution center 3,400

- k. Federal property distribution rate 85%
- 2. SUPPORT OUTPUT MEASURES.—
 - a. Number of commodities/services on state term contracts . . . 233,000
 - b. Number of agencies using SPURS 30
 - c. Percentage of agencies using SPURS 75%
 - d. Number of federal property orders processed 2,150
 - e. Number of vehicle maintenance service hours 8,600
 - f. Days of state rental vehicle service provided 41,000
 - g. Miles of state rental vehicle service provided 1,700,000
 - h. Number of flights by executive aircraft pool 2,500

(d) For the Workforce Program, the purpose of which is to manage the State Personnel System to help state agencies achieve an effective workforce; perform a variety of activities to assist state agencies in human resource management; and provide administrative support for the Cooperative Personnel Employment Subsystem (COPES), the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1932-1936 are as follows:

1. STATE PERSONNEL SYSTEM OUTCOME MEASURES.—

- a. Administrative cost per FTE for Cooperative Personnel Employee System \$40.20
- b. Administrative cost per FTE for administrative cost net of COPES \$35.38
- c. Administrative cost per FTE total administrative cost per FTE \$75.58
- d. Percentage of customers satisfied that the information provided resulted in more effective and efficient HR-related decisionmaking . . . 83%
- e. Percentage of customers satisfied that the technical assistance provided resulted in more effective and efficient HR-related decision-making 83%
- f. Percentage of customers satisfied that the information provided was timely 83%
- g. Percentage of customers satisfied that the information provided was accurate 83%
- h. Percentage of customers satisfied that the information provided was consistent with past practices 83%

- i. Percentage of customers satisfied that the technical assistance provided was timely 87%
- j. Percentage of customers satisfied that the technical assistance provided was accurate 87%
- k. Percentage of customers satisfied that the technical assistance provided was consistent with past practices 74%
- l. Percentage of agencies at or above EEO gender parity with available labor market 86.7%
- m. Percentage of agencies at or above EEO minority parity with the available labor market 56.7%

2. STATE PERSONNEL SYSTEM OUTPUT MEASURES.—

- a. Number of informational materials provided 1,820
- b. Number of responses to technical assistance requests 15,343

(e) For the Retirement Benefits Program, the purpose of which is to provide quality and cost-effective retirement services, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1937-1947 are as follows:

1. RETIREMENT BENEFITS PROGRAM OUTCOME MEASURES.—

- a. Percentage of participating agencies satisfied with retirement information 94.9%
- b. Percentage of participating active members satisfied with retirement information 86.5%
- c. Percentage of participating recent retirees satisfied with retirement information 96.5%
- d. Percentage of participating other retirees satisfied with retirement information 96.3%
- e. Percentage of agency payroll transactions correctly reported 97.9%
- f. Percentage of standard retirement services offered by FRS compared to comparable programs 82%
- g. Percentage of participating agencies satisfied with retirement services 94.9%
- h. Percentage of participating active members satisfied with retirement services 87.7%
- i. Percentage of participating recent retirees satisfied with retirement services 97%

j. Percentage of participating other retirees satisfied with retirement services 95.8%

k. Administrative cost per active and retired member \$20.60

l. Ratio of active and retired members to division FTE 3,325:1

m. Funding ratio of FRS assets to liabilities 93%

n. Percentage of local retirement systems annually reviewed which are funded on a sound actuarial basis 92%

2. RETIREMENT BENEFITS PROGRAM OUTPUT MEASURES.—

a. Number of annuitants added to retired payroll 13,200

b. Number of retirement account audits 83,000

c. Number of changes processed 54,445

d. Number of benefit payments issued 2,158,346

e. Number of local pension plan valuations and impact statements reviewed 850

(f) For the Information Technology Program, the purpose of which is to effectively and efficiently satisfy customer needs for using, sharing, and managing information technology resources, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1948-1959 are as follows:

1. TELECOMMUNICATIONS SERVICES OUTCOME MEASURES.—

a. Percentage SUNCOM discount from commercial rates for local access 40%

b. Percentage SUNCOM discount from commercial rates for long distance 40%

c. Percentage SUNCOM discount from commercial rates for data service 25%

d. Customer Survey Ranking (Scale of 1 to 5) for service features 2.23

e. Customer Survey Ranking (Scale of 1 to 5) for service delivery 2.16

f. Customer Survey Ranking (Scale of 1 to 5) for timely problem resolution 2.33

g. Customer Survey Ranking (Scale of 1 to 5) for best value services 2.15

2. TELECOMMUNICATIONS SERVICES OUTPUT MEASURES.—

a. Number of SUNCOM long distance billable minutes 226,535,921

b. Number of SUNCOM local service main stations 1,729,785

c. Number of SUNCOM data locations served 10,747

d. Percentage SUNCOM service growth for local access 9%

e. Percentage SUNCOM service growth for long distance 1%

f. Percentage SUNCOM service growth for data service 9%

3. INFORMATION SERVICES OUTCOME MEASURES.—

a. Customer survey ranking (scale of 1 to 5) for accessible information services 2.67

b. Customer survey ranking (scale of 1 to 5) for desirable technology services 2.40

c. Customer survey ranking (scale of 1 to 5) for timely problem resolution 2.33

d. Customer survey ranking (scale of 1 to 5) for projects within schedule 2.56

e. Customer survey ranking (scale of 1 to 5) for best value services 2.15

f. Customer survey ranking (scale of 1 to 5) for reliable information services 2.11

