

House Bill No. 2147

An act implementing the 2000-2001 General Appropriations Act; providing legislative intent; providing for allocation of moneys provided for workforce development and providing for budget amendment when a program is moved; making certain findings regarding funds for the San Carlos Institute; amending s. 240.384, F.S.; requiring an analysis and the transfer of certain funds relating to certain transferred criminal justice training programs; amending s. 236.025, F.S.; revising funding for exceptional student education programs; providing for future reversion to current text; amending s. 236.081, F.S.; revising funding for exceptional student education programs; providing for future reversion to current text; amending s. 237.34, F.S.; revising reporting requirements for exceptional student education programs; providing for future reversion to current text; amending s. 236.081, F.S.; revising the exclusion provisions of the computation of district required local effort; requiring plaintiffs to provide the district school board and the Department of Education certain documentation in litigation affecting the assessed value of real property above a specified amount; providing for future reversion to current text; amending s. 409.9115, F.S.; specifying how the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals; requiring the Agency for Health Care Administration to use a specified disproportionate share formula, specified audited financial data, and a specified Medicaid per diem rate in fiscal year 2000-2001 for qualifying hospitals; amending s. 409.9116, F.S.; providing a formula for rural hospital disproportionate share payments; creating s. 409.9119, F.S.; creating a disproportionate share program for specialty hospitals for children; providing formulas governing payments made to hospitals under the program; providing for withholding payments from a hospital that is not complying with agency rules; amending s. 216.181, F.S.; authorizing the Department of Children and Family Services and the Department of Health to advance certain moneys for certain contract services; directing the Agency for Health Care Administration to include health maintenance organization recipients in the county billing for a specified purpose; authorizing the Departments of Children and Family Services, Education, Management Services, Labor and Employment Security, and Health and the Agency for Health Care Administration to transfer positions and funds to comply with the General Appropriations Act or the Workforce Innovation Act of 2000; amending s. 39.3065, F.S.; requiring the sheriffs of Broward County and Seminole County to perform child protective investigative services according to the same standards as are performed by the sheriffs of Pinellas, Manatee, and Pasco Counties; providing for conduct of program performance evaluation by a team of peer reviewers from the respective sheriffs' offices that perform child protective investigations and representatives from the Department of Children and Family Services; requiring a report to the Governor and Legislature;

providing that specified funds are to be allocated based on equity and are not subject to the provisions of s. 394.908, F.S., relating to historical inequity in funding of alcohol, drug abuse, and mental health services; amending s. 409.905, F.S.; prescribing conditions upon which an adjustment in a hospital's inpatient per diem rate may be based; amending s. 1, ch. 99-219, Laws of Florida; extending flexibility to implement reorganization of the Department of Children and Family Services until July 1, 2001; amending s. 216.177, F.S.; providing notice requirements for the Department of Children and Family Services with respect to transferring portions of district budgets; providing that income earned as a temporary federal census worker shall be disregarded in determination of eligibility for certain public assistance programs; providing limitations; amending s. 409.915, F.S.; exempting counties from contributing toward the increased cost of hospital inpatient services due to elimination of Medicaid ceilings on certain types of hospitals and for special Medicaid reimbursements to hospitals; prohibiting the Agency for Health Care Administration from adjusting premiums paid to health maintenance organizations or prepaid health care plans due to elimination of Medicaid ceilings on certain types of hospitals and special Medicaid payments to hospitals; providing for a facility in DeSoto County to house and rehabilitate sexually violent predators; authorizing the Department of Children and Family Services to continue to contract with existing providers of treatment and detention services until completion of such facility; amending s. 409.9122, F.S.; requiring assignment of Medicaid recipients to a managed care plan in certain counties; authorizing the Department of Law Enforcement to use certain moneys to provide meritorious-performance bonuses for employees, subject to review; amending s. 216.181, F.S.; authorizing the Department of Law Enforcement to transfer some positions and associated budget and a certain percentage of salary rate between budget entities and providing requirements with respect thereto; authorizing the Correctional Privatization Commission to make certain expenditures to defray costs incurred by a municipality or county as a result of opening or operating a facility of the commission or the department; authorizing the Department of Legal Affairs to transfer certain funds between trust funds; providing for reimbursement for purchase of retirement credit by employees of the public defender; restricting releases of juvenile justice prevention funds; amending s. 318.21, F.S.; distributing a portion of the civil penalties paid to the county courts to the state courts system instead of the Department of Children and Family Services for administrative, training, and other costs associated with the implementation and maintenance of Florida foster care citizen review panels; amending s. 925.037, F.S.; providing that the state courts system shall allocate conflict counsel funds among certain counties; amending s. 216.262, F.S.; providing for additional positions to operate additional prison bed capacity under certain circumstances; amending ss. 938.01 and 943.25, F.S.; providing for deposit of certain funds for use by the Department of Law Enforcement, rather than the Department of Community Affairs; providing for future

reversion to current text; transferring the Criminal Justice Program from the Department of Community Affairs to the Department of Law Enforcement; transferring the Prevention of Domestic and Sexual Violence Program from the Department of Community Affairs to the Department of Children and Family Services; providing matching funds for the administration of such program; amending ss. 316.1951, 319.14, 320.02, and 320.58, F.S.; deleting references to license inspectors; providing for appointment of compliance examiners; including reference to the agents of the Department of Highway Safety and Motor Vehicles with respect to application for a certificate of title under ch. 319, F.S.; providing for future reversion to current text; amending s. 216.181, F.S.; authorizing the Department of Transportation to transfer salary rate to the turnpike budget entity to facilitate transferring personnel to the turnpike headquarters facility in Orange County; amending s. 257.17, F.S.; providing for library grants to certain municipalities; amending s. 252.373, F.S.; providing for use of funds of the Emergency Management, Preparedness, and Assistance Trust Fund to improve, and increase the number of, disaster shelters in the state and improve local disaster preparedness; amending s. 287.161, F.S.; requiring the Department of Management Services to charge all persons receiving transportation from the executive aircraft pool a specified rate; providing for deposit and use of such fees; amending s. 212.20, F.S.; providing for use of moneys allocated to the Solid Waste Management Trust Fund; amending s. 403.7095, F.S., relating to the solid waste management grant program; requiring a specified level of funding for counties receiving solid waste management and recycling grants; providing for allocation of funds for innovative programs to address recycling and waste reduction practices and procedures; amending s. 373.59, F.S.; requiring release of certain moneys by the Secretary of Environmental Protection to water management districts, upon request; requiring transfer of certain property owned by the Department of Business and Professional Regulation to the University of Florida; authorizing the Department of Agriculture and Consumer Services to use certain funds for expenses associated with its administrative and regulatory powers and duties; amending s. 259.032, F.S.; authorizing the appropriation of certain funds in the Conservation and Recreation Lands Trust Fund for outdoor recreation grants; amending s. 110.12315, F.S.; providing copayment requirements for the state employees' prescription drug program; providing for a preferred brand name drug list to be used in the administration of such program; amending s. 110.1239, F.S.; providing requirements for the funding of the state group health insurance program; providing for implementation of conversion of certain systems for budget restructuring purposes; providing for future repeal of various provisions; providing effect of veto of specific appropriation or proviso to which implementing language refers; providing applicability to other legislation; providing performance measures and standards for individual programs within state agencies; providing that the performance measures and standards are directly linked to the appropriations made in the 2000-2001 General Appropriations Act, as

required by the Government Performance and Accountability Act of 1994; providing severability; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. It is the intent of the Legislature that the implementing and administering provisions of this act apply to the General Appropriations Act for fiscal year 2000-2001.

Section 2. In order to implement Specific Appropriation 135 of the 2000-2001 General Appropriations Act, the funds provided for workforce development shall be initially allocated to the school district or community college as designated. If, for any reason, a program in whole or in part is moved from a community college to a school district or moved from a school district to a community college, the Commissioner of Education or the Executive Director of the Division of Community Colleges shall submit a budget amendment pursuant to chapter 216, Florida Statutes, to transfer the appropriate amount of the 2000-2001 appropriation between the affected district and community college. The amount transferred shall be as near as practicable to the actual amount appropriated for the FTE funded for that program. This section is repealed on July 1, 2001.

Section 3. In order to implement Specific Appropriation 2645A of the 2000-2001 General Appropriations Act, the Legislature affirms and confirms that all funds and related interest appropriated to the Instituto Patriotico v Docente San Carlos, Inc., a Florida not-for-profit corporation doing business as the San Carlos Institute between fiscal years 1986-1987 and 1992-1993, including, but not limited to, Public Education Capital Outlay (PECO) funds, were spent in accordance with legislative intent; and the Legislature affirms and confirms that all matching fund requirements have been fully met by the San Carlos Institute. Furthermore, the Legislature affirms and confirms that the appropriations to the San Carlos Institute in fiscal years 1998-1999, 1999-2000, and 2000-2001 do not require matching funds. Therefore, the requirement that interest funds be repaid to the State of Florida is hereby waived, and the Legislature directs all applicable state agencies to release to the San Carlos Institute all funds appropriated for the San Carlos Institute for fiscal years 1993-1994, 1998-1999, 1999-2000, and 2000-2001. This section is repealed on July 1, 2001.

Section 4. In order to implement Specific Appropriation 135 of the 2000-2001 General Appropriations Act, subsection (7) is added to section 240.384, Florida Statutes, to read:

240.384 Training school consolidation pilot projects.—

(7) AUDITOR GENERAL ANALYSIS.—Notwithstanding any provision of this section to the contrary, and for the 2000-2001 fiscal year only, prior to the release of funds in Specific Appropriation 135 of the 2000-2001 General Appropriations Act for Leon and St. Johns Counties, the Auditor General shall determine, no later than August 1, 2000, that all FTEs, completions, placements, and related funds and any other funds from all state sources relating to the criminal justice training programs transferred to St.

Johns River Community College and Tallahassee Community College have been correctly identified and transferred to the respective community colleges. All program funds and their sources, including, but not limited to, the entire FEFP, categorical programs, workforce development funds, performance incentives, incentive grants for expanded programs, and all other state fund sources relating to these programs shall be included in this analysis. All funds identified in this analysis for a given program under this section shall be shifted to the base appropriation for the appropriate community college before the funds in Specific Appropriation 135 are allocated. This subsection is repealed on July 1, 2000.

Section 5. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, section 236.025, Florida Statutes, is amended to read:

236.025 Revised funding model for exceptional student education programs.—

(1) The revised funding model for exceptional student education programs is designed to: be better for students than the existing funding system by encouraging school districts and schools to identify and implement educationally effective instructional delivery models; simplify funding by utilizing two five weighted cost factors and a guaranteed allocation; provide fiscal support for exceptional students in general education classes; be outcome driven; ~~and~~ be revenue neutral; and reduce the paperwork burden associated with state funding. This funding model is designed to support both traditional and new service delivery models along the continuum of services required for exceptional students. It is the intent of the Legislature, through the General Appropriations Act, to minimize the fiscal impact on school districts of the implementation of this funding model.

(2)(a) The revised funding model uses existing basic, English for Speakers of Other Languages, and vocational five Florida Education Finance Program cost factors, two exceptional education cost factors, and a guaranteed allocation for exceptional student education programs. Exceptional education cost factors are determined by using a matrix of services to document the services that each exceptional student will receive. The nature and intensity of the services indicated on the matrix shall be consistent with the services described in each exceptional student's individual education plan.

(b) In order to generate funds using one of the two weighted cost factors, a matrix of services must be completed at the time of the student's initial placement into an exceptional student education program and at least once every 3 years least once each year by public school personnel who have received approved training. Additionally, each time an exceptional student's individual education plan, family support plan, or education plan is reviewed, the matrix of services must also be reviewed. Nothing listed in the matrix shall be construed as limiting the services a school district must provide in order to ensure that exceptional students are provided a free, appropriate public education.

(c) Students identified as exceptional, in accordance with chapter 6A-6, Florida Administrative Code, who do not have a matrix of services as speci-

fied in paragraph (b) shall generate funds on the basis of full-time-equivalent student membership in the Florida Education Finance Program at the same funding level per student as provided for basic students. Additional funds for these exceptional students shall be provided through the guaranteed allocation designated in subsection (3).

(3) For students identified as exceptional who do not have a matrix of services, there is created a guaranteed allocation to provide these students with a free appropriate public education, in accordance with s. 230.23(4)(m) and rules of the state board, which shall be allocated annually to each school district in the amount provided in the General Appropriations Act. These funds shall be in addition to the funds appropriated on the basis of full-time-equivalent student membership in the Florida Education Finance Program, and the amount allocated for each school district shall not be recalculated during the year. These funds shall be used to provide special education and related services for exceptional students.

(4)(3) The Department of Education shall revise its monitoring systems for exceptional student education programs to include a review of delivery of services as indicated on the matrix of services.

(5)(4) The Department of Education shall ~~adopt~~ promulgate rules necessary to implement the revised funding model.

~~(5) The funding level in the 1997-1998 FEFP for exceptional student education shall be guaranteed for 3 years so that no district will have a financial uncertainty during the initial implementation of the revised funding model.~~

Section 6. The amendment of section 236.025, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said section shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said section which are necessary to give effect to the legislative intent expressed in this section.

Section 7. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, paragraphs (c) and (d) of subsection (1) of section 236.081, Florida Statutes, are amended to read:

236.081 Funds for operation of schools.—If the annual allocation from the Florida Education Finance Program to each district for operation of schools is not determined in the annual appropriations act or the substantive bill implementing the annual appropriations act, it shall be determined as follows:

(1) COMPUTATION OF THE BASIC AMOUNT TO BE INCLUDED FOR OPERATION.—The following procedure shall be followed in determining the annual allocation to each district for operation:

(c) Determination of programs.—Cost factors based on desired relative cost differences between the following programs shall be established in the annual General Appropriations Act. The Commissioner of Education shall specify a matrix of services and intensity levels to be used by districts in the determination of the two weighted cost factors for exceptional students with the highest levels of need. For these students, the funding support level shall fund the exceptional student education program, with the exception of extended school year services for students with disabilities. funding support for each exceptional student. The funding support level for each exceptional student shall fund the exceptional student's total education program.

1. Basic programs.—
 - a. Kindergarten and grades 1, 2, and 3.
 - b. Grades 4, 5, 6, 7, and 8.
 - c. Grades 9, 10, 11, and 12.
2. Programs for exceptional students.—
 - ~~a. Support Level I.~~
 - ~~b. Support Level II.~~
 - ~~c. Support Level III.~~
 - a.d. Support Level IV.
 - b.e. Support Level V.
3. Secondary career education programs.—
- ~~4. Students-at-risk programs.—~~
 - ~~a. Dropout prevention and teenage parents.~~
 - 4.b. English for Speakers of Other Languages.—
- (d) Annual allocation calculation.—

1. The Department of Education is authorized and directed to review all district programs and enrollment projections and calculate a maximum total weighted full-time equivalent student enrollment for each district for the K-12 FEFP.

2. Maximum enrollments calculated by the department shall be derived from enrollment estimates used by the Legislature to calculate the FEFP. If two or more districts enter into an agreement under the provisions of s. 230.23(4)(d), after the final enrollment estimate is agreed upon, the amount of FTE specified in the agreement, not to exceed the estimate for the specific program as identified in paragraph (c), may be transferred from the participating districts to the district providing the program.

3. As part of its calculation of each district's maximum total weighted full-time equivalent student enrollment, the department shall establish separate enrollment ceilings for each of two program groups. Group 1 shall be composed of grades K-3, grades 4-8, and grades 9-12. Group 2 shall be composed of students in exceptional student education programs, English for Speakers of Other Languages ~~students-at-risk~~ programs, all basic programs other than the programs in group 1, and all vocational programs in grades 7-12.

a. The weighted enrollment ceiling for group 2 programs shall be calculated by multiplying the final enrollment conference estimate for each program by the appropriate program weight. The weighted enrollment ceiling for program group 2 shall be the sum of the weighted enrollment ceilings for each program in the program group, plus the increase in weighted full-time equivalent student membership from the prior year for clients of the Department of Children and Family Services and the Department of Juvenile Justice.

b. If, for any calculation of the FEFP, the weighted enrollment for program group 2, derived by multiplying actual enrollments by appropriate program weights, exceeds the enrollment ceiling for that group, the following procedure shall be followed to reduce the weighted enrollment for that group to equal the enrollment ceiling:

(I) The weighted enrollment ceiling for each program in the program group shall be subtracted from the weighted enrollment for that program derived from actual enrollments.

(II) If the difference calculated under sub-sub-subparagraph (I) is greater than zero for any program, a reduction proportion shall be computed for the program by dividing the absolute value of the difference by the total amount by which the weighted enrollment for the program group exceeds the weighted enrollment ceiling for the program group.

(III) The reduction proportion calculated under sub-sub-subparagraph (II) shall be multiplied by the total amount of the program group's enrollment over the ceiling as calculated under sub-sub-subparagraph (I).

(IV) The prorated reduction amount calculated under sub-sub-subparagraph (III) shall be subtracted from the program's weighted enrollment. For any calculation of the FEFP, the enrollment ceiling for group 1 shall be calculated by multiplying the actual enrollment for each program in the program group by its appropriate program weight.

c. For program group 2, the weighted enrollment ceiling shall be a number not less than the sum obtained by:

(I) Multiplying the sum of reported FTE for all programs in the program group that have a cost factor of 1.0 or more by 1.0, and

(II) By adding this number to the sum obtained by multiplying the projected FTE for all programs with a cost factor less than 1.0 by the actual cost factor.

4. Following completion of the weighted enrollment ceiling calculation as provided in subparagraph 3., a supplemental capping calculation shall be employed for those districts that are over their weighted enrollment ceiling. For each such district, the total reported unweighted FTE enrollment for group 2 programs shall be compared with the total appropriated unweighted FTE enrollment for group 2 programs. If the total reported unweighted FTE for group 2 is greater than the appropriated unweighted FTE, then the excess unweighted FTE up to the unweighted FTE transferred from group 2 to group 1 for each district by the Public School FTE Estimating Conference shall be funded at a weight of 1.0 and added to the funded weighted FTE computed in subparagraph 3. This adjustment shall be calculated beginning with the third calculation of the 1998-1999 FEFP.

Section 8. The amendment of paragraphs (c) and (d) of subsection (1) of section 236.081, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraphs shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraphs which are necessary to give effect to the legislative intent expressed in this section.

Section 9. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, paragraph (b) of subsection (2) and paragraph (a) of subsection (3) of section 237.34, Florida Statutes, are amended to read:

237.34 Cost accounting and reporting.—

(2) COST REPORTING.—

(b) Each district shall report on a school-by-school and on an aggregate district basis expenditures for each program funded in s. 236.081(1)(c), ~~except that programs for exceptional students shall be reported on an aggregate basis.~~

(3) PROGRAM EXPENDITURE REQUIREMENTS.—

(a) Each district shall expend at least the percent of the funds generated by each of the programs listed herein on the aggregate total school costs for such programs:

1. Kindergarten and grades 1, 2, and 3, 90 percent.
2. Grades 4, 5, 6, 7, and 8, 80 percent.
3. Grades 9, 10, 11, and 12, 80 percent.
4. Programs for exceptional students, on an aggregate program basis, 90 ~~80~~ percent.

5. Grades 7 through 12 vocational education programs, on an aggregate program basis, 80 percent.
6. Students-at-risk programs, on an aggregate program basis, 80 percent.
7. Juvenile justice programs, on an aggregate program basis, 80 percent.
8. Any new program established and funded under s. 236.081(1)(c), that is not included under subparagraphs 1. through 6., on an aggregate basis as appropriate, 80 percent.

Section 10. The amendment of paragraph (b) of subsection (2) and paragraph (a) of subsection (3) of section 237.34, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraphs shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraphs which are necessary to give effect to the legislative intent expressed in this section.

Section 11. In order to implement Specific Appropriation 78 of the 2000-2001 General Appropriations Act, paragraph (d) of subsection (4) of section 236.081, Florida Statutes, is amended to read:

236.081 Funds for operation of schools.—If the annual allocation from the Florida Education Finance Program to each district for operation of schools is not determined in the annual appropriations act or the substantive bill implementing the annual appropriations act, it shall be determined as follows:

(4) COMPUTATION OF DISTRICT REQUIRED LOCAL EFFORT.—The Legislature shall prescribe the aggregate required local effort for all school districts collectively as an item in the General Appropriations Act for each fiscal year. The amount that each district shall provide annually toward the cost of the Florida Education Finance Program for kindergarten through grade 12 programs shall be calculated as follows:

(d) Exclusion.—

1. In those instances in which:

a.1. There is litigation either attacking the authority of the property appraiser to include certain property on the tax assessment roll as taxable property or contesting the assessed value of certain property on the tax assessment roll, and

b.2. The assessed value of the property in contest involves more than 6 percent of the total nonexempt assessment roll, the plaintiff shall provide to the district school board of the county in which the property is located and to the Department of Education a certified copy of the petition and receipt for the good faith payment at the time they are filed with the court.

the assessed value of the property in contest shall be excluded from the taxable value for school purposes for purposes of computing the district required local effort.

2. For purposes of computing the required local effort for each district affected by such petition, the Department of Education shall exclude from the district's total nonexempt assessment roll the assessed value of the property in contest and shall add the amount of the good faith payment to the district's required local effort.

Section 12. The amendment of paragraph (d) of subsection (4) of section 236.081, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraph shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraph which are necessary to give effect to the legislative intent expressed in this section.

Section 13. In order to implement Specific Appropriation 246 of the 2000-2001 General Appropriations Act, subsection (3) of section 409.9115, Florida Statutes, is amended to read:

409.9115 Disproportionate share program for mental health hospitals.— The Agency for Health Care Administration shall design and implement a system of making mental health disproportionate share payments to hospitals that qualify for disproportionate share payments under s. 409.911. This system of payments shall conform with federal requirements and shall distribute funds in each fiscal year for which an appropriation is made by making quarterly Medicaid payments. Notwithstanding s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for patients.

(3) For the 2000-2001 ~~1999-2000~~ fiscal year only, the Agency for Health Care Administration shall make payments for the Medicaid disproportionate share program for mental health hospitals on a monthly basis. If the amounts appropriated for the Medicaid disproportionate share program for mental health hospitals are increased or decreased during the fiscal year pursuant to the requirements of chapter 216, the required adjustment shall be prorated over the remaining payment periods. This subsection is repealed on July 1, 2001 ~~2000~~.

Section 14. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Agency for Health Care Administration shall use the 1992-1993 disproportionate share formula, the 1994 audited financial data, and the Medicaid per diem rate as of January 1, 1999, for those hospitals that qualify for the hospital disproportionate share program funded in that specific appropriation. This section is repealed on July 1, 2001.

Section 15. In order to implement Specific Appropriation 212 of the 2000-2001 General Appropriations Act, subsection (6) of section 409.9116, Florida Statutes, is amended to read:

409.9116 Disproportionate share/financial assistance program for rural hospitals.—In addition to the payments made under s. 409.911, the Agency for Health Care Administration shall administer a federally matched disproportionate share program and a state-funded financial assistance program for statutory rural hospitals. The agency shall make disproportionate share payments to statutory rural hospitals that qualify for such payments and financial assistance payments to statutory rural hospitals that do not qualify for disproportionate share payments. The disproportionate share program payments shall be limited by and conform with federal requirements. In fiscal year 1993-1994, available funds shall be distributed in one payment, as soon as practicable after the effective date of this act. In subsequent fiscal years, funds shall be distributed quarterly in each fiscal year for which an appropriation is made. Notwithstanding the provisions of s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for hospitals serving a disproportionate share of low-income patients.

(6) For the ~~2000-2001~~ 1999-2000 fiscal year only, the Agency for Health Care Administration shall use the following formula for distribution of the funds in Specific Appropriation ~~212~~ 236 of the ~~2000-2001~~ 1999-2000 General Appropriations Act for the disproportionate share/financial assistance program for rural hospitals.

(a) The agency shall first determine a preliminary payment amount for each rural hospital by allocating all available state funds using the following formula:

$$\text{PDAER} = (\text{TAERH} \times \text{TARH}) / \text{STAERH}$$

Where:

PDAER = preliminary distribution amount for each rural hospital.

TAERH = total amount earned by each rural hospital.

TARH = total amount appropriated or distributed under this section.

STAERH = sum of total amount earned by each rural hospital.

(b) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (a).

(c) The state-funds-only payment amount is then calculated for each hospital using the formula:

$$\text{SFOER} = \text{Maximum value of (1) SFOL} - \text{PDAER or (2) 0}$$

Where:

SFOER = state-funds-only payment amount for each rural hospital.

SFOL = state-funds-only payment level, which is set at 4 percent of TARH.

(d) The adjusted total amount allocated to the rural disproportionate share program shall then be calculated using the following formula:

$$\text{ATARH} = (\text{TARH} - \text{SSFOER})$$

Where:

ATARH = adjusted total amount appropriated or distributed under this section.

SSFOER = sum of the state-funds-only payment amount calculated under paragraph (c) for all rural hospitals.

(e) The determination of the amount of rural disproportionate share hospital funds is calculated by the following formula:

$$\text{TDAERH} = [(\text{TAERH} \times \text{ATARH}) / \text{STAERH}]$$

Where:

TDAERH = total distribution amount for each rural hospital.

(f) Federal matching funds for the disproportionate share program shall then be calculated for those hospitals that qualify for disproportionate share in paragraph (e).

(g) State-funds-only payment amounts calculated under paragraph (c) are then added to the results of paragraph (f) to determine the total distribution amount for each rural hospital.

(h) This subsection is repealed on July 1, 2001 ~~2000~~.

Section 16. In order to implement Specific Appropriation 234A of the 2000-2001 General Appropriations Act, section 409.9119, Florida Statutes, is created to read:

409.9119 Disproportionate share program for specialty hospitals for children.—In addition to the payments made under s. 409.911, the Agency for Health Care Administration shall develop and implement a system under which disproportionate share payments are made to those hospitals that are licensed by the state as specialty hospitals for children and were licensed on January 1, 2000, as specialty hospitals for children. This system of payments must conform to federal requirements and must distribute funds in each fiscal year for which an appropriation is made by making quarterly Medicaid payments. Notwithstanding s. 409.915, counties are exempt from contributing toward the cost of this special reimbursement for hospitals that serve a disproportionate share of low-income patients.

(1) The agency shall use the following formula to calculate the total amount earned for hospitals that participate in the specialty hospital for children disproportionate share program:

$$\text{TAE} = \text{DSR} \times \text{BMPD} \times \text{MD}$$

Where:

TAE = total amount earned by a specialty hospital for children.

DSR = disproportionate share rate.

BMPD = base Medicaid per diem.

MD = Medicaid days.

(2) The agency shall calculate the total additional payment for hospitals that participate in the specialty hospital for children disproportionate share program as follows:

$$\frac{\text{TAP} = (\text{TAE} \times \text{TA})}{\text{STAE}}$$

Where:

TAP = total additional payment for a specialty hospital for children.

TAE = total amount earned by a specialty hospital for children.

TA = total appropriation for the specialty hospital for children disproportionate share program.

STAE = sum of total amount earned by each hospital that participates in the specialty hospital for children disproportionate share program.

(3) A hospital may not receive any payments under this section until it achieves full compliance with the applicable rules of the agency. A hospital that is not in compliance for two or more consecutive quarters may not receive its share of the funds. Any forfeited funds must be distributed to the remaining participating specialty hospitals for children that are in compliance.

(4) This section is repealed on July 1, 2001.

Section 17. In order to implement Specific Appropriations 264-435 and 462-592E of the 2000-2001 General Appropriations Act, paragraph (c) of subsection (15) of section 216.181, Florida Statutes, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(15)

(c) For the ~~2000-2001~~ 2000-2001 ~~1999-2000~~ fiscal year only, funds appropriated to the Department of Children and Family Services in Specific Appropriations ~~264-435~~ 264-435 ~~292 through 425~~ and the Department of Health in Specific Appropriations ~~462-592E~~ 462-592E ~~445 through 540~~ of the ~~2000-2001~~ 2000-2001 ~~1999-2000~~ General Appropriations Act may be advanced, unless specifically prohibited in such General Appropriations Act, for those contracted services that were approved for advancement by the Comptroller in fiscal year 1993-1994, including those services contracted on a fixed-price or unit cost basis. This paragraph is repealed on July 1, ~~2001~~ 2000.

Section 18. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Agency for Health Care Administration shall include health maintenance

organization recipients in the county billing for inpatient hospital stays for the purpose of shared costs with counties in accordance with the Florida Statutes. This section is repealed on July 1, 2001.

Section 19. In order to implement Specific Appropriations 1-182, 184-263, 264-435, 462-592E, 2248-2333, and 2402-2407 of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Department of Children and Family Services, the Department of Education, the Department of Management Services, the Department of Labor and Employment Security, the Department of Health, and the Agency for Health Care Administration may transfer positions and general revenue funds as necessary to comply with any provision of the 2000-2001 General Appropriations Act or Workforce Innovation Act of 2000 which requires or specifically authorizes the transfer of positions and general revenue funds between these agencies. This section is repealed on July 1, 2001.

Section 20. In order to implement Specific Appropriations 307-310 and 312 of the 2000-2001 General Appropriations Act, section 39.3065, Florida Statutes, is amended to read:

39.3065 Sheriffs of ~~certain Pasco, Manatee, and Pinellas~~ counties to provide child protective investigative services; procedures; funding.—

(1) As described in this section, the Department of Children and Family Services shall, by the end of fiscal year 1999-2000, transfer all responsibility for child protective investigations for Pinellas County, Manatee County, and Pasco County to the sheriff of that county in which the child abuse, neglect, or abandonment is alleged to have occurred. Each sheriff is responsible for the provision of all child protective investigations in his or her county. Each individual who provides these services must complete the training provided to and required of protective investigators employed by the Department of Children and Family Services.

(2) During fiscal year 1998-1999, the Department of Children and Family Services and each sheriff's office shall enter into a contract for the provision of these services. Funding for the services will be appropriated to the Department of Children and Family Services, and the department shall transfer to the respective sheriffs for the duration of fiscal year 1998-1999, funding for the investigative responsibilities assumed by the sheriffs, including federal funds that the provider is eligible for and agrees to earn and that portion of general revenue funds which is currently associated with the services that are being furnished under contract, and including, but not limited to, funding for all investigative, supervisory, and clerical positions; training; all associated equipment; furnishings; and other fixed capital items. The contract must specify whether the department will continue to perform part or none of the child protective investigations during the initial year. The sheriffs may either conduct the investigations themselves or may, in turn, subcontract with law enforcement officials or with properly trained employees of private agencies to conduct investigations related to neglect cases only. If such a subcontract is awarded, the sheriff must take full responsibility for any safety decision made by the subcontractor and must immediately respond with law enforcement staff to any situation that requires removal of a child due to a condition that poses an immediate threat

to the child's life. The contract must specify whether the services are to be performed by departmental employees or by persons determined by the sheriff. During this initial year, the department is responsible for quality assurance, and the department retains the responsibility for the performance of all child protective investigations. The department must identify any barriers to transferring the entire responsibility for child protective services to the sheriffs' offices and must pursue avenues for removing any such barriers by means including, but not limited to, applying for federal waivers. By January 15, 1999, the department shall submit to the President of the Senate, the Speaker of the House of Representatives, and the chairs of the Senate and House committees that oversee departmental activities a report that describes any remaining barriers, including any that pertain to funding and related administrative issues. Unless the Legislature, on the basis of that report or other pertinent information, acts to block a transfer of the entire responsibility for child protective investigations to the sheriffs' offices, the sheriffs of Pasco County, Manatee County, and Pinellas County, beginning in fiscal year 1999-2000, shall assume the entire responsibility for such services, as provided in subsection (3).

(3)(a) Beginning in fiscal year 1999-2000, the sheriffs of Pasco County, Manatee County, and Pinellas County have the responsibility to provide all child protective investigations in their respective counties.

(b) The sheriffs of Pasco County, Manatee County, and Pinellas County shall operate, at a minimum, in accordance with the performance standards established by the Legislature for protective investigations conducted by the Department of Children and Family Services.

(c) Funds for providing child protective investigations in Pasco County, Manatee County, and Pinellas County must be identified in the annual appropriation made to the Department of Children and Family Services, which shall award grants for the full amount identified to the respective sheriffs' offices. Funds for the child protective investigations may not be integrated into the sheriffs' regular budgets. Budgetary data and other data relating to the performance of child protective investigations must be maintained separately from all other records of the sheriffs' offices.

