

CHAPTER 2018-51

Committee Substitute for House Bill No. 539

An act relating to alarm confirmation; amending s. 489.529, F.S.; revising requirements for alarm confirmation to include additional methods by which an alarm monitoring company may confirm a residential or commercial intrusion/burglary alarm signal and to require that two attempts be made to confirm an alarm signal; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 489.529, Florida Statutes, is amended to read:

489.529 Alarm confirmation verification calls required.—All residential or commercial intrusion/burglary alarms that have central monitoring are required to have the alarm monitoring company attempt to confirm the alarm signal by ~~must have a central monitoring verification call, text message, or other electronic means made to the owner, occupant, or an authorized designee a telephone number associated with the premises generating the alarm signal; before alarm monitor personnel contact a law enforcement agency for alarm dispatch. The alarm monitoring company central monitoring station must attempt to confirm employ call verification methods for the premises generating the alarm signal a second time via communication with the owner, occupant, or an authorized designee associated with the premises if the first attempt to confirm call is unsuccessful~~ not answered. However, alarm signal confirmation verification calling is not required if:

(1) The intrusion/burglary alarm has a properly operating visual or auditory sensor that enables the alarm monitoring personnel to verify the alarm signal; or

(2) The intrusion/burglary alarm is installed on a premises that is used for the storage of firearms or ammunition by a person who holds a valid federal firearms license as a manufacturer, importer, or dealer of firearms or ammunition, provided the customer notifies the alarm monitoring company that he or she holds such license and would like to bypass the two-attempt confirmation ~~two-call verification~~ protocol. Upon initiation of a new alarm monitoring service contract, the alarm monitoring company shall make reasonable efforts to inform a customer who holds a valid federal firearms license as a manufacturer, importer, or dealer of firearms or ammunition of his or her right to opt out of the two-attempt confirmation ~~two-call verification~~ protocol.

Section 2. This act shall take effect July 1, 2018.

Approved by the Governor March 21, 2018.

Filed in Office Secretary of State March 21, 2018.