4. INFORMATION SERVICES OUTPUT MEASURES.—

a. Number of Technology Resource Center research projects completed 15

b. Number of Technology Resource Center consulting projects completed 7

c. Number of Technology Resource Center development projects completed 425

d. Percentage utilization by the Unisys System as used for capacity planning & technology refresh, employing 80% maximum utilization standard 60%

e. Percentage utilization by the IBM System as used for capacity planning & technology refresh, employing 80% maximum utilization standard 59.5%

5. WIRELESS SERVICES OUTCOME MEASURE.—

a. Percentage wireless discount from commercially available and similar type engineering services 35%

6. WIRELESS SERVICES OUTPUT MEASURES.—

a. Number of engineering projects and approvals handled for state government 110

b. Number of engineering projects and approvals handled for local governments 550

c. Number of Joint Task Force Radio Systems fixed sites operated and maintained 81

d. Percentage of state covered by the Joint Task Force Radio System 34%

e. Percentage of Joint Task Force Radio System current phase(s) under development completed 34%

(8) DEPARTMENT OF MILITARY AFFAIRS.—

(a) For the Readiness and Response Program, the purpose of which is to provide military units and personnel (at the Governor’s request) that are ready to protect life and property; preserve peace, order, and public safety; and contribute to such state and local programs that add value to the State of Florida, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1975-1979A are as follows:

1. READINESS OUTCOME MEASURES.—

a. Percentage of Area Commands assigned Military Support Missions that are prepared to execute those missions 85%

b. Percentage of units with a Green readiness rating 88%

2. READINESS OUTPUT MEASURES.—

a. Number/percentage of armories rated adequate 57/97%

b. Percentage of satisfaction with training facilities at Camp Blanding 80%

c. Number of annual training days at Camp Blanding 120,000

d. Percentage of available training days at Camp Blanding 15.7%

e. Percentage of assigned soldiers to authorized staffing levels . . . 99%

f. Number of new recruits using State Education Assistance Program 625

g. Number of crisis response exercises conducted annually 3

3. RESPONSE OUTCOME MEASURES.—

a. Percentage of supported agencies reporting satisfaction with the department’s support for specific missions 88%

4. RESPONSE OUTPUT MEASURES.—

- a. Percentage of State Active Duty (SAD) purchase orders processed in 24 hours 96%
- b. Percentage of SAD vouchers purchased and paid in 40 days . . . 98%
- c. Percentage of SAD payrolls paid on time 98%
- d. Percentage of Area Command Plans rated satisfactory as a result of operations 100%
- e. Percentage of missions accomplished on or before time 90%

(9) DEPARTMENT OF REVENUE.—

(a) For the Property Tax Administration Program, the purpose of which is to enhance the equity in property assessments and taxation through the state and to facilitate equalization of the distribution of the required local effort millage, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2000-2003 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of classes studied found to have a level of at least 90 percent 97.2%
- b. Tax roll uniformity - the average for coefficient of dispersion 11.5%
- c. Percent of taxing authorities in total or substantial truth in millage compliance on initial submission 97.3%
- d. Percent of refund and tax certificate applications processed within 30 days of receipt 92.5%
- e. Refund request per 100,000 parcels 31.8

2. OUTPUT MEASURES.—

- a. Number of subclasses of property studied with feedback to property appraisers 5,250
- b. Number of tax roll review notices issued 3
- c. Total number of tax roll defects found 4
- d. Number of truth in millage compliance letters sent to taxing authorities 485
- e. Number of truth in millage compliance letters sent to taxing authorities with minor infractions 118
- f. Number of property tax refund requests processed 2,500

- g. Number of tax certificates cancellations and corrections processed 2,500
- h. Number of taxpayers audited on behalf of county property appraisers - Tangible Personal Property 250
- i. Student training hours provided to property appraisers and their staff - Tangible Personal Property 3,500

(b) For the Child Support Enforcement Program, the purpose of which is to establish paternity and child support orders, enforce those orders to collect child support, and distribute child support collections in a timely manner, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2004-2012 are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of children with a court order for support 47%
- b. Percentage of children with paternity established 81%
- c. Total child support dollars collected per \$1 of total expenditures \$2.77
- d. Percent of child support collected that was due during the fiscal year 51%
- e. Percent of cases with child support due in a month that received a payment during the month 53%

2. OUTPUT MEASURE.—

- a. Number of children with a newly established court order . . . 58,800

(c) For the General Tax Administration Program, the purpose of which is to administer the revenue laws of the state in a fair and equitable manner and to collect all money owed, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2013-2023 are as follows:

1. OUTCOME MEASURES.—

- a. Average days from receipt of payment to final processing of deposit - sales, corporation, intangibles, fuel 0.64
- b. Number of days between initial distribution of funds and final adjustments - sales, fuel 66
- c. Percent of sales tax returns filed substantially error free and on time 76%
- d. Percent of sales tax returns filed substantially error free and on time by first time filers 65%

e. Return on investment - total collections per dollar spent . . . \$147.73

f. Dollars collected as a percentage of actual liability of notices sent for apparent sales tax return filing errors or late returns 55%

g. Percentage of tax returns that did not result in a notice of apparent filing error or late return 90%

h. Average time in days between the processing of a sales tax return and the first notification to the taxpayer of an apparent filing error or late return 38

i. Percentage of delinquent sales tax return and filing error or late return notices issued accurately to taxpayer 90%

j. Percentage of delinquent tax return and filing error or late return notices sent to taxpayers that had to be revised due to department or taxpayer error 20%

k. Percentage of final audit assessment amounts collected - tax only 85%

l. Final audit assessment amounts as a percentage of initial assessment amounts - tax only 74%

m. Dollars collected voluntarily as a percentage of total dollars collected 97%

n. Average number of days to resolve a dispute of an audit assessment 175

o. Direct collections per enforcement related dollar spent \$4.92

2. OUTPUT MEASURES.—

a. Number of delinquent tax return notices issued to taxpayers 732,000

b. Number of notices sent to taxpayers for apparent tax return filing errors or late return 528,000

(10) DEPARTMENT OF STATE.—

(a) For the Historical, Archaeological, and Folklife Appreciation Program, the purpose of which is to encourage identification, evaluation, protection, preservation, collection, conservation, interpretation, and public access to information about Florida’s historic sites, properties, and objects related to Florida history and to archaeological and folk cultural heritage, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2051-2056A are as follows:

1. OUTCOME MEASURES.—

a. Number/percentage increase of general public utilizing historic information 200,000/21%

b. Number of historic and archaeological objects maintained for public use and scientific research 99,000

c. Increase in number/percentage of historic and archaeological properties:

(I) Recorded 9,650/8%

(II) Protected or preserved for public use 154/26%

d. Total local funds leveraged by historical resources program \$61.5 million

2. OUTPUT MEASURES.—

a. Number of grants awarded 243

b. Number of dollars awarded through grants \$16,088,144

c. Number of museum exhibits 82

d. Number of publications and multimedia products available for the general public 315

e. Number of institutions to which items are on loan 53

f. Average cost to collect historical and archaeological objects . . \$75.62

g. Average cost to maintain historical and archaeological objects \$1.16

h. Number of sites maintained in the Florida Master Site File 133,000

i. Number of preservation services applications reviewed 8,000

j. Number of produced and sponsored events:

(I) K-12 targeted activities 1,350

(II) Other sponsored events 720

(b) For the Commercial Recording and Registration Program, the purpose of which is to promote financial and economic stability through public notice of clients' interest in business organizations, trademarks, financial transactions, and liens as well as identification of those doing business under names other than their own, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2057-2059 are as follows:

1. OUTCOME MEASURES.—

a. <u>Percentage public reporting satisfaction with the division's services</u>	91%
b. <u>Percentage business reporting satisfaction with the division's services</u>	91%
c. <u>Percentage law enforcement reporting satisfaction with the division's services</u>	91%

2. OUTPUT MEASURES.—

a. <u>Average Cost/Corporate Filing</u>	\$5.38
b. <u>Average Cost/Uniform Commercial Code Filings</u>	\$1.81
c. <u>Average Cost/Inquiry</u>	\$0.075
d. <u>Proportion of total inquires handled by telephone</u>	25%
e. <u>Proportion of total inquiries handled by mail/walk-ins</u>	10%
f. <u>Proportion of total inquiries handled by electronic means</u>	65%

(c) For the Libraries, Archives, and Information Services Program, the purpose of which is to ensure access to information of past, present, and future value for the educational and cultural benefit of the people of Florida, the Library, Archives, and Information program works in partnership with citizens, information providers, and government for efficient and effective management and development of information services, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2060-2067 are as follows:

1. OUTCOME MEASURES.—

a. <u>Annual increase in the use of local public library service</u>	2%
b. <u>Annual increase in accessibility by library patrons to materials not owned by their local public library</u>	4%
c. <u>Annual increase in usage of research collections</u>	6%
d. <u>Annual cost avoidance achieved by government agencies through records storage/disposition/micrographics</u>	\$58,000,000

