An act relating to alarm confirmation; amending s. 489.529, F.S.; revising requirements for alarm confirmation to include additional methods by which an alarm monitoring company may confirm a residential or commercial intrusion/burglary alarm signal and to require that two attempts be made to confirm an alarm signal; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 489.529, Florida Statutes, is amended to read:

489.529 Alarm confirmation verification calls required.—All residential or commercial intrusion/burglary alarms that have central monitoring are required to have the alarm monitoring company attempt to confirm the alarm signal by must have a central monitoring verification call, text message, or other electronic means made to the owner, occupant, or an authorized designee a telephone number associated with the premises generating the alarm signal, before alarm monitor personnel contact a law enforcement agency for alarm dispatch. The alarm monitoring company central monitoring station must attempt to confirm employ call-verification methods for the premises generating the alarm signal a second time via communication with the owner, occupant, or an authorized designee associated with the premises if the first attempt to confirm call is unsuccessful not answered. However, alarm signal confirmation verification calling is not required if:

(1) The intrusion/burglary alarm has a properly operating visual or auditory sensor that enables the alarm monitoring personnel to verify the alarm signal; or

(2) The intrusion/burglary alarm is installed on a premises that is used for the storage of firearms or ammunition by a person who holds a valid federal firearms license as a manufacturer, importer, or dealer of firearms or ammunition, provided the customer notifies the alarm monitoring company that he or she holds such license and would like to bypass the two-attempt confirmation two-call verification protocol. Upon initiation of a new alarm monitoring service contract, the alarm monitoring company shall make reasonable efforts to inform a customer who holds a valid federal firearms license as a manufacturer, importer, or dealer of firearms or ammunition of his or her right to opt out of the two-attempt confirmation two-call verification protocol.

Section 2. This act shall take effect July 1, 2018.

Approved by the Governor March 21, 2018.

Filed in Office Secretary of State March 21, 2018.

CODING: Words stricken are deletions; words underlined are additions.