(d) Program performance evaluation shall be based on criteria mutually agreed upon by the respective sheriffs and a committee of seven persons appointed by the Governor and selected from those persons serving on the Department of Children and Family Services District 5 Health and Human Services Board and District 6 Health and Human Services Board. Two of the Governor's appointees must be residents of Pasco County, two of the Governor's appointees must be residents of Manatee County, and two of the Governor's appointees must be residents of Pinellas County. Such appointees shall serve at the pleasure of the Governor. The individuals appointed must have demonstrated experience in outcome evaluation, social service areas of protective investigation, or child welfare supervision. The committee shall submit an annual report regarding quality performance, outcome-measure attainment, and cost efficiency to the President of the Senate, the Speaker of the House of Representatives, and to the Governor no later than January 31 of each year the sheriffs are receiving general appropriations to provide child protective investigations.

(e) Notwithstanding the provisions of paragraph (d), and for the 2000-2001 fiscal year only, program performance evaluation shall be based on criteria mutually agreed upon by the respective sheriffs and the Department of Children and Family Services. The program performance evaluation shall be conducted by a team of peer reviewers from the respective sheriffs' offices that perform child protective investigations and representatives from the department. The department shall submit a report regarding quality performance, outcome-measure attainment, and cost efficiency to the President of the Senate, the Speaker of the House of Representatives, and the Governor no later than January 31, 2001. This paragraph is repealed on July 1, 2001.

(4) For the 2000-2001 ~~1999-2000~~ fiscal year only, the Sheriffs ~~Sheriff~~ of Broward County and Seminole County shall perform the same child protective investigative services according to the same standards as are performed by the sheriffs of Pinellas County, Manatee County, and Pasco County under this section. This subsection expires July 1, 2001 ~~2000~~.

Section 21. In order to implement Specific Appropriation 367 of the 2000-2001 General Appropriations Act, and notwithstanding s. 394.908, Florida Statutes, all funds in excess of fiscal year 1998-1999 appropriations are to be allocated based on equity except those programs and funds specifically identified in clarifying language in the General Appropriations Act. No district shall receive an allocation of recurring funds that is less than its initial approved operating budget plus any distributions of lump sums for the state fiscal year 1998-1999. This section is repealed on July 1, 2001.

Section 22. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, paragraph (c) is added to subsection (5) of section 409.905, Florida Statutes, to read:

409.905 Mandatory Medicaid services.—The agency may make payments for the following services, which are required of the state by Title XIX of the Social Security Act, furnished by Medicaid providers to recipients who are determined to be eligible on the dates on which the services were provided. Any service under this section shall be provided only when medically necessary and in accordance with state and federal law. Nothing in this section shall be construed to prevent or limit the agency from adjusting fees, reimbursement rates, lengths of stay, number of visits, number of services, or any other adjustments necessary to comply with the availability of monies and any limitations or directions provided for in the General Appropriations Act or chapter 216.

(5) HOSPITAL INPATIENT SERVICES.—The agency shall pay for all covered services provided for the medical care and treatment of a recipient who is admitted as an inpatient by a licensed physician or dentist to a hospital licensed under part I of chapter 395. However, the agency shall limit the payment for inpatient hospital services for a Medicaid recipient 21 years of age or older to 45 days or the number of days necessary to comply with the General Appropriations Act.

(c) The Agency for Health Care Administration shall adjust a hospital's current inpatient per diem rate to reflect the cost of serving the Medicaid population at that institution if:

1. The hospital experiences an increase in Medicaid caseload by more than 25 percent in any year, primarily resulting from the closure of a hospital in the same service area occurring after July 1, 1995; or

2. The hospital's Medicaid per diem rate is at least 25 percent below the Medicaid per patient cost for that year.

No later than November 1, 2000, the agency must provide estimated costs for any adjustment in a hospital inpatient per diem pursuant to this paragraph to the Executive Office of the Governor, the House of Representatives General Appropriations Committee, and the Senate Budget Committee. Before the agency implements a change in a hospital's inpatient per diem rate pursuant to this paragraph, the Legislature must have specifically appropriated sufficient funds in the 2001-2002 General Appropriations Act to support the increase in cost as estimated by the agency. This paragraph is repealed on July 1, 2001.

Section 23. In order to implement Specific Appropriations 264-435 of the 2000-2001 General Appropriations Act, subsection (1) of section 1 of chapter 99-219, Laws of Florida, is amended to read:

Section 1. (1) The following provisions of section 20.19, Florida Statutes, ~~1998 Supplement~~, are waived until July 1, ~~2001~~ 2000, for the purpose of allowing the Department of Children and Family Services to organize programs, districts, and functions of the department to achieve more effective and efficient service delivery and improve accountability, notwithstanding the provisions of section 20.04, Florida Statutes:

(a) Section 20.19(2)(b) and (f), Florida Statutes, ~~1998 Supplement~~, relating to the secretary and deputy secretary.

(b) Section 20.19(3), Florida Statutes, ~~1998 Supplement~~, relating to the Office of Standards and Evaluation.

(c) Section 20.19(5)(a), Florida Statutes, ~~1998 Supplement~~, relating to program offices.

(d) Section 20.19(6)(a), (c), and (d), Florida Statutes, ~~1998 Supplement~~, relating to the Assistant Secretary for Administration.

(e) Section 20.19(8)(l), (m), (n), and (o), Florida Statutes, ~~1998 Supplement~~, relating to health and human services boards.

(f) Section 20.19(9), Florida Statutes, ~~1998 Supplement~~, relating to district nominee qualifications review committees.

(g) Section 20.19(10), (a), (b), (c)1.-7., (d), (e), (f), and (g), Florida Statutes, ~~1998 Supplement~~, relating to the district administrator.

(h) Section 20.19(12)(d), Florida Statutes, ~~1998 Supplement~~, relating to the departmental budget.

Actions taken under the authority granted by this section must be taken in consultation with the Executive Office of the Governor. The secretary shall submit a report describing actions taken and additional plans for implementing the provisions of this section to the Governor, the President of the Senate, and the Speaker of the House of Representatives by 30 ~~thirty~~ days after this ~~act~~ bill becomes a law. The department shall submit status reports ~~on a monthly basis~~ through December ~~2000~~ 1999.

Section 24. In order to implement Specific Appropriations 264-435 of the 2000-2001 General Appropriations Act, subsection (4) is added to section 216.177, Florida Statutes, to read:

216.177 Appropriations acts, statement of intent, violation, notice, review and objection procedures.—

(4) Notwithstanding the 14-day notice requirements of this section, and for the 2000-2001 fiscal year only, the Department of Children and Family Services is required to provide notice of proposed transfers submitted pursuant to s. 20.19(10)(c)8. to the Executive Office of the Governor and the chairs of the legislative appropriations committees at least 3 working days prior to their implementation.

Section 25. In order to implement Specific Appropriations 264-435 of the 2000-2001 General Appropriations Act, notwithstanding any provision of state law to the contrary, and within the procedures, requirements, and limitations of federal law and regulation, income earned through temporary decennial census employment shall be disregarded when determining eligibility or continued eligibility for participation in programs requiring a financial determination for receipt of benefits, payments, or services, including the WAGES Program under chapter 414, Florida Statutes, subsidized child care under s. 402.3015, Florida Statutes, and any other social or economic assistance funded through the state share of Temporary Assistance for Needy Families (TANF) block grant funds. For purposes of this section, "temporary decennial census employment" means employment for 120 days or less, within the period January 1, 2000, to December 31, 2000, with the United States Department of Commerce as a census-taker or block canvasser. This section is repealed on July 1, 2001.

Section 26. In order to implement Specific Appropriation 217 of the 2000-2001 General Appropriations Act, subsection (7) is added to section 409.915, Florida Statutes, to read:

409.915 County contributions to Medicaid.—Although the state is responsible for the full portion of the state share of the matching funds required for the Medicaid program, in order to acquire a certain portion of these funds, the state shall charge the counties for certain items of care and service as provided in this section.

(7) Notwithstanding any provision of this section to the contrary, counties are exempt from contributing toward the increased cost of hospital inpatient services due to the elimination of ceilings on Medicaid inpatient reimbursement rates paid to teaching hospitals, specialty hospitals, and community health education program hospitals and for special Medicaid

reimbursements to hospitals for which the Legislature has specifically appropriated funds. This subsection is repealed on July 1, 2001.

Section 27. In order to implement Specific Appropriations 217 and 220 of the 2000-2001 General Appropriations Act, the Agency for Health Care Administration shall not adjust a premium paid to a health maintenance organization or a prepaid health care plan to reflect an increase in such premium because of specifically appropriated funds in the General Appropriations Act to eliminate ceilings on Medicaid reimbursement rates paid to teaching hospitals, specialty hospitals, and community health education program hospitals and for making special Medicaid payments to hospitals. This section is repealed on July 1, 2001.

Section 28. (1) In order to implement Specific Appropriations 361-364 of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Department of Children and Family Services may continue to contract with existing providers of treatment and detention services until completion of the 600-bed facility near DeSoto County to house and rehabilitate sexually violent predators.

(2)(a) The Correctional Privatization Commission created under chapter 957, Florida Statutes, in consultation with the Department of Children and Family Services, shall develop and issue a request for proposals on or before September 1, 2000, for the financing, design, construction, acquisition, ownership, leasing, and operation of a secure facility of at least 600 beds to house and rehabilitate sexual predators committed under part V of chapter 394, Florida Statutes, the Jimmy Ryce Act of 1998. The Secretary of Children and Family Services shall provide final approval of the request for proposal, the successful bidder, and the contract.

(b) This constitutes specific legislative authorization for the Correctional Privatization Commission to enter into a contract with a provider for the financing, design, construction, acquisition, ownership, leasing, and operation of a secure facility to house and rehabilitate sexual predators to be constructed in Desoto County, Florida.

(c) The selected contractor is authorized to enter into a lease arrangement or other private financing or to sponsor the issuance of tax exempt bonds, certificates of participation, or other public or private means to finance the facility. The state is authorized to enter into all such agreements as are necessary, including lease alternatives, to bring the facility to an operational state and to commence leasing of the facility.

(d) Upon completion of the sexual predator secure treatment facility in Desoto County, the Martin Sexually Violent Predator Treatment and Retaining Program shall be phased out, to be terminated within 1 year after completion of the facility.

(3) This section is repealed on July 1, 2001.

Section 29. In order to implement Specific Appropriations 204A-240, 250, and 251 of the 2000-2001 General Appropriations Act, paragraph (k) is added to subsection (2) of section 409.9122, Florida Statutes, to read:

409.9122 Mandatory Medicaid managed care enrollment; programs and procedures.—

(2)

(k)1. Notwithstanding the provisions of paragraph (f), and for the 2000-2001 fiscal year only, when a Medicaid recipient does not choose a managed care plan or MediPass provider, the agency shall assign the Medicaid recipient to a managed care plan, except in those counties in which there are fewer than two managed care plans accepting Medicaid enrollees, in which case assignment shall be to a managed care plan or a MediPass provider. Medicaid recipients in counties with fewer than two managed care plans accepting Medicaid enrollees who are subject to mandatory assignment but who fail to make a choice shall be assigned to managed care plans until an equal enrollment of 50 percent in MediPass and provider service networks and 50 percent in managed care plans is achieved. Once equal enrollment is achieved, the assignments shall be divided in order to maintain an equal enrollment in MediPass and managed care plans. When making assignments, the agency shall take into account the following criteria:

a. A managed care plan has sufficient network capacity to meet the need of members.

b. The managed care plan or MediPass has previously enrolled the recipient as a member, or one of the managed care plan's primary care providers or MediPass providers has previously provided health care to the recipient.

c. The agency has knowledge that the member has previously expressed a preference for a particular managed care plan or MediPass provider as indicated by Medicaid fee-for-service claims data, but has failed to make a choice.

d. The managed care plan's or MediPass primary care providers are geographically accessible to the recipient's residence.

e. The agency has authority to make mandatory assignments based on quality of service and performance of managed care plans.

2. This paragraph is repealed on July 1, 2001.

Section 30. Consistent with the provisions of s. 216.163, Florida Statutes, in accordance with performance-based program budgeting requirements, and notwithstanding the provisions of s. 216.181, Florida Statutes, the Department of Law Enforcement may transfer up to one-half of 1 percent of the funds in Specific Appropriations 1150, 1160A, 1161, 1165, 1171, 1175, 1178, 1183, 1186, and 1190C of the 2000-2001 General Appropriations Act for salary bonuses for departmental employees at the discretion of the executive director, provided that such bonuses are given only to selected employees for meritorious performance, instead of being given as across-the-board bonuses for all employees. The department, after consultation with the Executive Office of the Governor, shall provide a plan to the chairs of the legislative appropriations committees responsible for producing the General Appropriations Act for review before awarding such bonuses. This section is repealed on July 1, 2001.

Section 31. In order to implement Specific Appropriations 1150, 1160A, 1161, 1165, 1171, 1175, 1178, 1183, 1186, and 1190C of the 2000-2001 General Appropriations Act, subsection (17) of section 216.181, Florida Statutes, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(17) Notwithstanding any other provision of this section to the contrary, and for the ~~2000-2001~~ ~~1999-2000~~ fiscal year only, the Florida Department of Law Enforcement may transfer up to 20 positions and associated budget between budget entities, provided the same funding source is used throughout each transfer. The department may also transfer up to 10 percent of the initial approved salary rate between budget entities, provided the same funding source is used throughout each transfer. The department must provide notice to the Executive Office of the Governor, the chair of the Senate Budget Committee, and the chair of the House Committee on Criminal Justice Appropriations for all transfers of positions or salary rate. This subsection is repealed on July 1, ~~2001~~ ~~2000~~.

Section 32. In order to implement Specific Appropriation 1137 of the 2000-2001 General Appropriations Act, the Correctional Privatization Commission may expend appropriated funds to assist in defraying the costs of impacts that are incurred by a municipality or county and associated with opening or operating a facility under the authority of the Correctional Privatization Commission or a facility under the authority of the Department of Juvenile Justice which is located within that municipality or county. The amount that is to be paid under this section for any facility may not exceed 1 percent of the facility construction cost, less building impact fees imposed by the municipality, or by the county if the facility is located in the unincorporated portion of the county. This section is repealed on July 1, 2001.

Section 33. In order to implement Specific Appropriation 1226 of the 2000-2001 General Appropriations Act, the Department of Legal Affairs may transfer up to \$1,054,632 between trust funds. This section is repealed on July 1, 2001.

Section 34. In order to implement the proviso immediately preceding Specific Appropriation 925 of the 2000-2001 General Appropriations Act, the public defender of any judicial circuit in this state may reimburse any employee who purchased, at his or her own expense, additional retirement credit in the Florida Retirement System Elected Officers' Class, for time spent as an employee of the public defender, up to the amounts actually spent by the employee. This section is repealed on July 1, 2001.

Section 35. In order to implement Specific Appropriation 1144A of the 2000-2001 General Appropriations Act, notwithstanding the provisions of s. 216.192, Florida Statutes, and pursuant to s. 216.345, Florida Statutes, funds in Specific Appropriation 1144A shall not be allocated or released until the Department of Juvenile Justice develops a plan to ensure that the use of funds is in accordance with lawfully established priorities and conditions for the use of juvenile justice prevention funds and the plan is approved

by the Juvenile Justice Review Panel established pursuant to Executive Order 2000-7. This section is repealed on July 1, 2001.

Section 36. In order to implement Specific Appropriation 2713B of the 2000-2001 General Appropriations Act, paragraph (i) is added to subsection (2) of section 318.21, Florida Statutes, as amended by subsection (1) of section 4 of chapter 97-235, Laws of Florida, and section 135 of chapter 98-403, Laws of Florida, to read:

318.21 Disposition of civil penalties by county courts.—All civil penalties received by a county court pursuant to the provisions of this chapter shall be distributed and paid monthly as follows:

(2) Of the remainder:

(a) Five and six-tenths percent shall be paid to the General Revenue Fund of the state, except that the first \$300,000 shall be deposited into the Grants and Donations Trust Fund in the Department of Children and Family Services for administrative costs, training costs, and costs associated with the implementation and maintenance of Florida foster care citizen review panels as provided for in s. 39.702.

(i) For fiscal year 2000-2001 only, and in lieu of the provisions of paragraph (a), five and six-tenths percent shall be paid to the General Revenue Fund of the state, except that the first \$300,000 shall be deposited into the Grants and Donations Trust Fund in the state courts system for administrative costs, training costs, and costs associated with the implementation and maintenance of Florida foster care citizen review panels as provided for in s. 39.702. This paragraph is repealed on July 1, 2001.

Section 37. In order to implement Specific Appropriation 2670B of the 2000-2001 General Appropriations Act, subsection (8) is added to section 925.037, Florida Statutes, to read:

925.037 Reimbursement of counties for fees paid to appointed counsel; circuit conflict committees.—

(8) Notwithstanding any other provision of this section to the contrary, and for the 2000-2001 fiscal year only, funds allocated pursuant to this section shall be distributed to the counties in the designated circuits by the state courts system. This subsection is repealed on July 1, 2001.

Section 38. In order to implement Specific Appropriation 625 of the 2000-2001 General Appropriations Act, subsection (4) is added to section 216.262, Florida Statutes, to read:

216.262 Authorized positions.—

(4) Notwithstanding the provisions of this chapter on increasing the number of authorized positions, and for the 2000-2001 fiscal year only, if the actual inmate population of the Department of Corrections exceeds by 2 percent for 2 consecutive months or more the inmate population projected by the Criminal Justice Estimating Conference on March 2, 2000, the Executive Office of the Governor may request positions in excess of the number

authorized by the Legislature and sufficient funding from the Working Capital Fund to operate the additional prison bed capacity necessary to accommodate the actual inmate population. Such request is subject to the budget amendment and consultation provisions of this chapter. This subsection is repealed on July 1, 2001.

Section 39. In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, subsection (1) of section 938.01, Florida Statutes, is amended to read:

938.01 Additional Court Cost Clearing Trust Fund.—

(1) All courts created by Art. V of the State Constitution shall, in addition to any fine or other penalty, assess \$3 as a court cost against every person convicted for violation of a state penal or criminal statute or convicted for violation of a municipal or county ordinance. Any person whose adjudication is withheld pursuant to the provisions of s. 318.14(9) or (10) shall also be assessed such cost. In addition, \$3 from every bond estreature or forfeited bail bond related to such penal statutes or penal ordinances shall be forwarded to the Treasurer as described in this subsection. However, no such assessment may be made against any person convicted for violation of any state statute, municipal ordinance, or county ordinance relating to the parking of vehicles.

(a) All such costs collected by the courts shall be remitted to the Department of Revenue, in accordance with administrative rules adopted by the executive director of the Department of Revenue, for deposit in the Additional Court Cost Clearing Trust Fund and shall be earmarked to the Department of Law Enforcement ~~and the Department of Community Affairs~~ for distribution as follows:

1. Two dollars and seventy-five cents of each \$3 assessment shall be deposited in the Criminal Justice Standards and Training Trust Fund, and the remaining 25 cents of each such assessment shall be deposited into the Department of Law Enforcement Operating Trust Fund and shall be disbursed to the ~~Bureau of Public Safety Management of the Department of Law Enforcement~~ Community Affairs.

2. Ninety-two percent of the money distributed to the Additional Court Cost Clearing Trust Fund pursuant to s. 318.21 shall be earmarked to the Department of Law Enforcement for deposit in the Criminal Justice Standards and Training Trust Fund, and 8 percent of such money shall be deposited into the Department of Law Enforcement Operating Trust Fund and shall be disbursed to the ~~Bureau of Public Safety Management of the Department of Law Enforcement~~ Community Affairs.

(b) The funds deposited in the Criminal Justice Standards and Training Trust Fund and the Department of Law Enforcement Operating Trust Fund may be invested. Any interest earned from investing such funds and any unencumbered funds remaining at the end of the budget cycle shall remain in the respective trust fund until the following year.

(c) All funds in the Criminal Justice Standards and Training Trust Fund earmarked to the Department of Law Enforcement shall be disbursed only in compliance with s. 943.25(9).

Section 40. The amendment of subsection (1) of section 938.01, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 41. In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, subsection (1) of section 943.25, Florida Statutes, is amended to read:

943.25 Criminal justice trust funds; source of funds; use of funds.—

(1) The Department of Law Enforcement ~~Community Affairs~~ may approve, for disbursement from the Department of Law Enforcement Operating Trust Fund established pursuant to s. 290.034, those appropriated sums necessary and required by the state for grant matching, implementing, administering, evaluating, and qualifying for such federal funds. Disbursements from the trust fund for the purpose of supplanting state general revenue funds may not be made without specific legislative appropriation.

Section 42. The amendment of subsection (1) of section 943.25, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 43. (1) In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Criminal Justice Program shall be transferred from the Department of Community Affairs to the Department of Law Enforcement by a type two transfer, pursuant to s. 20.06(2), Florida Statutes. The Criminal Justice Program so transferred is comprised of the Byrne State and Local Law Enforcement Assistance Program, Local Law Enforcement Block Grants, Drug-Free Communities Program, Residential Substance Abuse Treatment for State Prisoners, the Bulletproof Vest Program, the Guantanamo Bay Refugee and Entrant Assistance Program, the National Criminal History Improvement Program, and the Violent Offender Incarceration and Truth-in-Sentencing Program.

(2)(a) In order to implement Specific Appropriations 297-301, 1149B-1149P, and 1160A-1160C of the 2000-2001 General Appropriations Act, and for the 2000-2001 fiscal year only, the Prevention of Domestic and Sexual Violence Program is transferred from the Department of Community Affairs to the Department of Children and Family Services by a type two transfer, pursuant to s. 20.06(2), Florida Statutes. The Domestic and Sexual Violence Program so transferred is comprised of the Governor's Task Force on Domestic and Sexual Violence and the Violence Against Women Program.

(b) From the funds deposited into the Department of Law Enforcement Operating Trust Fund pursuant to s. 938.01(1)(a)1. and 2., Florida Statutes, the Department of Law Enforcement shall transfer funds to the Department of Children and Family Services to be used as matching funds for the administration of the Prevention of Domestic and Sexual Violence Program transferred from the Department of Community Affairs. The amount of the transfer for fiscal year 2000-2001 shall be determined by the Governor's Office of Planning and Budgeting, in consultation with the Department of Community Affairs, the Department of Law Enforcement, and the Department of Children and Family Services, and shall be based on the historic use of these funds and current needs of the Prevention of Domestic and Sexual Violence Program.

(3) This section is repealed on July 1, 2001.

Section 44. In order to implement Specific Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, subsection (4) of section 316.1951, Florida Statutes, is amended to read:

316.1951 Parking for certain purposes prohibited.—

(4) A law enforcement officer ~~or license inspector or supervisor, as authorized in s. 320.58(1)(a),~~ may cause to be removed at the owner's expense any motor vehicle found upon a public street, public parking lot, other public property, or private property, where the public has the right to travel by motor vehicle, which is in violation of subsection (1). Every written notice issued pursuant to this section shall be affixed in a conspicuous place upon a vehicle by a law enforcement officer ~~or license inspector or supervisor.~~ Any vehicle found in violation of subsection (1) within 10 days after a previous violation and written notice shall be subject to immediate removal without an additional waiting period.

Section 45. The amendment of subsection (4) of section 316.1951, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 46. In order to implement Specific Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, paragraph (b) of subsection (1) of section 319.14, Florida Statutes, is amended to read:

319.14 Sale of motor vehicles registered or used as taxicabs, police vehicles, lease vehicles, or rebuilt vehicles and nonconforming vehicles.—

(1)

(b) No person shall knowingly offer for sale, sell, or exchange a rebuilt vehicle until the department has stamped in a conspicuous place on the certificate of title for the vehicle words stating that the vehicle has been rebuilt, assembled from parts, or combined, or is a kit car, glider kit, replica, or flood vehicle unless proper application for a certificate of title for a vehicle that is rebuilt, assembled from parts, or combined, or is a kit car, glider kit, replica, or flood vehicle has been made to the department in accordance with this chapter and the department or its agent has conducted the physical examination of the vehicle to assure the identity of the vehicle.

Section 47. The amendment of paragraph (b) of subsection (1) of section 319.14, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said paragraph shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said paragraph which are necessary to give effect to the legislative intent expressed in this section.

Section 48. In order to implement Specific Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, subsection (14) of section 320.02, Florida Statutes, is amended to read:

320.02 Registration required; application for registration; forms.—

~~(14)(a) The license inspectors appointed by the department pursuant to s. 320.58 are empowered to issue a notice of violation on a form prescribed by the department to unattended motor vehicles that reasonably appear to such examiners to be required to be registered under this chapter and that are not so registered. The notice of violation shall include a summary of the provisions of this section and shall contain such other information as the department in its discretion shall determine.~~

~~(b) The owner or person in charge of any vehicle that is issued a notice of violation pursuant to this section shall, within 30 days of the date of issuance shown on the notice, register the vehicle as required by this chapter or provide proof satisfactory to the department that the vehicle is exempt from such registration. If the vehicle is not registered or the proof is not provided on or after the 31st day following the date of issuance shown on the notice, the department is authorized to immobilize the vehicle by use of an immobilization device. Upon proof of registration of the vehicle or proof~~

satisfactory to the department that the vehicle is exempt from such registration, the department shall remove the immobilization device. The department shall immediately remove, at no charge, any immobilization device that has been placed on any vehicle in error.

~~(c) The license inspectors appointed by the department pursuant to s. 320.58 are empowered to enter upon both publicly owned and privately owned property in order to carry out the provisions of this section.~~

(d) Any person who, without the authorization of the department, disables, removes, tampers with, damages, or unlocks an immobilization device placed on a vehicle pursuant to this section, or who attempts to do so, is guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.

Section 49. The amendment of subsection (14) of section 320.02, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said subsection shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said subsection which are necessary to give effect to the legislative intent expressed in this section.

Section 50. In order to implement Specific Appropriations 2128-2132 of the 2000-2001 General Appropriations Act, section 320.58, Florida Statutes, is amended to read:

320.58 Compliance examiners ~~License inspectors~~; powers, appointment.—

(1)(a) The department shall appoint as many compliance examiners ~~license inspectors~~ and supervisors as it deems necessary to enforce the provisions of this chapter and chapters 319, 322, and 324. ~~In order to enforce the provisions of these laws, the inspectors are empowered to enter on both publicly owned and privately owned property and to issue uniform traffic citations to persons found in violation thereof. The department is further empowered to delegate the power to issue uniform traffic citations to persons acting as its agents for the purpose of enforcing the registration provisions of this chapter, which may include, but not be limited to, personnel employed by district school boards as agreed to by the school board and the county tax collector.~~

~~(b) License inspectors appointed pursuant to this section and agents delegated by the department are not to be considered for membership in the state high-risk retirement program.~~

~~(2) Any person who fails or refuses to surrender his or her driver's license, registration certificate, and license plate upon lawful demand of an inspector, supervisor, or authorized agent of the department is guilty of a~~

~~misdemeanor of the second degree, punishable as provided in s. 775.082 or s. 775.083.~~

Section 51. The amendment of section 320.58, Florida Statutes, by this act shall expire on July 1, 2001, and the text of said section shall revert to that in existence on June 30, 2000, except that any amendments to such text enacted other than by this act shall be preserved and continue to operate to the extent that such amendments are not dependent upon the portions of said text which expire pursuant to the provisions of this act. The Division of Statutory Revision of the Office of Legislative Services shall include in an appropriate reviser's bill any amendments to said section which are necessary to give effect to the legislative intent expressed in this section.

Section 52. In order to implement Specific Appropriations 1807-1864 of the 2000-2001 General Appropriations Act, subsection (18) of section 216.181, Florida Statutes, is amended to read:

216.181 Approved budgets for operations and fixed capital outlay.—

(18) Notwithstanding any other provision of this chapter to the contrary, the Florida Department of Transportation, in order to facilitate the transfer of personnel to the new turnpike headquarters location in Orange County, may transfer salary rate to the turnpike budget entity from other departmental budget entities. The department must provide documentation of all transfers to the Executive Office of the Governor, the Chairman of the Senate Budget Committee, and the Chairman of the House of Representatives Committee on Transportation and Economic Development Appropriations. This subsection expires July 1, 2001 ~~2000~~.

Section 53. In order to implement Specific Appropriation 2627 of the 2000-2001 General Appropriations Act, subsection (4) is added to section 257.17, Florida Statutes, to read:

257.17 Operating grants.—A political subdivision that has been designated by a county as the single library administrative unit is eligible to receive from the state an annual operating grant of not more than 25 percent of all local funds expended by that political subdivision during the second preceding fiscal year for the operation and maintenance of a library, under the following conditions:

(4)(a) A municipality with a population of 200,000 or more that establishes or maintains a library is eligible to receive from the state an annual operating grant of not more than 25 percent of all local funds expended by that municipality during the second preceding fiscal year for the operation and maintenance of a library, under the following conditions:

1. The municipal library is operated under a single administrative head and expends its funds centrally;

2. The municipal library has an operating budget of at least \$20,000 per year from local sources; and

3. The municipal library provides free library service to all residents of the municipality.

(b) This subsection is repealed on July 1, 2001.

Section 54. In order to implement Specific Appropriations 1406Q and 1406R of the 2000-2001 General Appropriations Act, subsection (1) of section 252.373, Florida Statutes, is amended to read:

252.373 Allocation of funds; rules.—

(1)(a) Funds appropriated from the Emergency Management, Preparedness, and Assistance Trust Fund shall be allocated by the Department of Community Affairs as follows:

1.(a) Sixty percent to implement and administer state and local emergency management programs, including training, of which 20 percent shall be used by the division and 80 percent shall be allocated to local emergency management agencies and programs. Of this 80 percent, at least 80 percent shall be allocated to counties.

2.(b) Twenty percent to provide for state relief assistance for nonfederally declared disasters, including but not limited to grants and below-interest-rate loans to businesses for uninsured losses resulting from a disaster.

3.(c) Twenty percent for grants and loans to state or regional agencies, local governments, and private organizations to implement projects that will further state and local emergency management objectives. These projects must include, but need not be limited to, projects that will promote public education on disaster preparedness and recovery issues, enhance coordination of relief efforts of statewide private sector organizations, and improve the training and operations capabilities of agencies assigned lead or support responsibilities in the state comprehensive emergency management plan, including the State Fire Marshal's Office for coordinating the Florida fire services. The division shall establish criteria and procedures for competitive allocation of these funds by rule. No more than 5 percent of any award made pursuant to this subparagraph ~~paragraph~~ may be used for administrative expenses.

(b) Notwithstanding the provisions of paragraph (a), and for the 2000-2001 fiscal year only, up to \$4 million of the unencumbered balance of the Emergency Management, Preparedness, and Assistance Trust Fund shall be utilized to improve, and increase the number of, disaster shelters within the state and improve local disaster preparedness. This paragraph is repealed on July 1, 2001.

Section 55. In order to implement Specific Appropriations 2408-2411 of the 2000-2001 General Appropriations Act, subsection (4) of section 287.161, Florida Statutes, is amended to read:

287.161 Executive aircraft pool; assignment of aircraft; charge for transportation.—

(4) Notwithstanding the requirements of subsections (2) and (3) and for the 2000-2001 ~~1999-2000~~ fiscal year only, the Department of Management

Services shall charge all persons receiving transportation from the executive aircraft pool a rate not less than the mileage allowance fixed by the Legislature for the use of privately owned vehicles. Fees collected for persons traveling by aircraft in the executive aircraft pool shall be deposited into the Bureau of Aircraft Trust Fund and shall be expended for costs incurred to operate the aircraft management activities of the department. It is the intent of the Legislature that the executive aircraft pool be operated on a full cost recovery basis, less available funds. This subsection expires July 1, 2001 2000.

Section 56. In order to implement Specific Appropriations 1476, 1591G, 1591J, and 1591K of the 2000-2001 General Appropriations Act, subsection (7) of section 212.20, Florida Statutes, is amended to read:

212.20 Funds collected, disposition; additional powers of department; operational expense; refund of taxes adjudicated unconstitutionally collected.—

(7) For the 2000-2001 ~~1999-2000~~ fiscal year only, the use of funds allocated to the Solid Waste Management Trust Fund shall be as provided in the General Appropriations Act. There is transferred \$15 ~~\$15.5~~ million for surface water improvement and management projects and \$6.5 ~~\$10~~ million for the aquatic weed control program from revenues provided by this section. This subsection is repealed on July 1, 2001 2000.