2. OUTPUT MEASURES.—

a. <u>Number of items loaned by public libraries</u>	69,961,992
b. <u>Number of library customer visits</u>	49,513,960
c. <u>Number of public library reference requests</u>	25,142,072
d. <u>Number of public library registered borrowers</u>	7,066,610
e. <u>Number of persons attending public library programs</u>	3,087,030

f. Number of volumes in public library collections 24,748,033

g. Number of records added to the statewide library holdings database annually 1,826,191

h. Number of new users (State Library, State Archives) 5,977

i. Number of reference requests handled (State Library, State Archives) 117,847

j. Number of items used on site (State Library) 39,822

k. Number of database searches conducted (State Library, State Archives) 789,807

l. Number of items loaned (State Library) 81,286

m. Cubic feet of obsolete public records approved for disposal 510,000

n. Cubic feet of noncurrent records stored at the Records Center 220,000

o. Number of microfilm images created, processed, and/or duplicated at the Records Center 160,000,000

(d) For the Cultural Grants Program, the purpose of which is foster development of a receptive climate for cultural programs, to enrich culturally and benefit the citizens of this state in their daily lives, to increase the appeal of Florida visits and vacations, and to attract to Florida residency outstanding creators through the promotion of cultural programs, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2068-2083A are as follows:

1. OUTCOME MEASURES.—

a. Attendance at supported cultural events 25,000,000

b. Number of individuals served by professional associations 8,000,000

c. Total local financial support leveraged by state funding \$343,832,378

2. OUTPUT MEASURES.—

a. Number of grants awarded:

(I) Capital 16

(II) Program 705

b. Dollars awarded through grants:

(I) Capital	\$7,616,189
(II) Program	\$14,687,872
c. Percentage of counties funded by the program:	85.1%
(I) Large counties (N=34; population >75,000)	94.0%
(II) Small counties (N=33; population less than 75,000)	75.8%
d. Number of state supported performances and exhibits	23,000

(e) For the Licensing Program, the purpose of which is to protect the public's health, safety, and welfare through the licensing, regulation, and enforcement of the private security, private investigative, and recovery industries; the regulation of game promotions conducted in Florida; and the issuance of licenses to citizens wishing to carry concealed weapons or firearms for lawful defense, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2084-2087 are as follows:

1. OUTCOME MEASURES.—

a. <u>Percent Security, Investigative, and Recovery licenses issued within 90 days of receipt of an application</u>	<u>83%</u>
b. <u>Percent/number Concealed Weapon/Firearm licenses issued within 90 day statutory timeframe without fingerprint results</u>	<u>19%/8,509</u>
c. <u>Number of default Concealed Weapons/Firearms licensees with prior criminal histories</u>	<u>2,387</u>
d. <u>Percent of license revocations or suspensions initiated within 20 days of receipt of disqualifying information (all license types)</u>	<u>60%</u>
e. <u>Percent Security, Investigative, and Recovery investigations completed within 60 days</u>	<u>94%</u>
f. <u>Percent Security, Investigative, and Recovery inspections completed within 30 days</u>	<u>80%</u>
g. <u>Percent of Concealed Weapons/Firearm violators to licensed population</u>	<u>0.06%</u>
h. <u>Percent of Security, Investigative, and Recovery violators to the licensed population</u>	<u>1.25%</u>

2. OUTPUT MEASURES.—

a. <u>Average cost/Concealed Weapon/Firearm application processed</u>	<u>\$30</u>
b. <u>Average cost/Security, Investigative, and Recovery application processed</u>	<u>\$35</u>

c. Average cost/Security, Investigative, and Recovery investigation \$1,596

d. Average cost/Security, Investigative, and Recovery compliance inspection \$325

e. Average cost/Administrative Action (revocation, fine, probation & compliance letters) \$500

f. Number investigations performed (Security, Investigative, and Recovery complaint and agency generated inspections) 1,475

g. Number compliance inspections performed (Security, Investigative, and Recovery licensees/new agency inspections and random inspections) 1,697

(f) For the Florida Association of Voluntary Agencies for Caribbean Action, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriation 2039A are as follows:

1. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR CARIBBEAN ACTION OUTCOME MEASURES.—

- a. Percent of overseas clients who indicate assistance is very responsive 96%
- b. Percent of volunteer-consultants who would volunteer again . . . 97%
- c. Ratio of donated services and contributions as compared to the amount of state funding 1.5:1

2. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR CARIBBEAN ACTION OUTPUT MEASURES.—

- a. Number of volunteer technical assistance missions to Central America and the Caribbean 96
- b. Number of international and domestic development missions . . . 15

Section 59. The Legislature adopts the following programs and performance measures for the entities indicated for use in preparation of FY 2000-2001 legislative budget request.