Section 57. In order to implement Specific Appropriation 1609D of the 2000-2001 General Appropriations Act, subsections (8) and (9) of section 403.7095, Florida Statutes, are amended to read:

403.7095 Solid waste management grant program.—

(8) For fiscal year 2000-2001 only ~~1999-2000~~, the department shall provide counties with populations under 100,000 with at least 80 percent of the level of funding they received in fiscal year 1997-1998 for solid waste management and recycling grants. This subsection is repealed on July 1, 2001.

(9) For fiscal year 2000-2001 only ~~1999-2000~~, the department shall provide 25 ~~10~~ percent of the total funds available after the requirements of subsection (8) are met for recycling and waste reduction grants available to all counties on a competitive basis for innovative programs. Because the Legislature recognizes that input from the recycling industry is essential to the success of this funding program, the department shall cooperate with affected organizations to develop a process and define specific criteria for evaluating proposals and selecting programs for funding that comply with the following general guidelines. Programs selected for funding shall ~~The department may consider one or more of the following criteria in determining whether a grant proposal is innovative:~~

(a) Demonstrate advanced technologies or processes that are not in common use in Florida, that represent a novel application of an existing technology or process, or that overcome obstacles to recycling in new or innovative ways.

(b) Collect and recycle or reduce materials targeted by the department and the recycling industry.

(c) ~~Demonstrate the potential economic and environmental benefits of the proposed recycling program and the cost-effectiveness of the program's approach substantial improvement in program cost-effectiveness and efficiency as measured against statewide average costs for the same or similar programs.~~

(d) Demonstrate transferability of technology and processes used in the program and specify how the program will promote transferability.

(e) ~~Demonstrate local support for the proposed program by the commitment of cash or in-kind matching funds and implement multicounty or regional recycling programs.~~

(f) This subsection is repealed on July 1, 2001.

Section 58. In order to implement Specific Appropriations 1490E and 1591G of the 2000-2001 General Appropriations Act, subsection (11) of section 373.59, Florida Statutes, is amended to read:

373.59 Water Management Lands Trust Fund.—

(11) Notwithstanding any provision of this section to the contrary, and for the 2000-2001 fiscal year only, the governing board of a water management district may request, and the Secretary of Environmental Protection shall release upon such request, moneys allocated to the districts pursuant to subsection (8) for the purpose of carrying out the purposes of s. 373.0361, s. 375.0831, s. 373.139, or ss. 373.451-373.4595 and for legislatively authorized land acquisition and water restoration initiatives. No funds may be used pursuant to this subsection until necessary debt service obligations, requirements for payments in lieu of taxes, and land management obligations that may be required by this chapter are provided for. This subsection is repealed on July 1, 2001.

Section 59. In order to implement Specific Appropriation 1983 of the 2000-2001 General Appropriations Act, the Division of Pari-mutuel Wagering of the Department of Business and Professional Regulation shall transfer title to all tangible personal property owned by the department that is currently in use by the College of Veterinary Medicine at the University of Florida in Gainesville, Florida, to the college. This section is repealed on July 1, 2001.

Section 60. In order to implement Specific Appropriation 1262C of the 2000-2001 General Appropriations Act, and notwithstanding the provisions of ss. 496.405(4)(c), 496.409(7), 496.410(15), and 496.419(9), Florida Statutes, the moneys received and deposited into the General Inspection Trust Fund may be used by the Department of Agriculture and Consumer Services to defray the expenses of the department in the discharge of any and all of its administrative and regulatory powers and duties as prescribed by law. This section is repealed on July 1, 2001.

Section 61. In order to implement Specific Appropriation 1641A of the 2000-2001 General Appropriations Act, subsection (15) of section 259.032, Florida Statutes, is amended to read:

259.032 Conservation and Recreation Lands Trust Fund; purpose.—

(15) For fiscal year ~~2000-2001~~ ~~1999-2000~~ only, moneys credited to the fund may be appropriated to provide grants to qualified local governmental entities pursuant to the provisions of s. 375.075. This subsection is repealed on July 1, 2001 ~~2000~~.

Section 62. In order to implement section 8 of the 2000-2001 General Appropriations Act, subsection (7) of section 110.12315, Florida Statutes, is amended to read:

110.12315 Prescription drug program.—The state employees' prescription drug program is established. This program shall be administered by the Department of Management Services, according to the terms and conditions of the plan as established by the relevant provisions of the annual General Appropriations Act and implementing legislation, subject to the following conditions:

(7) Notwithstanding the provisions of subsections (1) and (2), under the state employees' prescription drug program, ~~effective October 1, 1999~~, co-payments must be made as follows:

(a) For the period July 1, 2000, through December 31, 2000:

- 1. For generic drug with card \$7.
- 2. For brand name drug with card \$20.
- 3. For generic mail order drug with card \$7.
- 4. For brand name mail order drug with card \$20.

(b) Effective January 1, 2001:

- 1. For generic drug with card \$7.
- 2. For preferred brand name drug with card \$20.
- 3. For nonpreferred brand name drug with card \$35.
- 4. For generic mail order drug with card \$10.50.
- 5. For preferred brand name mail order drug with card \$30.
- 6. For nonpreferred brand name drug with card \$52.50.

(c) The Department of Management Services shall create a preferred brand name drug list to be used in the administration of the state employees' prescription drug program.

~~(a) Twenty-dollar copayment for brand name drug with card;~~

- ~~(b) Seven-dollar copayment for generic drug with card;~~
- ~~(c) Seven-dollar copayment for generic mail order drug;~~
- ~~(d) Twenty-dollar copayment for brand name mail order drug.~~

This subsection expires July 1, 2001 2000.

Section 63. In order to implement section 8 of the 2000-2001 General Appropriations Act, section 110.1239, Florida Statutes, is amended to read:

110.1239 State group health insurance program funding.—For the 2000-2001 ~~1999-2000~~ fiscal year only, it is the intent of the Legislature that the state group health insurance program be managed, administered, operated, and funded in such a manner as to maximize the protection of state employee health insurance benefits. Inherent in this intent is the recognition that the health insurance liabilities attributable to the benefits offered state employees should be fairly, orderly, and equitably funded. Accordingly:

(1) The division shall determine the level of premiums necessary to fully fund the state group health insurance program for the next fiscal year. Such determination shall be made after each revenue estimating conference on health insurance as provided in s. 216.136(1), but not later than December 1 and April 1 of each fiscal year.

(2) The Governor, in the Governor's recommended budget, shall provide premium rates necessary for full funding of the state group health insurance program, and the Legislature shall provide in the General Appropriations Act for a premium level necessary for full funding of the state group health insurance program.

(3) For purposes of funding, any additional appropriation amounts allocated to the state group health insurance program by the Legislature shall be considered as a state contribution and thus an increase in the state premiums.

(4) This section is repealed on July 1, 2001 2000.

Section 64. In order to implement the revised budget structure contained in the 2000-2001 General Appropriations Act for reorganizations approved by the Legislature but not appropriated in the General Appropriations Act, the effective date for necessary budget restructuring and account code conversion of financial, personnel, purchasing, and similar system and data issues in systems, including, but not limited to, FLAIR, LAS/PBS, COPEs, and SPURS, associated with such reorganizations may be extended to October 1, 2000, unless a later date is specified in such legislation.

Section 65. A section of this act that implements a specific appropriation or specifically identified proviso language in the 2000-2001 General Appropriations Act is void if the specific appropriation or specifically identified proviso language is vetoed. A section of this act that implements more than one specific appropriation or more than one portion of specifically identified proviso language in the 2000-2001 General Appropriations Act is void if all

the specific appropriations or portions of specifically identified proviso language are vetoed.

Section 66. If any other act passed during the 2000 Regular Session of the Legislature or any extension thereof contains a provision that is substantively the same as a provision in this act, but that removes or is otherwise not subject to the future repeal applied to such provision by this act, the Legislature intends that the provision in the other act shall take precedence and shall continue to operate, notwithstanding the future repeal provided by this act.

Section 67. The performance measures and standards established in this section for individual programs in education agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF EDUCATION.—

(a) For the Private Colleges and Universities Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 11, 15-27, 29-32, and 35-41 are as follows:

1. FLORIDA RESIDENT ACCESS GRANT OUTCOME MEASURES.—

a. Retention rate of First Time in College (FTIC) award recipients, using a 6-year rate FY 2001-2002 LBR

b. Graduation rate of FTIC award recipients, using a 6-year rate FY 2001-2002 LBR

2. FLORIDA RESIDENT ACCESS GRANT OUTPUT MEASURE.—

a. Number of degrees granted by level for FRAG recipients and contract program recipients FY 2001-2002 LBR

3. ACADEMIC CONTRACTS OUTCOME MEASURES.—

a. Retention rate of award recipients FY 2001-2002 LBR

b. Graduation rate of award recipients FY 2001-2002 LBR

c. Of those graduates remaining in Florida, the percent employed at \$22,000 or more 1 year following graduation FY 2001-2002 LBR

d. Of those graduates remaining in Florida, the percent employed at \$22,000 or more 5 years following graduation FY 2001-2002 LBR

e. Licensure/certification rates of award recipients (where applicable) FY 2001-2002 LBR

4. ACADEMIC CONTRACTS OUTPUT MEASURES.—

- a. Number of prior year's graduates FY 2001-2002 LBR
- b. Number of prior year's graduates remaining in Florida . . . FY 2001-2002 LBR

5. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES OUTCOME MEASURES.—

- a. Retention rate of students, using a 6-year rate FY 2001-2002 LBR
- b. Graduation rate of students, using a 6-year rate FY 2001-2002 LBR

6. HISTORICALLY BLACK COLLEGES AND UNIVERSITIES OUTPUT MEASURE.—

- a. Number of FTIC students, disaggregated by in-state and out-of-state FY 2001-2002 LBR
- (b) For the Financial Aid Programs, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2 and 55 are as follows:

1. BRIGHT FUTURES SCHOLARSHIP OUTCOME MEASURES.—

- a. Percent of high school graduates who successfully completed the 19 core credits 60%
- b. Retention rate of FTIC award recipients, by delivery system, using a 4-year rate for community colleges and a 6-year rate for universities FY 2001-2002 LBR
- c. Graduation rate of FTIC award recipients, by delivery system FY 2001-2002 LBR
- d. Percent of high school graduates eligible for awards who enrolled in a Florida postsecondary institution 84%
- e. Percent of high school graduates attending Florida postsecondary institutions 51%

2. BRIGHT FUTURES SCHOLARSHIP OUTPUT MEASURE.—

- a. Number of Bright Futures recipients 73,406

3. FLORIDA STUDENT ASSISTANCE GRANTS (FSAG) OUTCOME MEASURES.—

- a. Retention rate of FTIC award recipients, by delivery system . . . FY 2001-2002 LBR
- b. Graduation rate of FTIC award recipients, by delivery system FY 2001-2002 LBR

4. CRITICAL TEACHER SHORTAGE LOAN FORGIVENESS PROGRAM OUTCOME MEASURE.—

a. Percent of recipients who, upon completion of the program, work in fields in which there are shortages FY 2001-2002 LBR

(c) For the Public Schools Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 3-7 and 59-121 are as follows:

1. KINDERGARTEN - GRADE TWELVE (K-12) OUTCOME MEASURES.—

a. Number and percent of teachers with National Teacher’s Certification, reported by district 1,046/0.8%

b. Number/percent of “A” schools, reported by district 254/10%

c. Number/percent of “D” or “F” schools, reported by district 494/20%

d. Number/percent of schools declining one or more letter grades, reported by district FY 2001-2002 LBR

e. Number/percent of schools improving one or more letter grades, reported by district FY 2001-2002 LBR

2. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS OUTCOME MEASURES.—

a. Percent of teacher certificates issued within 30 days after receipt of application 84%

b. Number of districts that have implemented a high-quality professional development system, as determined by the Department of Education, based on its review of student performance data and the success of districts in defining and meeting the training needs of teachers 12

c. Percent of current fiscal year competitive grants initial disbursement made by December 1 of current fiscal year 100%

3. STATE OVERSIGHT AND ASSISTANCE TO PUBLIC SCHOOLS OUTPUT MEASURE.—

a. Number of certification applications processed 56,000

(d) For the Workforce Development Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 123-135 are as follows:

1. WORKFORCE DEVELOPMENT OUTCOME MEASURES.—

a. Number/percent of vocational certificate program completers who are found placed according to the following definitions:

(I) Level III - Completed a program identified as high wage/high skill on the Occupational Forecasting Conference list and found employed at \$4,680 or more per quarter 12,227/42.6%

(II) Level II - Completed a program identified for new entrants on the Occupational Forecasting Conference list and found employed at \$3,900 or more per quarter, or found continuing education in a college-credit-level program 4,369/15.2%

(III) Level I - Completed any program not included in Levels II or III and found employed, enlisted in the military, or continuing their education at the vocational certificate level 10,801/37.6%

b. Number/percent of associate in science degree and college-credit certificate program completers who are found placed according to the following definitions:

(I) Level III - Completed a program identified as high wage/high skill on the Occupational Forecasting Conference list and found employed at \$4,680 or more per quarter 6,897/57.9%

(II) Level II - Completed a program identified for new entrants on the Occupational Forecasting Conference list and found employed at \$3,900 or more per quarter, or found continuing education in a college-credit-level program 1,351/11.3%

(III) Level I - Completed any program not included in Levels II or III and found employed, enlisted in the military, or continuing their education at the vocational certificate level 1,661/13.9%

c. Number/percent of workforce development programs which meet or exceed nationally recognized accrediting standards for those programs which teach a subject matter for which there is a nationally recognized accrediting body FY 2001-2002 LBR

d. Number/percent of students attending workforce development programs which meet or exceed nationally recognized accrediting standards FY 2001-2002 LBR

e. Number/percent of students completing workforce development programs which meet or exceed nationally recognized accrediting standards FY 2001-2002 LBR

2. WORKFORCE DEVELOPMENT OUTPUT MEASURE.—

a. Number of adult basic education, including English as a Second Language, and adult secondary education completion point completers who are found employed or continuing their education FY 2001-2002 LBR

(e) For the Community Colleges Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 8 and 137-152 are as follows:

1. COMMUNITY COLLEGE OUTCOME MEASURES.—

a. Percent of Associate in Arts (AA) degree graduates who transfer to a state university within 2 years 67%

b. Percent of AA degree transfers to the State University System who earn a 2.5 or above in the SUS after 1 year 75%

c. Of the AA graduates who are employed full time rather than continuing their education, the percent which are in jobs earning at least \$9 an hour 59%

d. Of the AA students who complete 18 credit hours, the percent of whom graduate in 4 years, disaggregating the data by the following groups: ethnic, disabled, limited English speaking, and economically disadvantaged 30%

e. Percent of students graduating with total accumulated credit hours that are less than or equal to 120 percent of the degree requirement 36%

f. Percent of students exiting the college-preparatory program who enter college-level course work associated with the AA, Associate in Science (AS), Postsecondary Vocational Certificate, and Postsecondary Adult Vocational programs 66%

g. Percent of AA degree transfers to the State University System who started in College Prep and who earn a 2.5 in the SUS after 1 year 75%

h. Number/percent of AA partial completers transferring to the State University System with at least 40 credit hours FY 2001-2002 LBR

i. Number/FTEs of AA students who do not complete 18 credit hours within 4 years FY 2001-2002 LBR

j. Of the economically disadvantaged AA students who complete 18 credit hours, the number and percent who graduate with an AA degree within 4 years FY 2001-2002 LBR

k. Of the disabled AA students who complete 18 credit hours, the number and percent who graduate with an AA degree within 4 years . . FY 2001-2002 LBR

l. Of the black male AA students who complete 18 credit hours, the number and percent who graduate with an AA degree within 4 years FY 2001-2002 LBR

m. Of the English as Second Language (college prep) or English for Non-Speaker (college credit) students who complete 18 credit hours, the number and percent who graduate with an AA degree within 4 years . . FY 2001-2002 LBR

n. Of the AA graduates who have not transferred to the State University System, the number and percent who are found placed in an occupation

identified as high wage/high skill on the Occupational Forecasting Conference list and found employed at \$4,680 per quarter or more . . . FY 2001-2002 LBR

2. COMMUNITY COLLEGE OUTPUT MEASURES.—

- a. Number of AA degrees granted 29,000
- b. Number of students receiving college preparatory instruction 94,000
- c. Number of students enrolled in baccalaureate programs offered on community college campuses FY 2001-2002 LBR

(f) For the Postsecondary Education Planning Commission (PEPC) Program, the outcome measures and associated performance standards with respect to funds provided in Specific Appropriations 153-158 are as follows:

1. PEPC OUTCOME MEASURE.—

- a. Completed studies required by statute or the General Appropriations Act 100%

(g) For the State University System Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 9A-9D and 160-182 are as follows:

1. STATE UNIVERSITY SYSTEM OUTCOME MEASURES.—

- a. Graduation rate for First Time in College (FTIC) students, using a 6-year rate 61%
- b. Retention rate for FTIC students, using a 6-year rate 71%
- c. Graduation rate for AA transfer students, using a 4-year rate 69%
- d. Retention rate for AA transfer students, using a 4-year rate . . 80%
- e. Percent of students graduating with total accumulated credit hours that are less than or equal to 115 percent of the degree requirement, disaggregating the data by FTIC and AA transfers 61%
- f. Pass rate on licensure/certification exams, for the first sitting . . FY 2001-2002 LBR

g. Of the prior year graduates remaining in Florida, the percent employed at \$22,000 or more 1 year following graduation 60%

h. Of those graduates remaining in Florida, the percent employed at \$22,000 or more 5 years following graduation 90%

i. Percent of undergraduate students enrolled in graduate school upon completion of the baccalaureate degree 16%

j. Externally generated research and training grant funds (federal, state, local, business, and industry) per state-funded ranked faculty full-time equivalent FY 2001-2002 LBR

k. Average number of articles in Institute for Scientific Information Publication Count per ranked faculty FY 2001-2002 LBR

l. For IFAS only, the percent of public service projects where the beneficiary is satisfied or highly satisfied with the extension assistance . . . 98%

m. Of the total instructional effort by level, the percent of effort provided by faculty:

(I) Lower level 35%

(II) Upper level 50%

(III) Graduate 55%

n. Number and percent of qualified Florida students, those applicants meeting BOR admission standards, admitted as FTIC students . FY 2001-2002 LBR/95%

o. Percent of FTIC students admitted as student profile assessments 10%

p. Percent of student profile assessments who are out-of-state students 10%

q. Of total faculty effort allocated for public service, the percent devoted to public schools 25%

2. STATE UNIVERSITY SYSTEM OUTPUT MEASURES.—

a. Number of degrees granted, baccalaureate 37,982

b. Number of degrees granted, masters 11,008

c. Number of degrees granted, doctoral 1,255

d. Number of degrees granted, professional 1,170

(h) For the Vocational Rehabilitation Program, the purpose of which is to empower individuals with disabilities to maximize their employment, economic self-sufficiency, and independence, the outcome measures, output measures, and associated performance standards with respect to funds in Specific Appropriations 10E-10N are as follows:

1. VOCATIONAL REHABILITATION OUTCOME MEASURES.—

a. Percent/number of customers gainfully employed (rehabilitated) at least 90 days: 63%/10,500

(I) Of VR severely disabled 63.5%/4,100

<u>(II) Of VR most severely disabled</u>	<u>56.5%/4,600</u>
<u>(III) Of all other VR disabled</u>	<u>76%/1,600</u>
<u>b. Percent/number of VR customers placed in competitive employment</u>	<u>97.5%/10,237</u>
<u>c. Percent/number of VR customers retained in employment after 1 year</u>	<u>62.5%/5,500</u>
<u>d. Average annual earnings of VR customers at placement . . .</u>	<u>\$13,900</u>
<u>e. Average annual earnings of VR customers after 1 year</u>	<u>\$14,400</u>
<u>f. Percent of case costs covered by third-party payers</u>	<u>20%</u>
<u>g. Average cost of case life (to division):</u>	
<u>(I) For severely disabled VR customers</u>	<u>\$3,311</u>
<u>(II) For most severely disabled VR customers</u>	<u>\$3,175</u>
<u>(III) For all other disabled VR customers</u>	<u>\$400</u>
<u>h. Maintain the annual rate and number of rehabilitation customers gainfully employed at least 90 days at 68.3% and 847 customers, or more</u>	<u>68.3%/847</u>

2. VOCATIONAL REHABILITATION OUTPUT MEASURES.—

<u>a. Number of customers reviewed for eligibility</u>	<u>26,500</u>
<u>b. Number of individualized written plans for services</u>	<u>22,500</u>
<u>c. Number of customers served</u>	<u>72,000</u>
<u>d. Customer caseload per counseling/case management team member</u>	<u>161</u>
<u>e. Percent of eligibility determinations completed in compliance with federal law</u>	<u>92.5%</u>

Section 68. The performance measures and standards established in this section for individual programs in human services agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

(1) AGENCY FOR HEALTH CARE ADMINISTRATION.—

(a) For the Administration and Support Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 184-190 are as follows:

1. OUTCOME MEASURES.—

- a. Administrative cost as a percent of total agency costs 1.2%
- b. Information technology costs as a percent of agency administrative costs 9.6%

2. OUTPUT MEASURE.—

- a. Number of information technology service hours 165,460
- (b) For the Health Care Services Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 191-251 are as follows:

1. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM) OUTCOME MEASURES.—

- a. Percent of eligible uninsured children who receive health benefits coverage 100%
- b. Percent of children enrolled with up-to-date immunizations . . . 80%
- c. Percent of compliance with the standards established in the Guidelines for Health Supervision of Children and Youth as developed by the American Academy of Pediatrics for children eligible under the program 80%

- d. Percent of families satisfied with the care provided under the program 90%

2. CHILDREN SPECIAL HEALTH CARE (KIDCARE PROGRAM) OUTPUT MEASURES.—

- a. Total number of uninsured children enrolled in KidCare . . . 400,982
- b. Number of uninsured children enrolled in Florida Healthy Kids 261,927
- c. Number of uninsured children enrolled in Medikids 30,994
- d. Number of uninsured children enrolled in Children’s Medical Services Network 6,326
- e. Number of uninsured children enrolled in the Medicaid Expansion 16,735
- f. Number of uninsured children enrolled in Medicaid as a result of outreach efforts 85,000

3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

- a. Administrative cost as a percent of total program costs 1.2%

4. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT MEASURES.—

- a. Average number of days between receipt of clean Medicaid claim and payment 16
- b. Number of Medicaid claims received 115,612,455
- c. Number of Medicaid claims paid 75,319,381

5. MEDICAID SERVICES TO INDIVIDUALS OUTCOME MEASURES.—

- a. Percent of women receiving adequate prenatal care 85%
- b. Neonatal mortality rate per 1,000 4.7
- c. Average number of months between pregnancies for those receiving family planning services 37.4
- d. Percent of eligible children who received all required components of EPSDT screen 72%
- e. Percent of child hospitalizations for conditions preventable with good ambulatory care 7.5%
- f. Percent of nondisabled working age adult hospitalizations for conditions preventable with good ambulatory care 12.5%
- g. Percent of disabled working age adult hospitalizations for conditions preventable with good ambulatory care 13.5%
- h. Percent of elder hospitalizations for conditions preventable with good ambulatory care 13%

6. MEDICAID SERVICES TO INDIVIDUALS OUTPUT MEASURES.—

- a. Number of women receiving prenatal care 143,852
- b. Number of vaginal deliveries 58,225
- c. Number of women receiving family planning services 256,496
- d. Number of children ages 1-20 enrolled in Medicaid 1,179,147
- e. Number of children receiving EPSDT services 193,031
- f. Number of hospital inpatient services provided to children . . 44,353
- g. Number of physician services provided to children 3,927,330
- h. Number of prescribed drugs provided to children 3,101,827
- i. Percent of nondisabled adults receiving a service 76%

- j. Percent of enrolled disabled adults receiving a service 87.6%
- k. Percent of hospital stays for elder recipients exceeding length of stay criteria 9.5%
- l. Number of elders enrolled in long-term care waivers 13,614
- m. Number of hospital inpatient services provided to elders . . 111,883
- n. Number of physician services provided to elders 3,042,986
- o. Number of prescribed drugs provided to elders 10,044,825

7. MEDICAID LONG TERM CARE OUTCOME MEASURES.—

- a. Percent of elder hospitalizations for conditions preventable with good ambulatory care 13%
- b. Percent of developmentally disabled hospitalizations for conditions preventable with good ambulatory care 15%

8. MEDICAID PREPAID HEALTH PLAN OUTCOME MEASURES.—

- a. Percent of elder and disabled hospitalizations for conditions preventable with good ambulatory care 15%
- b. Percent of women and child hospitalizations for conditions preventable with good ambulatory care 14.2%

(c) For the Health Care Regulation Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 252-263 are as follows:

1. HEALTH FACILITIES AND PRACTITIONER REGULATION OUTCOME MEASURES.—

- a. Percent of Priority I practitioner investigations resulting in emergency action 25%
- b. Average number of days to take emergency action on Priority I practitioner investigations 60

c. Percent of cease and desist orders issued to unlicensed practitioners in which another complaint of unlicensed activity is subsequently filed against the same practitioner 6%

d. Percent of initial investigations and recommendations as to the existence of probable cause completed within 180 days after receipt of complaint 85%

e. Percent of investigations of alleged unlicensed facilities and programs that have been previously issued a cease and desist order, that are confirmed as repeated unlicensed activity 8%

f. Percent of Priority I consumer complaints about licensed facilities and programs that are investigated within 48 hours 100%

g. Percent of accredited hospitals and ambulatory surgical centers cited for not complying with life safety, licensure, or emergency access standards 9%

h. Percent of validation surveys that are consistent with findings noted during the accreditation survey 98%

i. Percent of nursing home facilities with deficiencies that pose a serious threat to the health, safety, or welfare of the public 2%

j. Percent of assisted living facilities with deficiencies that pose a serious threat to the health, safety, or welfare of the public 2%

k. Percent of home health facilities with deficiencies that pose a serious threat to the health, safety, or welfare of the public 0%

l. Percent of clinical laboratories with deficiencies that pose a serious threat to the health, safety, or welfare of the public 0%

m. Percent of ambulatory surgical centers with deficiencies that pose a serious threat to the health, safety, or welfare of the public 2%

n. Percent of hospitals with deficiencies that pose a serious threat to the health, safety, or welfare of the public 2%

o. Percent of hospitals that fail to report serious incidents (agency identified) 5%

p. Percent of hospitals that fail to report peer review disciplinary actions (agency identified) 2%

q. Percent of new recipients voluntarily selecting managed care plan 71%

r. Administrative cost as a percent of total program costs 6.4%

2. HEALTH FACILITIES AND PRACTITIONER REGULATION OUTPUT MEASURES.—

a. Number of practitioner complaints determined legally sufficient 6,836

b. Number of legally sufficient practitioner complaints resolved by findings of no probable cause (nolle prosequere) 1,182

c. Number of legally sufficient practitioner complaints resolved by findings of no probable cause (letters of guidance) 1,095

d. Number of legally sufficient practitioner complaints resolved by findings of no probable cause (notice of noncompliance) 3

e. Number of legally sufficient practitioner complaints resolved by findings of probable cause - issuance of citation for minor violations 62

f. Number of legally sufficient practitioner complaints resolved by findings of stipulations or informal hearings 1,023

g. Number of legally sufficient practitioner complaints resolved by findings of formal hearings 37

h. Average number of practitioner complaint investigations per FTE 227

i. Number of inquiries to the call center regarding practitioner licensure and disciplinary information 115,230

j. Number of facility emergency actions taken 89

k. Total number of full facility quality-of-care surveys conducted 4,980

l. Number of nursing home full facility quality-of-care surveys conducted 712

m. Number of assisted living facility full facility quality-of-care surveys conducted 762

n. Number of home health agency full facility quality-of-care surveys conducted 1,221

o. Number of clinical laboratory full facility quality-of-care surveys conducted 1,163

p. Number of hospital full facility quality-of-care surveys conducted 37

q. Number of other full facility quality-of-care surveys conducted 1,084

r. Average processing time (in days) for Statewide Provider and Subscriber Assistance Panel cases 165

s. Number of nursing home plans and construction reviews performed 1,100

t. Number of hospital plan and construction reviews performed 2,500

u. Number of ambulatory surgical center plans and construction reviewed 200

v. Average number of hours for a nursing home plans and construction review 30

w. Average number of hours for a hospital plans and construction review 35

x. Average number of hours for an ambulatory surgical center plans and construction review 25

y. Number of new enrollees provided choice counseling 191,582

(2) DEPARTMENT OF CHILDREN AND FAMILY SERVICES.—

(a) For the Executive Leadership Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 264-268 are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

a. Administrative cost as a percent of total agency costs 0.3%

(b) For the Support Services Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 269-293 are as follows:

1. INFORMATION TECHNOLOGY OUTCOME MEASURE.—

a. Information technology costs as a percent of total agency costs 3.5%

2. INFORMATION TECHNOLOGY OUTPUT MEASURES.—

a. Number of computer programs supported 22,485

b. Number of computer programs designed and developed 22,485

3. ASSISTANT SECRETARY FOR ADMINISTRATION OUTCOME MEASURE.—

a. Administrative cost as a percent of total agency costs 1%

4. DISTRICT ADMINISTRATION OUTCOME MEASURE.—

a. Administrative cost as a percent of total agency costs 1.6%

(c) For the Family Safety Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 294-325B are as follows:

1. CHILD CARE REGULATION AND INFORMATION OUTCOME MEASURE.—

a. Percent of licensed child care facilities and homes with no class 1 (serious) violations during their licensure year 97%

2. CHILD CARE REGULATION AND INFORMATION OUTPUT MEASURE.—

a. Number of facilities and homes licensed 5,692

3. ADULT PROTECTION OUTCOME MEASURES.—

a. Percent of protective supervision cases in which no report alleging abuse, neglect, or exploitation is received while the case is open (from beginning of protective supervision for a maximum of 1 year) 97%

b. Ratio of domestic violence incidents reported resulting in injury or harm to clients as a result of inadequate security procedures per 1,000 shelter days FY 2001-2002 LBR

c. Percent of adult and child victims in shelter more than 72 hours having a plan for family safety and security when they leave shelter 95%

4. ADULT PROTECTION OUTPUT MEASURES.—

a. Number of investigations 32,281

b. Number of persons receiving protective supervision services . . . 628

c. Number of persons referred to other agencies 1,700

d. Number of individuals served in emergency shelters 13,578

e. Number of individuals counseled 97,343

5. CHILD ABUSE PREVENTION AND INTERVENTION OUTCOME MEASURE.—

a. Percent of children in families who complete intensive child abuse prevention programs of 3 months or more who are not abused or neglected within 12 months after program completion 96%

b. Per capita child abuse rate 23/1,000

c. Number of children in families served 53,500

6. CHILD PROTECTION AND PERMANENCY OUTCOME MEASURES.—

a. Percent of children who have no findings of child maltreatment within 1 year after case closure from services 95%

b. Percent of children reunified with family who return to foster care within 1 year after case closure 3%

c. Percent of children not abused or neglected during services . . . 97%

d. Percent of children who exited out-of-home care by the 12th month 30%

e. Percent of cases reviewed by supervisors in accordance with department timeframes for early warning system 100%

f. Percent of alleged victims seen within 24 hours 100%

g. Percent of investigations completed within 30 days 100%

h. Percent of children removed from a home who are placed with a relative as a result of a child protective investigation . . . FY 2001-2002 LBR

i. Percent of children removed from a home who are placed in out-of-home care (excluding relative placements) as a result of a child protective investigation FY 2001-2002 LBR

j. Percent of foster homes that exceed their licensed capacity without a current waiver FY 2001-2002 LBR

k. Percent of case plans completed within 60 days after the child is removed from the home FY 2001-2002 LBR

l. Percent of children who are adopted of the number of children legally available for adoption 90%

7. CHILD PROTECTION AND PERMANENCY OUTPUT MEASURES.—

a. Reports of child abuse/neglect 177,196

b. Children identified as abused/neglected during year 75,000

c. Children receiving adoptive services 4,500

d. Children receiving adoption subsidies 13,209

8. FLORIDA ABUSE HOTLINE OUTCOME MEASURE.—

a. Percent of calls made to the Florida Abuse Hotline that were abandoned 7%

9. FLORIDA ABUSE HOTLINE OUTPUT MEASURE.—

a. Calls answered 441,000

10. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME MEASURE.—

a. Administrative cost as a percent of total program costs 6.4%

(d) For the Persons with Disabilities Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 326-360 are as follows:

1. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTCOME MEASURES.—

a. Annual number of significant reportable incidents per 100 persons with developmental disabilities living in developmental services institutions 24

b. Percent of people with improved quality of life 40%

2. DEVELOPMENTAL SERVICES PUBLIC FACILITIES OUTPUT MEASURES.—

a. Adults incompetent to proceed provided competency training and custodial care in the Mentally Retarded Defendants Program 141

b. Adults receiving services in developmental services institutions 1,419

3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES.—

a. Percent of people receiving home and community services with improved quality of life (waiver and nonwaiver) 53%

b. Percent of people receiving private ICF/DD with improved quality of life 40%

c. Percent of people who have a quality-of-life score of 19 out of 25 or greater on the Outcome Based Performance Measures Assessment at annual reassessment 18%

d. Percent of people who are employed in integrated settings . . . 26%

4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES.—

a. Children and adults provided residential care 5,330

b. Number of people served in the community (not in private ICF/DDs) 27,891

c. Number of people served in private facilities 2,084

5. IN-HOME SERVICES FOR DISABLED ADULTS OUTCOME MEASURE.—

a. Percent of adults with disabilities receiving services who are not placed in a nursing home 99%

6. IN-HOME SERVICES FOR DISABLED ADULTS OUTPUT MEASURE.—

a. Number of disabled adults provided in-home supports 4,302

7. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME MEASURE.—

a. Administrative cost as a percent of total program costs 0.12%

(e) For the Mental Health Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 361-390 are as follows:

1. VIOLENT SEXUAL PREDATOR OUTPUT MEASURES.—

a. Number of sexual predators served 4,750

b. Number of people served who are committed 89

c. Number of people served who are noncommitted 60

2. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTCOME MEASURES.—

a. Average annual number of days spent in the community (not in institutions or other facilities) for adults with a serious and persistent mental illness 344

b. Average functional level based on Global Assessment of Functioning score for adults with a serious and persistent mental illness 50

c. Average annual days worked for pay for adults with a serious and persistent mental illness 40

d. Percent of clients with a serious and persistent mental illness who worked during the year FY 2001-2002 LBR

e. Percent of community partners (serious and persistent mental illness) satisfied based on survey 90%

f. Average Global Assessment of Functioning scale change score for adults in mental health crisis 8

g. Percent of adults in mental health crisis not readmitted within 30 days 97%

h. Percent of community partners (adults in mental health crisis) satisfied based on survey 90%

i. Average functional level based on Global Assessment of Functioning score for adults with forensic involvement 45

j. Percent of adults with forensic involvement who violate their conditional release under chapter 916, Florida Statutes, and are recommit- ted 4%

k. Percent of community partners (adults in mental health crisis) satisfied based on survey 90%

l. Average annual number of days spent in the community (not in institu- tions or other facilities) for adults with forensic involvement 310

3. ADULT COMMUNITY MENTAL HEALTH SERVICES OUTPUT MEASURES.—

a. Number of adults with a serious and persistent mental illness in the community served 53,736

b. Number of adults in mental health crisis served 34,382

c. Number of adults with forensic involvement served 896

4. CHILDREN'S MENTAL HEALTH SERVICES OUTCOME MEASURES.—

a. Percent of children with mental illness restored to competency and recommended to proceed with a judicial hearing 90%

b. Percent of children with mental retardation restored to competency and recommended to proceed with a judicial hearing 68%

c. Percent of community partners satisfied with program (children in- competent to proceed in Juvenile Justice) based upon a survey 90%

d. Projected annual days serious emotionally disturbed (SED) children (excluding those in juvenile justice facilities) spend in the community 333

e. Percent of available school days SED children attended during the last 30 days 86%

f. Percent of SED community partners satisfied based on a survey 90%

g. Average functional level score SED children will have achieved on the Children’s Global Assessment of Functioning scale 50

h. Percent of improvement of the emotional condition or behavior of the child or adolescent evidenced by resolving the presented problem and symptoms of the serious emotional disturbance recorded in the initial assessment FY 2001-2002 LBR

i. Projected annual days emotionally disturbed (ED) children (excluding those in juvenile justice facilities) spend in the community 349

j. Percent of available days ED children attended school during the last 30 days 89%

k. Percent of ED community partners satisfied based on a survey 90%

l. Percent of improvement of the emotional condition or behavior of the child or adolescent evidenced by resolving the presented problem and symptoms of the emotional disturbance recorded in the initial assessment FY 2001-2002 LBR

m. Average functional level score ED children will have achieved on the Children’s Global Assessment of Functioning scale 57

5. CHILDREN’S MENTAL HEALTH SERVICES OUTPUT MEASURES.—

a. Number served who are incompetent to proceed 226

b. Number of SED children to be served 32,817

c. Number of ED children to be served 18,272

d. Number of at-risk children to be served 2,000

6. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTCOME MEASURES.—

a. Percent of civil commitment patients who improve mental health based on the Positive and Negative Syndrome Scale 64%

b. Average civil commitment scores on community readiness/ability survey FY 2001-2002 LBR

c. Percent of civil commitment patients readmitted within 1 year FY 2001-2002 LBR

d. Percent of civil commitment community partners satisfied based on survey FY 2001-2002 LBR

e. Percent of people in civil commitment served who are discharged to the community 40%

f. Annual number of harmful events per 100 residents in civil commitment in each mental health institution 15

g. Average number of days to restore competency for adults in forensic commitment 174

h. Percent of forensic residents restored to competency within 12 months FY 2001-2002 LBR

i. Annual number of harmful events per 100 residents in forensic commitment in each mental health institution 5

j. Percent of forensic commitment community partners satisfied based on survey 90%

7. ADULT MENTAL HEALTH TREATMENT FACILITIES OUTPUT MEASURES.—

a. Number of people in civil commitment served 2,700

b. Number of civil commitment adult abuse reports confirmed or proposed confirmed FY 2001-2002 LBR

c. Number of forensic commitment adult abuse reports confirmed or proposed confirmed FY 2001-2002 LBR

d. Number of adults in forensic commitment served 1,605

8. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME MEASURE.—

a. Administrative cost as a percent of total program costs 1.6%

(f) For the Substance Abuse Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 391-398A are as follows:

1. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME MEASURE.—

a. Administrative cost as a percent of total program costs 3.8%

2. CHILD SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND TREATMENT SERVICES OUTCOME MEASURES.—

a. Percent of children with substance abuse who complete treatment 72%

- b. Percent of children with substance abuse who are drug free during the 12 months following completion of treatment 52%
- c. Percent of children with substance abuse under the supervision of the state receiving substance-abuse treatment who are not committed to the Department of Juvenile Justice during the 12 months following treatment completion 85%
- d. Percent of community partners satisfied based on survey 85%
- e. Percent of children at risk of substance abuse in targeted prevention programs who achieve expected level of improvement in reading . . . 75%
- f. Percent of children at risk of substance abuse in targeted prevention programs who achieve expected level of improvement in math 75%
- g. Percent of children at risk of substance abuse who receive targeted prevention services who are not admitted to substance-abuse services during the 12 months after completion of prevention services 95%

3. CHILD SUBSTANCE-ABUSE-PREVENTION SERVICES OUTPUT MEASURES.—

- a. Number of children with substance-abuse problems served . . 55,000
- b. Number of children with substance abuse completing treatment 5,429
- c. Number of children receiving aftercare/follow-up 2,004
- d. Number of at-risk children served in targeted prevention . . . 7,000
- e. Number of prevention services to children at risk 7,483

4. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND TREATMENT SERVICES OUTCOME MEASURES.—

- a. Percent of adults who are drug free during the 12 months following completion of treatment 54%
- b. Percent of adults employed upon discharge from treatment services 65%
- c. Percent change in the number of clients with arrests within 90 days following discharge compared to number with arrests within 90 days prior to admission 55%
- d. Percent of community partners satisfied based on survey 82%
- e. Percent of adults in child welfare protective supervision who have case plans requiring substance-abuse treatment who are receiving treatment 53%
- f. Percent of clients who complete treatment 68%

5. ADULT SUBSTANCE-ABUSE-PREVENTION, EVALUATION, AND TREATMENT SERVICES OUTPUT MEASURES.—

- a. Number of adults served 124,400
- b. Number of adults in child welfare protective supervision who have case plans requiring substance-abuse treatment who are receiving treatment 5,000
- c. Number of adults provided detoxification and crisis supports 23,000
- d. Number of at-risk adults provided prevention services 53,000
- e. Number of adults provided treatment 20,213
- f. Number of adults in need given aftercare/follow-up 14,826

(g) For the Economic Self-Sufficiency Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 399-435 are as follows:

1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME MEASURE.—

- a. Percent of all applications processed within time standards . . . 98%

2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT MEASURE.—

- a. Total number of applications 2,890,790

3. PROGRAM MANAGEMENT AND COMPLIANCE OUTCOME MEASURE.—

- a. Administrative cost as a percent of total program costs 2.7%

4. FRAUD PREVENTION AND BENEFIT RECOVERY OUTCOME MEASURES.—

- a. Percent of Food Stamp benefits determined accurately 90.7%
- b. Percent of cash assistance benefits determined accurately . . . 93.89%
- c. Percent of dollars collected for established benefit recovery claims 64.1%
- d. Percent of suspected fraud cases referred that result in front-end fraud prevention savings 70%

5. FRAUD PREVENTION AND BENEFIT RECOVERY OUTPUT MEASURES.—

- a. Dollars collected through benefit recovery \$14,725,000

b. Number of front-end fraud prevention investigations completed 25,230

c. Dollars saved through front-end fraud prevention \$18,929,800

6. SPECIAL ASSISTANCE PAYMENTS OUTCOME MEASURE.—

a. Percent of Optional State Supplementation (OSS) applications processed within time standards 98%

7. SPECIAL ASSISTANCE PAYMENTS OUTPUT MEASURE.—

a. Number of applications processed for Optional State Supplementation payments 5,640

8. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND EMPLOYMENT SUPPORTS OUTCOME MEASURES.—

a. Percent of 4-year-old children placed with contracted providers in care for 9 months who enter kindergarten ready to learn as determined by the Florida Partnership for School Readiness 83%

b. Percent of cash and welfare-transition clients who need child care who receive subsidized child care services 100%

c. Percent of working poor clients (nonwelfare-transition) who receive subsidized child care services 71%

9. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) AND EMPLOYMENT SUPPORTS OUTPUT MEASURES.—

a. Number of cash assistance participants referred to the regional workforce development boards 121,000

b. Number of children who received subsidized child care services 147,085

10. REFUGEES OUTCOME MEASURE.—

a. Percent of Refugee Assistance cases accurately closed at 8 months or less 98%

11. REFUGEES OUTPUT MEASURE.—

a. Number of refugee cases closed 5,840

(3) DEPARTMENT OF ELDERLY AFFAIRS.—

(a) For the Services to Elders Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 436-461 are as follows:

1. COMPREHENSIVE ELIGIBILITY SERVICES OUTCOME MEASURES.—

a. Percent of elders CARES determined to be eligible for nursing home placement who are diverted 16.8%

b. Percent of CARES imminent-risk referrals served 90%

2. COMPREHENSIVE ELIGIBILITY SERVICES OUTPUT MEASURE.—

a. Total number of CARES assessments 64,356

3. HOME AND COMMUNITY SERVICES OUTCOME MEASURES.—

a. Percent of Adult Protective Services (APS) referrals who are in need of immediate services to prevent further harm who are served within 72 hours 95%

b. Costs of home and community-based care (including non-DOEA programs) is less than nursing home care for comparable client groups FY 2001-2002 LBR

c. Percent of elders assessed with high or moderate-risk environments who improved their environment score 70%

d. Percent of new service recipients with high-risk nutrition scores whose nutritional status improved 60%

e. Percent of new service recipients whose ADL assessment score has been maintained or improved 60.6%

f. Percent of new service recipients whose IADL assessment score has been maintained or improved 60%

g. Percent of family and family-assisted caregivers who self-report they are very likely to provide care 92%

h. Percent of Community Care for the Elderly clients defined as “probable Medicaid eligibles” who remain in state-funded programs 15%

4. HOME AND COMMUNITY SERVICES OUTPUT MEASURES.—

a. Number of people served 139,331

b. Number of congregate meals provided 4,709,932

5. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURES.—

a. Administrative and support cost as a percent of total agency costs 4%

b. Increase the percent of participants passing the competency test 80%

c. Agency information technology cost as a percent of total agency costs 0.6%

6. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT MEASURE.—

a. Number of Assisted Living Facility and Adult Family Care Home proprietors and staff trained 7,000

7. CONSUMER ADVOCATE SERVICES OUTCOME MEASURE.—

a. Percent of complaint investigations initiated within 5 working days 90%

8. CONSUMER ADVOCATE SERVICES OUTPUT MEASURES.—

a. Number of judicially approved guardianship plans 340

b. Number of complaint investigations completed 8,500

(4) DEPARTMENT OF HEALTH.—

(a) For the Executive Direction and Administration Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 462-474 are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURES.—

a. Administrative costs as a percent of total agency costs 1%

b. Percent of middle and high school students who report using tobacco products in the last 30 days 25.5%

2. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT MEASURE.—

a. Number of middle and high school students provided comprehensive tobacco prevention education 121,185

3. INFORMATION TECHNOLOGY OUTCOME MEASURE.—

a. Percent of hardware, software, and networks meeting department standards 98%

4. INFORMATION TECHNOLOGY OUTPUT MEASURES.—

a. Number of custom and in-house applications supported 42

b. Number of personal computers, servers, and e-mail users supported 19,588

(b) For the Community Public Health Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 475-544B are as follows:

1. FAMILY HEALTH SERVICES OUTCOME MEASURES.—

- a. Total infant mortality rate per 1,000 live births 6.9
- b. Nonwhite infant mortality rate per 1,000 nonwhite births . . . 10.7
- c. Percent of low-birth-weight births among prenatal Women, Infants, and Children program clients 7.9%
- d. Live births to mothers age 15-19 per 1,000 females 15-19 55.4
- e. Percent of mothers 15-19 having a repeat birth 16%
- f. Percent of targeted low-income population receiving dental health services from a county health department 10.5%
- g. Percent of students who visit the health clinic and are able to return to class rather than leaving school 90%

2. FAMILY HEALTH SERVICES OUTPUT MEASURES.—

- a. Number of women and infants receiving Healthy Start services 145,000
- b. Average monthly participants in Women, Infants, and Children program 339,000
- c. Number of clients served in county health department Family Planning programs 162,000
- d. Number of teens age 15-19 served in county health department Family Planning programs 43,725
- e. Number of adults and children receiving county health department sponsored professional dental care 79,400
- f. Number of children served in the county health department Child Health program 168,000
- g. Number of School Health nursing assessments provided . . . 885,000
- h. Number of women, infants, and children provided food and nutrition services (WIC and Child Care Food) 443,100
- i. Number of KidCare outreach services 1,680,000

3. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTCOME MEASURES.—

- a. AIDS case rate per 100,000 population 35.5
- b. HIV/AIDS resident total deaths per 100,000 population 9.6
- c. Chlamydia case rate per 100,000 population 195
- d. Tuberculosis case rate per 100,000 population 8

- e. Immunization rate among 2-year-olds 90%
- f. Vaccine-preventable disease rate per 100,000 population 3.26

4. INFECTIOUS-DISEASE PREVENTION AND CONTROL OUTPUT MEASURES.—

- a. Number of HIV/AIDS counseling and testing services provided annually 220,000
- b. Number of HIV partner notification services provided annually 8,500
- c. Number of clients served in county health department sexually transmitted disease programs 78,000
- d. Number of tuberculosis medical management services provided 25,245
- e. Number of patients who complete tuberculosis therapy at the A.G. Holley tuberculosis hospital 90
- f. Number of immunization services provided by county public health departments 1,629,815
- g. Number of HIV/AIDS patient care services provided to individuals 28,193

5. ENVIRONMENTAL HEALTH SERVICES OUTCOME MEASURES.—

- a. Food and waterborne disease cases per 1,000 facilities regulated by the department 4.4
- b. Overall sanitation and safety score in department regulated facilities 97.2%
- c. Septic tank failure rate per 1,000 within 2 years after system installation 2.4

6. ENVIRONMENTAL HEALTH SERVICES OUTPUT MEASURES.—

- a. Number of department regulated facilities inspected 122,527
- b. Number of onsite sewage disposal system inspections completed 295,000
- c. Control of radiation threats as measured by the number of x-ray machines inspected 37,800
- d. Number of water systems and storage tanks inspected 218,000

7. STATEWIDE HEALTH SUPPORT SERVICES OUTCOME MEASURES.—

- a. Percent saved on prescription drugs compared to market price 30%
- b. Percent of laboratory samples passing standardized proficiency testing 100%
- c. Percent of vital statistics records completed within established timeframes 99%

(c) For the Children’s Medical Services (CMS) Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 545-571 are as follows:

1. CHILDREN’S SPECIAL HEALTH CARE OUTCOME MEASURES.—

- a. Percent of families in Children’s Medical Services (CMS) Program Network indicating a positive perception of care 95%
- b. Percent of CMS Network enrollees in compliance with the periodicity schedule for well-child care 90%
- c. Percent of eligible infants/toddlers provided CMS program Early Intervention program services 90%
- d. Percent of Child Protection Team (CPT) team assessments provided to Family Safety and Preservation program within established timeframes 90%

2. CHILDREN’S SPECIAL HEALTH CARE OUTPUT MEASURES.—

- a. Number of children enrolled in CMS program Network (Medicaid and Non-Medicaid) 37,500
- b. Number of clients receiving services in the CMS program Early Intervention program 29,000
- c. Number of children receiving Child Protection Team (CPT) assessments 27,500

(d) For the Health Care Practitioner and Access Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 572-592B are as follows:

1. MEDICAL QUALITY ASSURANCE OUTCOME MEASURES.—

- a. Number of unlicensed individuals identified and referred to State Attorneys 36
- b. Percent of health care practitioners’ applications for licensure completed within 90 days 100%

2. MEDICAL QUALITY ASSURANCE OUTPUT MEASURES.—

- a. Number of unlicensed individuals investigated 364

b. Number of initial health care practitioner licenses processed 48,946

c. Number of initial health care practitioner licenses issued . . . 43,531

d. Number of licenses issued and renewed by mail 314,688

3. COMMUNITY HEALTH RESOURCES OUTCOME MEASURES.—

a. Percent of emergency medical service providers found to have a significant deficiency during licensure inspection 8.5%

b. Age-adjusted injury death rate per 100,000 57

c. Number of emergency medical service providers licensed annually 249

d. Number of medical students who do a rotation in a medically underserved area 715

e. Number of persons who receive continuing education services through Work Force Development 16,400

4. COMMUNITY HEALTH RESOURCES OUTPUT MEASURES.—

a. Number of providers recruited for underserved areas 46

b. Number of brain and spinal cord injury victims reintegrated to the community 3,384

c. Number of emergency medical services providers licensed and emergency medical technicians and paramedics certified 31,930

(e) For the Disability Determinations Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 592C-592E are as follows:

1. DISABILITY BENEFITS DETERMINATIONS OUTCOME MEASURE.—

a. Percent of Title II and XVI disability decisions completed accurately as measured by the Social Security Administration 92%

2. DISABILITY BENEFITS DETERMINATIONS OUTPUT MEASURE.—

a. Number of Title II and XVI disability decisions completed 212,489

(5) DEPARTMENT OF VETERANS' AFFAIRS.—

(a) For the Services to Veterans Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 593-611 are as follows:

1. VETERANS' HOMES OUTCOME MEASURES.—

a. Occupancy rate for veterans homes in operation for 2 years or longer 75%

b. Percent of veterans' homes that received gold-star certification by AHCA FY 2001-2002 LBR

2. VETERANS' HOMES OUTPUT MEASURE.—

a. Number of veterans' homes beds available 390

3. VETERANS' CLAIMS OUTCOME MEASURE.—

a. Percent of "ready to rate" claims submitted to USDVA compared to total claims submitted 2%

4. VETERANS' CLAIMS OUTPUT MEASURES.—

a. Number of veterans served 195,000

b. Number of claims processed 15,500

5. VETERANS' FIELD SERVICES OUTCOME MEASURE.—

a. Value of cost avoidance because of issue resolution \$4,680,000

6. VETERANS' FIELD SERVICES OUTPUT MEASURE.—

a. Number of veterans served (benefited) by issue resolution 240,000

7. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURES.—

a. Administrative cost as a percent of total agency costs 8%

b. Percent of time computer network is available for use or response time 85%

c. Number of veterans or eligible dependents enrolled in certified educational programs 27,000

d. Percent of veterans, families, and survivors aware of FDVA services 43%

e. Percent of schools certified after submission of application . . 100%

8. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTPUT MEASURES.—

a. Number of constituents served 559,000

b. Value of veterans' education benefits paid \$110 million

- c. Number of Florida education institution programs certified . . . 3,000
- d. Number of staff supported by the information technology service through networking, software, and hardware support 540

Section 69. The performance measures and standards established in this section for individual programs in public safety and judiciary agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF CORRECTIONS.—

(a) For the Security and Institutional Operations Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 625-700 are as follows:

1. OUTCOME MEASURES.—

- a. Number of escapes from the secure perimeter of major institutions 0
- b. Percent of inmates who did not escape when assigned outside a secure perimeter 99.9%
- c. Number of batteries committed by inmates on one or more persons per 1,000 inmates FY 2001-2002 LBR
- d. Number of inmates receiving major disciplinary reports per 1,000 inmates 375
- e. Percent of random inmate drug tests that are negative 98.5%
- f. Percent of reported criminal incidents investigated by the Inspector General's Office 100%
- g. Percent of victim notifications that meet the statutory time period requirements 100%
- h. Percent of available inmates who work 83.5%
- i. Number of available work assignments 35,203
- j. Number of inmates available for work assignments . . . FY 2001-2002 LBR
- k. Percent of those available for work who are not assigned 1.4%
- l. Annual cost savings to the state for using inmate labor for maintenance of state rights-of-way FY 2001-2002 LBR
- m. Percent of inmates placed in a facility that provides at least one of inmate's primary program needs FY 2001-2002 LBR

2. OUTPUT MEASURE.—

a. Number of new inmates received and oriented 26,831

(b) For the Health Care Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 737-750 are as follows:

1. INMATE HEALTH SERVICES OUTCOME MEASURES.—

a. Health care grievances that are upheld:

(I) Number 60

(II) Percent 3%

b. Number of suicides per 100,000 inmates compared to the national average for correctional facilities/institutions:

(I) Within DOC FY 2001-2002 LBR

(II) National average FY 2001-2002 LBR

c. Comparison of per diems for General Medical Services:

(I) DOC FY 2001-2002 LBR

(II) HMO FY 2001-2002 LBR

(III) Medicaid HMO FY 2001-2002 LBR

d. Comparison of per diems for Mental Health Services:

(I) DOC FY 2001-2002 LBR

(II) HMO FY 2001-2002 LBR

(III) Medicaid HMO FY 2001-2002 LBR

e. Comparison of per diems for hospitalization contracts:

(I) DOC FY 2001-2002 LBR

(II) HMO FY 2001-2002 LBR

(III) Medicaid HMO FY 2001-2002 LBR

f. Comparison of per diems for hospitalization contracts:

(I) DOC (to be reported by the department)

(II) HMO (to be reported by the department)

(III) Medicaid HMO (to be reported by the department)

(c) For the Community Corrections Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 701-736 are as follows:

1. OUTCOME MEASURES.—

a. Status of offenders 2 years after the period of supervision was imposed:

(I) Revoked:

(A) Number FY 2001-2002 LBR

(B) Percent FY 2001-2002 LBR

(II) Absconded:

(A) Number FY 2001-2002 LBR

(B) Percent FY 2001-2002 LBR

b. Percent of offenders that successfully complete their sentence or are still under supervision at the end of a 2-year measurement period 56.9%

c. Percent of offenders who successfully complete supervision and are not subsequently recommitted to DOC for committing a new crime within 2 years:

(I) To prison 98.9%

(II) To supervision 94.4%

d. Percent of court-ordered amounts collected from offenders on community supervision only by DOC for restitution FY 2001-2002 LBR

e. Percent of court-ordered amounts collected from offenders on community supervision only by DOC for other court-ordered costs FY 2001-2002 LBR

f. Percent of court-ordered amounts collected from offenders on community supervision only by DOC for costs of supervision FY 2001-2002 LBR

g. Percent of court-ordered amounts collected for subsistence from offenders/inmates in community correctional centers FY 2001-2002 LBR

h. Percent of court-ordered amounts collected for subsistence from offenders/inmates in probation and restitution centers FY 2001-2002 LBR

2. OUTPUT MEASURES.—

a. Number of monthly personal contacts with offenders supervised in the community compared to the department standard:

(I) Administrative 0.2

(II) Basic risk 1.3

(III) Enhanced risk 1.5

(IV) Intensive risk 1.9

(V) Close risk 2.5

(VI) Community Control 6.5

b. Substance abuse tests administered to offenders being supervised in the community FY 2001-2002 LBR

c. Score sheets processed 122,722

(d) For the Correctional Education and Rehabilitation Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 751-766 are as follows:

1. OUTCOME MEASURES.—

a. Percent of inmates completing mandatory literacy programs who score at or above 9th grade level on next Test for Adult Basic Education (TABE) 16%

b. Percent of inmates who successfully complete mandatory literacy programs 52%

c. Percent of inmates who successfully complete GED education programs 14%

d. Percent of inmates who need special education programs who participate in special education (federal law) programs FY 2001-2002 LBR

e. Percent of inmates who successfully complete vocational education programs 32%

f. Percent of community supervision offenders who have completed drug treatment without subsequent recommitment to community supervision or prison within 24 months after release 93.2%

g. Percent of inmates who have completed drug treatment without subsequent recommitment to community supervision or prison within 24 months after release 72.9%

h. Percent of inmates who need programs and successfully complete Drug Abuse Education/Treatment programs 46%

i. Average increase in grade level achieved by inmates participating in educational programs per instructional period 0.6

j. Percent of community supervision offenders who successfully complete transition, rehabilitation, or support programs without subsequent recommitment to community supervision or prison for 24 months after release 85.5%

k. Percent of inmates who successfully complete transition, rehabilitation, or support programs without subsequent recommitment to community supervision or prison for 24 months after release 72.9%

2. OUTPUT MEASURES.—

a. Number of transition plans completed for inmates released from prison FY 2001-2002 LBR

b. Percent of transition plans completed for inmates released from prison FY 2001-2002 LBR

c. Percent of inmates participating in religious programming FY 2001-2002 LBR

Additional measures and standards as contained in reviews required by ss. 11.513 and 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(2) JUSTICE ADMINISTRATIVE COMMISSION.—The Justice Administrative Commission shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the commission shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature’s ability to appropriate funds, compare activities, and evaluate commission activities for efficiency:

(a) For the Justice Administrative Commission Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 774-781B are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURES.—

a. Number of material/substantial audit findings related to areas of direct JAC responsibility to its customers.

b. Percent of invoices processed within statutory timeframes.

2. BUDGET SERVICES OUTPUT MEASURE.—

a. Number of budget amendments processed and agency transfers processed.

3. ACCOUNTING SERVICES OUTPUT MEASURES.—

a. Number of accounting transactions (FLAIR) processed.

b. Number of financial reports produced.

4. HUMAN RESOURCES OUTPUT MEASURE.—a. Number of reports prepared.5. PAYROLL SERVICES OUTPUT MEASURE.—a. Number of employee and position transactions (COPES) processed by type.6. TECHNOLOGY SERVICES OUTPUT MEASURES.—a. Number of JAC staff users directly supported.b. Number of JAC computer devices directly supported.c. Number of IRM reports provided to the State Technology Office.7. ADMINISTRATION OUTPUT MEASURE.—a. Number of public records requests.

(3) STATE ATTORNEYS.—Each state attorney shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the state attorney shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate state attorney activities for efficiency:

(a) For the Criminal Prosecutions and Civil Actions Program, the outcome measures, output measures, and associated performance standards with respect to funds provided to each State Attorney Office in Specific Appropriations 782-924A are as follows:

1. OUTCOME MEASURES.—

a. Offenders who qualify for enhanced sentencing for whom state attorneys requested enhanced sentencing and the number for whom judges ordered enhanced sentencing. "Enhanced sentencing" includes Habitual Offender, Violent Habitual Offender, Violent Career Criminal, Prison Releasee Reoffender, 10-20-Life, and Three-Strikes statutes:

(I) Number.(II) Percent.

b. Number of dispositions by trial verdicts, pleas, nontrial, and otherwise disposed of.

c. Percent of dispositions by trial verdicts, pleas, nontrial, and otherwise disposed of.

d. Number of Baker Act hearings in which the recommendation of the state attorney was supported by the court.

- e. Cases in which restitution was recommended and ordered:
- (I) Number.
- (II) Percent.
- f. Number of substantiated Bar grievances filed annually.
- g. Percent of substantiated Bar grievances filed annually.
- h. Cases in which child support was requested and ordered:
- (I) Number.
- (II) Percent.
- i. Annual attorney turnover rates.
2. CRIMINAL PROSECUTION OUTPUT MEASURES.—
- a. Number of criminal case referrals:
- (I) Misdemeanor.
- (II) Felony.
- (III) Juvenile.
- b. Number of filings:
- (I) Misdemeanor.
- (II) Felony.
- (III) Juvenile.
- c. Average number of referrals per attorney:
- (I) Misdemeanor.
- (II) Felony.
- (III) Juvenile.
- d. Average number of filings per attorney:
- (I) Misdemeanor.
- (II) Felony.
- (III) Juvenile.
- e. Average paid attorney hours worked in office per case.
- f. Average paid attorney hours worked in court per case.

3. INVESTIGATION SERVICES OUTPUT MEASURE.—
 - a. Number of cases investigated and reviewed.
4. VICTIM/WITNESS SERVICES OUTPUT MEASURES.—
 - a. Number of victim contacts and notifications.
 - b. Number of witness contacts and notifications.
 - c. Number of restitution actions for victims.
5. CHILD WELFARE LEGAL SERVICES OUTPUT MEASURES.—
 - a. Number of child welfare referrals received and acted upon.
 - b. Percent of child welfare referrals received and acted upon.
6. POSTCONVICTION RELIEF SERVICES OUTPUT MEASURES.—
 - a. Number of postconviction relief responses.
 - b. Number of habeas corpus responses.
7. CIVIL ACTION SERVICES OUTPUT MEASURES.—
 - a. Number of child support enforcement referrals handled.
 - b. Number of sexual predator civil commitment proceedings.
 - c. Number of truancy interventions.
 - d. Number of citizen dispute mediations.
 - e. Number of worthless check diversions.
 - f. Number of domestic violence diversions.
 - g. Number of statutory pretrial interventions.
 - h. Number of cases referred to drug court.
 - i. Number of actions for the following:
 - (I) Public records requests.
 - (II) Bond validations.
 - (III) Expungements.
 - (IV) Forfeiture.
 - (V) Baker Act hearings.
 - (VI) Bond estreatures.

(4) PUBLIC DEFENDERS.—Each public defender shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the public defender shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate public defender activities for efficiency:

(a) For the Public Defender Trial Program, the outcome measures, output measures, and associated performance standards with respect to funds provided to each Trial Public Defender Office in Specific Appropriations 925-1044A are as follows:

1. OUTCOME MEASURES.—

a. Percent of public defender clients in custody contacted within 72 hours after appointment.

b. Number of felony and misdemeanor cases resolved within speedy rule limit, unless dismissed.

c. Percent of felony and misdemeanor cases resolved within speedy rule limit, unless dismissed.

d. Number of substantiated Bar grievances filed annually.

e. Percent of substantiated Bar grievances filed annually.

f. Annual attorney turnover rates.

2. OUTPUT MEASURES.—

a. Number of criminal cases closed.

b. Number of civil cases closed.

c. Number of pleas.

d. Number of trials.

e. Number of cases nolle prossed or dismissed.

f. Number of clients represented.

g. Number of cases closed.

h. Number of contested violation-of-probation hearings.

i. Number of conflict hearings.

j. Number of initial interviews for assigned cases.

(5) APPELLATE PUBLIC DEFENDERS.—Each appellate public defender shall recommend standards for the following outcomes and outputs

for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the appellate public defender shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate appellate public defender activities for efficiency:

(a) For the Public Defender Appellate Program, the outcome measures, output measures, and associated performance standards with respect to funds provided to each Appellate Public Defender Office in Specific Appropriations 1045-1069A are as follows:

1. OUTCOME MEASURES.—

- a. Percent of appeals resolved.
- b. Number of substantiated Bar grievances filed annually.
- c. Percent of substantiated Bar grievances filed annually.
- d. Annual attorney turnover rates.

2. OUTPUT MEASURES.—

- a. Number of clients represented.
- b. Number of briefs filed.
- c. Number of writs filed.
- d. Number of cases closed.

(6) CAPITAL COLLATERAL REGIONAL COUNSELS.—Each capital collateral regional counsel shall recommend standards for the following outcomes and outputs for fiscal year 2000-2001 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the counsel shall identify total associated costs for producing that outcome or output, based on the fiscal year 1999-2000 budget, in order to improve the Legislature's ability to appropriate funds, compare activities, and evaluate counsel activities for efficiency:

(a) For the Capital Collateral Regional Councils Program, the outcome measures, output measures, and associated performance standards with respect to funds provided to each Capital Collateral Regional Council office in Specific Appropriations 1070-1092 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of cases in which postconviction motion, postconviction appeal, federal habeas corpus motion, or federal appeal is timely filed, without extension.
- b. Number of decisions by the court to release a death row inmate.

- c. Number of new trials granted to death row inmates.
- d. Number of new sentencing hearings granted.
- e. Number of other appeals granted.
- f. Percent of substantiated Bar grievances filed annually.
- g. Annual attorney turnover rates.
- h. Number/percent of final decisions from the courts:
 - (I) Number of decisions by the court to release death row inmates.
 - (II) Number of new trials granted to death row inmates.
 - (III) Number of new sentencing hearings granted.
 - (IV) Number of other appeals granted.

2. REQUESTS FOR PUBLIC RECORDS AND ANALYSIS SERVICES OUTPUT MEASURES.—

- a. Number of death row case requests for public records made.
- b. Number of formal legal and background death row case record analyses made.
- c. Average number of hours per public records analysis.

3. DEATH ROW CASE INVESTIGATION SERVICES OUTPUT MEASURES.—

- a. Number of death row cases investigated.
- b. Average number of hours per death row case investigated.
- c. Number of witnesses and experts interviewed.

4. DEATH PENALTY LEGAL SERVICES OUTPUT MEASURES.—

- a. Number of death penalty inmate contacts made.
- b. Average number of hours per inmate contact made.
- c. Number of evidentiary hearings on actions which are authorized by statute.
- d. Number of appellate actions which are authorized by statute.
- e. Average number of hours per evidentiary hearing.
- f. Average number of hours per appellate action.
- g. Number of issues raised by CCRC that are formally considered by the courts which were not ruled procedurally barred or without merit.

h. Percent of issues raised by CCRC that are formally considered by the courts which were not ruled procedurally barred or without merit.

i. Number of requested extensions of time granted following court considerations.

j. Percent of requested extensions of time granted following court considerations.

k. Number of CCRC court issues not ruled on by the courts due to merit of at least one issue.

l. Number of issues raised by CCRC that are summarily dismissed by the courts or, if formally considered by the courts, ruled to be procedurally barred or without merit.

m. Percent of issues raised by CCRC that are summarily dismissed by the courts or, if formally considered by the courts, ruled to be procedurally barred or without merit.

n. Number of postconviction actions which contain a request by the CCRC for the court to grant leave to amend a postconviction action.

5. ADDITIONAL MEASURES.—Additional measures and standards as contained in reviews required by ss. 11.513 and 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure. Specifically, the following data should be reported:

a. Number of CCRC active state court cases in total and number/percent by procedural stage:

(I) Number/percent in Stage One (cases where the capital defendant's fully pled postconviction action is filed in the trial court).

(II) Number/percent in Stage Two (cases where there is a final order granting or denying the capital defendant's motion for postconviction relief).

(III) Number/percent in Stage Three (cases where the capital defendant's brief or briefs that address the trial court's final order granting or denying the motion for postconviction relief has been filed with the Supreme Court).

(IV) Number/percent in Stage Four (cases where the appeal of the trial court's denial of the capital defendant's motion for postconviction relief is completed).

(V) Number/percent in Stage Five (cases where a petition has been filed for writ of certiorari in the Supreme Court of the United States).

b. Number of CCRC active federal court system cases in total and percent of the cases by procedural stage:

(I) Number/percent in Stage One (cases where the capital defendant's complete original motion for habeas corpus is filed in federal court).

(II) Number/percent in Stage Two (cases where there is a final order granting or denying the capital defendant’s motion for post-habeas corpus relief).

(III) Number/percent in Stage Three (cases where the capital defendant’s brief or briefs that address the federal court’s final order granting or denying the capital defendant’s motion for habeas corpus postconviction relief has been filed with the Circuit Court of Appeals).

(IV) Number/percent in Stage Four (cases where the appeal of the federal court’s denial of the capital defendant’s motion for habeas corpus relief is completed).

(V) Number/percent in Stage Five (cases where a petition has been filed for writ of certiorari in the Supreme Court of the United States).

(7) DEPARTMENT OF JUVENILE JUSTICE.—

(a) For the Juvenile Detention Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1093-1101 are as follows:

1. SECURE DETENTION OUTCOME MEASURES.—

- a. Number of escapes from secure detention facilities 0
- b. Number of batteries per 1,000 youth based on average daily population in secure detention:

(I) Youth on youth 84

(II) Youth on staff 20

c. Percent of youth who remain crime free while in secure detention 97%

2. SECURE DETENTION OUTPUT MEASURE.—

a. Number of admissions to secure detention facilities 61,844

3. HOME/NONSECURE DETENTION OUTCOME MEASURE.—

a. Percent of successful completions without committing a new law or contract violation, failure to appear, an abscond, or contempt of court 73%

4. HOME DETENTION OUTPUT MEASURES.—

a. Number of admissions into home detention 35,549

b. Average daily population for home detention . . FY 2001-2002 LBR

(b) For the Residential Corrections Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1122-1139 are as follows:

1. RESIDENTIAL SERVICES OUTCOME MEASURES.—

- a. Percent of youth who remain crime free 1 year after release . . . 53%
- b. Number of escapes from residential commitment programs FY 2001-2002 LBR
- c. Number of youth-on-youth batteries per 1000 youth . FY 2001-2002 LBR
- d. Number of youth-on-staff batteries per 1000 youth . . FY 2001-2002 LBR
- e. Percent of residential commitment program reviews conducted by Quality Assurance, which indicate satisfactory or higher ratings on overall quality (calendar year) FY 2001-2002 LBR
- f. Total collections of statutorily mandated maintenance fees FY 2001-2002 LBR

2. RESIDENTIAL SERVICES OUTPUT MEASURES.—

- a. Youth served in residential commitment:
 - (I) Total number of youth served FY 2001-2002 LBR
 - (II) Average daily population of youth served FY 2001-2002 LBR
- b. Number of residential commitment beds on line FY 2001-2002 LBR
- c. Number of youth receiving substance abuse treatment . . . FY 2001-2002 LBR

(c) For the Probation and Community Corrections Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1102-1111 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of youth who remain crime free during aftercare supervision FY 2001-2002 LBR
- b. Percent of juveniles who remain crime free 1 year after release from aftercare FY 2001-2002 LBR
- c. Percent of youth who remain crime free 1 year after release from nonresidential commitment FY 2001-2002 LBR
- d. Percent of youth who remain crime free 1 year after release from probation FY 2001-2002 LBR
- e. Average time in days to make recommendations to the State Attorney once the law enforcement report is received 9

2. OUTPUT MEASURES.—

- a. Youth received at intake FY 2001-2002 LBR
- b. Number of youth under aftercare supervision FY 2001-2002 LBR
- c. Number of youth under probation supervision FY 2001-2002 LBR
- d. Number of youth receiving nonresidential delinquency rehabilitation services FY 2001-2002 LBR
- e. Average annual community supervision caseload 40:1
- f. Average annual intake and assessment caseload FY 2001-2002 LBR

(d) For the Prevention and Victim Services Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1140-1149A are as follows:

1. OUTCOME MEASURE.—

- a. Percent of youth who remain crime free 6 months after receiving prevention services 85%

2. OUTPUT MEASURE.—

- a. Number of youth served with prevention services 121,264

Additional measures and standards as contained in reviews required by ss. 11.513 and 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(8) DEPARTMENT OF LAW ENFORCEMENT.—

(a) For the Criminal Justice Investigations and Forensic Science Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1161-1174 are as follows:

1. LABORATORY SERVICES OUTCOME MEASURES.—

a. Lab service requests completed:

- (I) Number 75,505
- (II) Percent 95%

b. Average number of days to complete lab service requests by lab discipline:

- (I) Toxicology 30

(II) Chemistry FY 2001-2002 LBR
(III) Crime Scene 39
(IV) Firearms FY 2001-2002 LBR
(V) Documents 50
(VI) Automated Fingerprint Identification System (AFIS) . . . FY 2001-2002 LBR

(VII) Latents FY 2001-2002 LBR
(VIII) Serology/DNA 150
(IX) Computer Evidence Recovery (CER) FY 2001-2002 LBR
(X) Microanalysis 85

2. LABORATORY SERVICES OUTPUT MEASURES.—

a. Number of crime scenes processed 600
b. Number of DNA samples added to DNA database 24,000
c. Number of expert witness appearances in court proceedings 1,815

3. INVESTIGATION AND SUPPORT SERVICES OUTCOME MEASURES.—

a. Percent of closed criminal investigations resolved 87%
b. Number of closed criminal investigations resolved 1,038
c. Criminal investigations closed resulting in an arrest:
(I) Number 826
(II) Percent 67%

4. INVESTIGATIVE SERVICES OUTPUT MEASURES.—

a. Number of criminal investigations worked 2,878
b. Number of criminal investigations commenced 1,549
c. Number of criminal investigations closed 1,314
d. Percent of criminal investigations closed 47.5%
e. Number of short-term investigative assists worked 1,578

5. MUTUAL AID & PROTECTIVE SERVICES OUTPUT MEASURES.—

- a. Number of background investigations performed 3,500
- b. Number of dignitaries provided with FDLE protective services . . 52

(b) For the Criminal Justice Information Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1175-1182 are as follows:

1. INFORMATION NETWORK SERVICES OUTCOME MEASURES.—

- a. Percent of responses from FCIC hot files that contain substantive information within defined timeframes 96%
- b. Percent of time FCIC is running and accessible 99.5%
- c. Percent response to criminal history record check customers within defined timeframes 92%
- d. Percent of criminal history information records compiled accurately 83%

2. INFORMATION NETWORK SERVICES OUTPUT MEASURE.—

- a. Percent of criminal arrest information received electronically (through AFIS) for entry into the criminal history system 80%
- b. Number of FCIC work stations networked 18,000
- c. Number of agencies networked 855
- d. Number of agencies connected to the Criminal Justice Network 853
- e. Number of responses to requests from criminal history record checks 1,580,000
- f. Number of registered sexual predators/offenders identified to the public 16,603
- g. Number of missing children cases worked through MCIC 625
- h. Arrest/identification records created and maintained FY 2001-2002 LBR

(c) For the Criminal Justice Professionalism Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1183-1190B are as follows:

1. TRAINING AND CERTIFICATION SERVICES OUTCOME MEASURE.—

- a. Percent of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers, and correctional probation officers 75%

b. Number of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers, and correctional probation officers 5,140

c. Percent of training schools in compliance with standards . . . 100%

2. TRAINING AND CERTIFICATION SERVICES OUTPUT MEASURES.—

a. Number of course curricula and examinations developed or revised 109

b. Number of examinations administered 7,000

c. Number of individuals trained by the Florida Criminal Justice Executive Institute 604

d. Number of law enforcement officers trained by DARE 155

e. Number of discipline referrals processed for state and local LEOs, COs, and CPOs pursuant to chapter 120, Florida Statutes 1,500

f. Number of criminal justice officer disciplinary actions 452

g. Number of program and financial compliance audits performed 3,155

h. Number of records audited to validate the accuracy and completeness of ATMS2 record information 3,000

i. Breath-testing instruments tested 648

(d) For the Public Assistance Fraud Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1190C-1190G are as follows:

1. OUTCOME MEASURE.—

a. Amount of fraudulent benefits withheld as a result of public assistance fraud investigations \$27.8M

2. OUTPUT MEASURE.—

a. Public assistance fraud investigations conducted 11,476

Additional measures and standards as contained in reviews required by ss. 11.513 and 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(9) DEPARTMENT OF LEGAL AFFAIRS.—

(a) For the Office of Attorney General Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1191-1231 are as follows:

1. OUTCOME MEASURES.—

- a. Average number of days for opinion response 29
- b. Percent of mediated open government cases resolved in 3 weeks or less 75%
- c. Percent of lemon law cases resolved in less than 1 year 99%
- d. Average number of days from application to eligibility determination (victim services) 51
- e. Percent of counties receiving motor vehicle theft grant funds that experienced a reduction in motor vehicle theft incidents below 1994 levels compared to the statewide average 70%
- f. Annual attorney turnover rates FY 2001-2002 LBR

2. OUTPUT MEASURES.—

- a. Cases opened 7,000
- b. Cases closed 4,700
- c. Number of capital briefs/state and federal responses/oral arguments 270
- d. Number of active capital criminal cases FY 2001-2002 LBR
- e. Number of noncapital briefs/state and federal responses/oral arguments 11,289
- f. Number of active noncapital cases FY 2001-2002 LBR
- g. Number of active antitrust cases FY 2001-2002 LBR
- h. Number of antitrust cases closed 20
- i. Number of economic crime cases closed 400
- j. Number of active Medicaid fraud cases FY 2001-2002 LBR
- k. Number of active Children’s Legal Services (uncontested disposition orders entered) cases FY 2001-2002 LBR
- l. Number of active ethics cases FY 2001-2002 LBR
- m. Number of opinions issued 255
- n. Number of disputes resolved through mediation 105
- o. Percent of disputes resolved through mediation 76%
- p. Number of active lemon law cases FY 2001-2002 LBR

q. Number of active consumer fraud cases FY 2001-2002 LBR

r. Number of active child support enforcement cases FY 2001-2002 LBR

s. Number of active civil rights cases FY 2001-2002 LBR

t. Number of active eminent domain cases FY 2001-2002 LBR

u. Number of active tax cases FY 2001-2002 LBR

v. Number of active civil appellate cases FY 2001-2002 LBR

w. Number of active inmate cases FY 2001-2002 LBR

x. Number of active state employment cases FY 2001-2002 LBR

y. Number of active tort cases FY 2001-2002 LBR

z. Number of victim compensation claims paid 7,000

aa. Number of victim compensation final orders issued 170

bb. Number of sexual battery examination claims paid 5,200

cc. Number of appellate services provided 800

dd. Number of VOCA grants funded 250

ee. Number of victims served through contract grants 175,000

ff. Number of motor vehicle theft grants funded 40

gg. Number of people attending training (crime prevention) 4,918

hh. Number of minority communities served with crime prevention education and awareness programs 8

(b) For the Statewide Prosecution Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1232-1234 are as follows:

1. OUTCOME MEASURES.—

a. Of the defendants who reached disposition, the number of those convicted 325

b. Conviction rate for defendants who reached final adjudication FY 2001-2002 LBR

c. Annual attorney turnover rates FY 2001-2002 LBR

2. OUTPUT MEASURES.—

a. Number of law enforcement agencies assisted 88

b. Ratio of request to number of intake prosecutors . . . FY 2001-2002 LBR

c. Ratio of investigations to number of prosecutors FY 2001-2002 LBR

d. Ratio of total filed cases to total number of prosecutors . . FY 2001-2002 LBR

e. Total number of active cases, excluding drug cases . . FY 2001-2002 LBR

f. Total number of drug related multi-circuit organized criminal cases 50

(c) For the Florida Elections Commission Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1235-1237A are as follows:

1. OUTCOME MEASURE.—

a. Percent of cases that are closed within 12 months 75%

2. OUTPUT MEASURE.—

a. Number of election complaints and automatic fine cases 485

Additional measures and standards as contained in reviews required by ss. 11.513 and 216.0166, Florida Statutes, shall be included in the agency fiscal year 2001-2002 legislative budget request. Measures for which data are unavailable should be included with an explanation as to the utility of the measure.

(10) PAROLE COMMISSION.—

(a) For the Post-Incarceration Enforcement and Victims-Rights Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1238-1244 are as follows:

1. OUTCOME MEASURES.—

a. Parolees who have successfully completed their supervision without revocation within the first 2 years:

(I) Number FY 2001-2002 LBR

(II) Percent FY 2001-2002 LBR

b. Percent of revocation cases completed within 90 days after final hearing FY 2001-2002 LBR

c. Percent of cases placed before the Parole Commission/Clemency Board containing no factual errors 80%

2. OUTPUT MEASURES.—

- a. Number of conditional release cases handled 5,311
- b. Number of supervision reviews 468
- c. Number of revocation determinations 3,005
- d. Number of Clemency Board decisions supported 2,686
- e. Number of parole release decisions (to be reported by the commission)
- f. Number of victims contacted . . . (to be reported by the commission)

Section 70. The performance measures and standards established in this section for individual programs in natural resources, environment, growth management, and transportation agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES.—

(a) For the Office of the Commissioner and Division of Administration, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1245-1262C are as follows:

1. AGRICULTURAL LAW ENFORCEMENT OUTCOME MEASURE.—

- a. Criminal investigations closure rate 76%

2. AGRICULTURAL WATER POLICY COORDINATION OUTPUT MEASURE.—

- a. Number of water policy assists provided to agricultural interests 266

3. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

- a. Administrative cost as a percent of total agency costs 6.17%

(b) For the Forest and Resource Protection Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1263-1279 are as follows:

1. LAND MANAGEMENT OUTCOME MEASURE.—

- a. Percent of State Forest timber producing acres adequately stocked and growing 32%

2. LAND MANAGEMENT OUTPUT MEASURES.—

a. Number of forest acres and other lands managed by the department and purchased by the state with approved management plans . . . 907,860

b. Number of forest-related technical assists provided to nonindustrial private land owners 39,800

c. Number of person-hours spent responding to emergency incidents other than wildfires 8,000

d. Number of acres of cooperative forest lands managed 600,000

3. WILDFIRE PREVENTION AND MANAGEMENT OUTCOME MEASURES.—

a. Percent of acres of protected forest and wildlands not burned by wildfires 98.1%

b. Percent of threatened structures not burned by wildfires . . . 99.7%

c. Percent of wildfires caused by humans 80%

4. WILDFIRE PREVENTION AND MANAGEMENT OUTPUT MEASURES.—

a. Number of wildfires detected and suppressed 3,800

b. Number of acres burned through prescribed burning 2 million

c. Number of person-hours of firefighting training provided . . . 50,000

d. Number of acres of forest land protected from wildfires 25,100,000

(c) For the Food Safety and Quality Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1285-1295 are as follows:

1. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of dairy establishments meeting food safety and sanitation requirements 80.77%

b. Percent of milk and milk products analyzed that meet standards 90.7%

2. DAIRY FACILITIES COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

a. Number of milk and milk product analyses conducted 70,000

b. Number of dairy establishments inspections 16,500

3. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTCOME MEASURES.—

- a. Percent of food establishments meeting food safety and sanitation requirements 91.2%
- b. Percent of food products analyzed that meet standards 91.4%
- c. Percent of produce or other food samples analyzed that meet pesticide residue standards 97.7%

4. FOOD SAFETY INSPECTION AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of inspections of food establishments, dairy establishments, and water vending machines 65,500
- b. Number of food analyses conducted 43,000
- c. Number of pesticide residue analyses conducted 265,000
- d. Number of food-related consumer assistance investigations or actions 3,500
- e. Tons of poultry and shell eggs graded 430,000

(d) For the Consumer Protection Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1296-1313B are as follows:

1. AGRICULTURAL ENVIRONMENTAL SERVICES OUTCOME MEASURES.—

- a. Percent of licensed pest control applicators inspected that are in compliance with regulations 78%
- b. Percent of feed, seed, and fertilizer inspected products in compliance with performance/quality standards 83%
- c. Percent of licensed pesticide applicators inspected that are in compliance 76%
- d. Number of reported human/equine disease cases caused by mosquitoes 2/40

2. AGRICULTURAL ENVIRONMENTAL SERVICES OUTPUT MEASURES.—

- a. Number of feed, seed, and fertilizer inspections 12,500
- b. Number of pest control inspections 1,818
- c. Number of pesticide inspections 2,500
- d. Number of complaints investigated/processed relating to all entities regulated by the Division of Agricultural Environmental Services (excluding pesticide) 875

e. Number of pesticide complaints investigated 350

f. Number of laboratory analyses performed on seed and fertilizer and pesticide product and residue samples 217,591

g. Number of people served by mosquito control activities 14,500,000

3. CONSUMER PROTECTION SERVICES OUTCOME MEASURE.—

a. Percent of regulated entities found operating in compliance with the consumer protection laws 91%

4. CONSUMER PROTECTION SERVICES OUTPUT MEASURES.—

a. Number of assists provided to consumers, not including lemon law 780,600

b. Number of lemon law assists made to consumers 21,000

c. Number of complaints investigated/processed relating to all entities regulated by the Division of Consumer Services in the Consumer Protection Program 12,190

d. Number of “no sales solicitation calls” subscriptions processed 103,000

e. Number of registered entities licensed by the division 35,607

5. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTCOME MEASURES.—

a. Percent of LP Gas facilities found in compliance with safety requirements on first inspection 20%

b. Percent of amusement attractions found in full compliance with safety requirements on first inspection 40%

c. Percent of regulated weighing and measuring devices, packages, and businesses with scanners in compliance with accuracy standards during initial inspection/testing 95%

d. Percent of petroleum products meeting quality standards . . . 99.2%

6. STANDARDS AND PETROLEUM QUALITY INSPECTION OUTPUT MEASURES.—

a. Number of LP Gas facility inspections and reinspections conducted 5,830

b. Number of petroleum field inspections conducted 185,000

c. Number of petroleum lab test analyses performed 172,000

d. Number of amusement ride safety inspections conducted . . . 9,205

e. Number of weights and measures inspections conducted 64,000

(e) For the Agricultural Economic Development Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1314-1355C are as follows:

1. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT OUTCOME MEASURE.—

a. Dollar value of fruit and vegetables that are shipped to other states or countries that are subject to mandatory inspection \$1,443,648,000

2. FRUITS AND VEGETABLES INSPECTION AND ENFORCEMENT OUTPUT MEASURE.—

a. Number of tons of fruits and vegetables inspected 13,781,717

3. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURES.—

a. Total sales of agricultural and seafood products generated by tenants of state farmers markets \$202,206,000

b. Dollar value of federal commodities and recovered food distributed \$50,246,102

c. Florida agricultural products as a percent of the national market 3.7%

4. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES.—

a. Number of buyers reached with agricultural promotion campaign messages 1.73 billion

b. Number of marketing assists provided to producers and businesses 96,319

c. Pounds of federal commodities and recovered food distributed 75,816,366

d. Number of leased square feet at State Farmers' Markets 1,592,536

e. Number of market pricing information assists provided to producers and businesses 16,500

5. AQUACULTURE OUTCOME MEASURES.—

a. Shellfish illness reported from Florida shellfish products per 100,000 meals served 0.331

b. Percent of shellfish and crab processing facilities in significant compliance with permit and food safety regulations 80%

6. AQUACULTURE OUTPUT MEASURES.—

- a. Number of shellfish processing plant inspections 700
- b. Number of available acres of harvestable shellfish waters . . 973,321

7. AGRICULTURAL INSPECTION STATIONS OUTCOME MEASURE.—

- a. Amount of revenue generated by Bills of Lading transmitted to the Department of Revenue from Agricultural Inspection stations \$16,852,050

8. AGRICULTURAL INSPECTION STATIONS OUTPUT MEASURES.—

- a. Number of vehicles inspected at agricultural inspection stations 12,973,040
- b. Number of vehicles inspected at agricultural inspection stations transporting agricultural or regulated commodities 3,222,791
- c. Number of Bills of Lading transmitted to the Department of Revenue from agricultural inspection stations 78,000

9. ANIMAL PEST AND DISEASE CONTROL OUTCOME MEASURE.—

- a. Percent of livestock and poultry infected with specific transmissible diseases for which monitoring, controlling, and eradicating activities are established 0.00043%

10. ANIMAL PEST AND DISEASE CONTROL OUTPUT MEASURES.—

- a. Number of animal site inspections performed 16,650
- b. Number of animals tested or vaccinated 770,000
- c. Number of animal-related diagnostic laboratory procedures performed 850,000
- d. Number of animals covered by health certificates 930,000

11. PLANT PEST AND DISEASE CONTROL OUTCOME MEASURES.—

- a. Percent of newly introduced pests and diseases prevented from infesting Florida plants to a level where eradication is biologically or economically unfeasible 80.8%
- b. Percent of commercial citrus acres free of citrus canker 98.5%

12. PLANT PEST AND DISEASE CONTROL OUTPUT MEASURES.—

<u>a. Number of plant, fruit fly trap and honeybee inspections performed</u>	3,768,166
<u>b. Number of commercial citrus acres surveyed for citrus canker</u>	560,000
<u>c. Millions of sterile med flies released</u>	3,412
<u>d. Number of acres where plant pest and disease eradication or control efforts were undertaken</u>	100,000
<u>e. Number of plant, soil, insect, and other organism samples processed for identification or diagnosis</u>	407,000
<u>f. Number of cartons of citrus certified as fly-free for export</u>	10,014,270

(2) DEPARTMENT OF COMMUNITY AFFAIRS.—The department shall recommend standards for the following outcomes and outputs for fiscal year 2001-2002 to the appropriate legislative committees. For each outcome and output, or for each group of integrally related outcomes and outputs, the department shall identify total associated costs for producing that outcome or output, based on the fiscal year 2000-2001 budget, in order to improve the Legislature’s ability to appropriate funds, compare activities, and evaluate department activities for efficiency:

(a) For the Office of the Secretary Program, the purpose of which is to provide the overall planning, coordinating, administrative, and executive direction for the Department of Community Affairs and to administer the Florida Communities Trust and Florida Coastal Management Programs, the outcome measures and output measures are as follows:

1. OFFICE OF THE SECRETARY OUTCOME MEASURES.—

- a. Maximum administrative costs as compared to total agency costs.
- b. Number of local governments participating in coastal management programs to protect, maintain, and develop coastal resources through coordinated management.
- c. Number of improved coastal access sites.
- d. Percent of local government participation in land acquisition programs.
- e. Percent of local government participation in land acquisition programs that acquire open space in urban cores.

2. OFFICE OF THE SECRETARY OUTPUT MEASURES.—

- a. Number of federal projects reviewed by Florida Coastal Management (FCM) that do not require problem resolution.
- b. Number of federal projects reviewed by FCM that require some problem resolution.

- c. Number of FCM projects funded.
- d. Number of individuals trained at coastal management forums.
- e. Number of land acquisition project applications reviewed.
- f. Number of land acquisition project applications receiving technical assistance.
- g. Number of land acquisition grants awarded.
- h. Number of land acquisition active projects monitored.
- i. Number of land acquisition parcels appraised, negotiated, and closed.

(b) For the Community Planning Program, the purpose of which is to help Florida's communities envision and plan their future to meet the challenges of growth; to assist them in the development and implementation of their comprehensive planning efforts aimed at ensuring the availability of public infrastructure necessary to support sound growth, preserving and conserving valuable natural, human, economic, and physical resources vital to quality of life, and mitigating or avoiding the impacts of disasters; and to help communities plan and build residential and commercial structures that are safe, affordable, accessible, and energy efficient, the outcome and output measures are as follows:

1. COMMUNITY PLANNING OUTCOME MEASURES.—

a. Percent of local governments receiving technical assistance to implement a community planning component or process impacting a community or included in a comprehensive plan that exceeds minimum requirements of chapter 163, Florida Statutes, and Administrative Rule 9J-5.

b. Number of local governments that have implemented a community planning component or process impacting its community or included in its comprehensive plan that exceeds minimum requirements of chapter 163, Florida Statutes, and Administrative Rule 9J-5.

2. COMMUNITY PLANNING OUTPUT MEASURES.—

- a. Number of new plans reviewed.
- b. Number of plan amendments reviewed.
- c. Number of local government evaluation and appraisal reports (EARs) reviewed.
- d. Number of planning grants administered.
- e. Number of technical assistance initiatives undertaken.
- f. Number of plans that adequately address disaster mitigation.
- g. Number of developments of regional impact managed.

h. Number of area of critical state concern development orders reviewed and final orders issued.

(c) For the Emergency Management Program, the purpose of which is to help Florida's communities reduce the effects of disasters and to coordinate the state's operational duties and responsibilities prior to, during, and immediately after disasters, the outcome and output measures are as follows:

1. EMERGENCY MANAGEMENT OUTCOME MEASURES.—

a. Percent of counties with an above average capability rating to respond to emergencies.

b. Average number of months required for communities to completely recover from a disaster.

c. Percent of events in which the affected population is warned within an appropriate timeframe in relation to the disaster/event.

d. Percent of events in which the affected population is evacuated within an appropriate timeframe in relation to the disaster/event.

e. Statewide shelter deficit.

f. Percent of facilities in compliance with hazardous materials planning programs.

g. Number of dollars saved by mitigating repetitive losses.

2. EMERGENCY MANAGEMENT OUTPUT MEASURES.—

a. Number of applicants provided technical assistance.

b. Number of personnel trained in emergency preparedness.

c. Number of plans, reports, and procedures maintained.

d. Number of mutual aid signatories maintained.

e. Number of public hurricane shelters evaluated.

f. Number of organizations awarded funds.

g. Number of planning funding applications processed.

h. Number of financial agreements managed (recovery and mitigation).

i. Number of hurricane shelter spaces created.

j. Number of projects requiring National Environmental Policy Act review.

k. Number of post-disaster assessments conducted.

l. Number of outreach team members deployed.

- m. Number of project inspections performed.
- n. Number of days activated at Level 2 or above.
- o. Number of incidents reported to the State Warning Point.
- p. Number of requests for state assistance.
- q. Population covered in NOAA weather radio transmission areas.
- r. Number of facility files researched for compliance verification (hazardous materials).
- s. Number of community right-to-know requests fulfilled (hazardous materials).
- t. Number of hazardous materials facility audits completed.
- u. Number of hazardous materials planning financial agreements maintained.
- v. Number of applicants provided technical assistance (predisaster mitigation).
- w. Number of communities audited and technical assistance provided (National Flood Insurance Program).
- x. Number of Flood Mitigation Assistance Program grants awarded.
- y. Number of counties that have operationalized their portion of the Regional Hurricane Evacuation Studies.

(d) The Housing and Community Development Program, the purpose of which is to help revitalize Florida's communities and neighborhoods by assisting local governments and nonprofit community organizations in their efforts to rehabilitate housing, create jobs, develop public infrastructure, and provide basic community services, the outcome and output measures are as follows:

1. HOUSING AND COMMUNITY DEVELOPMENT OUTCOME MEASURES.—

a. Number of neighborhoods assisted and improved through community development block grant programs, empowerment zone programs, urban infill programs, affordable housing programs, and long-term redevelopment programs.

b. Percent of local governments that have a building code program rated at or above a specified level of effectiveness by a recognized rating organization.

c. Number of households benefiting from services provided by community services block grant, LIHEP, weatherization, and energy programs.

d. Number of jobs created/retained through community development block grant programs.

2. HOUSING AND COMMUNITY DEVELOPMENT OUTPUT MEASURES.—

a. Number of grant awards managed.

b. Number of redevelopment plans developed.

c. Number of people trained/served.

d. Number of code amendments promulgated.

e. Number of permits issued for manufactured buildings.

(e) The Florida Housing Finance Corporation Program, the purpose of which is to administer programs to make low-cost housing available to low-income and moderate-income Florida families, the outcome and output measures are as follows:

1. FLORIDA HOUSING FINANCE CORPORATION OUTCOME MEASURES.—

a. Percent of targeted dollars that are allocated to farmworkers, elderly, and fishworkers.

b. Ratio of nonstate funding to state-appropriated dollars.

c. Percent of units exceeding statutory set-asides.