(1) DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION.—The department shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the department shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature’s ability to appropriate funds, compare activities, and evaluate department activities for efficiency:

(a) For the Professional Regulation Program, the purpose of which is to license nonmedical professions within the state and the individual practice

acts that govern each of the professions; serve as a liaison between the public and professional boards, as well as between the licensees and their respective boards; process applications, monitor continuing education, renewal and reactivation requirements; approve educational courses; develop, prepare, administer and score to ensure validity and reliability of exams; and receive and investigate complaints and prosecute violators, the outcome measures and output measures are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURES.—

- a. Percent of application denials appealed which were upheld
- b. Percent of licensees in compliance with licensure requirement/category as determined by random audit
- c. Percent of applications processed timely
- d. Customer Satisfaction Ranking with resolutions of inquiries, requests and disputes
- e. Percent of examinations satisfying reliability requirements
- f. Percent of state developed examinations that satisfy validity requirements
- g. Percent of examinations challenged and upheld
- h. Percent of examination results timely released

2. STANDARDS AND LICENSURE OUTPUT MEASURES.—

- a. Number of completed applications denied
- b. Number of application denials appealed
- c. Number of application denials appealed which were upheld
- d. Number of applicants who receive licenses - all categories
- e. Number of licensees audited
- f. Number of audited licensees in compliance by licensure requirement/category
- g. Number of examinations
- h. Number of examinations challenged
- i. Number of examinations challenged which are upheld

3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

- a. Percent of complaints processed timely
- b. Percent of cases involving repeat offenders

c. Percent of disciplined licensees in compliance with terms of discipline imposed

d. Percent of inspections/audits that result in disciplinary action being taken

e. Percent of unlicensed activity cases which involve repeat offenders

f. Percent of cases that are resolved through alternative means such as Notices of Noncompliance, Citations, or Alternative Dispute Resolution

4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

a. Number of total offenders

b. Number of repeat offenders

c. Number of licensees disciplined

d. Number of disciplined licensees in compliance with terms of discipline imposed

e. Number of alternative dispute resolutions

f. Number of Notices of Noncompliance that have been issued pursuant to rules of the various boards or by direction of the department

(b) For the Pari-mutuel Wagering Program, the purpose of which is to license and regulate the state's pari-mutuel industries, including cardrooms, and to collect all pari-mutuel taxes and fees in a timely manner, the outcome measures and output measures are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURES.—

a. Average number of days to issue a permanent license

b. Percent of licenses correctly issued as determined by audit

2. STANDARDS AND LICENSURE OUTPUT MEASURES.—

a. Number of days to issue a license that required fingerprints

b. Number of days to issue a license that does not require fingerprints

c. Number of occupational licenses reviewed

d. Number of occupational licenses determined by review to be issued correctly

3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of races and games that result in statutory or rule infractions

b. Percent of compliance audits timely completed

- c. Percent of compliance audits with recurring violations
- d. Percent of urine/blood samples resulting in drug positives

4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of races and games officiated
- b. Number of races and game violations
- c. Number of compliance audits with violations
- d. Number of compliance audits with recurring violations
- e. Number of administrative actions taken as a result of drug positives
- f. Number of urine/blood samples tested
- g. Number of urine/blood samples that tested positive

5. AUDITING AND FINANCIAL OVERSIGHT OUTCOME MEASURES.—

- a. Percent of taxes and fees accurately collected
- b. Percent of purse audits resulting in recurring financial violations

6. AUDITING AND FINANCIAL OVERSIGHT OUTPUT MEASURES.—

- a. Total dollars of tax revenue collected
- b. Number of purse audits conducted
- c. Number of purse audits with financial violations
- d. Number of purse audits with recurring financial violations

(c) For the Hotels and Restaurants Program, the purpose of which is to license and regulate public lodging and food service establishments, elevators, escalators, and other vertical conveyance devices, the outcome measures and output measures are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURES.—

- a. Percent of hotel and restaurant licenses and elevator certificates of operation processed timely
- b. Customer satisfaction ranking with resolution of inquiries, requests and disputes
- c. Percent of Hospitality Education Program workshop participants that found the training useful

2. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of food service and lodging establishments with repeat critical enforcement actions

b. Percent of licensed food service establishments with confirmed food borne illness outbreaks directly related to food storage, preparation, or handling

c. Percent of repeat critical violations cited during food service and lodging inspections resulting in compliance

d. Percent of hotel and restaurant administrative complaints resolved in favor of the agency

e. Number of elevator equipment malfunction accidents reported compared to number of active elevators

f. Percent of Hospitality Education Program workshop participants that pass the Food Manager Certification Examination

3. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

a. Number of food service and lodging establishment cases initiated with critical violations

b. Number of food service and lodging establishment cases involving repeat offenders with critical violations

c. Number of food service establishments with confirmed food-borne illness directly related to food storage, preparation, or handling which have had prior enforcement action

d. Number of food service and lodging establishment cases where a fine is imposed against repeat offenders

e. Number of licensed public food service establishments

f. Number of confirmed food-borne illness outbreaks directly related to food storage, preparation or handling

g. Number of repeat critical violations during food service and lodging inspections resulting in compliance

h. Number of critical violations cited as a result of food service and lodging inspections

i. Number of hotel and restaurant administrative complaints resolved in favor of the agency

j. Number of hotel and restaurant administrative complaints initiated

k. Number of violations recorded for elevator inspections

l. Number of elevator enforcement actions initiated

- m. Number of participants in Hospitality Education Program workshop
- n. Number of Hospitality Education Program workshop participants receiving passing grade