2. FLORIDA HOUSING FINANCE CORPORATION OUTPUT MEASURES.—

a. Number of applications processed.

b. Number of affordable housing loans funded.

c. Number of local governments under compliance monitoring for the State Housing Initiatives Partnership (SHIP) program.

d. Number of local governments served.

e. Provide executive direction and support services as measured by percent of total program budget.

(3) DEPARTMENT OF ENVIRONMENTAL PROTECTION.—

(a) For the Division of Administrative Services, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1463-1474 are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

a. Administrative costs as a percent of total agency costs 5.12%

(b) For the State Lands Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1475-1505 are as follows:

1. INVASIVE PLANT CONTROL OUTCOME MEASURE.—

a. Percent of Florida’s public waters where control of hydrilla, water hyacinth, and water lettuce has been achieved and sustained 95%

2. INVASIVE PLANT CONTROL OUTPUT MEASURES.—

a. Number of new acres of public land where invasive, exotic, upland plants are controlled and maintained 7,000

b. Number of acres of public water bodies treated 40,165

c. Number of acres of upland plants controlled 4,285

3. LAND ADMINISTRATION OUTCOME MEASURE.—

a. Percent increase in the number of occurrences of endangered/threatened/special concern species on publicly managed conservation areas 3.6%

4. LAND ADMINISTRATION OUTPUT MEASURES.—

a. Percent of parcels acquired within the agreed upon time limit 70%

b. Appraised value as a percent of purchase price for parcels . . . 92%

c. Number of appraisals certified 500

d. Number of maps certified 80

e. Number of appraisals completed on projects on current list (as amended) 500

f. Number of parcels (ownerships) negotiated 4,397

g. Number of parcels (ownerships) closed 1,281

5. LAND MANAGEMENT OUTCOME MEASURES.—

a. Percent of easements, leases, and other requests completed by maximum time frames prescribed 75%

b. Percent of all land management plans completed within statutory timeframes 70%

6. LAND MANAGEMENT OUTPUT MEASURE.—

a. Number of leases developed by the department 500

(c) For the Water Resource Management Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1568-1596 are as follows:

1. BEACH MANAGEMENT OUTCOME MEASURE.—

a. Percent of miles of critically eroding beaches restored or maintained 49%

2. BEACH MANAGEMENT OUTPUT MEASURES.—

a. Number of coastal construction permits processed 1,725

b. Miles of shoreline surveyed and monitored 207

c. Number of beach management plans developed and maintained 40

3. WATER RESOURCE PROTECTION AND RESTORATION OUTCOME MEASURES.—

a. Percent of rivers that meet designated uses 92%

b. Percent of lakes that meet designated uses 87%

c. Percent of estuaries that meet designated uses 95%

d. Percent of groundwater that meets designated uses 85%

e. Percent of the state's water segments that meet designated uses 89%

f. Wetland acres authorized by permit to be impacted/acres required to be created, enhanced, restored, or preserved FY 2001-2002 LBR

g. Percent of mines in significant compliance with restoration plan 95%

h. Percent of public water systems with no significant public health drinking water quality problems 93.5%

4. WATER RESOURCE PROTECTION AND RESTORATION OUTPUT MEASURES.—

a. Number of mining inspections 400

b. Number of water resource permits processed 18,500

c. Number of regulatory inspections conducted 17,000

d. Number of technical assistance, public education, and outreach contacts made 4,250

e. Number of water resource protection and restoration projects funded 50

f. Percent reduction in phosphorus loadings to Lake Okeechobee FY 2001-2002 LBR

g. Number of total maximum daily loads adopted FY 2001-2002 LBR

5. WATER SUPPLY OUTCOME MEASURE.—

a. Reclaimed water (reuse) capacity as percent of total wastewater capacity 45%

6. WATER SUPPLY OUTPUT MEASURE.—

a. Number of alternative water supply projects funded 9

(d) For the Waste Management Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1597-1633D are as follows:

1. WASTE CLEANUP OUTCOME MEASURES.—

a. Cumulative percent of petroleum contaminated program sites with cleanup completed 19%

b. Cumulative percent of dry-cleaning contaminated sites with cleanup completed 1%

c. Cumulative percent of other contaminated sites with cleanup completed 62%

d. Percent of hazardous waste sites cleaned up 18%

2. WASTE CLEANUP OUTPUT MEASURES.—

a. Number of petroleum program contaminated sites being cleaned up 2,668

b. Number of known contaminated hazardous waste sites being cleaned up 200

3. WASTE CONTROL OUTCOME MEASURES.—

a. Percent of regulated petroleum storage tank facilities in significant compliance with state regulations 89%

b. Percent of inspected facilities that generate, treat, store, or dispose of hazardous waste in significant compliance 96%

c. Cumulative percent of petroleum contaminated non-program sites with cleanup completed 65%

d. Percent of inspected permitted solid waste facilities in significant compliance 96%

e. Percent of municipal solid waste managed by recycling/waste-to-energy/landfilling 38%/16%/46%

4. WASTE CONTROL OUTPUT MEASURES.—

a. Number of storage tank facilities inspected 16,123

b. Percent of storage tank facilities inspected 85%

c. Number of solid and hazardous waste permits, variances, exemptions, certifications, and registrations processed 331

d. Number of solid and hazardous waste compliance assurance inspections conducted 2,800

e. Number of petroleum storage systems compliance inspections conducted 16,123

f. Number of pollution prevention assessments conducted at businesses and government facilities 32

g. Number of pollution site technical reviews conducted 1,045

h. Number of known contaminated sites being cleaned up by responsible parties 1,091

(e) For the Recreation and Parks Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1634-1666D are as follows:

1. LAND MANAGEMENT OUTCOME MEASURE.—

a. Acres designated as part of the Florida Greenways and Trails system 102,970

2. LAND MANAGEMENT OUTPUT MEASURE.—

a. Number of technical assists provided to local government to promote Greenways and Trails 33

3. RECREATIONAL ASSISTANCE TO LOCAL GOVERNMENTS OUTPUT MEASURE.—

a. Number of recreational grants and funding provided to local governments for recreational facilities and land acquisition . . . 325/\$33,800,045

4. STATE PARK OPERATIONS OUTCOME MEASURE.—

a. Attendance at state parks 15,000,000

5. STATE PARK OPERATIONS OUTPUT MEASURES.—

a. Number of state park sites managed 152

b. Number of acres managed 515,111

6. COASTAL AND AQUATIC MANAGED AREAS OUTPUT MEASURE.—

a. Increase in the number of degraded acreage in state buffer enhanced or restored 7,778

(f) For the Air Resources Management Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1667-1685 are as follows:

1. AIR ASSESSMENT OUTCOME MEASURES.—

a. Percent of time that monitored population breathes good or moderate quality air 98.5%

b. Percent of population living in areas monitored for air quality 86%

2. AIR ASSESSMENT OUTPUT MEASURES.—

a. Number of monitors operated by the department and local programs 240

b. Number of emission points reviewed and analyzed 5,350

3. AIR POLLUTION PREVENTION OUTCOME MEASURES.—

a. Pounds of NOx air emissions per capita 128.72

b. Pounds of SO2 air emissions per capita 100.49

c. Pounds of CO air emissions per capita 542.51

d. Pounds of VOC air emissions per capita 108.05

e. Percent of Title V facilities in significant compliance with state regulations 95%

4. AIR POLLUTION PREVENTION OUTPUT MEASURES.—

a. Number of air permits issued 1,292

b. Number of facility inspections 6,477

5. UTILITIES SITING AND COORDINATION OUTCOME MEASURE.—

a. Percent of energy facilities certified within statutory time-frames 85%

(g) For the Law Enforcement Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1686-1715 are as follows:

1. ENVIRONMENTAL INVESTIGATION OUTPUT MEASURE.—

a. Number of investigations closed 227

2. PATROL ON STATE LANDS OUTCOME MEASURE.—

a. Criminal incidents per 100,000 state park visitors 30

3. PATROL ON STATE LANDS OUTPUT MEASURE.—

a. Number of patrol hours on state lands 71,936

4. EMERGENCY RESPONSE OUTCOME MEASURE.—

a. Gallons of pollutant discharge per capita 189,868

5. EMERGENCY RESPONSE OUTPUT MEASURES.—

a. Number of sites/spills remediated 533

b. Number of incidents reported 2,700

(4) FISH AND WILDLIFE CONSERVATION COMMISSION.—

(a) For the Executive Director and Division of Administration, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1716-1749C are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURES.—

a. Percent change in licensed anglers 3%

b. Percent change in the number of licensed hunters 0%

2. STANDARDS AND LICENSURE OUTPUT MEASURES.—

a. Number of licensed anglers 1,712,711

b. Number of licensed hunters 167,798

3. OUTDOOR EDUCATION AND INFORMATION OUTCOME MEASURES.—

a. Percent of total students meeting minimum standards for graduation 88%

b. Number of hunting accidents 23

4. OUTDOOR EDUCATION AND INFORMATION OUTPUT MEASURES.—

a. Number of students graduating hunter education courses . . . 10,514

b. Number of written conservation education materials provided to citizens 6,538,965

5. MARINE AND WILDLIFE HABITAT CONSERVATION OUTCOME MEASURE.—

a. Percent of critical habitat (hot spots) protected through land acquisition, lease, or management contract 38%

(b) For the Law Enforcement Program, the purpose of which is to provide patrol and protection activities to safeguard the opportunities for boating, camping, fishing, hunting, wildlife viewing, and other natural-resource-related activities in a safe and healthy environment, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1750-1765 are as follows:

1. WILDLIFE, MARINE, AND BOATING LAWS ENFORCEMENT OUTPUT MEASURES.—

a. Total number of violations 29,130

b. Total number of hours spent in preventive patrol and investigations (not including Marine Patrol) 616,566

c. Number of air contacts resulting in detection and apprehension (includes inland and marine) 3,550

d. Total number of hours spent on land (not including Marine Patrol) 536,936

e. Total number of hours spent on water (not including Marine Patrol) 71,056

f. Total number of hours spent in air (not including Marine Patrol) 8,474

g. Total number of investigations closed (not including Marine Patrol) 750

h. Number of inspections of licensed and permitted captive wildlife facilities 4,446

i. Number of vessel safety inspections (not including Marine Patrol) 154,408

j. Total number of boating accidents investigated FY 2001-2002 LBR

k. Total number of boating fatalities investigated FY 2001-2002 LBR

l. Number of flight hours provided 3,650

(c) For the Wildlife Management Program, the purpose of which is to maintain and enhance Florida's diverse wildlife and to provide for responsible use of this resource, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1766-1781D are as follows:

1. WILDLIFE MANAGEMENT OUTCOME MEASURES.—

- a. Economic impact of wildlife-related outdoor recreation \$3,675,935,000
- b. Percent of satisfied hunters 75%
- c. Percent of the acreage under management control which is open to the public for wildlife-related outdoor recreation 99.9%
- d. Percent of wildlife species whose biological status is stable or improving 70%

2. WILDLIFE MANAGEMENT OUTPUT MEASURES.—

- a. Number of acres managed for wildlife 4,750,000
- b. Number of wildlife technical assists provided 325

(d) For the Fisheries Management Program, the purpose of which is to maintain, enhance, and provide for responsible use of Florida’s freshwater fisheries, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1782-1789 are as follows:

1. FRESHWATER FISHERIES MANAGEMENT OUTCOME MEASURES.—

- a. Percent angler satisfaction 75%
- b. Number of water bodies and acres where habitat rehabilitation projects have been completed 21/177,064
- c. Percent change in degraded lakes rehabilitated +5.7%

2. FRESHWATER FISHERIES MANAGEMENT OUTPUT MEASURES.—

- a. Number of water bodies managed to improve fishing 770,955
- b. Number of access points established or maintained 42
- c. Number of fish stocked 2,385,000

(e) For the Marine Fisheries Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1790-1798C are as follows:

1. MARINE FISHERIES OUTCOME MEASURES.—

- a. Artificial reefs monitored and/or created annually 65
- b. Percent of fisheries stocks that are increasing or stable 79%

2. MARINE FISHERIES OUTPUT MEASURE.—

- a. Number of commercial and other marine fishing licenses processed 32,600

(f) For the Marine Research Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1798B-1806C are as follows:

1. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL SUPPORT OUTCOME MEASURES.—

- a. Percent of research projects that provide management recommendations or support management actions 100%
- b. Manatee mortality rate 7.72%

2. MARINE ASSESSMENT, RESTORATION, AND TECHNICAL SUPPORT OUTPUT MEASURES.—

- a. Total number of sea turtle nests 77,864
- b. Manatee population 2,399
- c. Number of fish stocks assessments and data summaries conducted 170
- d. Number of requests for status of endangered and threatened species completed 3,400

(5) DEPARTMENT OF TRANSPORTATION.—

(a) For the Highway and Bridge Construction Program, the purpose of which is to develop and implement the state highway system, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1807-1815 are as follows:

1. HIGHWAY BRIDGE AND CONSTRUCTION PROGRAM OUTCOME MEASURES.—

- a. Number of motor vehicle fatalities per 100 million miles traveled less than 2.05
- b. Percent of state highway system pavement meeting department standards 78%
- c. Percent of department-maintained bridges meeting department standards 90%
- d. Percent increase in number of days required for completed construction contracts over original contract days (less weather days) . . less than 30%
- e. Percent increase in final amount paid for completed construction contracts over original contract amount less than 10%
- f. Percent of vehicle crashes on state highway system where road-related conditions were listed as a contributing factor less than 1%

g. Average construction cost per lane mile of new capacity \$3.8 million

2. HIGHWAY BRIDGE AND CONSTRUCTION PROGRAM OUTPUT MEASURES.—

- a. Number of lane miles let to contract for resurfacing 2,800
- b. Number of lane miles let to contract for highway capacity improvements 176
- c. Percent of construction contracts planned for letting that were actually let 95%
- d. Number of bridges let to contract for repair 81
- e. Number of bridges let to contract for replacement 35
- f. Number of right-of-way parcels acquired 2,230
- g. Number of projects certified ready for construction 81

(b) For the Public Transportation Program, the purpose of which is to develop and provide for all forms of public transportation, including transit, aviation, intermodal rail, and seaport development, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1816-1821G are as follows:

1. PUBLIC TRANSPORTATION PROGRAM OUTCOME MEASURES.—

- a. Transit ridership growth compared to population growth . . . 2%/2%
- b. Tons of cargo shipped by air 4 million
- c. Average cost per requested trip for transportation disadvantaged \$4.32

2. PUBLIC TRANSPORTATION PROGRAM OUTPUT MEASURES.—

- a. Number of passenger enplanements 56 million
- b. Number of public transit passenger trips 175 million
- c. Number of cruise embarkations and disembarkations at Florida ports 9.3 million
- d. Number of trips provided (transportation disadvantaged) 5,768,000

(c) For the Highway Operations Program, the purpose of which is to provide routine and uniform maintenance of the state highway system, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1822-1836L are as follows:

1. HIGHWAY OPERATIONS PROGRAM OUTCOME MEASURES.—

a. Maintenance condition rating of state highway system as measured against the department’s maintenance manual standards 80

b. Percent of commercial vehicles weighed that were over weight:

(I) Fixed scale weighings 0.4%

(II) Portable scale weighings 37%

2. HIGHWAY OPERATIONS PROGRAM OUTPUT MEASURES.—

a. Number of commercial vehicles weighed 11 million

b. Number of commercial vehicle safety inspections performed 50,000

c. Number of portable scale weighings performed 45,000

(d) For the Toll Operations Program, the purpose of which is to efficiently operate and maintain state toll facilities, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1837-1846E are as follows:

1. TOLL OPERATIONS PROGRAM OUTCOME MEASURES.—

a. Operational cost per toll less than \$0.16

b. Operational cost per dollar collected less than \$0.19

2. TOLL OPERATIONS PROGRAM OUTPUT MEASURE.—

a. Number of toll transactions 499 million

Section 71. The performance measures and standards established in this section for individual programs in general government agencies shall be applied to those programs for the 2000-2001 fiscal year. These performance measures and standards are directly linked to the appropriations made in the General Appropriations Act for Fiscal Year 2000-2001, as required by the Government Performance and Accountability Act of 1994.

(1) DEPARTMENT OF BANKING AND FINANCE.—

(a) For the Financial Accountability for Public Funds Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1881-1903 are as follows:

1. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTCOME MEASURES.—

a. Percent increase in the total number of holders reporting 3%

b. Percent of previously filing holders who submit problem reports 3%

c. Percent of the total number of claims paid to the owner compared to the total number of returnable accounts reported/received 22%

d. Percent of the total dollar amount of claims paid to the owner compared to the total dollars in returnable accounts reported/received 80%

2. RECOVERY AND RETURN OF UNCLAIMED PROPERTY OUTPUT MEASURES.—

a. Number of holders reports processed 16,000

b. Number of exams of holders who have not previously filed a holder report 213

c. Number of exams conducted/processed 476

d. Dollar value collected as a result of exams \$15.5 million

e. Number/dollar value of owner accounts processed 255,000/\$101 million

f. Total cost of the program to the number of holder reports/owner accounts processed \$9/\$186

g. Number/dollar value of claims paid to owners . 55,000/FY 2001-2002 LBR

h. Number of owner accounts advertised 100,000

i. Percent of claims approved/denied within 30/60/90 days from the date received (cumulative total) 50%/90%/100%

j. Percent of claims paid within 30/60/90 days from date received (cumulative total) 15%/50%/100%

3. STATE FINANCIAL INFORMATION AND STATE AGENCY ACCOUNTING OUTCOME MEASURES.—

a. Percent of program’s customers who return an overall customer service rating of good or excellent on surveys 95%

b. Percent of vendor payments issued in less than the Comptroller’s statutory time limit of 10 days 100%

c. Accuracy rate of postaudited vendor payments FY 2001-2002 LBR

d. Percent of those utilizing program provided financial information who rate the overall relevancy, usefulness, and timeliness of information as good or excellent 95%

e. Number of qualifications in the Independent Auditor’s Report on the State General Purpose Financial Statements which are related to the presentation of the financial statements 0

- f. Percent of vendor payments issued electronically 16%
- g. Percent of payroll payments issued electronically 77%
- h. Percent of retirement payments issued electronically 76%

4. STATE FINANCIAL INFORMATION AND STATE AGENCY ACCOUNTING OUTPUT MEASURES.—

- a. Number of vendor payment requests preaudited 1 million
- b. Number of vendor payment requests postaudited . . . FY 2001-2002 LBR
- c. Percent of vendor payment requests postaudited FY 2001-2002 LBR

d. Dollar amount of vendor payment requests postaudited . . FY 2001-2002 LBR

- e. Number of vendor invoices paid 4,050,000
- f. Number of payroll payments issued 5,639,780
- g. Number of instances during the year where as a result of inadequate cash management under this program, general revenue had a negative cash balance 0

- h. Number of payments issued electronically 6,450,000
- i. Number of fiscal integrity cases closed 18

j. Number of “get lean” hotline calls processed for referral to the appropriate agency 250

k. Number of fiscal integrity cases closed where criminal disciplinary and/or administrative actions were taken FY 2001-2002 LBR

(b) For the Financial Institutions Regulatory Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1904-1926 are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of licensees examined where department action is taken against the licensee for violations:

(I) For-cause violations based on risk assessment profile or on internal/external information which indicates a violation of statute 33.05%

(II) Routine proactive exam conducted on randomly selected entities or entities on an examination cycle 16.88%

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of for-cause examinations completed 377
- b. Number of routine examinations completed 1,435
- c. Percent of total licensees examined to determine compliance with applicable regulations 5%

3. FINANCIAL SERVICES INDUSTRY REGULATION OUTCOME MEASURES.—

- a. Percent of licensees sanctioned for violations less than 1%
- b. Percent of total applicants not licensed to conduct business in the state because they fail to meet substantive licensing requirements 4.3%
- c. Percent of applicants not granted registration in the securities industry in Florida who subsequently are the subject of regulatory action 60%

4. FINANCIAL SERVICES INDUSTRY REGULATION OUTPUT MEASURES.—

- a. Number of final actions taken against licensees 370
- b. Number of applications denied or withdrawn 3,546
- c. Number of applications processed 70,944
- d. Amount of securities registration applications denied or withdrawn \$2.1 billion
- e. Number of applicants licensed 67,398
- f. Number of applicants licensed with restrictions 95
- g. Number of applications denied or withdrawn with additional disciplinary information reported on the Central Registration Depository 324
- h. Number/percent of filing or requests processed within a designated standard number of days by type FY 2001-2002 LBR

5. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM OUTCOME MEASURES.—

- a. Percent of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on return on assets 51%
- b. Percent of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on return on equity 51%
- c. Percent of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on capital to asset ratio 51%
- d. Percent of Florida state-chartered banks that exceed the median of all national/federal banks chartered in Florida on tier 1 capital 51%

- e. Percent of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on return on assets 51%
 - f. Percent of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on return on equity 51%
 - g. Percent of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on capital to asset ratio 51%
 - h. Percent of Florida state-chartered credit unions that exceed the median of all national/federal credit unions chartered in Florida on tier 1 capital 51%
 - i. Percent of applications for new Florida financial institutions that seek state charters 67%
 - j. Unit average dollar savings in assessments paid by state-chartered banks compared to assessments that would be paid if the bank was nationally or federally chartered \$10,000
 - k. Unit average dollar savings in assessments paid by state-chartered credit unions compared to assessments that would be paid if the credit unions were nationally or federally chartered \$500
 - l. Percent of banks receiving an examination report within 45 days after the conclusion of their onsite state examination 75%
 - m. Percent of credit unions receiving an examination report within 30 days after the conclusion of their onsite state examination 75%
 - n. Percent of international financial institutions receiving an examination report within 45 days after the conclusion of their onsite state examination 75%
 - o. Percent of trust companies receiving an examination report within 60 days after the conclusion of their onsite state examination 75%
 - p. Percent of de novo applications statutorily complete that are processed within a standard number of 90 days 67%
 - q. Percent of branch applications statutorily complete that are processed within 50 days 67%
 - r. Percent of merger/acquisition applications statutorily complete that are processed within 60 days 67%
 - s. Percent of financial institutions under enforcement action that are substantially in compliance with conditions imposed 90%
6. SAFETY AND SOUNDNESS OF STATE BANKING SYSTEM OUTPUT MEASURES.—

a. Median Florida state-chartered bank return on assets 0.96%

b. Median Florida state-chartered bank return on equity 10.5%

c. Median Florida state-chartered bank capital to asset ratio 9%

d. Median Florida state-chartered bank tier 1 capital 9.1%

e. Median Florida state-chartered credit union return on assets 0.93%

f. Median Florida state-chartered credit union return on equity 7.1%

g. Median Florida state-chartered credit union capital to asset ratio 12.5%

h. Median Florida state-chartered credit union tier 1 capital . . . 11.9%

i. Number of new Florida state-chartered banks opened 15

j. Amount of annual assessments paid by banks \$6,929,900

k. Amount of annual assessments paid by credit unions . . . \$1,463,000

l. Number of banks examined by the Division of Banking receiving an examination report within 45 days 54

m. Number of credit unions examined by the Division of Banking receiving an examination report within 30 days 57

n. Number of international financial institutions examined by the Division of Banking receiving an examination report within 45 days 14

o. Number of trust companies examined by the Division of Banking receiving an examination report within 60 days 8

p. Number of statutorily complete new De Novo applications received that are processed within 90 days 7

q. Number of statutorily complete branch applications received that are processed within 15 days 14

r. Number of statutorily complete merger/acquisition applications received that are processed within 60 days 7

s. Number of institutions in substantial compliance with enforcement actions 20

t. Percent/number of financial institutions examined within statutory timeframes by type of institution:

(I) Banks 66%/144

(II) Credit Unions 66%/76

<u>(III) International</u>	66%/41
<u>(IV) Trust Companies</u>	66%/12

u. Percent/number of surveys returned that rate the Division’s examination program as satisfactory or above 75%/150

v. Average change in total exam time from previous state exam by type of institution:

<u>(I) Banks</u>	-5%
<u>(II) Credit Unions</u>	-5%
<u>(III) International</u>	-5%
<u>(IV) Trust Companies</u>	-5%

w. Average percent of total exam hours conducted off-site, by type of institution:

<u>(I) Banks</u>	25%
<u>(II) Credit Unions</u>	25%
<u>(III) International</u>	25%
<u>(IV) Trust Companies</u>	25%

7. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION OUTCOME MEASURES.—

a. Percent of investigations of licensed and unlicensed entities referred to other agencies where investigative assistance aided in obtaining criminal/civil/administrative actions:

<u>(I) Licensed</u>	6%
<u>(II) Unlicensed</u>	59%

b. Dollars returned (voluntarily or through court-ordered restitution) to victims compared to total dollars of verified loss as a result of investigative efforts of licensed and unlicensed entities \$0.001/\$1

c. Dollars returned (voluntarily or through court ordered restitution) to victims compared to total dollars of verified loss as a result of investigative efforts of unlicensed entities \$0.46/\$1

d. Percent of written complaints processed within applicable standards 85%

e. Percent of written complaints regarding licensed entities referred for examination, investigation, or legal/criminal action resulting in formal/informal sanctions within/outside statutory authority 18.6%

f. Percent of written complaints regarding unlicensed entities referred for examination, investigation, or legal/criminal action resulting in formal/informal sanctions within/outside statutory authority 37.5%

8. CONSUMER FINANCIAL FRAUD PREVENTION AND DETECTION OUTPUT MEASURES.—

a. Number of investigations closed 450

b. Number of background investigations completed 800

c. Amount of court-ordered restitution to victims of licensed/unlicensed entities:

(I) Licensed \$9,000

(II) Unlicensed \$20.8 million

d. Amount of voluntary reimbursement received from licensed/unlicensed entities:

(I) Licensed \$1,200

(II) Unlicensed \$434,700

e. Amount returned to victims of licensed/unlicensed entities:

(I) Licensed \$10,000

(II) Unlicensed \$21.2 million

f. Amount of verified loss to victims of licensed/unlicensed entities:

(I) Licensed \$9.2 million

(II) Unlicensed \$46.14 million

g. Average number of days for initial written responses to consumers 7

h. Average number of days to resolve, refer, or close a written complaint 68

i. Number of complaints resolved, referred, or closed during the year 4,350

j. Percent of complaints remaining open beyond 90 days and less than 120 days 10%

k. Percent of complaints remaining open beyond 120 days 15%

l. Number of written complaints where the department identified statutory violations 150

m. Number of complaints referred for consideration of legal/criminal action (licensed and unlicensed entities) 275

- n. Number of public/consumer awareness contacts made activities with personal, direct face-to-face contact 140
- o. Number of public/consumer awareness activities conducted utilizing all types of media 540
- p. Number of participants at personal, direct, face-to-face public/consumer awareness activities 6,800
- q. Total number of hours spent conducting public/consumer awareness activities 1,100

(2) DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION.—

(a) For the Florida Boxing Commission, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1939-1957 are as follows:

1. INFORMATION TECHNOLOGY OUTCOME MEASURE.—

- a. Percent increase in public access to regulatory information . . . 10%

2. FLORIDA BOXING COMMISSION OUTCOME MEASURE.—

- a. Percent of licenses suspended or revoked (primarily for medical purposes/approx 90%) in relation to fights supervised 28.8%

3. FLORIDA BOXING COMMISSION OUTPUT MEASURE.—

- a. Number of scheduled boxing rounds 2,472

(b) For the Professional Regulation Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1958-1978 are as follows:

1. STANDARDS AND LICENSURE OUTCOME MEASURE.—

- a. Percent of applications processed within 90 days 100%

2. STANDARDS AND LICENSURE OUTPUT MEASURES.—

- a. Number of applications processed 59,263
- b. Number of licensees 499,964

3. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

- a. Percent of cases that are resolved through alternative means (notices of noncompliance, citations or alternative dispute resolution) . . FY 2001-2002 LBR

- b. Percent of establishments or licensees found in violation of critical or multiple noncritical violations resulting in discipline 0.9%

4. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Total number of cases FY 2001-2002 LBR
- b. Number of enforcement actions 35,558

(c) For the Pari-Mutuel Wagering Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 1979-2001 are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURE.—

- a. Percent of races and games that result in statutory or rule infractions 0.85%

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE.—

- a. Number of races and games monitored 87,000

3. STANDARDS AND LICENSURE OUTCOME MEASURE.—

- a. Percent of applications processed within 90 days 100%

4. STANDARDS AND LICENSURE OUTPUT MEASURE.—

- a. Number of applications processed 23,001

5. TAX COLLECTION OUTCOME MEASURE.—

- a. Total collections per dollar spent on pari-mutuel events \$19.38

6. TAX COLLECTION OUTPUT MEASURE.—

- a. Number of audits conducted 87,500

(d) For the Hotels and Restaurants Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2002-2013 are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

- a. Percent of licensees in compliance with applicable laws and rules for food service and public lodging establishments 86.07%
- b. Percent of licensees in compliance with applicable laws and rules for elevators, escalators, and other vertical conveyance devices 95.29%

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of educational packets distributed and education and training seminars/workshops conducted 283,407
- b. Number of inspections for food service and public lodging establishments FY 2001-2002 LBR

c. Number of inspections for elevators, escalators, and other vertical conveyance devices FY 2001-2002 LBR

d. Number of call-back inspections for food service and public lodging establishments FY 2001-2002 LBR

3. STANDARDS AND LICENSURE OUTCOME MEASURE.—

a. Percent of hotel and restaurant licenses and elevator certificates of operation processed within 30 days 90.6%

4. STANDARDS AND LICENSURE OUTPUT MEASURES.—

a. Number of licensees for public lodging and food service establishments 69,315

b. Number of licensees for elevators, escalators, and other vertical conveyance devices 43,897

(e) For the Alcoholic Beverages and Tobacco Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2014-2033 are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent repeated noncomplying wholesale/retail licensees on yearly basis FY 2001-2002 LBR

b. Percent noncomplying wholesale/retail licensees on yearly basis FY 2001-2002 LBR

c. Percent of alcoholic beverages and tobacco retailers tested found to be in compliance with underage persons' access FY 2001-2002 LBR

d. Percent of total retail alcohol and tobacco licensees and permit holders inspected 30%

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURE.—

a. Number of licensees 64,000

3. STANDARDS AND LICENSURE OUTCOME MEASURE.—

a. Percent of license applications processed within 90 days 95%

4. STANDARDS AND LICENSURE OUTPUT MEASURE.—

a. Number of applications processed 12,307

5. TAX COLLECTION OUTCOME MEASURES.—

a. Total auditing expenditures compared to auditing collections FY 2001-2002 LBR

b. Percent of retail and wholesale tax dollars identified by audit that were collected 85%

6. TAX COLLECTION OUTPUT MEASURE.—

a. Number of audits conducted 241,000

(f) For the Florida Land Sales, Condominiums, and Mobile Homes Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2034-2045 are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

a. Percent of administrative actions resulting in consent orders FY 2001-2002 LBR

b. Average number of days to resolve consumer complaints not investigated FY 2001-2002 LBR

c. Average number of days to resolve investigations . . . FY 2001-2002 LBR

d. Average number of days to resolve cases submitted for arbitration for condominiums FY 2001-2002 LBR

e. Percent of parties surveyed that benefited from education provided (condominiums) FY 2001-2002 LBR

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

a. Number of administrative actions resolved by consent orders FY 2001-2002 LBR

b. Number of days to close consumer complaints . . FY 2001-2002 LBR

c. Number of consumer complaints closed FY 2001-2002 LBR

d. Number of days to close investigations FY 2001-2002 LBR

e. Number of investigations closed FY 2001-2002 LBR

f. Number of days to close cases FY 2001-2002 LBR

g. Number of cases closed FY 2001-2002 LBR

h. Number of seminars conducted FY 2001-2002 LBR

i. Number of attendees at educational seminars surveyed . . . FY 2001-2002 LBR

j. Number of topics covered at educational seminars . . . FY 2001-2002 LBR

k. Number of unit owners represented at educational seminars . . . FY 2001-2002 LBR

l. Number of associations represented at educational seminars . . . FY 2001-2002 LBR

3. STANDARDS AND LICENSURE OUTCOME MEASURE.—

a. Percent of permanent licenses issued and filings reviewed as prescribed by laws 97%

4. STANDARDS AND LICENSURE OUTPUT MEASURE.—

a. Permanent licenses and filings processed 19,161

(3) DEPARTMENT OF CITRUS.—

(a) For the Citrus Research Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2046-2048 are as follows:

1. CITRUS RESEARCH OUTCOME MEASURE.—

a. Number of new citrus product lines 2

2. CITRUS RESEARCH OUTPUT MEASURE.—

a. Number of sponsored research programs 17

(b) For the Executive Direction and Support Services Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2049-2056 are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

a. Administrative cost as a percent of total agency costs 7.8%

(c) For the Agricultural Products and Marketing Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2057-2059 are as follows:

1. AGRICULTURAL PRODUCTS MARKETING OUTCOME MEASURE.—

a. Percent return on investment for Florida growers 9%

2. AGRICULTURAL PRODUCTS MARKETING OUTPUT MEASURES.—

a. Number of TV Gross Rating Points 4,000

b. Number of trade incentive programs administered 2,400

(4) EXECUTIVE OFFICE OF THE GOVERNOR.—

(a) For the General Office Program, the purpose of which is to assist the Governor in the performance of his or her duties and responsibilities, helping to communicate and implement the Governor's goals, priorities, programs, and views to the citizens of Florida, the outcome measures, output

measures, and associated performance standards with respect to funds provided in Specific Appropriations 2060-2083 are as follows:

1. DRUG CONTROL COORDINATION OUTCOME MEASURE.—

a. Decrease the use of illegal drugs in Florida from 8% to 7% 7%

2. LEGISLATIVE APPROPRIATIONS SYSTEM/PLANNING AND BUDGETING SUBSYSTEM OUTCOME MEASURE.—

a. Decrease the ratio of Legislative Appropriations System/Planning and Budgeting Subsystem costs to the number of users supported from \$5,316,331:585 to \$5,309,322:585 \$5,309,322:585

3. SCHOOL READINESS OUTCOME MEASURE.—

a. Increase the percent of kindergarten students meeting state expectations for readiness from 80% to 83% 83%

4. SCHOOL READINESS OUTPUT MEASURE.—

a. Coordinate the state’s School Readiness services as measured by the number of students meeting state expectations for readiness 633,168

5. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) OUTCOME MEASURE.—

a. Maintain the level of Work and Gain Economic Self-sufficiency (WAGES) clients who successfully leave the program at 41% or more 41%

6. WORK AND GAIN ECONOMIC SELF-SUFFICIENCY (WAGES) OUTPUT MEASURE.—

a. Oversee Work and Gain Economic Self-sufficiency State Board as measured by the number of Work and Gain Economic Self-sufficiency clients who successfully complete the program 52,966

(b) For the Office of Tourism, Trade, and Economic Development Program, the purpose of which is to maintain and improve the economic health of Florida by increasing jobs, income, and investments through promoting targeted businesses, tourism, and professional and amateur sports and entertainment and by assisting communities, residents, and businesses, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2084-2088E are as follows:

1. OFFICE OF TOURISM, TRADE, AND ECONOMIC DEVELOPMENT OUTPUT MEASURES.—

a. Number/dollar amount of contracts and grants administered 283/\$290 million

b. Public expenditures per job created/retained under QTI incentive program \$3,750

c. Number of state agency proposed rules reviewed which impact small businesses 70

d. Number of business leaders' meetings coordinated 1

e. Implement the revitalization of urban communities (Front Porch Florida) as measured by the number of applications and neighborhood plans reviewed; partnering activities, interactive community activities, and technical assistance activities facilitated TBD

f. Market, promote, and provide services to the state's entertainment industry (Office of Film Commission) as measured by the number of marketing, promotion, and other services provided TBD

2. BLACK BUSINESS INVESTMENT BOARD OUTCOME MEASURES.—

a. Number of jobs supported by financing black business:

(I) Regional BBICs 2,000

(II) Statewide BBICs 120

b. Dollar amount and procurement opportunities generated for Black businesses \$2.5 million

3. BLACK BUSINESS INVESTMENT BOARD OUTPUT MEASURES.—

a. Matching dollars leveraged by the Black Business Investment Board \$1.6 million

b. Number of businesses provided technical assistance through Statewide BBIC 200

4. FLORIDA SPORTS FOUNDATION OUTCOME MEASURES.—

a. Economic contributions from Florida Sports Foundation-sponsored regional and major sporting events grants \$150 million

b. Satisfaction of the area sports commissions with the efforts of the foundation to promote and develop the sports industry and related industries in the state 75%

c. Economic contributions to communities as a result of hosting Florida's Senior State Games and Sunshine State Games Championships TBD

5. FLORIDA SPORTS FOUNDATION OUTPUT MEASURES.—

a. Number/amount of major and regional sports event grants awarded 30/\$700,000

b. Number of athletes competing in Florida's Senior State Games and Sunshine State Games Championships TBD

- c. Number of amateur athletic events TBD
- 6. FLORIDA COMMISSION ON TOURISM OUTCOME MEASURES.—
 - a. Sustained growth in the number of travelers who come to and go through Florida:
 - (I) Out-of-state 50.6 million
 - (II) Residents 13.6 million
 - b. Sustained growth in the beneficial impacts that travelers in Florida have on the state’s overall economy:
 - (I) Rental car surcharge \$141.2 million
 - (II) Tourism-related employment 835,156
 - (III) Taxable sales \$48.3 billion
 - (IV) Local option tax \$320 million
 - c. Growth in private sector contributions to VISIT Florida \$34 million
 - d. Satisfaction of VISIT Florida’s partners and representative members of the tourism industry with the efforts of VISIT Florida to promote Florida tourism 75%
 - e. Facilitate the creation of an inventory of the sites identified by the state’s tourism regions as nature-based and heritage tourism sites and implement procedures to maintain the inventory TBD
 - f. Implement s. 288.1224(13), Florida Statutes, including the incorporation of nature-based and heritage tourism components into the Four-Year Marketing Plan TBD
- 7. FLORIDA COMMISSION ON TOURISM OUTPUT MEASURES.—
 - a. Quality and effectiveness of paid advertising messages reaching the target audience (impressions) 550 million
 - b. Number contacting VISIT Florida in response to advertising 620,146
 - c. Value and number of consumer promotions facilitated by VISIT Florida \$13 million/155
 - d. Number of leads and visitor inquiries generated by VISIT Florida events and media placements 1,229,780
 - e. Number of private sector partners 3,462
 - f. Private sector partner financial contributions through direct financial investment \$2.2 million

g. Private sector partner financial contributions through strategic alliance program \$1.3 million

8. SPACEPORT FLORIDA OUTCOME MEASURES.—

a. Value of new investment in the Florida space business and programs (cumulative) \$230 million

b. Number of launches 30

c. Number of visitors to space-related tourism facilities . . . 2.9 million

d. Tax revenue generated by space-related tourism facilities \$1,400,000

9. SPACEPORT FLORIDA OUTPUT MEASURES.—

a. Number of students in Spaceport Florida Authority (SFA) sponsored space-related classroom or research at accredited institutions of higher education 400

b. Equity in SFA industrial/research facilities \$65 million

c. Number of presentations to industry and governmental decision-makers 35

d. Equity in SFA space-related tourist facilities \$25 million

10. ENTERPRISE FLORIDA BUSINESS EXPANSION, RETENTION, AND RECRUITMENT OUTCOME MEASURES.—

a. Number of direct full-time jobs facilitated as a result of Enterprise Florida’s recruitment, expansion, and retention efforts 31,000

(I) Rural areas (subset) 2,000

(II) Urban core areas (subset) 2,000

(III) Critical industries (subset) 10,000

b. Documented export sales attributable to programs and activities \$275 million

c. Number of qualified marketing leads generated through Enterprise Florida’s comprehensive marketing programs 750

(I) Trade leads (subset) 450

(II) Investment leads (subset) 300

d. Satisfaction of economic development practitioners and other appropriate entities with efforts of Enterprise Florida in providing economic development leadership in the full range of services required for state and local economic growth, including critical industries and workforce development 75%

e. Satisfaction of economic development practitioners and other appropriate entities with efforts of EFI in marketing the state, including rural communities and distressed urban communities, as a probusiness location for potential new investment 75%

11. ENTERPRISE FLORIDA BUSINESS EXPANSION, RETENTION, AND RECRUITMENT OUTPUT MEASURES.—

a. Number of trade events 32

b. Number of companies assisted by Enterprise Florida in the area of international trade 2,660

c. Number of active recruitment, expansion, and retention projects worked during the year 295

d. Number of leads and projects referred to local economic development organizations 120

e. Number of successful incentive projects worked with local economic development organizations 60

f. Number of times Enterprise Florida’s information services are accessed by local economic development organizations 800

12. ENTERPRISE FLORIDA WORKFORCE DEVELOPMENT OUTCOME MEASURES.—

a. Percent of supplemental fund requests from Regional Workforce Boards acted upon in a timely fashion:

(I) Less than or equal to established fund threshold acted upon within 14 days after receipt of approvable documentation 100%

(II) Greater than the established fund threshold within 90 days 100%

b. Number/percent of agency policies to be reviewed, recommendations made, and actions taken to implement recommendations 202/70%

c. Number/percent of onsite regional workforce development board reviews completed in accordance with an established schedule by June 30, 2000 24/100%

d. For regions out of compliance, the percent of reviews where board staff issued the report of deficiencies and provided recommendations for corrective action within 14 days after exit 100%

e. Number/percent of individuals completing high skill/high wage programs found employed at an average hourly wage equal to or higher than \$9 for the last completed reporting period 49,500/50%

f. Number/percent of WIA statewide standards met or exceeded . . . 12 of 17/70%

g. Number/percent of WIA regional standards met or exceeded . . . 300 of 408/73.5%

h. Percent of customers who found the State Board fulfilling its oversight and coordinating responsibilities determined through the use of a customer survey 75%

13. ENTERPRISE FLORIDA WORKFORCE DEVELOPMENT OUTPUT MEASURES.—

a. Number of new full-time, high skill/high wage jobs created as a result of Quick Response Training 4,500

(I) In rural areas 300

(II) In urban core areas 300

(III) In critical industries 2,700

b. QRT ratio of private funds match to state funds 3:1

c. QRT employee retention rates and earnings (at \$9 or above) in quarter following completion of training 70%

d. QRT employee satisfaction rates (per survey) 75%

e. Number of permanent jobs retained as a result of Incumbent Worker Training pilot project (WIA) 1,000

(I) In rural areas 100

(II) In urban core areas 200

(III) In critical industries 250

f. IWT ratio of private funds match to federal WIA funds 2:1

g. IWT employee retention rates and earnings (at \$9 or above) in quarter following completion of training 70%

h. IWT employer satisfaction rates (per survey) 75%

(5) DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES.—

(a) For the Florida Highway Patrol Program, the purpose of which is to increase highway safety in Florida through law enforcement, preventive patrol, and public education, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2100-2123 are as follows:

1. OUTCOME MEASURES.—

a. Percent of closed criminal investigation cases which are resolved 66%

b. Florida death rate on patrolled highways per 100 million vehicle miles of travel 1.9

c. National average death rate on highways per 100 million vehicle miles of travel 1.7

d. Florida death rate on all roads per 100 million vehicle miles of travel 1.9

e. National average death rate on all roads per 100 million vehicle miles of travel 1.7

f. Alcohol-related death rate per 100 million vehicle miles of travel 0.64

g. Number of crashes investigated by FHP 186,978

h. Percent change in number of crashes investigated by FHP . . . more than 1%

i. Annual crash rate per 100 million vehicle miles of travel on all Florida roads 177

j. Percent change in seat belt use more than 1%

k. State seat belt compliance rate 60.7%

l. National average seat belt compliance rate (for comparison) . . . 68%

2. OUTPUT MEASURES.—

a. Hours spent on criminal investigation cases closed 37,901

b. Actual number of criminal cases closed 1,233

c. Hours spent on professional compliance investigation cases closed 7,884

d. Actual number of professional compliance investigation cases closed 122

e. Number of hours spent on traffic homicide investigations . . . 133,105

f. Number of cases resolved as result of traffic homicide investigations 1,647

g. Average time (hours) spent per traffic homicide investigation 80.82

h. Percent of recruits retained by FHP for 3 years after the completion of training 88%

i. Number of hours spent on investigations 63,350

j. Actual average response time (minutes) to calls for crashes or assistance 26

- k. Number of law enforcement officer duty hours spent on preventive patrol 1,014,491
- l. Percent of law enforcement officer duty hours spent on preventive patrol 42%
- m. Number of law enforcement officer duty hours spent on crash investigation 337,801
- n. Percent of law enforcement officer duty hours spent on crash investigation 14%
- o. Average time (hours) to investigate crashes (long form) 2.17
- p. Average time (hours) to investigate crashes (short form) 1.35
- q. Average time (hours) to investigate crashes (nonreportable) . . . 0.65
- r. Duty hours spent on law enforcement officer assistance to motorists 102,387
- s. Percent of law enforcement officer duty hours spent on motorist assistance 5%
- t. Number of motorists assisted by law enforcement officers . . 299,924
- u. Number of public traffic safety presentations made 1,563
- v. Number of persons in attendance at public traffic safety presentations 83,475
- w. Average size of audience per presentation 53
- x. Number of training courses offered to FHP recruits and personnel 41
- y. Number of students successfully completing training course . . . 967

(b) For the Licenses, Titles, and Regulations Program, the purpose of which is to maintain an efficient and effective driver licensing program, ensuring that only drivers demonstrating the necessary knowledge, skills, and abilities are licensed to operate motor vehicles on Florida roads; to remove drivers from the highways who abuse their driving privilege or require further driver education; to ensure that drivers are financially responsible for their actions; and to maintain adequate records for driver education and administrative control, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2124-2169 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of customers waiting 15 minutes or less for driver license service 82%

b. Percent of customers waiting 30 minutes or more for driver license service 11%

c. Percent of DUI course graduates who do not recidivate within three years of graduation 86%

d. Average number of corrections per 1,000 driver records maintained 4

e. Percent of motorists complying with financial responsibility . . . 83%

f. Number of driver licenses/identification cards suspended, cancelled, and invalidated as a result of fraudulent activity, with annual percent change shown 2,178/1%

g. Percent of motor vehicle titles issued without error 98%

h. Number of fraudulent motor vehicle titles identified and submitted to law enforcement 930

i. Percent change in number of fraudulent motor vehicle titles identified and submitted to law enforcement 3%

j. Ratio of warranty complaints to new mobile homes titled 1:61

k. Percent reduction in pollution tonnage per day in the six applicable (air quality) counties 15.5%

l. Ratio of taxes collected from international registration plans (IRP) and international fuel tax agreements (IFTA) audits to cost of audits \$1.85:\$1

2. OUTPUT MEASURES.—

a. Number of driver licenses issued 4,188,819

b. Number of identification cards issued 821,349

c. Number of written driver license examinations conducted 2,213,001

d. Number of road tests conducted 525,855

e. Number of motor vehicle and mobile home registrations issued 13,923,922

f. Number of motor vehicle and mobile home titles issued . . . 4.7 million

g. Average cost to issue a motor vehicle title \$2.05

h. Average number of days to issue a motor vehicle title 3.4

i. Number of vessel registrations issued 863,501

j. Number of vessel titles issued 224,171

- k. Average cost to issue a vessel title \$5.08
- l. Number of motor carriers audited per auditor, with number of auditors shown 22/14

(c) For the Kirkman Data Center Program, the purpose of which is to encourage greater efficiency in all governmental programs through implementation of effective information technology initiatives, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2170-2175 are as follows:

1. KIRKMAN DATA CENTER OUTCOME MEASURE.—

- a. Percent of customers who rate services as satisfactory or better as measured by survey 80%

2. KIRKMAN DATA CENTER OUTPUT MEASURE.—

- a. Number of service programs maintained 3,310

(d) For the Administrative Services Program, the purpose of which is to provide policy determination and administrative support for agency operations, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2089-2099A, 2119-2123, and 2165-2169 are as follows:

1. ADMINISTRATIVE SERVICES PROGRAM OUTCOME MEASURES.—

- a. Percent agency administration and support costs and positions compared to total agency costs and positions 5.02%:7.43%
- b. Cost per square foot for operational maintenance of agency facilities \$4.76

(6) DEPARTMENT OF INSURANCE.—

(a) For the Division of Treasury Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2195-2204 are as follows:

1. DEPOSIT SECURITY SERVICES OUTCOME MEASURE.—

- a. Maximum administrative unit cost per \$100,000 of securities placed for deposit security services purposes \$25

2. DEPOSIT SECURITY SERVICES OUTPUT MEASURES.—

- a. Number of analyses performed on the financial condition of qualified public depositories and custodians, and securities held for deposit 3,880
- b. Number of account actions taken on trust deposit and collateral accounts 34,545

3. STATE FUNDS MANAGEMENT AND INVESTMENT OUTCOME MEASURES.—

- a. Ratio of net rates of return to established national benchmarks for:
 - (I) Internal liquidity investments 1.05
 - (II) Internal bridge investments 1.03
 - (III) External investment program bridge portfolio 1.01
 - (IV) Medium term portfolio 1.02
 - (V) Investment grade convertible bonds FY 2001-2002 LBR

4. STATE FUNDS MANAGEMENT AND INVESTMENT OUTPUT MEASURES.—

- a. Number of cash management consultation services 30
- b. Number of financial management/accounting transactions processed and reports produced 10,200,093

5. SUPPLEMENTAL RETIREMENT PLAN OUTCOME MEASURE.—

- a. Minimum percent of state employees (excluding OPS) participating in the State Supplemental Retirement Plan (Deferred Compensation) 24%

6. SUPPLEMENTAL RETIREMENT PLAN OUTPUT MEASURES.—

- a. Number of participant account actions processed by the state deferred compensation office 89,268
- b. Number of educational materials distributed by the state deferred compensation office FY 2001-2002 LBR

(b) For the Fire Marshal Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2205-2217N are as follows:

1. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

- a. Number of fire related deaths occurring in state owned and leased properties required to be inspected 0
- b. Percent of mandated regulatory inspections completed 100%

2. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of recurring inspections completed of fire code compliance in state owned/leased buildings 7,200
- b. Number of high hazard inspections completed of fire code compliance in state owned/leased buildings 6,536

c. Number of construction inspections completed of fire code compliance in state owned/leased buildings 875

d. Percent of fire code inspections completed within statutory defined timeframe 100%

e. Percent of fire code plans reviews completed within statutory defined timeframe 100%

f. Number of boilers inspected by department inspectors 5,500

g. Number of regulatory inspections completed 481

3. FIRE AND ARSON INVESTIGATION OUTCOME MEASURES.—

a. Percent of closed fire investigations successfully concluded, including by cause determined, suspect identified and/or arrested, or other reasons 85%

b. Percent of closed arson investigations for which an arrest was made Florida/National 29%/18%

4. FIRE AND ARSON INVESTIGATION OUTPUT MEASURES.—

a. Total number of fire investigations opened 9,458

b. Total number of fire investigations closed 6,242

5. PROFESSIONAL TRAINING AND STANDARDS OUTCOME MEASURES.—

a. Percent of challenges to examination results and eligibility determination compared to those eligible to challenge less than 1%

b. Number/percent of students who rate training they received at the Florida State Fire College as improving their ability to perform assigned duties 3,500/95%

c. Percent of above satisfactory ratings by supervisors of students' job performance from post-class evaluations of skills gained through training at the Florida State Fire College 85%

6. PROFESSIONAL TRAINING AND STANDARDS OUTPUT MEASURES.—

a. Number of classes conducted by the Florida State Fire College 210

b. Number of students trained and classroom contact hours provided by the Florida State Fire College 4,200/220,000

c. Number/percent of customer requests for certification testing completed within defined timeframes 4,000/90%

d. Number of certified training centers inspected 29

e. Number of examinations administered 4,400

(c) For the Risk Management Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2220-2224 are as follows:

1. RISK REDUCTION SERVICES OUTCOME MEASURES.—

a. Number of workers' compensation claims requiring some payment per 100 FTE employees 5.7

b. Number and percent of responses indicating the risk services training they received was useful in developing and implementing risk management plans in their agencies 80/90%

c. Average cost of tort liability claims paid \$3,599

d. Average cost of Federal Civil Rights liability claims paid . . \$13,046

e. Average cost of workers' compensation claims \$3,250

f. Average cost of property claims paid \$3,497

g. Number/percent of liability claims closed in relation to liability claims worked during the fiscal year 4,226/51%

2. RISK REDUCTION SERVICES OUTPUT MEASURE.—

a. Risk services training and consultation as measured by the number of training units (1 unit=8 hrs.) provided and consultation contracts made 265

3. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTCOME MEASURES.—

a. Percent of indemnity and medical payments made in a timely manner in compliance with DLES Security Rule 38F-24.021, F.A.C. 95%

b. State employees' workers' compensation benefit cost rate, as defined by indemnity and medical benefits, per \$100 of state employees' payroll as compared to prior years less than \$1.16

c. Percent of lawsuits, generated from a liability claim, evaluated with SEFES codes entered within prescribed timeframes 92%

d. Number/percent of trainees who indicated the training they received was useful in performing required property program processes 123/95%

e. Average operational cost of a claim worked \$140.28

4. STATE SELF-INSURED CLAIMS ADJUSTMENTS OUTPUT MEASURES.—

a. Number of workers' compensation claims worked 28,500

- b. Number of workers' compensation claims litigated 780
- c. Number of liability claims worked 8,784
- d. Number of training units (1 unit=8 hrs.) provided by the property program 40
- e. Number of state property loss/damage claims worked 522

(d) For the Insurance Regulation and Consumer Protection Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2225-2247 are as follows:

1. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUT-COME MEASURES.—

a. Maximum number of insurance companies entering rehabilitation or liquidation during the year FY 2001-2002 LBR

b. A. M. Best rating for authorized domestic insurers, weighted average based on premium written:

(I) Homeowner's insurance FY 2001-2002 LBR

(II) Workers' compensation insurance FY 2001-2002 LBR

(III) Automobile insurance FY 2001-2002 LBR

(IV) Life and health insurance FY 2001-2002 LBR

c. Residual market premium written as a percentage of total premium, increase or decrease:

(I) Homeowner's (total), mobile home, dwelling fire insurance FY 2001-2002 LBR

(II) Workers' compensation insurance FY 2001-2002 LBR

(III) Automobile insurance FY 2001-2002 LBR

d. Unfunded liability per residual market entity, based on 100-year probable maximum loss:

(I) Florida Residential Property and Casualty Joint Underwriting Association FY 2001-2002 LBR

(II) Florida Windstorm Underwriting Association FY 2001-2002 LBR

2. INSURANCE COMPANY LICENSURE AND OVERSIGHT OUTPUT MEASURES.—

a. Current number of licensed insurance entities 3,420

- b. Number of market conduct examinations completed 265
- c. Number of financial reviews and examinations completed . . . 12,620
- d. Number of rate and form reviews completed 22,100
- e. Total number of insurance companies in rehabilitation or liquidation during the year 56

3. INSURANCE REPRESENTATIVE LICENSURE, SALES APPOINTMENTS, AND OVERSIGHT OUTCOME MEASURE.—

- a. Maximum percent of insurance representatives requiring discipline or oversight 23%

4. INSURANCE REPRESENTATIVE LICENSURE, SALES APPOINTMENTS, AND OVERSIGHT OUTPUT MEASURE.—

- a. Number of applications for licensure processed 71,222
- b. Number of appointment actions processed 868,916
- c. Number of applicants and licensees required to comply with education requirements 107,610

5. COMPLIANCE AND ENFORCEMENT OUTCOME MEASURES.—

- a. Percent of arrests for insurance fraud resulting in trial or nontrial conviction 82%
- b. Percent of investigative actions resulting in administrative action against agents and agencies 64%

6. COMPLIANCE AND ENFORCEMENT OUTPUT MEASURES.—

- a. Number of insurance fraud investigations completed 1,599
- b. Number of agent and agency investigations completed 2,428

7. INSURANCE CONSUMER ASSISTANCE OUTCOME MEASURE.—

- a. Percent of consumer service requests appropriately resolved . . . FY 2001-2002 LBR

8. INSURANCE CONSUMER ASSISTANCE OUTPUT MEASURES.—

- a. Number of consumer educational materials created and distributed 223,664
- b. Number of telephone calls answered through the consumer help-line 362,393
- c. Number of consumer requests and information inquiries handled 50,908

(7) DEPARTMENT OF LABOR AND EMPLOYMENT SECURITY.—

(a) For the Blind Services Program, the purpose of which is to obtain employment outcome and maximize independence and integration into the community for Floridians who are blind or visually impaired, the outcome measures, output measures, and associated performance standards with respect to funds in Specific Appropriations 2299-2311A are as follows:

1. BLIND SERVICES OUTCOME MEASURES.—

a. Percent/number of rehabilitation customers gainfully employed at least 90 days 68.3%/847

b. Percent/number of rehabilitation customers placed in competitive employment 64.3%/654

c. Projected average annual earnings of rehabilitation customers at placement \$13,500

d. Percent/number of successfully rehabilitated older persons, nonvocational rehabilitation 55.2%/1,355

e. Percent/number of customers (children) successfully rehabilitated/transitioned from preschool to school 67.3%/36

f. Percent/number of customers (children) successfully rehabilitated/transitioned from school to work 26.5%/47

2. BLIND SERVICES OUTPUT MEASURES.—

a. Number of customers reviewed for eligibility 2,035

b. Number of written plans for services 1,425

c. Number of customers served 13,100

d. Average time lapse (in days) between application and eligibility determination for rehabilitation customers 69

e. Customer caseload per counseling/case management team member 114

f. Cost per library customer \$19.65

g. Total number of food service managers 162

h. Number of existing food service facilities renovated 10

i. Number of new food service facilities constructed 5

j. Facilitate the provision of developmental services to blind and visually impaired children 890

k. Provide Braille and recorded publications to customers 45,000

(b) For the Safety/Workers' Compensation Program, the purpose of which is to keep the workplace safe and return injured employees to work at a reasonable cost to employers, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2257-2271 are as follows:

1. WORKERS' COMPENSATION OUTCOME MEASURES.—

a. Percent of injured workers returning to work at 80 percent or more of previous average quarterly wage during the four-quarter period following injury for accident 2 years prior 63.5%

b. Percent of initial payments made on time by insurance carriers 91%

c. Number of workers newly protected by workers' compensation coverage per fiscal year as a result of compliance efforts 11,145

d. Percent of investigated issues resolved by the Employee Assistance Office 7%

e. Percent of noncomplying carriers in compliance upon re-audit 78%

f. Average total cost per 4-year-old case (information only) . . . \$20,000

g. Percent of lost time cases with no petition for benefits filed 18 months after the date of accident 77%

h. Percent change in total case incidence rate for private sector job sites served -4%

i. Percent change in total case incidence rate for public sector job sites served -4%

j. Percent change in disabling compensable claims rate for private employers served -25%

k. Percent change in disabling compensable claims rate for public employers served -25%

l. Percent of employers surveyed who view services as adequately effective or above 85% to 90%

m. Percent of permanent total supplemental benefits paid by the division to injured workers timely and accurately 100%

n. Percent of compliance enforcement actions which result in a successful outcome (positive disposition of any formal or informal review; payment in full of all penalties assessed and compliance by the employer; and/or cessation of all business operations of the employer) New

o. Percent of requests for assistance filed by attorneys New

p. Number of investigated issues resolved by the Employee Assistance Office 25,000

2. WORKERS' COMPENSATION OUTPUT MEASURES.—

a. Number of employer investigations conducted for compliance with workers' compensation law 22,758

b. Number of program applicants provided reemployment services 2,100

c. Number of carriers audited 381

d. Number of investigated issues resolved by the Employee Assistance Office 25,000

e. Number of private sector employers (and job sites) provided OSHA 7(c)1 consultation services 549

f. Number of public sector employers (and job sites) provided consultation services 3,000

g. Number of private sector employers receiving training/other technical services 2,300/6,700

h. Number of public sector employers receiving training/other technical services 330/5,600

i. Number of requests for assistance processed by the Employee Assistance Office New

3. SAFETY OUTCOME MEASURES.—

a. Occupational injury and illness total case incidence rate (per 100 workers) (information only) 8.1%

b. Percent change in total case incidence rate for private sector job sites served -4%

c. Percent change in total case incidence rate for public sector job sites served -4%

d. Percent change in disabling compensable claims rate for private employers served -25%

e. Percent change in disabling compensable claims rate for public employers served -25%

f. Percent of employers surveyed who view services as adequately effective or above 85% to 90%

4. SAFETY OUTPUT MEASURES.—

a. Number of private sector employers (and job sites) provided OSHA 7(c)1 consultation services 549

<u>b. Number of public sector employers (and job sites) provided consultation services</u>	<u>3,000</u>
<u>c. Number of private sector employers receiving training/other technical services</u>	<u>2,300/6,700</u>
<u>d. Number of public sector employers receiving training/other technical services</u>	<u>330/5,600</u>

(c) For the Unemployment Compensation Program, the purpose of which is to provide prompt, accurate benefits for unemployed workers in order to expedite their reemployment while providing an equitable and cost-effective unemployment compensation system for the employers of Florida, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2272-2276 are as follows:

- 1. UNEMPLOYMENT COMPENSATION OUTCOME MEASURES.—
 - a. Percent of UC benefits paid timely 90%
 - b. Percent of UC benefits paid accurately 95%
 - c. Percent of UC appeal cases completed timely 89%
 - d. Percent of new UC employer liability determinations made timely 84.6%
 - e. Percent of current quarter UC taxes paid timely 92.5%
- 2. UNEMPLOYMENT COMPENSATION OUTPUT MEASURES.—
 - a. Number of UC claimant eligibility determinations issued . . 170,635
 - b. Number of UC benefits weeks paid 3,153,006
 - c. Amount of UC benefits paid \$683,477,111
 - d. Number of appeal cases completed 52,197
 - e. Number of new UC employer liability determinations made 69,118
 - f. Amount of UC taxes collected \$651,471,000
 - g. Number of UC employer tax/wage reports processed 1,609,450
 - h. Number of process claims filed by unemployed workers . . . 481,270

(d) For the Workforce Employment Opportunities Program, the purpose of which is to provide employment services and training opportunities that promote a strong Florida economy, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2248-2250 and 2286-2298A are as follows:

1. WORKFORCE EMPLOYMENT OPPORTUNITIES OUTCOME MEASURES.—

- a. Percent of job openings filled 50.2%
- b. Percent of individuals referred to jobs who are placed 28%
- c. Percent of food stamp clients employed 11.8%
- d. Percent increase in high skill/high wage apprenticeship programs registered 5%
- e. Increase the percent of customers directly placed in jobs or obtaining employment within 90 days after receiving services from Workforce and Employment Opportunities from 22% to 23% 23%

2. WORKFORCE EMPLOYMENT OPPORTUNITIES OUTPUT MEASURES.—

- a. Number of individuals referred to job openings listed with J&B 540,000
- b. Number of individuals placed by J&B 137,700
- c. Refer customers to job training 16,964
- d. Number of individuals obtaining employment after receiving specific J&B services 35,700
- e. Cost per placement by J&B \$230
- f. Cost per individual placed in or having obtained employment \$176
- g. Number of recipients employed:
 - (I) Food stamps 14,800
 - (II) Cost per food stamp placement \$302
- h. Number of Apprenticeship Program requests meeting high skill/high wage requirements 166
- i. Number of apprentices successfully completing terms of training as set by registered industry standards 2,900

3. WORKFORCE INVESTMENT ACT (WIA) OUTCOME MEASURES.—

- a. WIA adult and dislocated worker placement rate (information only) 78%
- b. WIA youth positive outcome rate (information only) 80%
- c. Increase the number of employers in compliance or brought into compliance with labor laws as a percent of total employers monitored annually from 83% to 85% 85%

4. WORKFORCE INVESTMENT ACT (WIA) OUTPUT MEASURES.—

a. Number of WIA Adult Program completers 8,600

b. Number of WIA Youth Program completers 6,000

c. Monitor employers for compliance with child labor and migrant farm-worker labor laws 3,290

(e) For the Public Employees Relations Commission Program, the purpose of which is to promote harmonious employer/employee relations at the state and local levels by resolving and mediating workplace disputes, the outcome measures, output measures, and associated performance standards with respect to the funds provided in Specific Appropriations 2326-2333 are as follows:

1. PERC OUTCOME MEASURES.—

a. Percent of timely labor dispositions 96%

b. Percent of timely employment dispositions 98%

c. Percent of dispositions not appealed 96%

d. Percent of appealed dispositions affirmed 98%

2. PERC OUTPUT MEASURES.—

a. Number of labor dispositions 801

b. Number of employment dispositions 691

(f) For the Workers’ Compensation Appeals Program, the purpose of which is to resolve disputed workers’ compensation claims in conformity with pertinent statutory, rule, and caseload requirements through the maintenance of a statewide mediation, hearing, and order adjudicatory system, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2251-2256 are as follows:

1. OUTCOME MEASURES.—

a. Percent of concluded mediations resulting in resolution 56%

b. Percent of appealed, decided orders affirmed 80%

2. OUTPUT MEASURES.—

a. Number of petitions received by presiding judge 112,000

b. Number of mediations held 23,100

c. Number of final hearings held 4,100

d. Number of other hearings held 42,300

- (I) Number of final merit orders 3,100
- (II) Number of lump sum settlements orders 39,500
- e. Number/percent of final orders entered within 14 days . . . No data yet.