(d) For the Alcoholic Beverages and Tobacco Program, the purpose of which is to supervise the conduct, management, and operation of the manufacturing, packaging, distribution, and sale of all alcoholic beverages; to enforce the provisions of the beverage and tobacco laws, as well as the rules and regulations adopted by the program; and to collect and distribute all taxes, surcharges and licensing fees from alcohol and tobacco sources, the outcome measures and output measures are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURE.—

a. Customer satisfaction ranking with alcoholic beverages and tobacco licensure standards uniformly and equitably applied

2. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of disputed administrative cases resolved in favor of the agency

b. Percent of complaints/cases settled by warning notice or stipulation

c. Percent repeated noncomplying wholesale licensees on yearly basis

d. Percent of excise tax penalties collected compared to final assessments in dollars

e. Percent of repeated noncomplying retail licensees on yearly basis

f. Percent of surcharge penalties collected compared to final assessments in dollars

g. Percent of alcoholic beverages and tobacco retailers tested found to be in compliance with underage persons' access

h. Percent of underage alcoholic beverages and tobacco cases involving repeat retail offenders

3. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

a. Number of complaints resulting in a warning notice

b. Number of administrative cases settled by stipulation

c. Total amount of penalties assessed in dollars for excise tax

d. Total amount of penalties collected in dollars for excise tax

e. Total amount of penalties assessed in dollars for surcharge

f. Total amount of penalties collected in dollars for surcharge

g. Number of alcoholic beverages and tobacco retailers randomly tested for underage persons' access

h. Number of alcoholic beverages and tobacco retailers tested because of a complaint for underage persons' access

i. Number of underage alcoholic beverages and tobacco arrests

j. Number underage alcohol/tobacco administrative cases

k. Number of underage alcohol/tobacco administrative cases involving repeat retail offenders

4. AUDITING AND FINANCIAL OVERSIGHT OUTCOMES MEASURES.—

a. Percent of wholesale audit findings collected

b. Percent of retail audit findings collected

c. Average return on investment

d. Customer satisfaction ranking with alcoholic beverages and tobacco taxation standards uniformly and equitably applied

5. AUDITING AND FINANCIAL OVERSIGHT OUTPUT MEASURES.—

a. Total dollar amount of wholesale audit findings

b. Total dollar amount of wholesale audit findings collected

c. Total dollar amount of retail audit findings

d. Total dollar amount of retail audit findings collected

(e) For the Florida Land Sales, Condominiums, and Mobile Homes Program, the purpose of which is to regulate the sale of subdivided lands in the state and out-of-state subdivided lands offered for sale in the state; residential condominiums and cooperatives; real estate timesharing; mobile home parks; and yacht, ship brokers and salesmen, the outcome measures and output measures are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURES.—

a. Average number of days to approve filings for timeshare, condominiums, and mobile homes

b. Average number of days to issue permanent licenses for land sales

2. STANDARDS AND LICENSURE OUTPUT MEASURES.—

a. Number of deficiency letters issued for approved filings

b. Number of permanent licenses issued

3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.

- a. Percent of administrative actions resulting in consent orders
- b. Average number of days to resolve consumer complaints not investigated
- c. Average number of days to resolve investigations
- d. Average number of days to resolve cases submitted for arbitration for condominiums
- e. Percent of parties surveyed that benefited from education provided for condominiums

4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.

- a. Number of administrative actions resolved by consent orders
- b. Number of days to close consumer complaints
- c. Number of consumer complaints closed
- d. Number of days to close investigations
- e. Number of investigations closed
- f. Number of days to close cases
- g. Number of cases closed
- h. Number of seminars conducted
- i. Number of attendees at educational seminars surveyed
- j. Number of topics covered at educational seminars
- k. Number of unit owners represented at educational seminars
- l. Number of associations represented at educational seminars

(2) THE DEPARTMENT OF MANAGEMENT SERVICES/DIVISION OF ADMINISTRATIVE HEARINGS.—The division shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the division shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate division activities for efficiency

(a) For the Administrative Hearings Program, the purpose of which is to resolve conflicts between citizens and agencies of the state, the outcome measures and output measures are as follows:

1. OUTCOME MEASURES.—

- a. Percentage of cases scheduled for hearing within 90 days of filing
- b. Percentage of professional licensure cases scheduled for hearing within 90 days of filing
- c. Percentage of professional licensure cases closed within 120 days of filing
- d. Percentage of cases closed within 120 days of filing

2. OUTPUT MEASURES.—

- a. Number of cases opened
- b. Number of cases closed
- c. Number of cases carried forward
- d. Staffing ratio based on the average number of cases closed per administrative law judge
- e. Number of cases opened
- f. Number of cases closed
- g. Number of cases carried forward

(3) PAROLE COMMISSION.—The commission shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the commission shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate commission activities for efficiency:

(a) For the Parole Commission, the purpose of which is to provide public safety and protect the rights of victims by administering effective post-incarceration services including offender release, offender revocation, clemency, and victim assistance, the outcome measures and output measures are as follows:

1. OUTCOME MEASURES.—

- a. Number and percentage of releasees who have successfully completed their supervision without revocation within the first 2 years

2. OUTPUT MEASURES.—

- a. Number of conditional release cases handled
- b. Number of conditional medical release determinations

- c. Number of supervision reviews
- d. Number of revocation determinations
- e. Number of Clemency Board decisions supported
- f. Number of clemency cases monitored

(4) PUBLIC SERVICE COMMISSION.—The commission shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the commission shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate commission activities for efficiency:

(a) For the Utilities Regulation and Competitive Market Oversight Program, to provide a regulatory environment that facilitates the provision of desired utility services of acceptable quality at fair prices, the outcome and output measures are as follows:

1. RATEMAKING OUTCOME MEASURES.—

a. Average allowed Return on Equity (ROE) in Florida compared to average ROE in the USA for electric

b. Average allowed Return on Equity (ROE) in Florida compared to average ROE in the USA for gas

c. Average allowed Return on Equity (ROE) in Florida compared to average ROE in the USA for water and wastewater

d. Percentage of utilities achieving within range, over range, and under range of last authorized ROE for electric

e. Percentage of utilities achieving within range, over range, and under range of last authorized ROE for gas

f. Percentage of utilities achieving within range, over range, and under range of last authorized ROE for water and wastewater

g. Percentage of annual utility bill increases for average residential usage compared to inflation as measured by the Consumer Price Index for communications

h. Percentage of annual utility bill increases for average residential usage compared to inflation as measured by the Consumer Price Index for electric

i. Percentage of annual utility bill increases for average residential usage compared to inflation as measured by the Consumer Price Index for gas

j. Percentage of annual utility bill increases for average residential usage compared to inflation as measured by the Consumer Price Index for water and wastewater

k. Average basic residential utility bill as a percentage of average Florida household income for composite

l. Average basic residential utility bill as a percentage of average Florida household income for communications

m. Average basic residential utility bill as a percentage of average Florida household income for electric

n. Average basic residential utility bill as a percentage of average Florida household income for gas

o. Average basic residential utility bill as a percentage of average Florida household income for water and wastewater

2. RATEMAKING OUTPUT MEASURES.—

a. Proceedings, reviews and audits examining rates, rate structure, earnings and expenditures for electric

b. Proceedings, reviews and audits examining rates, rate structure, earnings and expenditures for gas

c. Proceedings, reviews and audits examining rates, rate structure, earnings and expenditures for water and wastewater

3. COMPETITIVE MARKET OVERSIGHT FOR TELECOMMUNICATIONS OUTCOME MEASURES.—

a. Market share of largest service provider compared to the composite market share of the next three largest providers for Interexchange

b. Market share of largest service provider compared to the composite market share of the next three largest providers for alternate access vendors

c. Market share of largest service provider compared to the composite market share of the next three largest providers for pay telephone companies

d. Market share of local exchange telephone companies compared to market share of alternate local exchange telephone companies for local exchange telephone companies

e. Market share of local exchange telephone companies compared to market share of alternate local exchange telephone companies for alternate local exchange telephone companies

4. COMPETITIVE MARKET OVERSIGHT FOR TELECOMMUNICATIONS OUTPUT MEASURES.—

a. Proceedings establishing agreements between local service providers

b. Proceedings granting certificates to operate as a telecommunications company

c. Communications tariffs reviewed

5. SERVICE AND SAFETY OUTCOME MEASURES.—

a. Percentage of communications service variances per inspection points examined for local exchange and alternate local exchange telephone companies

b. Percentage of communications service variances per inspection points examined for Interexchange

c. Percentage of communications service variances per inspection points examined for pay telephone companies

d. Percentage of electric safety variances per inspection points examined

e. Percentage of gas safety variances per inspection systems inspected

f. Percentage of consumer calls answered

g. Average waiting time for consumer calls

h. Percentage of consumer complaints resolved within 30 days

i. Percentage of consumer complaints resolved within 60 days

6. SERVICE AND SAFETY OUTPUT MEASURES.—

a. Proceedings granting service authority, resolving territorial disputes for electric

b. Proceedings granting service authority, resolving territorial disputes for gas

c. Proceedings granting service authority, resolving territorial disputes for water and wastewater

d. Ten-year site plan reviews and need determinations for electric utilities

e. Consumer inquiries/complaints handled for communications

f. Consumer inquiries/complaints handled for electric

g. Consumer inquiries/complaints handled for gas

h. Consumer inquiries/complaints handled for water and wastewater

i. Consumer information activities relating to service/safety

j. Service evaluations performed for communications

k. Safety inspections performed for electric

l. Safety inspections performed for gas

m. Enforcement proceedings relating to service and safety for communications

n. Enforcement proceedings relating to service and safety for electric

o. Enforcement proceedings relating to service and safety for gas

7. CONSERVATION OUTCOME MEASURES.—

a. Per capita annual KWH energy savings through conservation programs

b. Percentage of combined conservation goals achieved by 7 FEECA utilities

8. CONSERVATION OUTPUT MEASURES.—

a. Conservation programs reviewed

b. Consumer information activities relating to conservation

(5) DEPARTMENT OF HEALTH.—The department shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the department shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate department activities for efficiency:

(a) For the Children's Medical Services (CMS) Program, the purpose of which is to provide a comprehensive system of appropriate care for children with special health care needs and high risk pregnant women through a statewide network of physicians, health providers, hospitals, medical schools, and regional health clinics, the outcome and output measures are as follows:

1. OUTCOME MEASURES.—

a. Percent of families in Children's Medical Services (CMS) program Network indicating a positive perception of care

b. Percent of CMS program Network enrollees in compliance with the periodicity schedule for well child care

c. Percent of eligible infants/toddlers provided CMS program Early Intervention program services

d. Percent of Child Protection Team (CPT) team assessments provided to Family Safety and Preservation program within established time frames

2. OUTPUT MEASURES.—

a. Number of children enrolled in CMS program Network (Medicaid and Non-Medicaid)

b. Number of clients receiving services in the CMS program Early Intervention program

c. Number of children receiving Child Protection Team (CPT) assessments

(b) For the Health Care Practitioner and Access Program, the purpose of which is to protect the health of residents and visitors by improving access to health care practitioners and ensuring those practitioners including Emergency Management Services personnel and providers meet credentialing requirements and practice according to accepted standards of care, the outcome and output measures are as follows:

1. OUTCOME MEASURES.—

a. Number of unlicensed individuals identified and referred to the state's attorneys

b. Percent of health care practitioners' applications for licensure completed within 90 days

c. Percent of emergency medical service providers found to have a significant deficiency during licensure inspection

d. Age-adjusted injury death rate per 100,000

2. OUTPUT MEASURES.—

a. Number of unlicensed individuals investigated

b. Number of initial health care practitioner licenses

(I) Processed

(II) Issued

c. Number of initial health care practitioner licenses issued

d. Number of emergency medical service providers licensed annually

e. Number of medical students who do a rotation in a medically underserved area

f. Number of persons who receive continuing education services through Work Force Development

(c) For the Community Public Health Program, the purpose of which is to maintain and improve the health of the public via the provision of personal health, disease control and environmental sanitation services, including statewide support services, the outcome and output measures are as follows:

1. OUTCOME MEASURES.—

a. AIDS case rate per 100,000 population

- b. HIV/AIDS resident total deaths per 100,000 population
- c. Chlamydia case rate per 100,000 population
- d. Tuberculosis case rate per 100,000 population
- e. Immunization rate among 2-year-olds
- f. Total infant mortality rate per 1,000 live births
- g. Nonwhite infant mortality rate per 1,000 nonwhite births
- h. Percent of low birth weight births among prenatal Women, Infants and Children program clients
 - i. Live births to mothers age 15-19 per 1,000 females 15-19
 - j. Percent of mothers 15-19 having a repeat birth
 - k. Percent of targeted low income population receiving dental health services from a county health department
 - l. Percent of middle and high school students who report using tobacco products in the last 30 days
 - m. Percent of students who visit the health clinic and are able to return to class rather than leaving school
 - n. Food and waterborne disease cases per 1,000 facilities regulated by the department
 - o. Overall sanitation and safety score in department regulated facilities on a scale of 0% to 100%
 - p. Septic tank failure rate per 1,000 within 2 years of system installation
- 2. OUTPUT MEASURES.—
 - a. Number of HIV/AIDS counseling and testing services provided annually
 - b. Number of HIV partner notification services provided annually
 - c. Number of clients served in county health department sexually transmitted disease programs
 - d. Number of tuberculosis medical management services provided
 - e. Number of patients who complete tuberculosis therapy at the A.G. Holley tuberculosis hospital
 - f. Number of immunization services provided by county public health departments
 - g. Number of women and infants receiving Healthy Start services

h. Average monthly participants in Women, Infants, and Children program

i. Number of clients served in county health department Family Planning programs

j. Number of teens age 15-19 served in county health department Family Planning programs

k. Number of adults and children receiving county health department sponsored professional dental care

l. Number of children served in the county health department Child Health program

m. Number of adults served in the county health department Adult Health and Chronic Disease programs

n. Number of School Health nursing assessments provided

o. Number of department regulated facilities inspected

p. Number of onsite sewage disposal system inspections completed

Section 60. If any provision of this act or the application thereof to any person or circumstance is held invalid, the invalidity shall not affect other provisions or applications of the act which can be given effect without the invalid provision or application, and to this end the provisions of this act are declared severable.

Section 61. This act shall take effect July 1, 1999; or, in the event this act fails to become a law until after that date, it shall take effect upon becoming a law and shall operate retroactively to July 1, 1999.

Became a law without the Governor's approval May 28, 1999.

Filed in Office Secretary of State May 27, 1999.