(g) For the Unemployment Appeals Commission Program, the purpose of which is to provide rapid cost-effective review and decisions for appealed unemployment compensation claims, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2282-2285 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of unemployment compensation appeals disposed of within 45 days 50%
- b. Percent of unemployment compensation appeals disposed of within 90 days 95%
- c. Percent of cases appealed to DCA 7%
- d. Average unit cost of cases appealed to Unemployment Appeals Commission \$186
- e. Average unit cost of cases appealed to DCA \$685
- f. Percent of appealed decisions affirmed by DCA 94%

2. OUTPUT MEASURE.—

- a. Number of unemployment compensation appeals disposed of 9,000

(h) For the Information Technology Program, the purpose of which is to support agency functions through the management of information resources, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2321-2325 are as follows:

1. OUTCOME MEASURES.—

- a. Maintain the percent of scheduled information technology production jobs completed at 99.9% or more 99.9%
- b. Percent of data processing requests completed by due date . . . 95%
- c. System design and programming hourly cost \$52
- d. Percent of scheduled production jobs completed 99.9%
- e. Percent of scheduled hours available (data center operations) 99.79%

- f. Cost per MIP (millions of instructions per second) \$19,000
- g. Percent of Help Desk calls resolved within 3 working days 89.48%
- h. Cost per Help Desk call \$8
- i. Percent of scheduled hours available (network) 99.08%
- j. Cost for support per network device \$195

2. OUTPUT MEASURES.—

- a. Number of data processing requests completed by due date 2,900
- b. Number of scheduled production jobs completed 517,000
- c. Number of hours available (data center operations) 2,876
- d. Number of Help Desk calls resolved within 3 working days 18,175
- e. Number of hours available (network) 2,855
- f. Maintain and develop information technology as measured by the number of production jobs completed 514,000

(i) For the Executive Direction and Support Services Program, the purpose of which is to provide policy determination and administrative support for agency operations, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2312-2320 are as follows:

1. OUTCOME MEASURE.—

- a. Reduce the administrative costs to less than 7.9% of total agency cost 7.9%

(8) DEPARTMENT OF THE LOTTERY.—

(a) For the Lottery Operations Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2353-2366 are as follows:

1. LOTTERY OPERATIONS OUTCOME MEASURES.—

- a. Total revenue in dollars \$2,287.3 million
- b. Percent change in total revenue dollars from prior year 2.87%
- c. Transfers to the state Educational Enhancement Trust Fund \$886.7 million
- d. Percent of total revenue to the Educational Enhancement Trust Fund 38.77%

2. LOTTERY OPERATIONS OUTPUT MEASURES.—

- a. Percent of total revenue paid as prizes 49.79%
- b. Administrative expense paid for retailer commission \$129.41 million
- c. Operating expense (includes retailer commission) . . . \$261.8 million
- d. Operating expense as percent of total revenue 11.44%
- e. Percent of respondents who are aware of the Lottery’s contribution to education 65%
- f. Provide executive direction and support services for all lottery operations as measured by percent of total agency budget 9%

(9) DEPARTMENT OF MANAGEMENT SERVICES.—

(a) For the Administration Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2367-2378 are as follows:

1. EXECUTIVE DIRECTION AND SUPPORT SERVICES OUTCOME MEASURE.—

- a. Administrative costs as a percent of total agency costs 2.62%

2. STATE TECHNOLOGY OFFICE OUTPUT MEASURE.—

- a. Number of state entities served 73

3. STATE EMPLOYEE LEASING OUTCOME MEASURE.—

- a. Number of employees in the State Employee Leasing service . . . 19

(b) For the SMART Schools Clearinghouse Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2379-2384 are as follows:

1. SMART SCHOOLS CLEARINGHOUSE OUTPUT MEASURE.—

- a. Number of schools receiving SMART awards 25

(c) For the Facilities Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2385-2401 are as follows:

1. FACILITIES MANAGEMENT OUTCOME MEASURES.—

- a. Average DMS full service rent - composite cost per net square foot (actual) \$15.39

- b. Average private sector full service rent - composite cost per net square foot in counties where DMS has office facilities (for comparison) . . \$16.95

c. DMS average operations and maintenance cost per square foot maintained \$5.20

d. Private industry average operations and maintenance cost per square foot maintained \$6.74

2. FACILITIES MANAGEMENT OUTPUT MEASURES.—

a. Net square feet of state-owned office space occupied by state agencies including non-DMS owned facilities 7,840,079

b. Net square feet of private office space occupied by state agencies 10,713,751

c. Number of maintained square feet (private contract and agency) 7,412,150

3. BUILDING CONSTRUCTION OUTCOME MEASURES.—

a. Gross square foot construction cost of office facilities for DMS \$84.94

b. Gross square foot construction cost of office facilities for private industry average (for comparison) \$91.73

4. BUILDING CONSTRUCTION OUTPUT MEASURE.—

a. Dollar volume of Fixed Capital Outlay project starts managed \$280,000,000

5. CAPITOL POLICE OUTCOME MEASURE.—

a. Number of criminal incidents per 1,000 employees 28.75

6. CAPITOL POLICE OUTPUT MEASURES.—

a. Total number of criminal incidents reported 5,686

b. Total number of noncriminal calls for service 32,000

c. Number of patrol hours on-site at state facilities 72,800

d. Gross square feet monitored for security purposes 7,825,023

e. Number of investigations conducted 210

f. Number of state employees receiving crime prevention and safety training 3,000

(d) For the Support Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2408-2425 are as follows:

1. AIRCRAFT MANAGEMENT OUTCOME MEASURES.—

- a. Passenger load factor for DMS 3.5
- b. Cost per flight hour - DMS aircraft pool \$1,200
- c. Average percent DMS direct cost per flight hour below industry direct cost 34%

2. AIRCRAFT MANAGEMENT OUTPUT MEASURE.—

- a. Number of flights by executive aircraft pool 1,500

3. FEDERAL PROPERTY ASSISTANCE OUTCOME MEASURE.—

- a. Federal property distribution rate 85%

4. FEDERAL PROPERTY ASSISTANCE OUTPUT MEASURE.—

- a. Number of federal property orders processed 2,150

5. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTCOME MEASURES.—

- a. Average percent below private sector fleet maintenance - labor costs 13%

- b. Average percent below private sector fleet maintenance - parts costs 26%

- c. Average percent state rental vehicles below state rental contract rates 30%

6. MOTOR VEHICLE AND WATERCRAFT MANAGEMENT OUTPUT MEASURE.—

- a. Miles of state rental vehicle service provided 1,900,000

7. PURCHASING OVERSIGHT OUTCOME MEASURE.—

- a. Percent of state term contracts savings 39%

8. PURCHASING OVERSIGHT OUTPUT MEASURE.—

- a. Number of state contracts and agreements executed 1,103

(e) For the Workforce Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2426-2450 are as follows:

1. HUMAN RESOURCE MANAGEMENT OUTCOME MEASURES.—

- a. Total program cost per authorized positions in the state personnel system \$78.76

- b. Overall customer satisfaction rating 85%

<u>c. Percent of agencies at or above EEO gender parity with available labor market</u>	<u>86.7%</u>
<u>d. Percent of agencies at or above EEO minority parity with available labor market</u>	<u>70%</u>
<u>2. HUMAN RESOURCE MANAGEMENT OUTPUT MEASURES.—</u>	
<u>a. Number of authorized positions supported by the Cooperative Personnel Employment Subsystem (COPEs)</u>	<u>125,600</u>
<u>b. Number of responses to technical assistance requests</u>	<u>20,722</u>
<u>3. INSURANCE BENEFITS ADMINISTRATION OUTCOME MEASURES.—</u>	
<u>a. Percent of vendors meeting all contractual performance provisions</u>	<u>95%</u>
<u>b. Administrative cost per health insurance enrollee</u>	<u>\$230.06</u>
<u>c. Customer feedback ranking for Division (scale of 1 to 5)</u>	<u>3.5</u>
<u>d. Percent of claims reaching final action within 30 days after receipt</u>	<u>98%</u>
<u>e. Percent of dollars paid correctly</u>	<u>99%</u>
<u>f. Telephone response time within 45 seconds</u>	<u>90%</u>
<u>g. Percent of claims pended, paid, or rejected within 14 days . . .</u>	<u>90%</u>
<u>4. INSURANCE BENEFITS ADMINISTRATION OUTPUT MEASURE.—</u>	
<u>a. Number of enrollees</u>	<u>480,591</u>
<u>5. RETIREMENT BENEFITS ADMINISTRATION OUTCOME MEASURES.—</u>	
<u>a. Percent of members satisfied with retirement information</u>	<u>92.78%</u>
<u>b. Percent of participating agencies satisfied with retirement information</u>	<u>94.9%</u>
<u>c. Percent of members satisfied with retirement services</u>	<u>92.53%</u>
<u>d. Percent of participating agencies satisfied with retirement services</u>	<u>94.9%</u>
<u>e. Percent of agency payroll transactions correctly reported</u>	<u>90%</u>
<u>f. Administrative cost per active and retired member (excluding RIM project)</u>	<u>\$20.39</u>

g. Percent of local retirement systems annually reviewed which are funded on a sound actuarial basis 95%

h. Ratio of active and retired members to division FTE 3,391:1

6. RETIREMENT BENEFITS ADMINISTRATION OUTPUT MEASURES.—

a. Number of local pension plan valuations and impact statements reviewed 400

b. Number of FRS members 810,349

c. Number of retirement account audits 83,000

d. Number of benefit payments issued 2,244,680

(f) For the Information Technology Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2451-2472 are as follows:

1. TELECOMMUNICATIONS SERVICES OUTCOME MEASURES.—

a. Percent SUNCOM discount from commercial rates for local access 40%

b. Percent SUNCOM discount from commercial rates for long distance 40%

c. Percent SUNCOM discount from commercial rates for data service 25%

d. Overall customer survey ranking (scale of 1 to 5) 3.79

2. TELECOMMUNICATIONS SERVICES OUTPUT MEASURES.—

a. Total revenue for voice service \$80,185,085

b. Total revenue for data service \$50,814,915

c. Number of SUNCOM long distance billable minutes 262,126,091

d. Number of SUNCOM local service main stations 2,081,566

e. Number of SUNCOM data locations served 10,747

3. WIRELESS SERVICES OUTCOME MEASURES.—

a. Percent wireless discount from commercially available and similar type engineering services 35%

b. Overall customer satisfaction ranking (scale of 1 to 5) 4.15

c. Percent of state covered by the Joint Task Force Radio System 58%

4. WIRELESS SERVICES OUTPUT MEASURES.—

a. Number of engineering projects and approvals handled for state and local governments 616

b. Number of square miles covered by Joint Task Force Radio System 57,727

c. Number of Joint Task Force Radio Systems fixed sites operated and maintained 92

5. INFORMATION SERVICES OUTCOME MEASURE.—

a. Overall customer survey ranking (scale of 1 to 5) 3.94

6. INFORMATION SERVICES OUTPUT MEASURES.—

a. Number of ITP research, development, and consulting projects completed 436

b. Percent utilization by the Unisys System as used for capacity planning and technology refresh, employing 80% maximum utilization standard 60%

c. Percent utilization by the IBM System as used for capacity planning and technology refresh, employing 80% maximum utilization standard 59.5%

(g) For the Administrative Hearings Program, the outcome measures, output measures, and associated performance standards with respect to funds in Specific Appropriations 2484-2488 are as follows:

1. OUTCOME MEASURES.—

a. Percent of cases scheduled for hearing within 90 days after filing 53.22%

b. Percent of cases closed within 120 days after filing 73.09%

c. Percent of professional licensure cases scheduled for hearing within 90 days after filing 21.61%

d. Percent of professional licensure cases closed within 120 days after filing 42.21%

2. OUTPUT MEASURES.—

a. Number of cases opened 5,877

b. Number of cases closed 6,921

c. Number of cases carried forward 2,354

d. Staffing ratio based on the average number of cases closed per administrative law judge 188

- e. Number of professional licensure cases opened 487
- f. Number of professional licensure cases closed 569
- g. Number of professional licensure cases carried forward 292

(10) DEPARTMENT OF MILITARY AFFAIRS.—

(a) For the Readiness and Response Program, the purpose of which is to provide military units and personnel (at the Governor’s request) that are ready to protect life and property; preserve peace, order, and public safety; and contribute to such state and local programs that add value to the State of Florida, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2488A-2507E are as follows:

1. READINESS OUTCOME MEASURES.—

- a. Percent of authorized filled positions 95%
- b. Number/percent of armories rated adequate 36/62%
- c. Percent of assigned soldiers to authorized staffing levels 99%

2. READINESS OUTPUT MEASURES.—

- a. Percent of satisfaction with training facilities at Camp Blanding 82%
- b. Number of annual training days at Camp Blanding 180,000
- c. Number of new recruits using State Education Assistance Program 1,300
- d. Number of crisis response exercises conducted annually 4
- e. Recruit, retain, and provide administration for soldiers in the Florida National Guard 11,599
- f. Number of armories under maintenance and repair 55
- g. Number of people using Camp Blanding training area 233,587

3. RESPONSE OUTCOME MEASURE.—

- a. Percent of supported agencies reporting satisfaction with the department’s support for specific missions 90%

4. DRUG INTERDICTION AND PREVENTION OUTCOME MEASURE.—

- a. Percent of Law Enforcement officers trained that rate the training as relevant and valuable 87.5%

5. DRUG INTERDICTION AND PREVENTION OUTPUT MEASURES.—

- a. Provide interagency counter-drug assistance as measured by the number of mandays devoted to counter-drug tasks 61,950
- b. Provide presentations to improve drug awareness among high school students 22,249
- c. Sponsor community anti-drug coalitions 18
- d. Number of law enforcement personnel trained 400
- e. Number of drug-training hours provided to law enforcement agents 125,000

6. FEDERAL/STATE COOPERATIVE AGREEMENTS OUTPUT MEASURE.—

- a. Administer Department of Defense contracts in Florida 21

(11) PUBLIC SERVICE COMMISSION.—

(a) For the Utilities Regulation/Consumer Assistance Program, the purpose of which is to provide a regulatory environment that facilitates the provision of desired utility services of acceptable quality at fair prices, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2508-2515 are as follows:

1. OUTCOME MEASURES.—

a. Average allowed Return on Equity (ROE) in Florida compared to average ROE in the USA:

(I) Electric:

- (A) Florida +/-1
- (B) USA 12.2

(II) Gas:

- (A) Florida +/-1
- (B) USA 11.6

(III) Water and wastewater:

- (A) Florida +/-2.5
- (B) USA 11.2

b. Percent of utilities achieving within range and over range of last authorized ROE:

(I) Electric:

<u>(A) Within range</u>	100%
<u>(B) Over range</u>	0%
<u>(II) Gas:</u>	
<u>(A) Within range</u>	25%
<u>(B) Over range</u>	0%
<u>(III) Water and wastewater:</u>	
<u>(A) Within range</u>	5%
<u>(B) Over range</u>	25%
<u>c. Limit in the percent increase in annual utility bill for average residential usage compared to inflation as measured by the Consumer Price Index within:</u>	
<u>(I) Electric (1,000 KWH)</u>	1%
<u>(II) Gas (30 Therms)</u>	1%
<u>(III) Water and wastewater (10,000 gal)</u>	1%
<u>(IV) Communication</u>	1%
<u>d. Percent of communications service variances per inspection points examined:</u>	
<u>(I) Local exchange & alternate local exchange telephone companies</u>	22%
<u>(II) Interexchange</u>	20%
<u>(III) Pay telephone companies</u>	4%
<u>e. Percent of electric safety variances corrected on first reinspection</u>	
	3%
<u>f. Percent of gas safety variances corrected on first reinspection</u>	
	25%
<u>g. Consumer calls:</u>	
<u>(I) Percent of calls answered</u>	72%
<u>(II) Average waiting time (in minutes)</u>	2
<u>h. Percent of consumer complaints resolved:</u>	
<u>(I) Within 30 days</u>	48%
<u>(II) Within 60 days</u>	62%

i. Per capita annual KWH energy savings through conservation programs 142 KWH

j. Percent of combined conservation goals achieved by 7 FEECA utilities 100%

2. OUTPUT MEASURES.—

a. Proceedings, reviews, and audits examining rates, rate structure, earnings, and expenditures:

(I) Electric 120

(II) Gas 110

(III) Water and wastewater 873

b. Number of proceedings establishing agreements between local service providers 687

c. Number of proceedings granting certificates to operate as a telecommunications company 1,009

d. Number of proceedings granting service authority, resolving territorial disputes:

(I) Electric 3

(II) Gas 1

(III) Water and wastewater 71

e. Number of 10-year site plan reviews and need determinations for electric utilities 15

f. Number of consumer inquiries/complaints handled:

(I) Communications 17,356

(II) Electric 1,731

(III) Gas 211

(IV) Water and wastewater 422

g. Number of service evaluations/safety inspections performed:

(I) Communications (service evaluations) 9,100

(II) Electric (safety inspections) 3,670

(III) Gas (safety inspections) 77

(12) DEPARTMENT OF REVENUE.—

(a) For the Property Tax Administration Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2526-2538 are as follows:

1. PROPERTY TAX COLLECTION OVERSIGHT OUTCOME MEASURES.—

- a. Percent of refund and tax certificate applications processed within 30 days after receipt 95%
- b. Number of refund requests per 100,000 parcels 31.6

2. PROPERTY TAX COLLECTION OVERSIGHT OUTPUT MEASURES.—

- a. Number of property tax refund requests processed 2,700
- b. Number of tax certificate cancellations/corrections processed 2,000

3. PROPERTY TAX ROLL OVERSIGHT OUTCOME MEASURES.—

- a. Percent of classes studied found to have a level of assessment of at least 90 percent 97.1%
- b. Tax roll uniformity - average for coefficient of dispersion . . . 11.2%

4. PROPERTY TAX ROLL OVERSIGHT OUTPUT MEASURES.—

- a. Number of subclasses of property studied with feedback to property appraisers 4,400
- b. Number of taxpayers audited on behalf of county property appraisers (TPP) 260
- c. Number of county property tax rolls evaluated 67

5. TRUTH-IN-MILLAGE COMPLIANCE OUTCOME MEASURE.—

- a. Percent of taxing authorities in total or substantial truth-in-millage compliance on initial submission 97.5%

6. TRUTH-IN-MILLAGE COMPLIANCE OUTPUT MEASURE.—

- a. Number of TRIM compliance letters sent to taxing authorities 605

(b) For the Child-Support Enforcement Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2539-2561G are as follows:

1. CHILD-SUPPORT ORDER ESTABLISHMENT OUTCOME MEASURES.—

- a. Percent of children with a court order for support 52%

- b. Percent of children with paternity established 81.5%
- 2. CHILD-SUPPORT ORDER ESTABLISHMENT OUTPUT MEASURE.—
 - a. Number of children with a newly established court order . . . 60,000
- 3. CHILD-SUPPORT COLLECTIONS AND DISTRIBUTION OUTCOME MEASURES.—
 - a. Total child-support dollars collected per \$1 of total expenditures \$3.05
 - b. Percent of State Disbursement Unit Collections disbursed within 2 business days after receipt 95%
- 4. CHILD-SUPPORT COLLECTIONS AND DISTRIBUTION OUTPUT MEASURE.—
 - a. Child-support collections distributed \$763 million
- 5. CHILD-SUPPORT ENFORCEMENT OUTCOME MEASURES.—
 - a. Percent of cases with child support due in a month that received a payment during the month 54%
 - b. Percent of child-support collected that was due during the fiscal year 57%
 - (c) For the General Tax Administration Program, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2580A-2580AH are as follows:
 - 1. TAXPAYER REGISTRATION AND EDUCATION OUTCOME MEASURES.—
 - a. Return on investment - total collections per dollar spent . . . \$149.73
 - b. Percent of sales tax returns filed substantially error free and on time 76%
 - c. Dollars collected voluntarily as a percentage of total dollars collected 97%
 - 2. FILING COMPLIANCE PROCESS OUTCOME MEASURES.—
 - a. Average number of days from receipt of payment to final processing of deposit - sales, corporation, intangibles, fuel 0.60
 - b. Average number of days between the processing of a sales tax return and the first notification to the taxpayer of an apparent filing error or late return 36
 - c. Percent of delinquent sales tax return and filing error or late return notices issued accurately to taxpayers 90%

3. FILING COMPLIANCE PROCESS OUTPUT MEASURES.—

- a. Number of tax returns processed 8,330,000
- b. Number of tax returns reconciled 6,500,000
- c. Number of delinquent tax return notices issued to taxpayers 720,000
- d. Number of notices sent to taxpayers for apparent tax return filing errors or late returns 520,000
- e. Number of refund claims processed 64,000

4. REMITTANCE ACCOUNTING PROCESS OUTCOME MEASURES.—

- a. Average number of days between initial distribution of funds and final adjustments - sales, fuel 60
- b. Accuracy of initial revenue distributions to local governments 93%

5. ENFORCED COMPLIANCE PROCESS OUTCOME MEASURES.—

- a. Dollars collected as a percentage of actual liability of notices sent for apparent sales tax return filing errors or late returns 50%
- b. Percent of final audit assessment amounts collected - tax only 85%
- c. Final audit assessment amounts as a percentage of initial assessment amounts - tax only 74%
- d. Average number of days to resolve a dispute of an audit assessment 175
- e. Direct collections per enforcement-related dollar spent \$4.82

6. ENFORCED COMPLIANCE PROCESS OUTPUT MEASURES.—

- a. Number of identified potential liabilities resolved 1,060,000
- b. Number of audits completed 29,500

(13) DEPARTMENT OF STATE.—

(a) For the Office of the Secretary and Administrative Services Program, the purposes of which are to administer the statutory responsibilities of the Secretary of State in regard to international affairs, to administer the notary commissions and apostilles certifications while providing enhanced public access, and to help people reach their goals for improved social and economic conditions in Central America and the Caribbean through training and technical assistance, the outcome measures, output measures, and associ-

ated performance standards with respect to funds provided in Specific Appropriations 2589-2596 are as follows:

1. INTERNATIONAL BUSINESS PARTNERSHIPS AND NOTARIES OUTCOME MEASURE.—

a. Maintain the current level of clients who indicate assistance is very responsive, as measured by survey, at 60 percent or more 60%

2. INTERNATIONAL BUSINESS PARTNERSHIPS AND NOTARIES OUTPUT MEASURES.—

a. Number of trade/cultural missions 3

b. Number of Consular Corps credentials issued 50

c. Number of sister cities/sister state grants approved 20

3. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR CARIBBEAN ACTION OUTCOME MEASURES.—

a. Percent of overseas clients who indicate assistance is very responsive 96%

b. Percent of volunteer-consultants who would volunteer again . . 97%

c. Ratio of donated services and contributions to the amount of state funding 1.6:1

4. FLORIDA ASSOCIATION OF VOLUNTARY AGENCIES FOR CARIBBEAN ACTION OUTPUT MEASURES.—

a. Number of volunteer technical assistance missions to Central America and the Caribbean 108

b. Number of international and domestic development missions . . . 18

(b) For the Elections Program, the purpose of which is to protect the integrity of elections and to promote public awareness and participation in the electoral process through open and accurate public access and in the development of governmental procedures through the dissemination of Florida's administrative records, laws, acts, and rules, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2597-2602 are as follows:

1. OUTCOME MEASURES.—

a. Percent of campaign treasurer report detail information released on the Internet within 7 days 94%

b. Percent of survey respondents satisfied with services (quality and timeliness of response) 90%

c. Percent of training session/workshop attendees satisfied (quality of content and applicability of materials presented) 90%

2. OUTPUT MEASURES.—

- a. Number of campaign reports received/processed 14,000
- b. Number of attendees at training, workshops, and assistance events 500
- c. Number of Internet website hits 750,000

(c) For the Historical Resources Program, the purpose of which is to encourage identification, evaluation, protection, preservation, collection, conservation, interpretation, and public access to information about Florida’s historic sites and properties and objects related to Florida history and to archaeological and folk cultural heritage, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2603-2622 are as follows:

1. OUTCOME MEASURES.—

- a. Number of copies or viewings of publications, including Internet website hits 1,750,000
- b. Number of historic and archaeological objects maintained for public use 120,000
- c. Total number of historic and archaeological sites recorded in the master site file 133,000
- d. Total number of properties protected or preserved 7,881
- e. Total local funds leveraged by historical resources program . . \$105 million
- f. Percent of Museum of Florida History visitors rating the experience good or excellent 88%
- g. Percent of customers satisfied with the quality/timeliness of technical assistance provided 96%

2. OUTPUT MEASURES.—

- a. Number of grants awarded 256
- b. Number of dollars awarded through grants \$19,294,807
- c. Number of museum exhibits 84
- d. Number of publications and multimedia products available for the general public 259
- e. Number of preservation services applications reviewed 8,256
- f. Number of attendees at produced and sponsored events . . . 127,784
- g. Number of visitors to state historic museums 233,046

(d) For the Corporations Program, the purpose of which is to promote financial and economic stability through public notice of clients' interest in business organizations, trademarks, financial transactions, and liens as well as identification of those doing business under names other than their own, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2623-2625A are as follows:

1. OUTCOME MEASURE.—

a. Percent of client satisfaction with the division's services 91%

2. OUTPUT MEASURES.—

a. Average cost/corporate filing \$5.38

b. Average cost/Uniform Commercial Code filing \$1.81

c. Average cost/inquiry \$0.075

d. Percent of total inquires handled by telephone 20%

e. Percent of total inquiries handled by mail/walk-ins 7.5%

f. Percent of total inquiries handled by electronic means 72.5%

(e) For the Libraries and Information Services Program, the purpose of which is to ensure access to information of past, present, and future value for the educational and cultural benefit of the people of Florida and to work in partnership with citizens, information providers, and government for efficient and effective management and development of information services, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2626-2629B are as follows:

1. OUTCOME MEASURES.—

a. Annual increase in the use of local public library service 2%

b. Annual increase in usage of research collections 6%

c. Annual cost avoidance achieved by government agencies through records storage/disposition/micrographics \$58 million

d. Customer satisfaction with relevancy and timeliness of research response 90%

e. Customer satisfaction with Records Management technical assistance, training, and Records Center Services 90%

f. Customer satisfaction with accuracy and timeliness of library consultant responses TBD

2. OUTPUT MEASURES.—

- a. Number of items loaned by public libraries 71,361,232
- b. Number of library customer visits 50,504,239
- c. Number of public library reference requests 25,644,913
- d. Number of public library registered borrowers 7,207,942
- e. Number of persons attending public library programs . . . 3,148,771
- f. Number of volumes in public library collections 25,242,994
- g. Number of new users (State Library, State Archives) 6,336
- h. Number of reference requests handled (State Library, State Archives) 117,847
- i. Number of database searches conducted (State Library, State Archives) 837,195
- j. Number of items loaned (State Library) 86,163
- k. Cubic feet of obsolete public records approved for disposal 510,000
- l. Cubic feet of noncurrent records stored at the Records Center 220,000
- m. Number of microfilm images created, processed, and/or duplicated at the Records Center 160 million

(f) For the Cultural Affairs Program, the purpose of which is to foster development of a receptive climate for cultural programs, to enrich culturally and benefit the citizens of this state in their daily lives, to increase the appeal of Florida visits and vacations, and to attract to Florida residency outstanding creators through the promotion of cultural programs, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2630-2646C are as follows:

1. OUTCOME MEASURES.—

- a. Attendance at supported cultural events 21 million
- b. Number of individuals served by professional associations 8 million
- c. Total local financial support leveraged by state funding \$360 million
- d. Number of children attending school-based, organized cultural events 3.9 million

2. OUTPUT MEASURES.—

- a. Number of capital grants awarded 30
- b. Number of program grants awarded 750
- c. Dollars awarded through capital grants \$12 million
- d. Dollars awarded through program grants \$19,535,872
- e. Percent of counties funded by the program 88.1%
- f. Percent of large counties (N=34; population greater than 75,000) funded by the program 97.1%
- g. Percent of small counties (N=33; population less than 75,000) funded by the program 78.8%
- h. Number of state-supported performances and exhibits 25,000

(g) For the Licensing Program, the purpose of which is to protect the public’s health, safety, and welfare through the licensing, regulation, and enforcement of the private security, private investigative, and recovery industries; through the regulation of game promotions conducted in Florida; and through the issuance of licenses to citizens wishing to carry concealed weapons or firearms for lawful defense, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2647-2650 are as follows:

1. OUTCOME MEASURES.—

- a. Percent of Security, Investigative, and Recovery licenses issued within 90 days after receipt of an application 83%
- b. Percent/number of Concealed Weapon/Firearm licenses issued within 90-day statutory timeframe without fingerprint results 7%/1,978
- c. Number of default Concealed Weapon/Firearm licensees with prior criminal histories 339
- d. Percent of license revocations or suspensions initiated within 20 days after receipt of disqualifying information (all license types) 60%
- e. Percent of Security, Investigative, and Recovery investigations completed within 60 days 94%
- f. Percent of Security, Investigative, and Recovery inspections completed within 30 days 90%
- g. Percent of Concealed Weapon/Firearm violators to licensed population 0.15%
- h. Percent of Security, Investigative, and Recovery violators to licensed population 1.42%

2. OUTPUT MEASURES.—

a. Average cost of Concealed Weapon/Firearm application processed \$27

b. Average cost of Security, Investigative, and Recovery application processed \$59

c. Average cost of Security, Investigative, and Recovery investigation \$1,846

d. Average cost of Security, Investigative, and Recovery compliance inspection \$377

e. Average cost of Administrative Action (revocation, fine, probation, and compliance letters) \$491

f. Number of investigations performed (Security, Investigative, and Recovery complaint and agency-generated inspections) 1,541

g. Number of compliance inspections performed (Security, Investigative, and Recovery licensees/new agency inspections and random inspections) 1,771

(h) For the Historic Pensacola Preservation Program, the purpose of which is to develop, implement, and maintain a variety of public programs through research, through historical, archaeological, and architectural surveys, and through administrative support and to provide special and permanent exhibitions of local and regional history, maintenance and operation of historic and other public buildings, and education programs to effectively aid citizens in the preservation of the cultural heritage and natural resources of Florida, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2651-2654 are as follows:

1. OUTCOME MEASURE.—

a. Number of visitors to board-managed properties 150,000

2. OUTPUT MEASURES.—

a. Number of consultations to city and county governments 550

b. Total acreage of historic properties maintained 8.75

c. Total square footage of historic properties maintained 108,600

(i) For the Ringling Museum of Art Program, the purpose of which is to carry out its duties as the official art museum of the State of Florida, including the preservation and maintenance of collections, furnishings, objects, artifacts, and objects of art and other property willed to the State of Florida by John Ringling, to provide access to and education about its holdings, and to acquire and preserve additional objects of art and artifacts of historical or cultural significance, the outcome measures, output measures, and associated performance standards with respect to funds provided in Specific Appropriations 2655-2657A are as follows:

1. OUTCOME MEASURES.—

- a. Annual number of museum visitors 251,308
- b. Number of individual participants in scheduled education programs 3,200
- c. Percent of visitors rating visit better than expected 77%

2. OUTPUT MEASURES.—

- a. Total number of objects maintained 12,850
- b. Number of institutions to which items are on loan 16
- c. Net asset balance of the Museum and Foundation, including assets transferred to the state and excluding art and other collections \$8,300,000

Section 72. If any provision of this act or the application thereof to any person or circumstance is held invalid, the invalidity shall not affect other provisions or applications of the act which can be given effect without the invalid provision or application, and to this end the provisions of this act are declared severable.

Section 73. This act shall take effect July 1, 2000; or, in the event this act fails to become a law until after that date, it shall take effect upon becoming a law and shall operate retroactively to July 1, 2000.

Became a law without the Governor’s approval June 4, 2000.

Filed in Office Secretary of State June 2, 2000.